

Congratulations on the purchase of your new insulin pump from Tandem Diabetes Care. Your decision to use insulin pump therapy is a sign of your commitment to actively manage your diabetes.

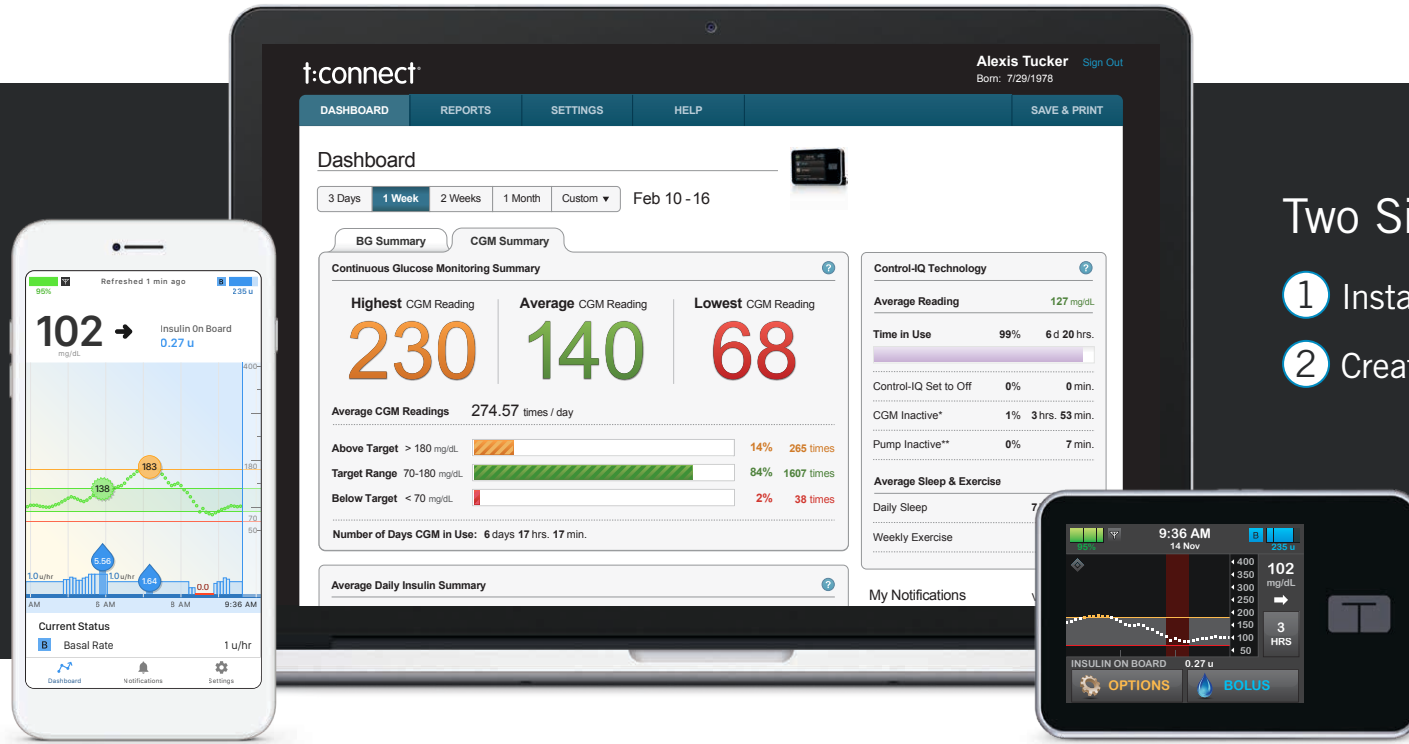
This guide provides the basic steps to get you started using the t:connect® web application and is not meant to replace the t:connect web application user guide.

For more comprehensive information, please refer to the t:connect web application user guide available online at: [tconnect.tandemdiabetes.com/help](http://tconnect.tandemdiabetes.com/help)

Need help? We are here for you.

Visit [support.tandemdiabetes.com](http://support.tandemdiabetes.com)

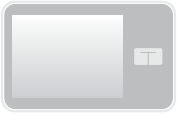
## Getting Started Guide



## Two Simple Steps:

- 1 Install Software & Drivers
- 2 Create Account

## What You Need:



t:slim X2™ Pump



Tandem USB Cable



Computer

## Suggested Items:



Phone



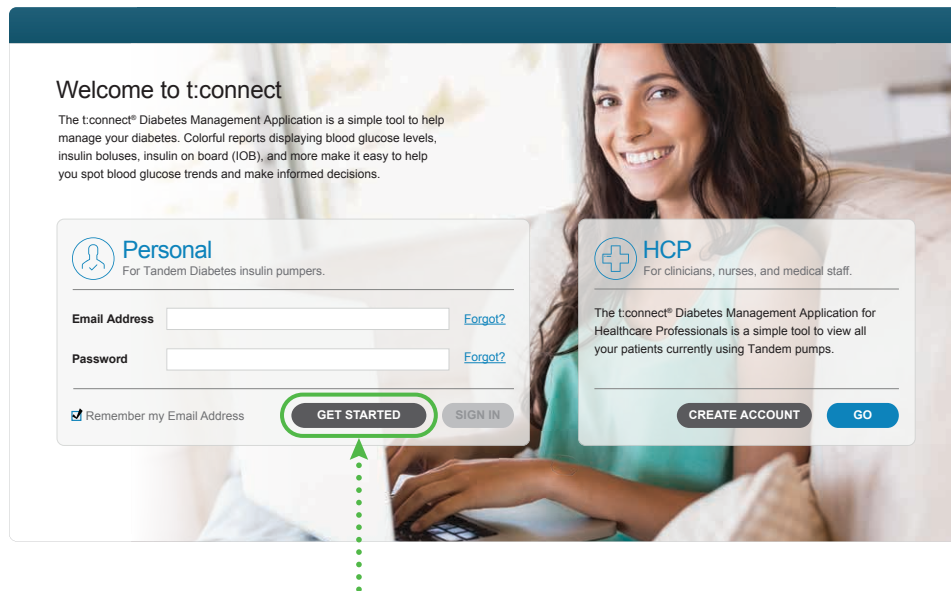
Blood Glucose Meter

For a list of compatible browsers and operating systems, please visit:  
[tandemdiabetes.com/tconnect](http://tandemdiabetes.com/tconnect)

# 1

## Install the Uploader Software and Drivers

- 1) Click **Get Started** on [tconnect.tandemdiabetes.com](https://tconnect.tandemdiabetes.com) to download the t:connect uploader.



- 2) Click on the green button to download the t:connect uploader, and follow the online steps to install it on your computer.



*Note: The software download experience may vary depending on the operating system and web browser you are using.*

# 2

## Create an Account and Upload Your Pump

- 1) Run the t:connect uploader software.  
The t:connect uploader software should automatically start after you complete the installation. If it does not automatically start, double click the program's icon on your desktop.

- 2) Connect your pump to your computer.



Connect the micro-USB end of the USB cable to your pump and the other end to a USB port on your computer.

*Note: You do not need to disconnect your infusion set or stop insulin delivery.*

- 3) The t:connect uploader will detect your pump and display its serial number on the computer screen. Click the **Start Upload** button.\*

Start Upload

- 4) The t:connect uploader will prompt you to create a new account. Click the **Get Started** button.\*

Get Started...

\* Interface may vary slightly based on your operating system.

- 5) Select account type.

- Personal  
 Parent, Guardian or Caretaker

*Note: If you already have an account, just sign in with your username (email address) and password to add your new pump to your existing t:connect account.*

- 6) Fill in the necessary details to create your account.

<b>My First Name</b>	<b>My Last Name</b>
<input type="text"/>	<input type="text"/>
<b>Email</b>	<b>Confirm Email</b>
<input type="text"/>	<input type="text"/>
<b>My Password</b> (8 characters minimum)	<b>Confirm Password</b>
<input type="text"/>	<input type="text"/>

- 7) Define how often your cartridge and infusion set should be changed.

<input type="radio"/> <b>High Glucose Limit</b> (mg/dL)	<input type="text" value="181"/>
<input type="radio"/> <b>Target Glucose Range</b> (mg/dL)	<input type="text" value="70"/> - <input type="text" value="180"/>
<input type="radio"/> <b>Low Glucose Limit</b> (mg/dL)	<input type="text" value="69"/>

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<b>My pump cartridge should be changed:</b>	<input type="text"/>
<b>My infusion set site should be changed:</b>	<input type="text"/>

**Congratulations! You have created your t:connect account.**

Check your email inbox for a welcome message from Tandem Diabetes Care, and click the link to confirm your email address.

Now that you have a t:connect account, download the free mobile app!

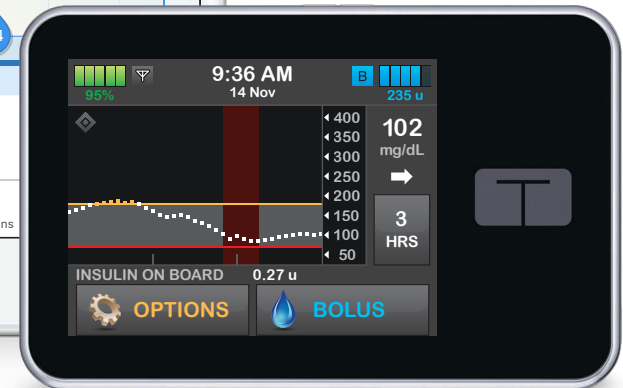


The t:connect mobile app allows you to stay informed of your diabetes management from the convenience of your phone.

To see a list of supported devices and frequently asked questions, visit [support.tandemdiabetes.com](http://support.tandemdiabetes.com)



- Use your phone as a secondary display for your pump
- Wirelessly upload pump data to the t:connect web application
- Receive push notifications on your phone



Add a blood glucose meter to your t:connect account

Uploading data from a blood glucose (BG) meter gives you a more complete view of your diabetes data by including BG readings that may not have been entered into your pump.

To view a list of supported blood glucose meters, as well as instructions on how to add your meter to your t:connect account, visit [tandemdiabetes.com/tconnect](http://tandemdiabetes.com/tconnect)

The information on the t:connect mobile app display may not be identical to the current status of your pump. Wireless uploads from the t:connect mobile app to the cloud-based t:connect web application require a compatible phone and an internet or wireless data connection. Uploads to the t:connect web application do not take place in real time and must not be used or relied upon for remote patient monitoring. Standard carrier data rates may apply.

**Important Safety Information:** Caution: Federal (USA) law restricts the t:slim X2 insulin pump and Control-IQ technology to sale by or on the order of a physician. The t:slim X2 pump and Control-IQ technology are intended for single patient use. The t:slim X2 pump and Control-IQ technology are indicated for use with NovoLog or Humalog U-100 insulin. t:slim X2 insulin pump: The t:slim X2 insulin pump with interoperable technology is an alternate controller enabled (ACE) pump that is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, to receive, execute, and confirm commands from these devices. The t:slim X2 pump is indicated for use in individuals 6 years of age and greater. Control-IQ technology: Control-IQ technology is intended for use with a compatible integrated continuous glucose monitor (iCGM, sold separately) and ACE pump to automatically increase, decrease, and suspend delivery of basal insulin based on iCGM readings and predicted glucose values. It can also deliver correction boluses when the glucose value is predicted to exceed a predefined threshold. **Control-IQ technology is intended for the management of Type 1 diabetes mellitus in persons 14 years of age and greater.**

**WARNING:** Control-IQ technology should not be used by anyone under the age of six years old. It should also not be used in patients who require less than 10 units of insulin per day or who weigh less than 55 pounds.

Control-IQ technology is not indicated for use in pregnant women, people on dialysis, or critically ill patients. Do not use Control-IQ technology if using hydroxyurea. Users of the t:slim X2 pump and Control-IQ technology must: use the insulin pump, CGM, and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate carb-counting skills; maintain sufficient diabetes self-care skills; see healthcare provider(s) regularly; and have adequate vision and/or hearing to recognize all functions of the pump, including alerts, alarms, and reminders. The t:slim X2 pump, transmitter, and sensor must be removed before MRI, CT, or diathermy treatment. Visit [tandemdiabetes.com/visitinfo](http://tandemdiabetes.com/visitinfo) for additional important safety information.

t:connect mobile app: The t:connect mobile app is intended to be a secondary display for compatible Tandem Diabetes Care® insulin pumps and is capable of wirelessly uploading pump data it receives into the t:connect web application. The t:connect mobile app is not intended to control an insulin pump and is not intended to be a replacement for the information displayed on your insulin pump. Dosing decisions should not be made based on this device. The user should follow instructions on the continuous glucose monitoring system. This device is not intended to replace self-monitoring practices as advised by a physician.

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Need help?

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