

# t:slim G4™

## Insulin Pump

Dexcom G4® PLATINUM CGM Enabled



# User Guide

Rx Only



touch simplicity®



## t:slim G4 Insulin Pump with Dexcom G4 PLATINUM CGM User Guide

Software Part Number 007249

Congratulations on the purchase of your new t:slim G4 System. Your decision to use insulin pump therapy and continuous glucose monitoring is a sign of your commitment to your diabetes care. We recognize and respect the importance of your decision. We also recognize that your t:slim G4 System purchase is only the beginning of your relationship with Tandem. Our commitment goes much deeper than simply supplying products to help you in your diabetes management. We pledge to be here to support you with training and education through our network of Clinical Diabetes Specialists. We also pledge to be here to support you with our dedicated Customer Technical Support.

This User Guide is designed to assist you with the features and functions of the t:slim G4 System. It provides important warnings and cautions on proper operation as well as technical information to ensure your safety. It also provides step-by-step instructions on how to properly program, manage and care for your t:slim G4 System.

Changes in equipment, software, or procedures occur periodically; information describing these changes will be included in future editions of this User Guide. Please contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901 to obtain a replacement copy of the User Guide that is the correct version for your pump.

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Need help? We are here for you 24 hours a day, 7 days a week at 1-877-801-6901.

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# Section 1

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## Before You Begin

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## Chapter 1

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# Introduction

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## 1.1 System Description

The t:slim G4 System is made up of the t:slim® G4 Insulin Pump, the Dexcom G4 PLATINUM Sensor, and the Dexcom G4 PLATINUM Transmitter. The t:slim G4 Insulin Pump delivers insulin in two ways: continuous, or basal insulin delivery, and bolus insulin delivery to cover carbohydrates eaten (food bolus) and to lower high blood glucose (correction bolus). A disposable cartridge is filled with up to 300 units of insulin and attached to the pump. The cartridge is replaced every few days.

The Dexcom G4 PLATINUM Sensor is a disposable device that is inserted under the skin to continuously monitor glucose levels for up to 7 days. Only the G4 PLATINUM Transmitter will connect to and work with the System. The Dexcom G4 PLATINUM Transmitter connects to the sensor pod and wirelessly sends readings to the pump display every 5 minutes. The display shows sensor glucose readings, trend graph, direction and rate of change arrows. The sensor is discarded after a session of up to 7 days. The transmit-

ter is reusable and is replaced about every 6 months.

The sensor measures glucose in the fluid under the skin - not in blood, and sensor readings are not identical to readings from a blood glucose meter. You still need a blood glucose meter to help make treatment decisions and to calibrate your CGM on a regular basis to help ensure the accuracy of sensor glucose readings.

The t:slim G4 Insulin Pump can be used for basal and bolus insulin delivery with or without Dexcom G4 PLATINUM CGM. If the Dexcom G4 PLATINUM Sensor and Transmitter are not used, sensor glucose readings will not be sent to the pump display and you will not receive any sensor glucose alerts.

### CAUTION

Federal (USA) law restricts this device to sale by or on the order of a physician.

## 1.2 About this User Guide

This User Guide covers important information on how to operate your t:slim G4 System. It provides step-by-step instructions to help you properly program, manage and care for the System. It also provides important warnings and cautions on proper operation and technical information to ensure your safety.

In this Guide, the t:slim G4 Pump may be referred to as “your pump” or “your t:slim G4 Pump.” The Dexcom G4 PLATINUM Transmitter may be referred to as “your transmitter.” The Dexcom G4 PLATINUM Sensor may be referred to as “your sensor.” Together, the Dexcom G4 PLATINUM Transmitter and Dexcom G4 PLATINUM Sensor may be referred to as “your CGM.”

The User Guide is organized into sections. Section 1 provides important information you need to know before you start using the System. Sections 2–4 cover instructions for using the t:slim G4 Insulin Pump. Sections 5–6 cover instructions for using Dexcom G4



PLATINUM CGM with your t:slim G4 Insulin Pump.

Pump screens used in this Guide to demonstrate how to use features are examples only. They should not be considered suggestions for your individual needs.

Product information, including electronic versions of the User Guide, a Guide to Successful Pumping, t:connect Getting Started and User Guides, and a CGM training tutorial, are available at [www.tandemdiabetes.com](http://www.tandemdiabetes.com).

### 1.3 Important User Information

Review all instructions in this User Guide before using the System.

If you are not able to use the System according to the instructions in this User Guide, you may be putting your health and safety at risk.

If you are currently using the t:slim G4 Pump without Dexcom G4 PLATINUM CGM, or if you are currently using Dexcom G4 PLATINUM CGM with the Dexcom G4 PLATINUM Receiver, it is still very important that you review all instructions in this User Guide before using the combined System.

Pay special attention to Warnings and Precautions in this User Guide. Warnings and Precautions are identified with **A**.

If you still have questions after reading this User Guide, contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901. We are here for you 24 hours a day, 7 days a week.

## 1.4 Conventions of this Guide

The following are conventions used in this Guide (such as terms, icons, text formatting, and other conventions) along with their explanations.

Convention	Explanation
<b>Bolded Text</b>	Text that is in bold and in a different font than the rest of the sentence or step indicates an onscreen or physical button name.
<b>Touch Screen</b>	The front glass screen of your pump, which displays all programming, operating, and alarm/alert information.
<b>Tap</b>	Quickly and lightly touch the screen with your finger.
<b>Press</b>	Use your finger to depress a physical button (the Screen On/Quick Bolus Button is the only physical/hardware button on your t:slim Pump).
<b>Hold</b>	Keep pressing a button or touching an icon or menu until its function is complete.
<b>Menu</b>	A list of options on your touch screen that allow you to perform specific tasks.
<b>Icon</b>	An image on your touch screen that indicates an option or item of information, or a symbol on the back of your t:slim Pump or its packaging.

## Chapter 2

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# Important Safety Information

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### 2.1 Indications for Use

#### Indications for Use

The t:slim G4™ Insulin Pump with Dexcom G4® Platinum CGM (“t:slim G4 System”) consists of the t:slim G4 Insulin Pump paired with the Dexcom G4 Platinum Sensor and Transmitter.

The t:slim G4 Insulin Pump is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in persons requiring insulin. The t:slim G4 Insulin Pump can be used solely for continuous insulin delivery and as part of the t:slim G4 System to receive and display continuous glucose measurements from the Dexcom G4 Platinum Sensor and Transmitter.

The t:slim G4 System also includes continuous glucose monitoring (CGM) indicated for detecting trends and tracking patterns in persons with diabetes for use as an adjunctive device to complement, not replace, information obtained from standard home glucose monitoring devices. The t:slim G4 Sys-

tem aids in the detection of episodes of hyperglycemia and hypoglycemia, facilitating both acute and long-term therapy adjustments, which may minimize these excursions. Interpretation of the t:slim G4 System results should be based on the trends and patterns seen with several sequential readings over time.

The t:slim G4 System is indicated for use in individuals 12 years of age and greater.

The t:slim G4 System is intended for single patient use and requires a prescription.

### 2.2 Contraindications

#### Contraindications

The t:slim G4 System is not intended for anyone unable or unwilling to:

- Test blood glucose (BG) levels as recommended by your healthcare provider
- Demonstrate adequate carbohydrate-counting skills (preferred, not required)
- Maintain sufficient diabetes self-care skills
- See your healthcare provider(s) regularly

You must also have adequate vision and/or hearing in order to recognize your System alerts.

The t:slim G4 Pump, Dexcom G4 PLATINUM Transmitter, and Dexcom G4 PLATINUM Sensor must be removed before Magnetic Resonance Imaging (MRI), Computed Tomography

(CT) scan, or diathermy treatment. Exposure to MRI, CT, or diathermy treatment can damage the System.

Taking medications with acetaminophen (such as Tylenol) while wearing the sensor may falsely raise your sensor glucose readings. The level of inaccuracy depends on the amount of acetaminophen active in your body and may be different for each person.

### 2.3 System Warnings



#### **WARNINGS – t:slim G4 Insulin Pump**

**DO NOT** start to use your t:slim G4 System before reading the User Guide. Failure to follow the instructions in the User Guide can result in over delivery or under delivery of insulin. This can cause very low or very high blood glucose which could result in serious injury or death. If you have questions or need further clarification on your System use, ask your healthcare provider or call our around-the-clock Customer Technical Support Department at 1-877-801-6901.

**DO NOT** start to use your t:slim G4 System before you have been appropriately trained on its use by a certified t:slim G4 System trainer. Consult with your healthcare provider for your individual training needs for the entire G4 System. Failure to complete the necessary training on the System could result in serious injury or death.

**DO NOT** use any other insulin with your System other than U-100

Humalog® or NovoLog®. Only Humalog® and NovoLog® have been tested and found to be compatible for use in the System. Use of insulin with lesser or greater concentration can result in under delivery or over delivery of insulin. This can cause very high or a very low blood glucose.

**DO NOT** put any other drugs or medications inside your System cartridge. The System is designed only for Continuous Subcutaneous Insulin Infusion (CSII) using Humalog® or NovoLog® insulin. Use of other drugs or medications can damage the pump and result in injury if infused.

**DO NOT** start to use your System before consulting with your healthcare provider to determine which features are most appropriate for you. Only your healthcare provider can determine and help you adjust your Basal Rate(s), Carb Ratio(s), Correction Factor(s), Target BG, and duration of insulin action. In addition, only your healthcare provider can determine your CGM settings and how you should use your sensor trend information to help you manage your diabetes. Incorrect settings can

result in over delivery or under delivery of insulin. This can cause very low or very high blood glucose.

**DO** be prepared to inject insulin with an alternative method if delivery is interrupted for any reason. Your t:slim G4 System is designed to deliver insulin reliably, but because it uses only rapid-acting insulin, you will not have long-acting insulin in your body. Failure to have an alternative method of insulin delivery can lead to very high blood glucose or Diabetic Ketoacidosis (DKA).

**DO** use only FDA cleared insulin infusion sets with a standard Luer-lock connection and follow their instructions for use. Failure to do so may result in over delivery or under delivery of insulin and may cause very low or very high blood glucose.

**DO NOT** place your infusion set on any scars, lumps, moles, stretch marks or tattoos. Placing your infusion set in these areas can cause swelling, irritation or infection. This can affect insulin absorption and cause high or low blood glucose.

**DO NOT** ignore infusion set cannula fractures. Infusion set cannulas may fracture on rare occasions. If an infusion set cannula breaks and no portion of it is visible above the skin, do not attempt to remove it. Seek professional medical help if you have symptoms of infection or inflammation—redness, swelling or pain—at the insertion site. If you experience a broken infusion set cannula, please report this to Tandem Customer Technical Support at 1-877-801-6901.

**NEVER** fill your tubing while your infusion set is connected to your body. Always ensure that the infusion set is disconnected from your body before filling the tubing. Failure to disconnect your infusion set from your body before filling the tubing can result in over delivery of insulin. This can cause serious injury or death from very low blood glucose.

**DO NOT** reuse cartridges or use cartridges other than those manufactured by Tandem Diabetes Care, Inc. Use of cartridges not manufactured by Tandem Diabetes Care, Inc. or reuse of cartridges may result in over delivery or

under delivery of insulin. This can cause very low or very high blood glucose.

**ALWAYS** twist the Luer-lock connection between the cartridge tubing and the infusion set tubing an extra quarter of a turn to ensure a secure connection. A loose connection can cause insulin to leak, resulting in under delivery of insulin. This can cause high blood glucose.

**DO NOT** disconnect the Luer-lock connection between the cartridge tubing and the infusion set tubing. If the connection comes loose, disconnect the infusion set from your body before tightening. Failure to disconnect before tightening can result in over delivery of insulin. This can cause low blood glucose.

**DO NOT** remove or add insulin from a filled cartridge after loading onto the pump. This will result in an inaccurate display of the insulin level on the Home Screen and you could run out of insulin before the pump detects an empty cartridge. This can cause very high blood glucose, or Diabetic Ketoacidosis (DKA).

**DO NOT** deliver a bolus until you have reviewed the calculated bolus amount on the pump display. If you dose an insulin amount that is too high or too low, this could cause very high or very low blood glucose. You can always adjust the insulin units up or down before you decide to deliver your bolus.

**DO** ensure that your System is kept away from small children when not in use. The System includes small parts (such as the rubber USB port cover, cartridge components, and transmitter) that could pose a choking hazard for small children.

The System includes parts (such as the USB cable and tubing) that could pose a strangulation or asphyxiation hazard.

**ALWAYS** arrange cables and tubing to minimize the risk of strangulation.

**ENSURE** that these parts are stored in a secure place when not in use.



### **WARNING – Radiology and Medical Procedures and your t:slim G4 System**

**ALWAYS** notify the provider/technician about your diabetes and your t:slim G4 System. If you need to discontinue use of the System for medical procedures, follow your healthcare provider's instructions to replace missed insulin when you reconnect to the pump. Check your blood glucose before disconnecting from the pump and again when you reconnect and treat high blood glucose levels as recommended by your healthcare provider.

**DO NOT** expose your pump, transmitter or sensor to:

- X-ray
- Computed Tomography (CT) scan
- Magnetic Resonance Imaging (MRI)
- Positron Emission Tomography (PET) scan
- Other exposure to radiation

You must take off your pump, transmitter, and sensor and leave them outside the procedure room if you are going to have any of the above procedures.

In addition to the above, **DO NOT** expose your pump, transmitter, or sensor to:

- Pacemaker/Automatic Implantable Cardioverter Defibrillator (AICD) placement or reprogramming
- Cardiac Catheterization
- Nuclear Stress Test

You must take off your pump, transmitter, and sensor and leave them outside the procedure room if you are going to have any of the above medical procedures.

There are other procedures where you should proceed with caution:

- **Laser Surgery** – Your System can usually be worn during the procedure. However, some lasers can create interference and cause the System to alarm.

- **General Anesthesia** – Depending on the equipment being used, you may or may not need to remove your System. Be sure to ask your healthcare provider.

There is no need to disconnect for electrocardiograms (EKGs) or colonoscopies. If you have questions, contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901



### **WARNINGS – Using Dexcom G4 PLATINUM CGM with your t:slim G4 Insulin Pump**

**DO NOT** use CGM for treatment decisions, such as how much insulin you should take. CGM does not replace a blood glucose meter. Always use the values from your blood glucose meter for treatment decisions. Blood glucose values may differ from sensor glucose readings. Solely relying on the sensor glucose alerts and readings for treatment decisions could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** ignore symptoms of high and low glucose. If your sensor glucose alerts and readings do not match your symptoms, measure your blood glucose with a blood glucose meter even if your sensor is not reading in the high or low range. Solely relying on the sensor glucose alerts and readings for treatment decisions could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

In a pediatric clinical study, larger differences were observed between this CGM device and actual blood glucose values compared to those differences observed in the adult clinical study. Use your blood glucose meter for treatment decisions.

In a pediatric clinical study, a significant number of low glucose events were not detected by CGM. Do not rely solely on CGM alerts to detect low glucose.

**CALIBRATE** your CGM at least once every 12 hours. Calibrating less often than every 12 hours might cause sensor glucose readings to be inaccurate and glucose alerts to become unreliable. This could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** ignore sensor fractures. Sensors may fracture on rare occasions. If a sensor breaks and no portion of it is visible above the skin, do not attempt to remove it. Seek professional medical help if you have symptoms of infection or inflammation—redness, swelling or pain—at the insertion site. If you



experience a broken sensor, please report this to Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

**DO NOT** use Dexcom G4 PLATINUM CGM in pregnant women or persons on dialysis. The System is **not approved for use** in pregnant women or persons on dialysis and has not been evaluated in these populations. Sensor glucose readings may be inaccurate in these populations and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** use Dexcom G4 PLATINUM CGM in critically ill patients. It is not known how different conditions or medications common to the critically ill population may affect the performance of the System. Sensor glucose readings may be inaccurate in critically ill patients, and solely relying on the sensor glucose alerts and readings for treatment decisions could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** insert the sensor in sites other than the abdomen (belly) or upper buttocks (for ages 12–17 only). Other sites have not been studied and are not approved. Use in other sites might cause sensor glucose readings to be inaccurate and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** expect CGM alerts until after the 2-hour startup. You will NOT get any sensor glucose readings or alerts until after the 2-hour startup ends AND you complete the startup calibration. During this time you might miss severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** use your transmitter if it is damaged/cracked. This could create an electrical safety hazard or malfunction, which might cause electrical shocks.

**STORE** the Dexcom G4 PLATINUM CGM sensor at temperatures between 36°F to 77°F for the length of the sensor's shelf life. You may store the sen-

sor in the refrigerator if it is within this temperature range. The sensor should not be stored in a freezer. Storing the sensor improperly might cause the sensor glucose readings to be inaccurate, and you might miss severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** allow young children to hold the sensor, transmitter or transmitter kit box without adult supervision. The sensor and transmitter include small parts that may pose a choking hazard. Keep the transmitter kit box away from young children; it contains a magnet that should not be swallowed.

### 2.4 System Precautions

#### **PRECAUTIONS – t:slim G4 Insulin Pump**

**DO NOT** open or attempt to repair your System. The System is a sealed device that should be opened and repaired only by Tandem Diabetes Care, Inc. Modification could result in a safety hazard. If your System seal is broken, the System is no longer watertight and the warranty is voided

**CHANGE** your infusion set every 48 to 72 hours as recommended by your healthcare provider. Wash your hands with anti-bacterial soap before handling the infusion set and thoroughly clean the insertion site on your body to avoid infection. Contact your healthcare provider if you have symptoms of infection at your insulin infusion site.

**ALWAYS** remove all air bubbles from the System before beginning insulin delivery. Ensure there are no air bubbles when drawing insulin into the filling syringe, hold the pump with the white fill port pointed up when filling the tubing, and ensure that there are no

air bubbles in the tubing when filling. Air in the system takes space where insulin should be and can affect insulin delivery.

**CHECK** your infusion site daily for proper placement and leaks. **RE-PLACE** your infusion set if you notice leaks around the site. Improperly placed sites or leaks around the infusion site can result in under delivery of insulin.

**CHECK** your infusion set tubing daily for any leaks, air bubbles, or kinks. Air in the tubing, leaks in the tubing, or kinked tubing may restrict or stop insulin delivery and result in under delivery of insulin.

**CHECK** the Luer-lock connection between your cartridge tubing and infusion set tubing daily to ensure it is tight and secure. Leaks around the Luer-lock connection can result in under delivery of insulin.

**DO NOT** change your infusion set before bedtime or if you will not be able to test your blood glucose 1–2 hours after the new infusion set is placed. It

is important to confirm that the infusion set is inserted correctly and delivering insulin. It is also important to respond quickly to any problems with the insertion to ensure continued insulin delivery.

**ALWAYS** check that your cartridge has enough insulin to last through the night before going to bed. If you are sleeping, you could fail to hear the Empty Cartridge Alarm and miss part of your basal insulin delivery.

**CHECK** your System's personal settings regularly to ensure they are correct. Incorrect settings can result in over delivery or under delivery of insulin. Consult with your healthcare provider as needed.

**ALWAYS** make sure that the correct time and date are set on your System. When editing time, always check that the AM/PM setting is accurate. AM is to be used from midnight until 11:59 AM. PM is to be used from noon until 11:59 PM. Not having the correct time and date setting may affect safe insulin delivery.

**CONFIRM** that the screen display

turns on, you can hear audible beeps, feel the pump vibrate, and see the green LED light blinking around the edge of the Screen On Button when you connect a power source to the USB port. These features are used to notify you about alerts, alarms, and other conditions that require your attention. If these features are not working, discontinue use of the System and contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

**CHECK** your System regularly for potential alarm conditions that may display. It is important to be aware of conditions that may affect insulin delivery and require your attention so you can respond as soon as possible.

**DO NOT** use the vibrate feature for alerts and alarms during sleep unless otherwise directed by your healthcare provider. Having the volume for alerts and alarms set to high will help ensure that you don't miss an alert or alarm.

**ALWAYS** look at the screen to confirm correct programming of the bolus amount when you first use the Quick

Bolus feature. Looking at the screen will ensure that you are correctly using the beep/vibration commands to program the intended bolus amount.

**DO NOT** use your pump if you think it might be damaged due to dropping it or hitting it against a hard surface. Check that the System is working properly by plugging a power source into the USB port and confirming that the display turns on, you hear audible beeps, feel the pump vibrate, and see the green LED light blinking around the edge of the Screen On Button. If you are unsure about potential damage, discontinue use of the System and contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

**AVOID** exposure of your System to temperatures below 40°F (5°C) or above 99°F (37°C). Insulin can freeze at low temperatures or degrade at high temperatures. Insulin that has been exposed to conditions outside of the manufacturer's recommended ranges can affect the safety and performance of the System.

**AVOID** submersing your pump in fluid beyond a depth of 3 feet or for more than 30 minutes (IPX7 rating). If your pump has been exposed to fluid beyond these limits, check for any signs of fluid ingress. If there are signs of fluid entry, discontinue use of the pump and contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

**AVOID** areas where there may be flammable anesthetics or explosive gases. The System is not suitable for use in these areas and there is a risk of explosion. Remove your pump if you need to enter these areas.

**MAKE SURE** to not move further than the length of the USB cable when you are connected to the pump and to a charging source. Moving further than the length of the USB cable may cause the cannula to be pulled out of the infusion site. For this reason it is recommended not to charge the pump while sleeping.

**DISCONNECT** your infusion set from your body while on high-speed/high gravity amusement park thrill rides.

Rapid changes in altitude or gravity can affect insulin delivery and cause injury.

**DISCONNECT** your infusion set from your body before flying in an aircraft without cabin pressurization or in planes used for aerobatics or combat simulation (pressurized or not). Rapid changes in altitude or gravity can affect insulin delivery and cause injury.

**CONSULT** your healthcare provider about lifestyle changes such as weight gain or loss, and starting or stopping exercise. Your insulin needs may change in response to lifestyle changes. Your basal rate(s) and other settings may need adjustment.

**CHECK** your blood glucose using a blood glucose meter following a gradual elevation change of up to 1,000 feet, such as when snow skiing or driving on a mountain road. Delivery accuracy can vary up to 15% until 3 units of total insulin have been delivered or elevation has changed by more than 1,000 feet. Changes in delivery accuracy can affect insulin delivery and cause injury.

**ALWAYS** check with your healthcare provider for specific guidelines if you want or need to disconnect from the pump for any reason. Depending on the length of time and reason you are disconnecting, you may need to replace missed basal and/or bolus insulin. Check your blood glucose before disconnecting from the pump and again when you reconnect, and treat high blood glucose (BG) levels as recommended by your healthcare provider.

**ENSURE** that your personal insulin delivery settings are programmed into the pump before you use the System if you receive a warranty replacement. Failure to enter your insulin delivery settings could result in over delivery or under delivery of insulin. This can cause very low or very high blood glucose which could result in serious injury or death. Consult your healthcare provider as needed.

Interference with your System's electronics by cell phones can occur if worn in close proximity. It is recommended that your pump and cell phone be worn at least 6.4 inches apart.

**ALWAYS** dispose of used System components such as cartridges, syringes, needles, infusion sets, and CGM sensors following the instructions from your healthcare provider. Wash your hands thoroughly after handling used System components.



### **PRECAUTIONS – Using Dexcom G4 PLATINUM CGM with your t:slim G4 Insulin Pump**

**DO NOT** open the sensor package until you have washed your hands with soap and water, and let them dry. You may contaminate the insertion site and suffer an infection if you have dirty hands while inserting the sensor.

**DO NOT** insert the sensor until you have cleaned the skin with a topical antimicrobial solution, such as isopropyl alcohol, and allowed the skin to dry. Inserting into unclean skin might lead to infection. Do not insert the sensor until the cleaned area is dry so the sensor adhesive will stick better.

**AVOID** using the same spot repeatedly for sensor insertion. Rotate your sensor placement sites, and do not use the same site for two sensor sessions in a row. Using the same site might cause scarring or skin irritation.

**AVOID** inserting the sensor in areas that are likely to be bumped, pushed or compressed, or areas of skin with scarring, tattoos, or irritation as these are not ideal sites to measure glucose. Insertion in those areas might affect accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**AVOID** injecting insulin or placing an infusion set within 3 inches of the sensor. The insulin might affect sensor accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** use the sensor if its sterile package has been damaged or opened. Using an unsterile sensor might cause infection.

To calibrate the CGM System, **DO** enter the exact blood glucose value that your blood glucose meter displays within 5 minutes of a carefully performed blood glucose measurement. Do not enter sensor glucose readings for calibration. Entering incorrect blood glucose values, blood glucose values obtained more than 5 minutes before entry, or sensor glucose readings might affect sensor accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** calibrate if your blood glucose is changing at a significant rate, typically more than 2 mg/dL per minute. Do not calibrate when your receiver screen is showing the rising or falling single arrow or double arrow, which indicates that your blood glucose is rapidly rising or falling. Calibrating during significant rise or fall of blood glucose may affect sensor accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

The System accuracy may be affected when your glucose is changing at a

significant rate (e.g., 2 to 3 mg/dL/min or more than 3 mg/dL each minute), such as during exercise or after a meal.

**AVOID** separating the transmitter and pump by more than 20 feet. The transmission range from the transmitter to the pump is up to 20 feet without obstruction. Wireless communication does not work well through water so the range is much less if you are in a pool, bathtub, or on a water bed, etc. Types of obstruction differ and have not been tested. If your transmitter and pump are farther than 20 feet apart or are separated by an obstruction, they might not communicate or the communication distance may be shorter and result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** use alternative blood glucose site testing (blood from your palm or forearm, etc.) for calibration. Alternative site blood glucose values may be different than those taken from a fingerstick blood glucose value and may not represent the timeliest blood glucose value. Use a blood glucose value taken only from a fingerstick for calibration.

Alternative site blood glucose values might affect sensor accuracy and result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**ENSURE** that your transmitter ID is programmed into the pump before you use the System if you receive a warranty replacement pump. The pump cannot communicate with the transmitter unless the transmitter ID is entered. If the pump and transmitter are not communicating, you will not receive sensor glucose readings and you might miss severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

**DO NOT** discard your transmitter. It is reusable. The same transmitter is used for each session until you have reached the end of the transmitter battery life.

The Dexcom G4 PLATINUM Sensor, Transmitter, and Receiver are not compatible with the SEVEN/SEVEN PLUS Transmitter and Receiver. Different generations will not connect with each other and will not work.

### 2.5 Potential Benefits From Using the System

- The t:slim G4 System provides an automated way to deliver basal and bolus insulin. Delivery can be fine-tuned based on up to 6 customizable Personal Profiles, each with up to 16 time-based settings for Basal Rate, Carb Ratio, Correction Factor, and Target BG. In addition, the Temp Rate feature allows you to program a temporary basal rate change for up to 72 hours.
- The t:slim G4 System gives you the option of delivering a bolus all at once, or delivering a percentage over an extended period of time without navigating to different menus. You can also program a bolus more discreetly using the Quick Bolus feature, which can be used without looking at the pump, and can be programmed in increments of either units of insulin or grams of carbohydrate.
- From the bolus screen, the “calculator within a calculator” feature allows you to enter multiple carbohydrate values and add them together. The System’s bolus calculator will recommend a bolus based on the entire amount of carbohydrates entered, which can help eliminate guesswork.
- The System keeps track of the amount of active insulin from food and correction boluses (IOB). When programming additional food or correction boluses, the pump will subtract the amount of IOB from the recommended bolus if your BG is below the target set in your active Personal Profile. This can help prevent insulin stacking, which can lead to hypoglycemia.
- You can program a number of reminders that will prompt you to retest your BG after a low or high BG is entered, as well as a “Missed Meal Bolus Reminder” which will alert you if a bolus isn’t entered during a specified period of time. If activated, these can help reduce the likelihood that you will forget to check your blood glucose or bolus for meals.

- You have the ability to view a variety of data right on your screen, including the time and amount of your last bolus, your total insulin delivery by day, as well as broken into basal, food bolus, and correction bolus.
- When paired with Dexcom G4 PLATINUM Transmitter and Sensor, your t:slim G4 System can receive CGM readings every 5 minutes, which are displayed as a trend graph on the Home Screen. You can also program your pump to alert you when your CGM readings are above or below a given level, or are rising or falling quickly. Unlike the readings from a standard blood glucose meter, CGM readings allow you to view trends in real time, as well as capture information when you would otherwise be unable to check your blood sugar, such as while you are asleep. This information can be useful for you and your health care provider when considering changes to your therapy. In addition, the programmable alerts can help you to spot potential low or high blood

glucose sooner than you would using a only a blood glucose meter.

- CGM use has been shown to increase time in your target glucose range, without increasing time spent above or below your target range. Real-time CGM can help improve diabetes control (lower A1c values, reducing glycemic variability and time spent in low and high blood glucose ranges)<sup>1,2,3</sup> which can help reduce diabetes related complications.<sup>4,5</sup> These benefits can be seen especially with using real-time CGM at least 6 days per week<sup>2</sup> and can be sustained over time.<sup>6</sup> In some cases, patients perceived an increase in their quality of life and peace of mind when using real-time CGM as well as reporting a high satisfaction with CGM.<sup>7</sup>

<sup>1</sup> Garg S, Zisser H, Schwartz S, Bailey T, Kaplan R, Ellis S, Jovanovic L. Improvement in glycemic excursions with a transcutaneous, real-time continuous glucose sensor: a randomized controlled trial. *Diabetes Care*. 2006; 29:44-50.

<sup>2</sup> JDRF CGM Study Group. Continuous Glucose Monitoring and Intensive Treatment of Type 1 Diabetes. *NEJM* 2008;359:1464-76.

<sup>3</sup> Battelino. Effect of continuous glucose monitoring of hypoglycemia in type 1 diabetes. *Diabetes Care* 2011; 34(4): 795-800.

<sup>4</sup> The Diabetes Control and Complications Research Group. The effect of intensive treatment of diabetes on the development and progression of long-term complications of insulin-dependent diabetes mellitus. *N Eng J Med*. 1993; 329:997-1036.

<sup>5</sup> Ohkubo Y, Kishikawa H, Araki E, et al. Intensive insulin therapy prevents progression of diabetic microvascular complications in Japanese patients with non-insulin dependent diabetes mellitus: a randomized prospective 6-year study. *Diabetes Res Clin Pract*. 1995; 28:103-117.

<sup>6</sup> JDRF CGM Study Group. Sustained Benefit of Continuous Glucose Monitoring on A1c, Glucose Profiles, and Hypoglycemia in Adults With Type 1 Diabetes. *Diabetes Care* 2009; 32: 2047-2049.

<sup>7</sup> JDRF CGM Study Group. Quality-of-Life Measures in Children and Adults With Type 1 Diabetes. *Diabetes Care* 2010; 33: 2175-2177.

### 2.6 Possible Risks From Using the System

As with any medical device, there are risks associated with using the t:slim G4 System. Many of the risks are common to insulin therapy in general, but there are additional risks associated with continuous insulin infusion and continuous glucose monitoring. Reading your User Guide and following the Instructions for Use are critical for the safe operation of your system. Consult your health care provider about how these risks may impact you.

#### Risks associated with using the pump functionality of the System

Inserting and wearing an infusion set might cause infection, bleeding, pain or skin irritations (redness, swelling, bruising, itching, scarring or skin discoloration).

There is a remote chance that an infusion set cannula fragment could remain under your skin if the cannula breaks while you are wearing it. If you think a cannula has broken under your skin, contact your healthcare provider and

call Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

Other risks associated with infusion sets include occlusions and air bubbles in the tubing, which can affect insulin delivery.

Risks that could result from pump failure include the following:

- possible hypoglycemia (low blood glucose) from over-delivery of insulin due to a hardware defect
- hyperglycemia (high blood glucose) and ketosis possibly leading to Diabetic Ketoacidosis (DKA) due to pump failure resulting in cessation of insulin delivery due to either a hardware defect or software anomaly.

#### Risks associated with using the CGM functionality of the System

Inserting the sensor and wearing the adhesive patch might cause infection, bleeding, pain and skin irritations (redness, swelling, bruising, itching, scarring, or skin discoloration).



There is a remote chance that a sensor fragment could remain under your skin if the sensor breaks while you are wearing it. If you think a sensor has broken under your skin, contact your healthcare provider and call Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

Other risks associated with CGM use include the following:

- You will not get sensor glucose alerts when the alert function is turned off, your transmitter and pump are out of range, or when your pump is not showing sensor glucose readings. You might not notice alerts if you are unable to hear them or feel the vibration.
- There are a number of risks as a result of the fact that the Dexcom G4 PLATINUM CGM takes readings from fluid below the skin (interstitial fluid) instead of blood. There are differences in how glucose is measured in the blood compared to how it is measured in interstitial fluid, and glucose is absorbed into the interstitial fluid slower than it

is absorbed into the blood, which can cause CGM readings to lag behind readings from a blood glucose meter. A CGM is intended to enhance the data you obtain from your blood glucose meter, not replace it. You should never rely solely on your CGM to alert you of high or low blood glucose, and you should always use your blood glucose meter for any treatment decisions.

## 2.7 Working with your Healthcare Provider

Any clinical language presented in this User Guide is based on the assumption that you have been educated by your healthcare provider on certain terms and how they apply to you in your diabetes management. Your healthcare provider can help you establish diabetes management guidelines that best fit your lifestyle and needs.

Monitor your blood glucose (BG) with the guidance of your healthcare provider. According to the American Association of Diabetes Educators' white paper *Insulin Pump Therapy: Guidelines for Successful Outcomes*, patients should routinely check their BG levels at least 4 times daily (optimally 6 to 8 times daily) in order to detect hyperglycemia (high blood glucose) and hypoglycemia (low blood glucose) early. Undetected hyperglycemia or hypoglycemia can result without proper monitoring.

Consult your healthcare provider before using the System to determine which features are most appropriate for you. Only your healthcare provider can de-

termine and help you adjust your basal rate(s), insulin-to-carbohydrate ratio(s), correction factor(s), blood glucose (BG) target, and duration of insulin action. In addition, only your healthcare provider can determine your CGM settings and how you should use your sensor trend information to help you manage your diabetes.

### 2.8 Emergency Kit

Make sure that you always have an insulin syringe and vial of insulin with you as a backup for emergency situations. You should also always have an appropriate emergency kit with you. Talk with your healthcare provider regarding what items this kit should include.

#### Supplies to carry every day:

- Blood glucose testing supplies: meter, strips, control solution, lancets, meter batteries
- Fast-acting carbohydrate to treat low blood glucose
- Extra snack for longer coverage than fast-acting carbohydrate
- Glucagon emergency kit
- Rapid-acting insulin and syringes
- Infusion sets (minimum of 2)
- Insulin pump cartridges (minimum of 2)

- Infusion site preparation products (antiseptic wipes, skin adhesive)
- Diabetes identification card or jewelry

## 2.9 Verification of Proper Functionality

A power supply (AC adapter with micro-USB connector) is provided as part of the System. Before using your System, ensure that the following occur when you connect a power supply into the USB port of your t:slim G4 Pump:

- You hear an audible alert
- You see the green light illuminate from the edge around the Screen On/Quick Bolus Button
- You feel a vibratory alert
- You see a charge symbol (lightning bolt) on the battery level indicator

**In addition, before using the System, ensure the following:**

- Press the Screen On/Quick Bolus Button to turn the screen on so that you can see the display
- When the display screen is on, the touch screen responds to your finger tap

### PRECAUTION

**CONFIRM** that the screen display turns on, you can hear audible beeps, feel the pump vibrate, and see the green LED light blinking around the edge of the Screen On Button when you connect a power source to the USB port. These features are used to notify you about alerts, alarms, and other conditions that require your attention. If these features are not working, discontinue use of the System and contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

## 2.10 Wireless Co-existence, Quality of Service (QoS), and Data Security

The t:slim G4 System is designed to work safely and effectively in the presence of wireless devices typically found at home, work, retail stores, and places of leisure where daily activities occur. See Section 30.11 for more information.

The t:slim G4 System is designed to accept Radio Frequency (RF) communication only from a linked Dexcom G4 PLATINUM Transmitter. RF communication is not established until you enter the unique Dexcom 5 digit Transmitter ID into your pump.

The t:slim G4 System and system components ensure data security via proprietary means and ensure data integrity using error checking processes, such as cyclic redundancy checks.

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## Chapter 3

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# Getting to Know Your t:slim G4 System

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### 3.1 What your t:slim G4 System Package Includes

**Your t:slim G4 System should include the following items:**

1. t:slim G4 Insulin Pump
2. Pump Case
3. t:slim G4 System User Guide
4. t:connect Getting Started Guide
5. USB Cable
6. Wall Power USB Adapter
7. Car Power USB Adapter
8. Cartridge Removal Tool
9. Dexcom G4 PLATINUM Sensors and Transmitter in separate Dexcom packaging

If any of these items are missing, contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

Your t:slim G4 Pump is shipped from Tandem Diabetes Care, Inc. with a clear screen protector. Do not remove the screen protector. Additional screen protectors can be ordered by contacting Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

Your t:slim G4 Pump comes from Tandem Diabetes Care, Inc. with a protective cover in the place where the cartridge is normally inserted. This cover must be removed and replaced with a cartridge prior to initiating insulin delivery.

#### Supply Reordering

To order cartridges, infusion sets, supplies, accessories, sensors and transmitter, please contact Tandem Diabetes Care, Inc. at 1-877-801-6901 or your usual supplier of diabetes products.

### 3.2 System Terminology

#### Pump Terminology

##### Basal

Basal is a slow continuous delivery of insulin, which keeps BG levels stable between meals and during sleep. It is measured in units per hour (units/hr).

##### BG

BG is the abbreviation for blood glucose, which is the level of glucose in the blood, measured in mg/dL.

##### BG Target

BG target is a specific blood glucose goal, an exact number, not a range. When a BG is entered in the t:slim G4 Pump, the calculated insulin bolus will be adjusted up or down as needed to attain this target.

##### Bolus

A bolus is a quick dose of insulin that is usually delivered to cover food eaten or a high BG. With the t:slim G4 Pump it can be delivered as a Standard, a Correction, an Extended, or a Quick Bolus.

**Cannula**

The cannula is the part of the infusion set that is inserted under the skin through which insulin is delivered.

**Carb**

Carbs or Carbohydrates are sugars and starches that the body breaks down into glucose and uses as an energy source, measured in grams.

**Carb Ratio**

The carb ratio is the number of grams of carbohydrate that 1 unit of insulin will cover. Also known as insulin-to-carbohydrate ratio.

**Correction Bolus**

A correction bolus is given to correct high BG.

**Correction Factor**

A correction factor is the amount of BG that is lowered by 1 unit of insulin. Also known as the Insulin Sensitivity Factor (ISF).

**Extended Bolus**

An extended bolus is a bolus that is delivered over a period of time. It is commonly used to cover food that

takes longer to digest. When administering an extended bolus with your t:slim G4 Pump, enter the DELIVER NOW portion to dose a percentage of insulin immediately and the remaining percentage over a period time.

**Grams**

Grams are a unit of measurement for carbohydrates.

**Insulin Duration**

Insulin duration is the amount of time that insulin is active and available in the body after a bolus has been delivered. This also relates to the calculation for Insulin on Board (IOB).

**Insulin On Board (IOB)**

IOB is the insulin that is still active (has the ability to continue to lower the BG) in the body after a bolus has been delivered.

**Load**

Load refers to the process of removing, filling, and replacing a new cartridge and infusion set.

**Personal Profile**

A personal profile is a personalized

group of settings that defines the delivery of basal and bolus insulin within specific time segments throughout a 24 hour period.

**Quick Bolus**

Quick bolus (using the Quick Bolus Button) is a way to deliver a bolus by following beep/vibration commands without navigating through or viewing the t:slim G4 Pump screen.

**Temp Rate**

Temp rate is an abbreviation for a temporary basal rate. It is used to increase or decrease the current basal rate for a short period of time to accommodate special situations. 100% is the same basal rate as programmed. 120% means 20% more and 80% means 20% less than the programmed basal rate.

**Units**

Units are the measurement for insulin.

**USB Cable**

USB is the abbreviation for Universal Serial Bus. The USB cable connects into the t:slim G4 Pump's micro USB port.

### **CGM Terminology**

#### **Alternate Site BG Testing**

Alternate site BG testing is when you take a blood glucose value on your meter using a blood sample from an area on your body other than your fingertip. Do not use alternate site testing to calibrate your sensor.

#### **Applicator**

The applicator is a disposable piece that comes attached to the sensor pod and inserts the sensor under the skin. There is a needle inside the applicator that is removed after you insert the sensor.

#### **Calibration**

Calibration is when you enter blood glucose values from a blood glucose meter into the System. Calibrations are needed for your System to show continuous glucose readings and trend information.

#### **CGM**

Continuous glucose monitoring.

#### **Glucose Data Gaps**

Glucose data gaps occur when your

System is unable to provide a sensor glucose reading.

#### **Glucose Trends**

Glucose trends let you see the pattern of your glucose levels. The trend graph shows where your glucose levels have been during the time shown on the screen and where your glucose levels are now.

#### **HypoRepeat**

HypoRepeat is an optional alert setting that keeps repeating the fixed low alert every 5 seconds until your sensor glucose value rises above 55 mg/dL or you confirm it. This alert can be helpful if you want extra awareness for severe lows.

#### **mg/dL**

Milligrams per deciliter. The standard unit of measure for sensor glucose readings in the United States.

#### **Rise and Fall (Rate of Change) Alerts**

Rise and fall alerts occur based on how much and how fast your glucose levels rise or fall.

#### **RF**

RF is the abbreviation for radio frequency. RF transmission is used to send glucose information from the transmitter to the pump.

#### **Safety Lock**

The safety lock keeps the needle inside the applicator before you are ready to insert the sensor. It also helps you snap the transmitter out of the sensor pod after your sensor session ends.

#### **Sensor**

The sensor is the part that includes an applicator and wire. The applicator inserts the wire under your skin, and the wire measures glucose levels in your tissue fluid.

#### **Sensor Pod**

The sensor pod is the small plastic base of the sensor attached to your skin that holds the transmitter in place.

#### **Startup Period**

The startup period is the 2-hour period after you tell the System you inserted a new sensor. Sensor glucose readings are not provided during this time.



**System Reading**

A System reading is a sensor glucose reading shown on your pump. This reading is in mg/dL units and is updated every 5 minutes.

**Transmitter**

The transmitter is the part that snaps into the sensor pod and wirelessly sends glucose information to your pump.

**Transmitter ID**

The transmitter ID is a series of numbers and/or letters that you enter into your pump to let it communicate with the transmitter.

**Transmitter Latch**








The transmitter latch is a small disposable piece that snaps the transmitter into the sensor pod. It is removed after the transmitter is snapped in.










**Trend (Rate of Change) Arrows**










Trend arrows show how fast your glucose levels are changing. There are 7 different arrows that show when your glucose direction and speed change.






## 3.3 Explanation of System Symbols

The following are symbols (and their descriptions), which you may find on your t:slim G4 System and/or its packaging. These symbols tell you about the proper and safe use of the system. Some of these symbols may not have meaning in the United States, and are listed for informational purposes only.

Symbol	Meaning
	Caution; Consult Manual for Important Safety Documentation
	See Instructions for Use
	Serial Number of Device
	Part Number
<b>IPX7</b>	Watertight Equipment (protected against the effects of temporary immersion in water)
	Type BF Applied Part (patient isolation, not defibrillator protected)
	Manufacturer
<b>R<sub>x</sub> Only</b>	For sale by or on the order of a physician only (U.S.)
	Direct Current (DC) voltage











Symbol	Meaning
	Use By Date
	Do Not Re-Use
	Sterile by Radiation
	Non Pyrogenic
	Two-sided Temperature Limits
	Lot Number
	Non-ionizing Radiation
	Date of Manufacture
	Class II Equipment

Symbol	Meaning
	Alternating Current
	Temporary Submersion
	Vertically Falling Drops
	Two-Sided Humidity Limits
	European Union WEEE Directive 2006-66-EC
	Electrical Equipment Designed Primarily for Indoor Use
	Input
	Keep Dry
	Bluetooth















Symbol	Meaning
	Authorized Representative in the European Community
	Marking Certifies That the Device Meets the European Council Directive 93/42/EEC
	Do Not Use if Package is Damaged
	Ship By Date
	MR Unsafe

### 3.4 Explanation of System Icons




The following icons may appear in the status area (to the left or right of the time and date) on your t:slim G4 Pump Home Screen:

Icon	Meaning
	CGM sensor session is active, and the transmitter is communicating with the pump.
	CGM sensor session is active, but the transmitter is not communicating with the pump.
	CGM calibration is required.
	A system reminder, alert, error, or alarm is active.
	Basal insulin is programmed and being delivered.
	A temporary basal rate is active.
	A basal rate of 0 u/hr is active.
	A temporary basal rate of 0 u/hr is active.
	A bolus is being delivered.
	All insulin deliveries are stopped.

If a CGM session is active, the following icons may appear on the screen in the place where your sensor glucose reading is normally shown:

Icon	Meaning
	CGM sensor session is active, but the transmitter is not communicating with the pump.
	Replace CGM sensor.
	CGM sensor session has been stopped.
	Wait 15 minutes calibration error.
	Wait 1 hour calibration error.
	Startup calibration is required (2 BG values).
	Additional startup calibration is required.
	Unknown sensor reading.
	CGM calibration is required.
	Transmitter error
	Sensor startup 0–30 minutes.
	Sensor startup 31–60 minutes.
	Sensor startup 61–90 minutes.
	Sensor startup 91–119 minutes.

## 3.5 Explanation of System Colors

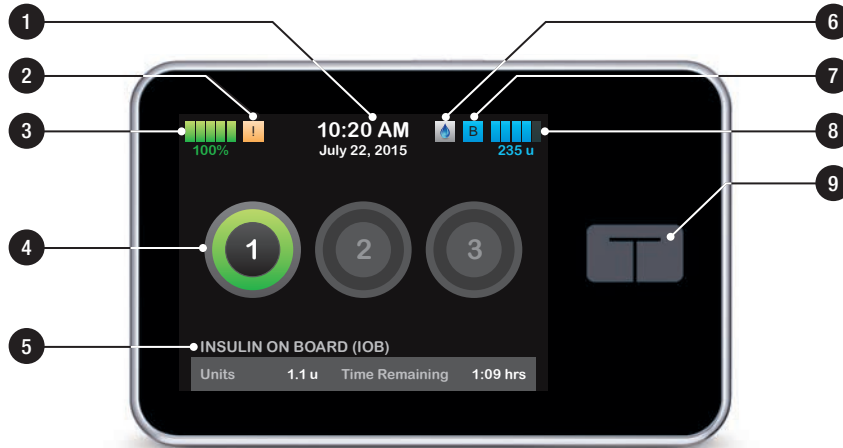
	<p><b>Red LED</b></p> <ul style="list-style-type: none"> <li>» 1 red blink every 30 seconds indicates a malfunction or alarm condition.</li> </ul>															
	<p><b>Yellow LED</b></p> <ul style="list-style-type: none"> <li>» 1 yellow blink every 30 seconds indicates an alert or reminder condition.</li> </ul>															
	<p><b>Green LED</b></p> <ul style="list-style-type: none"> <li>» 1 green blink every 30 seconds indicates the pump is functioning normally.</li> <li>» 3 green blinks every 30 seconds indicate the pump is charging.</li> </ul>															
<table border="1"> <tbody> <tr> <td data-bbox="99 732 175 776">BACK</td> <td data-bbox="175 732 383 776">12:00 AM</td> <td data-bbox="383 732 461 776">SAVE</td> </tr> <tr> <td data-bbox="99 789 305 841">Basal</td> <td colspan="2" data-bbox="305 789 461 841">0.75 u/hr</td> </tr> <tr> <td data-bbox="99 841 305 894">Correction Factor</td> <td colspan="2" data-bbox="305 841 461 894">Press to Set Up</td> </tr> <tr> <td data-bbox="99 894 305 946">Carb Ratio</td> <td colspan="2" data-bbox="305 894 461 946">Press to Set Up</td> </tr> <tr> <td data-bbox="99 946 305 1002">Target BG</td> <td colspan="2" data-bbox="305 946 461 1002">Press to Set Up</td> </tr> </tbody> </table>	BACK	12:00 AM	SAVE	Basal	0.75 u/hr		Correction Factor	Press to Set Up		Carb Ratio	Press to Set Up		Target BG	Press to Set Up		<p><b>Orange Highlight</b></p> <ul style="list-style-type: none"> <li>» When editing settings, changes are highlighted in orange for review before saving.</li> </ul>
BACK	12:00 AM	SAVE														
Basal	0.75 u/hr															
Correction Factor	Press to Set Up															
Carb Ratio	Press to Set Up															
Target BG	Press to Set Up															

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### 3.6 Screen Lock

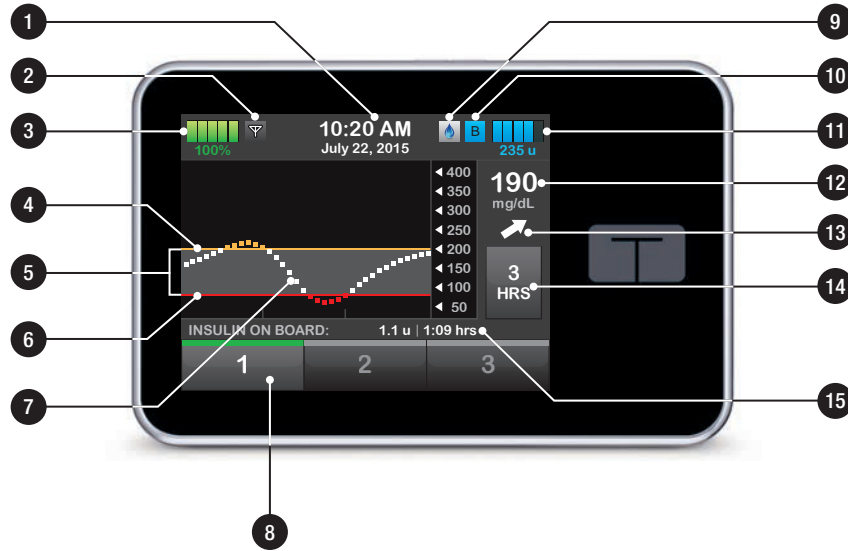
1. **Time and Date Display:** Displays the current time and date.
2. **Alert Icon:** Indicates a reminder, alert or alarm is active behind the lock screen.
3. **Battery Level:** Displays the level of battery power remaining. When connected for charging, the charging icon (lightning bolt) will display.
4. **1–2–3:** Unlocks pump screen.
5. **Insulin On Board (IOB):** Amount and time remaining of any active insulin on board.
6. **Active Bolus Icon:** Indicates a bolus is active.
7. **Status:** Displays current system settings and insulin delivery status.
8. **Insulin Level:** Displays the current amount of insulin in the cartridge.
9. **Tandem Logo:** Returns to the Home Screen.





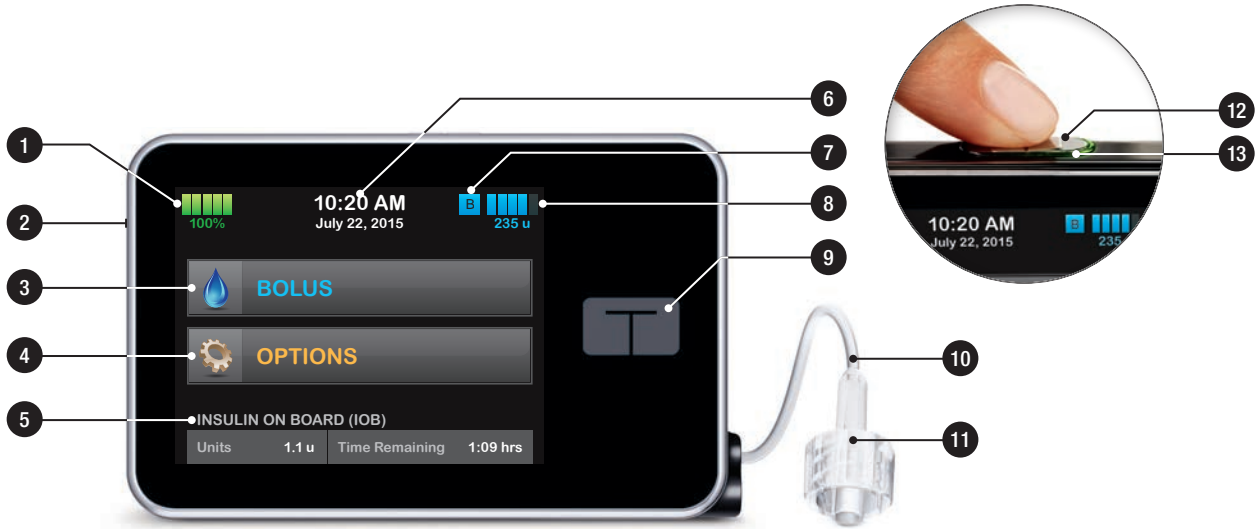
### 3.7 CGM Screen Lock

1. **Time and Date Display:** Displays the current time and date.
2. **Antenna:** Indicates communication status between pump and transmitter.
3. **Battery Level:** Displays the level of battery power remaining. When connected for charging, the charging icon (lightning bolt) will display.
4. **High Glucose Alert Setting**
5. **Glucose Target Range**
6. **Low Glucose Alert Setting**
7. **Plot of Most Recent Sensor Glucose Readings**
8. **1–2–3:** Unlocks pump screen.
9. **Active Bolus Icon:** Indicates a bolus is active.
10. **Status:** Displays current system settings and insulin delivery status.
11. **Insulin Level:** Displays the current amount of insulin in the cartridge.
12. **Most Recent 5-Minute Glucose Reading**
13. **Trend Arrow:** Indicates direction and rate of change.
14. **Trend Graph Time (HRS):** 1, 3, 6, 12 and 24 hour views available.
15. **Insulin On Board (IOB):** Amount and time remaining of any active insulin on board.



### 3.8 Home Screen

- 1. Battery Level:** Displays the level of battery power remaining. When connected for charging, the charging icon (lightning bolt) will display.
- 2. USB Port:** Port to charge your t:slim G4 Pump battery. Close the cover when not in use.
- 3. Bolus:** Program and deliver a bolus.
- 4. Options:** Stop/Resume insulin delivery, manage Pump and CGM Settings, program a Temp Rate, Load cartridge, and view History.
- 5. Insulin On Board (IOB):** Amount and time remaining of any active insulin on board.
- 6. Time and Date Display:** Displays the current time and date.
- 7. Status:** Displays current system settings and insulin delivery status.
- 8. Insulin Level:** Displays the current amount of insulin in the cartridge.
- 9. Tandem Logo:** Returns to the Home Screen.
- 10. Cartridge Tubing:** Tubing that is attached to the cartridge.
- 11. Luer-lock Connection:** Connects the cartridge tubing to the infusion set tubing.
- 12. Screen On/Quick Bolus Button:** Turns the t:slim G4 Pump screen on/off or programs a Quick Bolus (if activated).
- 13. LED Indicator:** Illuminates when connected to a power supply and indicates proper functionality.



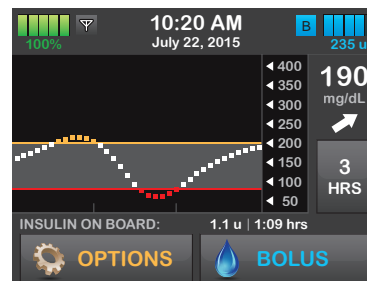
## 3.9 CGM Home Screen

1. **Time and Date Display:** Displays the current time and date.
2. **Antenna:** Indicates communication status between pump and transmitter.
3. **Battery Level:** Displays the level of battery power remaining. When connected for charging, the charging icon (lightning bolt) will display.
4. **High Glucose Alert Setting**
5. **Glucose Target Range**
6. **Low Glucose Alert Setting**
7. **Plot of Most Recent Sensor Glucose Readings**
8. **Options:** Stop/Resume insulin delivery, manage Pump and CGM Settings, program a Temp Rate, Load cartridge, and view History.
9. **Bolus:** Program and deliver a bolus.

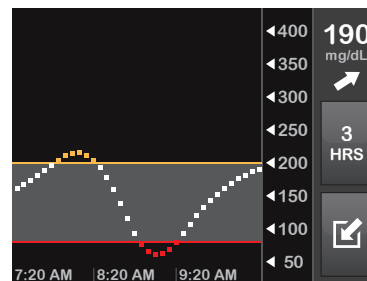
10. **Status:** Displays current system settings and insulin delivery status.
11. **Insulin Level:** Displays the current amount of insulin in the cartridge.
12. **Most Recent 5-Minute Glucose Reading**
13. **Trend Arrow:** Indicates direction and rate of change.
14. **Trend Graph Time (HRS):** 1, 3, 6, 12 and 24 hour views available.
15. **Insulin On Board (IOB):** Amount and time remaining of any active insulin on board.

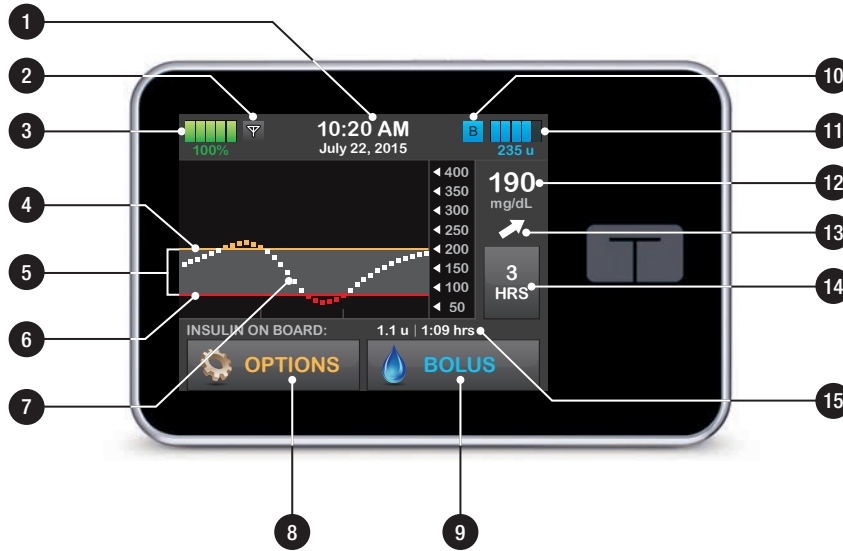
### To view CGM information on the full screen:

From the Home Screen tap anywhere on the CGM trend graph.



Tap the “minimize” icon to return to the Home Screen.



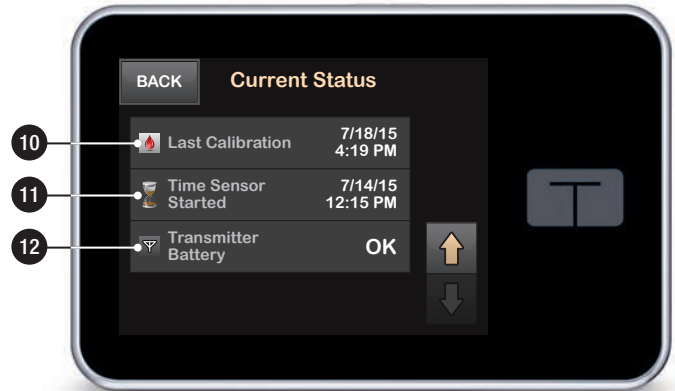
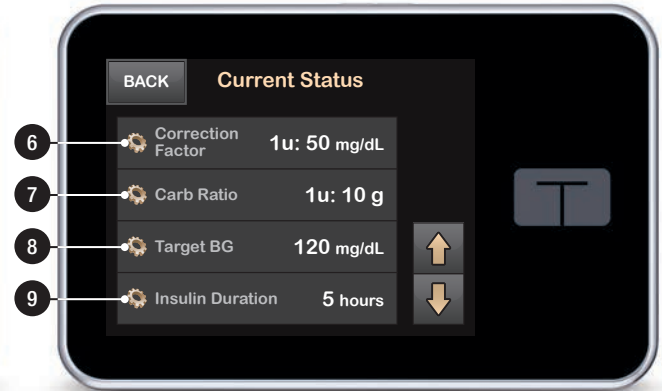


### 3.10 Status Screen

The status screen can be accessed from the lock screen and the Home Screen. It is for display only, no changes can be made from this screen.

1. **Profile:** Displays current active Personal Profile.
2. **Basal Rate:** Displays current basal rate being delivered. (If a Temp Rate is active, it is displayed in units/hr.)
3. **Last Bolus:** Displays the amount, date and time of last bolus.
4. **Carbohydrates:** Indicates whether feature is on or off.
5. **Up/Down Arrow:** Indicates there is more information.
6. **Correction Factor:** Displays current correction factor used to calculate a bolus.
7. **Carb Ratio:** Displays current carb ratio used to calculate a bolus.
8. **Target BG:** Displays current BG target used to calculate a bolus.
9. **Insulin Duration:** Displays current insulin duration setting used to calculate insulin on board.
10. **Last Calibration:** Displays date and time of last calibration.
11. **Time Sensor Started:** Displays date and time of last time sensor started.
12. **Transmitter Battery:** Displays transmitter battery status.

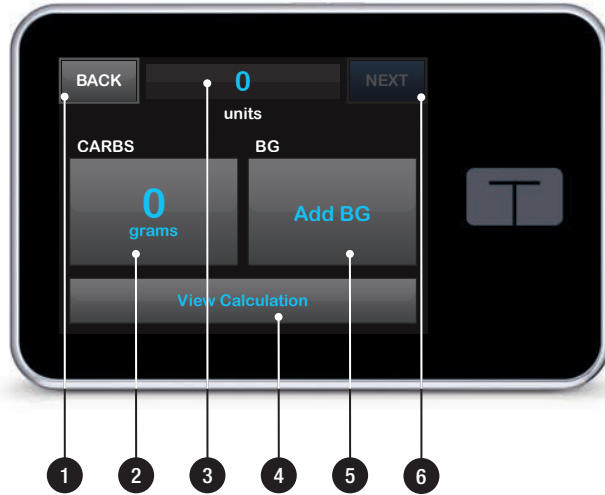




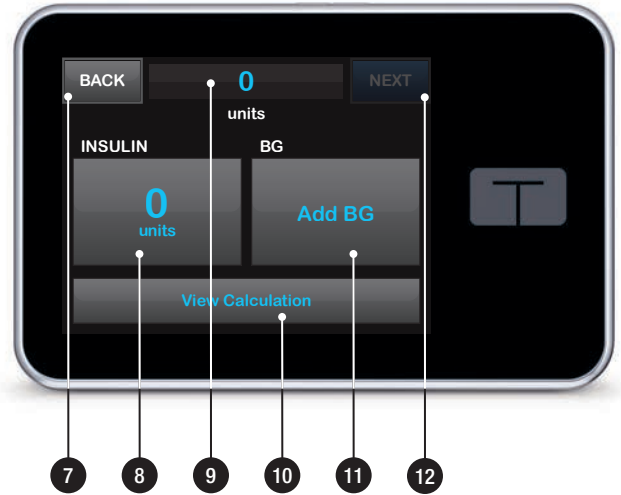
### 3.11 Bolus Screen

1. **Back:** Returns to the Home Screen.
2. **Carbs:** Enter grams of carb.
3. **Units:** Displays total units calculated. Tap to enter a bolus request or change (override) a calculated bolus.
4. **View Calculation:** Displays how the insulin dose was calculated using the current settings.
5. **Add BG:** Enter blood glucose level.
6. **Next:** Moves to next step.
7. **Back:** Returns to the Home Screen.
8. **Insulin:** Enter units of insulin.
9. **Units:** Displays total units calculated. Tap to enter a bolus request or change (override) a calculated bolus.
10. **View Calculation:** Displays how the insulin dose was calculated using the current settings.
11. **Add BG:** Enter blood glucose level.
12. **Next:** Moves to next step.

### Using Grams



### Using Units



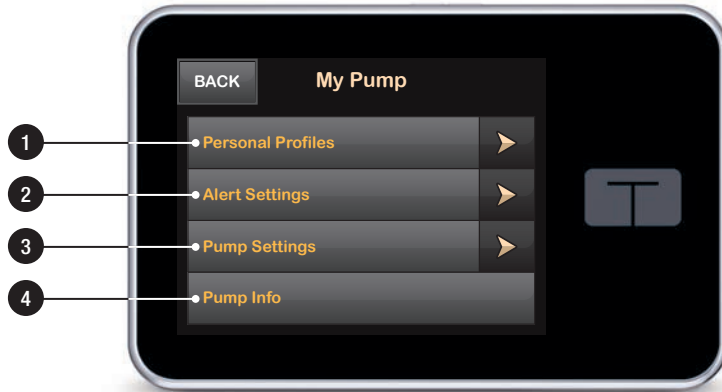
### 3.12 Options Screen

1. **Back:** Returns to the Home Screen.
2. **Stop Insulin:** Stops insulin delivery. If insulin delivery is stopped, RESUME INSULIN will be displayed.
3. **My Pump:** Personal Profiles, Alert Settings, Pump Settings, and Pump Info.
4. **My CGM:** Start/Stop Sensor, Calibrate CGM, CGM Alerts, and CGM Settings.
5. **Temp Rate:** Programs a temporary basal rate.
6. **Menu Arrows:** Indicates additional menu options are available.
7. **Up/Down Arrow:** Indicates there is more information.
8. **Load:** Change Cartridge, Fill Tubing, Fill Cannula, and Site Reminder.
9. **Pump History:** Displays historical log of pump events.
10. **CGM History:** Displays historical log of CGM events.



### 3.13 My Pump Screen

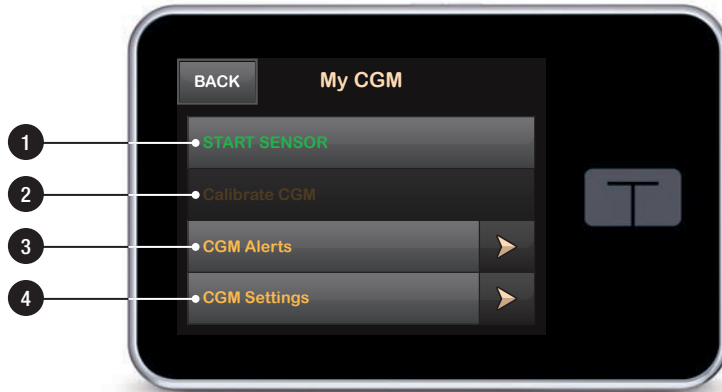
1. **Personal Profiles:** A group of settings that defines basal and bolus delivery.
2. **Alert Settings:** Customize Pump Reminders and Alerts.
3. **Pump Settings:** Customize Quick Bolus, Pump Volume, Screen Options, and Time and Date.
4. **Pump Info:** Displays t:slim G4 Pump serial number, Tandem Diabetes Care Customer Technical Support phone number, website, and other technical information.



### 3.14 My CGM Screen

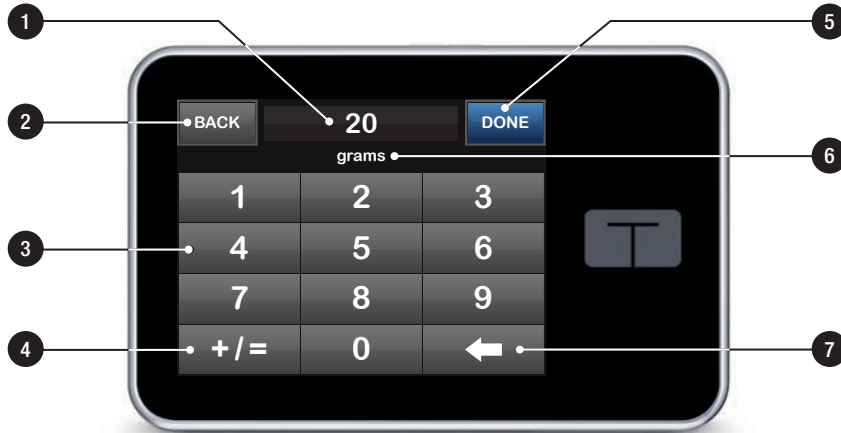
1. **Start Sensor:** Starts a CGM session. If sensor is active, STOP SENSOR will be displayed.
2. **Calibrate CGM:** Enter a calibration blood glucose value. Only active when sensor session is active.
3. **CGM Alerts:** Customize CGM Alerts.
4. **CGM Settings:** Enter Transmitter ID, customize CGM volume, and view CGM info.





### 3.15 Number Keypad Screen

1. **Value Entered.**
2. **Back:** Returns to previous screen.
3. **Keypad Numbers.**
4. **+/=:** Allows numbers to be added on gram screen. If in units, this displays as a decimal point.
5. **Done:** Completes task and saves information entered.
6. **Units/Grams:** Value of what is entered.
7. **←:** Deletes last number entered.



### 3.16 Letter Keypad Screen

1. **Name of Profile.**
2. **Back:** Returns to previous screen.
3. **Space:** Enters a space.
4. **123:** Changes keypad mode from letters (ABC) to numbers (123).
5. **Save:** Saves entered information.
6. **Letters:** Tap once for first letter displayed, 2 quick taps for middle letter, and 3 quick taps for third letter.
7. **←:** Deletes last letter or number entered.



## Section 2

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# Key Pump Features

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## Chapter 4

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# Getting Started

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### 4.1 Charging the t:slim G4 Pump

The t:slim G4 Pump is powered by an internal lithium polymer rechargeable battery. A full charge will last up to 7 days with normal use (5 days when using CGM). Accessories for charging from wall and automobile outlets, as well as from a PC USB port are included with the pump. Use only the accessories provided with the System to charge your t:slim G4 Pump. If you lose any of the accessories, or need a replacement, contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

The battery level indicator is displayed in the upper left portion of the Home Screen. The charge amount will increase or decrease by 5% at a time (for example, you will see 100%, 95%, 90%, 85%). When the charge amount is less than 5%, it will begin decreasing 1% at a time (for example, you will see 4%, 3%, 2%, 1%).

When you first receive your t:slim G4 Pump, you will need to connect it to a charging source before it can be used.

Charge the pump until the battery level indicator on the upper left portion of the Home Screen reads 100% (initial charge can take up to 2.5 hours).

The t:slim G4 Pump continues to operate normally while charging. You do not need to disconnect from the pump while charging.

#### **⚠ PRECAUTION**

**MAKE SURE** to not move further than the length of the USB cable when you are connected to the pump and to a charging source. Moving further than the length of the USB cable may cause the cannula to be pulled out of the infusion site. For this reason it is recommended not to charge the pump while sleeping.

If you choose to disconnect from the pump while charging, check with your healthcare provider for specific guidelines. Depending on the length of time you are disconnected, you may need to replace missed basal and/or bolus insulin. Check your blood glucose before disconnecting from the pump and again when you reconnect.

#### **To charge the pump from an AC Power Outlet:**

1. Plug the included USB cable into the AC power adapter.
2. Plug the AC power adapter into a grounded AC power outlet.
3. Plug the other end of the cable into the micro USB port on the pump.

#### **To charge the pump using the included Car Power USB Adapter:**

1. Plug the USB cable into the included Car Power USB Adapter.
2. Plug the Car Power USB Adapter into a grounded auxiliary power outlet.
3. Plug the other end of the cable into the micro USB port on the pump.



**⚠ WARNING**

When using the Car Power USB Adapter, the charger must be connected to an isolated, battery powered 12 Volt system, such as an automobile. Connecting the DC vehicle adapter charger to 12 Volt DC that is generated by a power supply connected to alternating current (AC) mains is prohibited.

**To charge the pump using a USB port on a Personal Computer (PC):**

Ensure that the PC complies with the IEC 60950-1 (or equivalent) safety standard.

1. Plug the included USB cable into your computer.
2. Plug the other end of the cable into the micro USB port on the pump.

Before using a Mac or PC to charge the t:slim G4 Pump, it is recommended that a driver be installed on the computer by downloading the t:connect Uploader Software from our website at [www.tandemdiabetes.com](http://www.tandemdiabetes.com). This will also allow communication between the pump, the PC, and the t:connect Ap-

plication. Depending on your computer, charging time will vary. The pump will display a CONNECTION ERROR ALERT message if it is not charging properly.

**When you charge the t:slim G4 Pump, you will notice the following:**

- The screen illuminates
- An audible alert
- The LED (edge around the Screen On/Quick Bolus Button) blinks green
- A vibrating alert
- A charge symbol (lightning bolt) on the battery level indicator appears

**⚠ PRECAUTION**

**CONFIRM** that the screen display turns on, you can hear audible beeps, feel the pump vibrate, and see the green LED light blinking around the edge of the Screen On Button when you connect a power source to the USB port. These features are used to notify you about alerts, alarms, and other conditions that require your attention. If these features are not working,

discontinue use of the System and contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

**Charging Tips**

Tandem Diabetes Care, Inc. recommends periodically checking the battery level indicator, charging the pump for a short period of time every day (10 to 15 minutes), and also avoiding frequent full discharges.

**📖 NOTE: Fully Discharged Battery**

If the battery is fully discharged, the screen may not power on immediately when connected to a charging source. The LED around the Screen On/Quick Bolus Button will blink green until there is enough charge to power on the touch screen.

### 4.2 Using the Touch Screen

To turn on your t:slim G4 Pump screen, first press the Screen On/Quick Bolus Button, then use the pad of your finger to quickly and lightly tap on the screen. Do not use your finger nail or other object to interact with the screen. It will not activate the screen or its functions.

Your t:slim G4 Pump is designed to give you quick and easy access to the functions that you will use in your day-to-day diabetes management - whether basic or advanced.

The t:slim G4 Pump has several safety features to prevent unintentional interaction with the touch screen. The screen must be unlocked by tapping 1–2–3 in sequence. On all screens, if three non-active areas of the touch screen are tapped before an active area is tapped, the screen will turn off to prevent accidental button presses.

#### **NOTE: Touch Screen Tips**

When using the t:slim G4 Pump, tap the Tandem Logo to return to the Home Screen or tap BACK to return to the previous screen.

### 4.3 Turning on the t:slim G4 Pump Screen

1. To turn on your t:slim G4 Pump screen, press the **Screen On/Quick Bolus Button**, located on the top of the pump, once.

- ▷ The Screen Lock screen will be displayed.

#### **NOTE: Turning off the Pump Screen**

Turn off the pump screen by pressing the Screen On/Quick Bolus button before placing the pump back in its case or any pocket/clothing. Always position the pump screen away from the skin when worn under clothing.

The pump continues to function normally when the screen is not on.

### 4.4 Unlocking the t:slim G4 Pump Screen

The screen lock screen appears anytime you turn on the screen, and after a bolus or temp rate is requested. To unlock the screen:

1. Press **Screen On/Quick Bolus Button**.

2. Tap 1.

3. Tap 2.

4. Tap 3.

- ▷ The pump screen is now unlocked. The last screen that was viewed will be displayed.

You must tap 1–2–3 in sequential order to unlock the pump. If you do not press 1–2–3 in sequential order, the pump will force you to restart the unlock sequence from the beginning.

## 4.5 Edit Time

After powering up your t:slim G4 Pump for the first time, set the current time and date. Refer back to this section if you need to edit the time for either traveling in a different time zone or adjusting for Daylight Savings Time.

### PRECAUTION

ALWAYS make sure that the correct time and date are set on your System. When editing time, always check that the AM/PM setting is accurate. AM is to be used from midnight until 11:59 AM. PM is to be used from noon until 11:59 PM. Not having the correct time and date setting may affect safe insulin delivery.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Pump Settings**.
4. Tap **Time and Date**.
5. Tap **Edit Time**.
6. Tap **Time**.

7. Using the onscreen keypad, enter the hour and minutes. Verify and tap **DONE**.
8. Tap **Time of Day** to set AM or PM.
9. Verify the correct time is set and tap **SAVE**.

Any edits to Time or Date will not be saved until you tap **SAVE**.

## 4.6 Edit Date

1. From the Time and Date screen tap **Edit Date**.
2. Tap **Month**.
3. Find and tap the current month displayed on the right. Use **Up/Down Arrow** to view months not displayed.
4. Tap **Day**. Using the onscreen keypad enter the current day. Verify and tap **DONE**.
5. Tap **Year**.
6. Using the onscreen keypad enter the current year. Verify and tap **DONE**.
7. Verify the correct date is set and tap **SAVE**.
8. Tap **Tandem Logo** to return to the Home Screen.

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## Chapter 5

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# Infusion Site Care and Loading Cartridge

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### 5.1 Infusion Site Selection and Care

#### **⚠ WARNING**

DO use only FDA cleared insulin infusion sets with a standard Luer-lock connection and follow their instructions for use. Failure to do so may result in over delivery or under delivery of insulin and may cause very low or very high blood glucose.

#### **⚠ WARNING**

DO NOT ignore infusion set cannula fractures. Infusion set cannulas may fracture on rare occasions. If an infusion set cannula breaks and no portion of it is visible above the skin, do not attempt to remove it. Seek professional medical help if you have symptoms of infection or inflammation—redness, swelling or pain—at the insertion site. If you experience a broken infusion set cannula, please report this to Tandem Customer Technical Support at 1-877-801-6901.

#### **⚠ PRECAUTION**

CHECK your infusion site daily for proper placement and leaks. REPLACE your infusion set if you notice leaks around the site. Improperly placed sites or leaks around the infusion site can result in under delivery of insulin.

### General Guidelines

#### **⚠ WARNING**

DO NOT place your infusion set on any scars, lumps, moles, stretch marks or tattoos. Placing your infusion set in these areas can cause swelling, irritation or infection. This can affect insulin absorption and cause high or low blood glucose.

### Site Selection:

- Your infusion set can be worn anywhere on your body that you would normally inject insulin. Absorption varies from site to site. Discuss options with your healthcare provider.
- The most commonly used sites are the abdomen, upper buttocks, hips, upper arms, and upper legs.
- The abdomen is the most popular site because of access to fatty tissue. If using the abdominal area, AVOID:
  - » Areas that would constrict the site such as the belt line, waistline, or where you would normally bend.
  - » Areas 2 inches around your belly button.

- » Any scars, moles, stretch marks, or tattoos.
- » Areas within 3 inches of your CGM sensor site.

### Site Rotation:

#### **⚠ PRECAUTION**

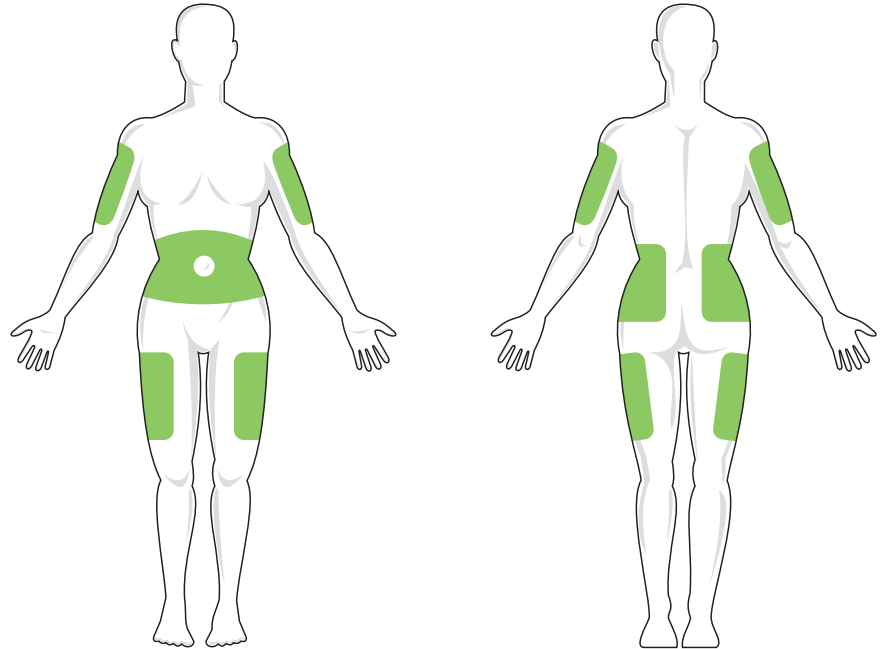
CHANGE your infusion set every 48–72 hours as recommended by your healthcare provider. Wash your hands with anti-bacterial soap before handling the infusion set and thoroughly clean the insertion site on your body to avoid infection. Contact your healthcare provider if you have symptoms of infection at your insulin infusion site.

- The infusion set must be replaced and rotated every 48–72 hours, or more often if needed.
- With experience, you will find areas that not only provide better absorption, but are more comfortable. Keep in mind, using the same areas may cause scarring or lumps which can affect insulin absorption.
- Consult your healthcare provider to establish a rotation schedule that best fits your needs.

### Keep it clean:

- When changing your infusion set, use clean techniques to avoid an infection.
- Wash your hands, use antiseptic wipes or infusion site preparation products, and keep the area clean.
- Site preparation products that have both an antiseptic and an adhesive are encouraged.

### Areas of Body for Infusion Set Insertion



### 5.2 Cartridge Instructions for Use

For complete cartridge labeling, consult the Cartridge Instructions for Use included in the t:slim Cartridge box.

### 5.3 Filling and Loading a t:slim Cartridge

This section describes how to fill the cartridge with insulin and load the cartridge into your t:slim G4 Pump. The single-use disposable cartridge can hold up to 300 units (3.0 mL) of insulin.

#### **⚠ WARNING**

DO NOT use any other insulin with your System other than U-100 Humalog® or NovoLog®. Only Humalog® and NovoLog® have been tested and found to be compatible for use in the System. Use of insulin with lesser or greater concentration can result in under delivery or over delivery of insulin. This can cause very high or a very low blood glucose.

#### **⚠ WARNING**

DO NOT reuse cartridges or use cartridges other than those manufactured by Tandem

Diabetes Care, Inc. Use of cartridges not manufactured by Tandem Diabetes Care, Inc. or reuse of cartridges may result in over delivery or under delivery of insulin. This can cause very low or very high blood glucose.

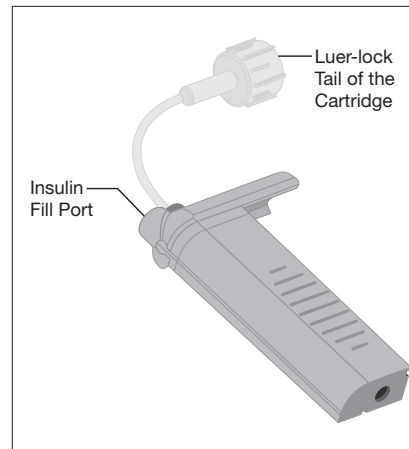
**Before you begin, make sure you have the following items:**

- 1 unopened cartridge
- 3.0 mL syringe and fill needle
- Vial of Humalog® or NovoLog® insulin
- Alcohol prep swab
- 1 new infusion set
- Infusion set Instructions for Use

#### **📖 NOTE: Removing the Cartridge**

Do NOT remove the used cartridge from the pump during the load process until prompted on the t:slim G4 Pump screen.

The illustration identifies the Luer-lock and insulin fill port used in the cartridge filling process.





## Instructions for Drawing Insulin from Vial into Syringe

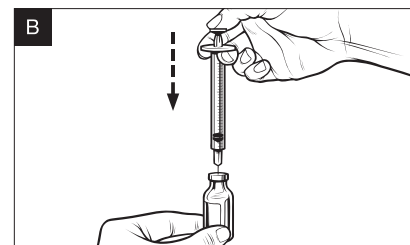
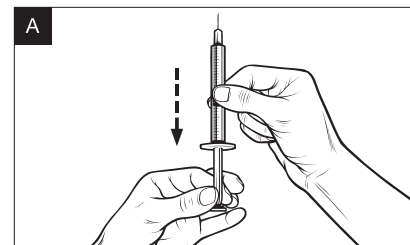
### ⚠ PRECAUTION

ALWAYS remove all air bubbles from the System before beginning insulin delivery. Ensure there are no air bubbles when drawing insulin into the filling syringe, hold the pump with the white fill port pointed up when filling the tubing, and ensure that there are no air bubbles in the tubing when filling. Air in the system takes space where insulin should be and can affect insulin delivery.

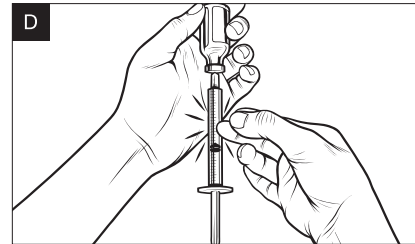
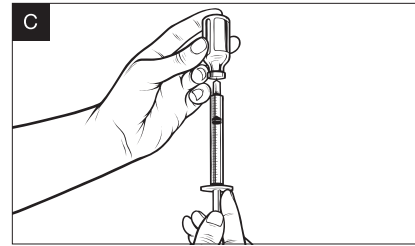
The fill estimate displayed on the pump is the amount of insulin available for delivery. It does not include insulin needed to fill the tubing (up to 30 units) and a small amount of insulin that is not available for delivery. When filling the syringe, add approximately 45 units to the amount of insulin you want available for delivery.

For example, the pump requires a minimum of 50 units available for delivery after fill tubing has been completed. Fill the syringe with approximately 95 units to have enough to fill your tubing and still have 50 units available for delivery.

1. Inspect the needle and syringe package for any signs of damage. Discard any damaged product.
2. Wash your hands thoroughly.
3. Wipe the rubber septum of the insulin vial with an alcohol swab.
4. Remove the needle and syringe from their packaging. Securely twist needle onto syringe. Safely remove protective cap from needle by pulling outward.
5. Draw air into syringe up to the amount of insulin desired (*see image A*).
6. With insulin vial upright, insert needle into vial. Inject air from syringe into vial. Maintain pressure on syringe plunger (*see image B*).

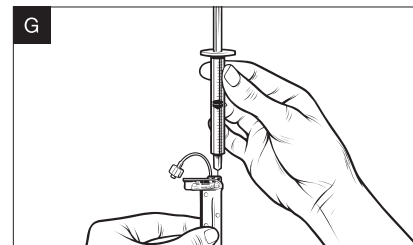
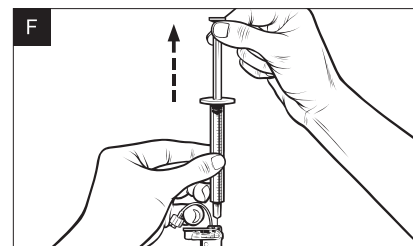
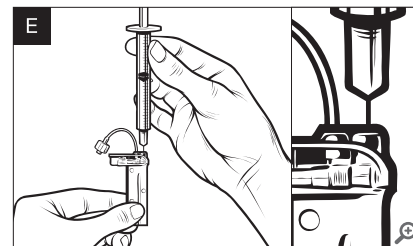


7. With needle still inserted into vial, turn vial and syringe upside down. Release syringe plunger. Insulin will begin to flow from the vial into the syringe.
8. Slowly pull back the plunger to the desired amount of insulin (see *image C*).
9. While the filling needle is still in the vial and upside down, tap the syringe so that any air bubbles rise to the top (see *image D*). Then slowly push the plunger upwards, forcing any air bubbles back into the vial.
10. Check the syringe for air bubbles and do one of the following:
  - » If there are air bubbles present, repeat step 9.
  - » If no air bubbles are present, remove the filling needle from the vial.

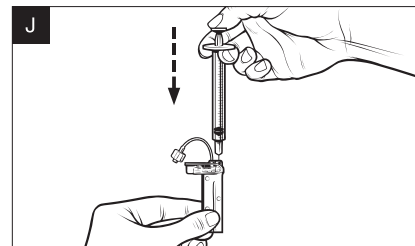
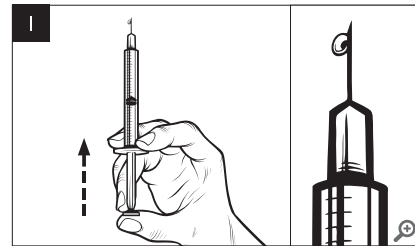
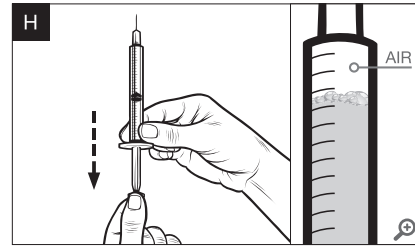


### Instructions for Filling the Cartridge

1. Inspect the cartridge package for any signs of damage. Discard any damaged product.
2. Open the package and remove the cartridge.
3. Hold the cartridge upright and gently insert the needle into the white insulin fill port on the cartridge (see *image E*). The needle is not intended to go all the way in, so do not force it.
4. Keeping the syringe vertically aligned with the cartridge, and the needle inside the fill port, pull back on the plunger until it is fully retracted (see *image F*). This will remove any residual air from the cartridge. Bubbles will rise toward the plunger.
5. Make sure the needle is still in the fill port and release the plunger. Pressure will pull the plunger to its neutral position but it will NOT push any air back inside the cartridge (see *image G*).



6. Withdraw the needle from the fill port.
7. Turn the syringe upright and pull down on the plunger (*see image H*). Flick the barrel to make sure that any air bubbles rise to the top.
8. Gently press on the plunger to remove air bubbles until insulin fills the needle hub and you see a drop of insulin at the tip of the needle (*see image I*).
9. Re-insert the needle in the fill port and slowly fill the cartridge with insulin (*see image J*). It is normal to feel some back pressure as you slowly press on the plunger.
10. Maintain pressure on the plunger while you remove the needle from the cartridge. Check the cartridge for leaks. If you detect insulin leaking, discard the cartridge and repeat entire process with a new cartridge.
11. Always dispose of used needles, syringes, cartridges, and infusion sets following the instructions from your healthcare provider.



## Instructions on How to Install a Cartridge

If this is the very first time you are loading the cartridge, remove the shipping canister (which is not for human use), from the back of the pump.

1. From the Home Screen, tap **OPTIONS**.
2. Tap the **Down Arrow**.
3. Tap **Load**.

During the load sequence, the Tandem Logo is disabled. Tapping it will not return to the Home Screen.

4. Tap **Change Cartridge**.
5. Screen will display that all insulin deliveries will be stopped. Tap **YES** to continue.

### **NOTE: First Time Use**

This screen will not be displayed if this is the first time loading a new cartridge and you have not started actively pumping.

6. Disconnect the infusion set from your body and tap **NEXT** to continue.

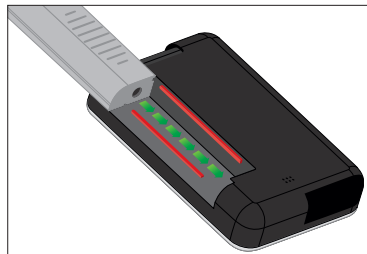
▷ “Preparing for Cartridge” screen is displayed.

7. Remove the used cartridge.

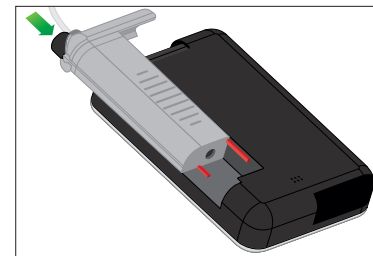
If needed, place the cartridge removal tool or the edge of a coin in the slot at the bottom of the cartridge and twist to aid in the removal of the cartridge.

8. Install filled cartridge.

Place bottom of the cartridge at the end of the pump. Make sure cartridge is lined up to both guide tracks.



Push on the circular fill port next to the cartridge tubing to slide the cartridge onto the pump.



Tap **UNLOCK** icon when completed.

9. Tap **NEXT** to continue.

▷ “Detecting Cartridge” screen is displayed.

### **WARNING**

**DO NOT** remove or add insulin from a filled cartridge after loading onto the pump. This will result in an inaccurate display of the insulin level on the Home Screen and you could run out of insulin before the pump detects an empty cartridge. This can cause very high blood glucose, or Diabetic Ketoacidosis (DKA).

After completing the cartridge change, the pump will automatically prompt you to fill tubing.

### 5.4 Filling Tubing

#### Filling the Infusion Set Tubing with Insulin

This section describes how to fill the infusion set tubing with insulin after you change the cartridge.

To fill the tubing without changing the cartridge, from the Home Screen tap **OPTIONS**, tap **Down Arrow**, tap **Load**, tap **Fill Tubing** and then follow the instructions. Tap **NEW** if you installed a new cartridge. Tap **FILL** if you did not install a new cartridge and want to continue with filling the tubing.

#### **⚠ WARNING**

**NEVER** fill your tubing while your infusion set is connected to your body. Always ensure that the infusion set is disconnected from your body before filling the tubing. Failure to disconnect your infusion set from your body before filling the tubing can result in over delivery of insulin. This can cause serious injury or death from very low blood glucose.

#### **⚠ PRECAUTION**

**ALWAYS** remove all air bubbles from the System before beginning insulin delivery.

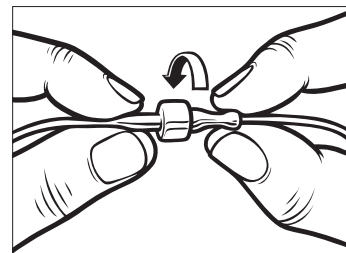
Ensure there are no air bubbles when drawing insulin into the filling syringe, hold the pump with the white fill port pointed up when filling the tubing, and ensure that there are no air bubbles in the tubing when filling. Air in the system takes space where insulin should be and can affect insulin delivery.

#### **⚠ PRECAUTION**

**CHECK** your infusion set tubing daily for any leaks, air bubbles, or kinks. Air in the tubing, leaks in the tubing, or kinked tubing may restrict or stop insulin delivery and result in under delivery of insulin.

1. Verify that the infusion set is disconnected from your body.
2. Connect the infusion set tubing to the Luer-lock on the cartridge:
  - a. Ensure that the new infusion set package is not damaged, and remove the sterile tubing from the package. If the package is damaged or opened, discard properly and use another tubing set.

- b. Remove the infusion set tubing cap from the Luer connector. Be careful to keep the Luer connector away from unclean areas.
- c. Attach the infusion set tubing to the Luer connector on the cartridge tubing. Twist clockwise until finger tight and then twist another quarter of a turn to ensure a secure connection.

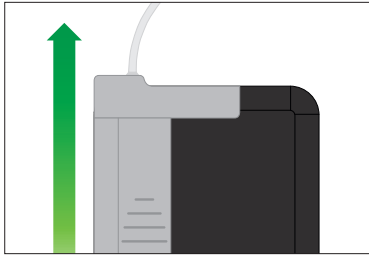


#### **⚠ WARNING**

**ALWAYS** twist the Luer-lock connection between the cartridge tubing and the infusion set tubing an extra quarter of a turn to ensure a secure connection. A loose connection can cause insulin to leak, resulting in under delivery of insulin. This can cause high blood glucose.

Tap **NEXT**.

3. Hold the pump vertically to ensure any air in the cartridge will be dispelled first. Tap **START**. The pump will beep and vibrate regularly while the tubing is being filled.



- ▷ “Starting Fill” screen is displayed.

The following are approximate amounts of insulin to fill different tubing lengths:

- » 15–20 units for 23 inch tubing
  - » 20–25 units for 32 inch tubing
  - » 25–30 units for 42 inch tubing
4. Tap **STOP** after 3 drops of insulin are seen at the end of the infusion set tubing.
- ▷ “Stopping Fill” screen is displayed.

- ▷ “Detecting Insulin” screen is displayed.
5. Verify that drops are seen and tap **DONE**.
    - If you do not see drops, tap **FILL**. The Fill Tubing screen appears, repeat steps 3 to 5 until you see 3 drops of insulin at the end of the tubing.
    - If you did not tap **STOP**, the “Max fill amount reached!” screen will appear. Do one of the following:
      - a. If you are finished filling the tubing, tap **DONE**.
      - b. If you want to fill the tubing with more than 30 units, tap **FILL** to go back to the Fill Tubing screen.
  6. Fill Tubing is complete.

#### **NOTE: Initial Display of Insulin Level**

After tubing fill is complete, when the pump returns to the Home Screen, an estimate of how much insulin is in the cartridge is displayed in the upper right portion of the

screen. You will see one of the following on the screen:

- » + 40 u More than 40 units detected in the cartridge
- » + 60 u More than 60 units detected in the cartridge
- » + 120 u More than 120 units detected in the cartridge
- » + 180 u More than 180 units detected in the cartridge
- » + 240 u More than 240 units detected in the cartridge

After 10 units are delivered, an actual number of units remaining in the cartridge will be displayed on the Home Screen

The amount of insulin remaining displayed on the Home Screen will decrease 5 units at a time (for example, you will see 140, 135, 130, 125). When less than 40 units remain, it will begin decreasing 1 unit at a time (for example, you will see 40, 39, 38, 37) until there is 1 unit remaining.

### 5.5 Filling Cannula

#### Filling the Infusion Set Cannula with Insulin

This section describes how to fill the infusion set cannula with insulin after you fill the tubing.

To fill the cannula without filling the tubing, from the Home Screen, tap **OPTIONS**, tap **Down Arrow**, tap **Load**, tap **Fill Cannula** and then follow the instructions below.

If you are using a steel needle infusion set, there is no cannula. Skip this section.

#### To Fill the Cannula

1. Tap **Fill Cannula**.
2. Insert a new infusion set and connect filled tubing to site, then tap **NEXT**.
3. Tap **Edit Fill Amount**.

The cannula fill amount displayed is based on your last cannula

fill amount. Filling stops at this amount.

4. Select amount needed for cannula fill.

Refer to your infusion set instructions for use for proper cannula fill amount.

If the amount needed is not listed, tap **Other amount** and use the onscreen keypad to enter a value between 0.1 to 1.0 unit.

5. Tap **START**.

- ▷ “Starting Fill” screen is displayed.
- ▷ After fill is complete, “Stopping Fill” screen is displayed.

#### **NOTE: Stopping Fill**

You can tap **STOP** at any time during the fill process if you want to stop filling the cannula.

The screen will return to the **Load** menu if the **Site Reminder** is turned off. Tap **DONE** to resume insulin if finished. Or tap **Site Reminder** to set reminder. If **Site Reminder** is on, the pump will automatically display the **Site Reminder Screen** (refer to next section).



## 5.6 Setting Site Reminder


This section describes how to set the Site Reminder after you fill the cannula.

To set the Site Reminder without filling the cannula, from the Home Screen, tap **OPTIONS**, tap Down Arrow, tap Load, tap Site Reminder then follow the instructions below.

### **PRECAUTION**

**DO NOT** change your infusion set before bedtime or if you will not be able to test your blood glucose 1–2 hours after the new infusion set is placed. It is important to confirm that the infusion set is inserted correctly and delivering insulin. It is also important to respond quickly to any problems with the insertion to ensure continued insulin delivery.

1. Tap **SAVE** if correct. Tap **Edit Reminder** if settings need to be changed.
2. Tap **Remind Me In** and select the number of days (1–3).
  - ▷ The default for the Site Reminder is set for 3 days

3. Tap **Remind Me At**. Use the onscreen keypad to enter time and tap **DONE**.
4. Tap **Time of Day** to change AM or PM. Tap **DONE**.
5. Verify Site Reminder is set correctly and tap **SAVE**.
  - ▷ “Setting Saved” screen is displayed.
6. Load screen is displayed. Tap **DONE**.
  - ▷ A reminder to test BG in 1 to 2 hours will display.
7. Tap **RESUME**.
  -  **NOTE: First Time Use**  
If this is the first time using your t:slim G4 Pump and a Personal Profile has not been defined, a screen will notify you that a profile must be activated to resume insulin. Tap **CLOSE**.
8. **RESUMING INSULIN** screen is temporarily displayed.

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## Chapter 6

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# Personal Profile

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### 6.1 Personal Profile Overview

#### **⚠ WARNING**

DO NOT start to use your System before consulting with your healthcare provider to determine which features are most appropriate for you. Only your healthcare provider can determine and help you adjust your Basal Rate(s), Carb Ratio(s), Correction Factor(s), Target BG, and duration of insulin action. In addition, only your healthcare provider can determine your CGM settings and how you should use your sensor trend information to help you manage your diabetes. Incorrect settings can result in over delivery or under delivery of insulin. This can cause very low or very high blood glucose.

A Personal Profile is a group of settings that define basal and bolus delivery within specific time segments throughout a 24-hour period. Each profile can be personalized with a name. Within a Personal Profile the following can be set:

- Timed Settings: Basal Rate, Correction Factor, Carb Ratio and Target BG.

- Bolus Settings: Insulin Duration, Max Bolus and Carbohydrates setting (on/off).

The t:slim G4 Pump uses the settings in your active profile to calculate the delivery of basal insulin, food boluses and correction boluses based on your Target BG. If you only define a basal rate in Timed Settings, your pump will only be able to deliver basal insulin and standard and extended boluses. Your pump will not calculate correction boluses.

Up to 6 different Personal Profiles can be created and up to 16 different time segments can be set in each Personal Profile. Having several Personal Profiles provides more flexibility for your body and lifestyle. For example, you could have “Weekday” and “Weekend” profiles if you have different insulin delivery needs on weekdays and weekends, based on schedule, food intake, activity, and exercise, etc.

### 6.2 Creating a New Profile

#### Creating Personal Profiles

You can create up to 6 Personal Profiles, however, only 1 can be active at a time. In the Personal Profiles screen, the active profile is positioned at the top of the list and is marked as ON. When you create a Personal Profile, you can set any or all of the following Timed Settings:

- Basal Rate (your basal rate in units/hr)
- Correction Factor (amount 1 unit of insulin lowers BG)
- Carb Ratio (grams of carbs covered by 1 unit of insulin)
- Target BG (your ideal BG level, measured in mg/dL)

Although you do not need to define every setting, some pump features require certain settings to be defined and activated. When you are creating a new profile, your pump prompts you to

set up any required settings before you can continue.

### The ranges you can set for Timed Settings are:

- Basal (range: 0 and 0.1 to 15 units/hr)
- Correction Factor (range: 1 unit:1 mg/dL to 1 unit:600 mg/dL)
- Carb Ratio (range: 1 unit:1 gram to 1 unit:300 grams)

Below a carb ratio of 1:10, increments can be entered in 0.1 g. For example a carb ratio of 1:8.2 can be programmed.

- Target BG (range: 70 mg/dL to 250 mg/dL)

### In addition, you can set any or all of the following Bolus Settings:

- Carbs (on indicates entering grams of Carb; off indicates entering units of insulin)

- Insulin Duration (how long a bolus lowers your BG)
- Max Bolus (the maximum amount for a single bolus)

### The default settings and ranges for Bolus Settings are as follows:

- Carbs (default: off if no Carb Ratio is defined)
- Insulin Duration (default: 5 hrs; range: 2 to 8 hrs)
- Max Bolus (default: 10 units; range: 1 to 25 units)

### Insulin Duration and Insulin on Board (IOB)

Your t:slim G4 Pump remembers how much insulin you have taken from previous boluses. It does this by relying on the Insulin Duration. The Insulin Duration reflects the amount of time that insulin is actively lowering your BG.

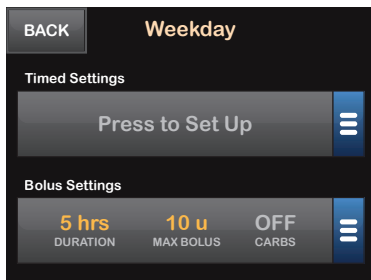
Consult your healthcare provider to accurately set your Insulin Duration.

While the Insulin Duration setting reflects how long insulin from previous boluses lowers your BG, the IOB feature reflects how much insulin is remaining in your body from previous boluses. IOB is always displayed on the Home Screen and is used in bolus delivery calculations when applicable. When a BG is entered during bolus programming, your t:slim G4 Pump will consider any active IOB and calculate an adjusted bolus if necessary.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Personal Profiles**.
4. Tap **NEW** to create a new profile.
5. Using the onscreen keypad, enter a profile name (up to 16 characters) and tap **SAVE**.

Tap once for first letter displayed, 2 quick taps for middle letter; and 3 quick taps for the third letter.

6. Tap **Press to Setup** to begin setting insulin delivery settings.



## 6.3 Programming a New Personal Profile

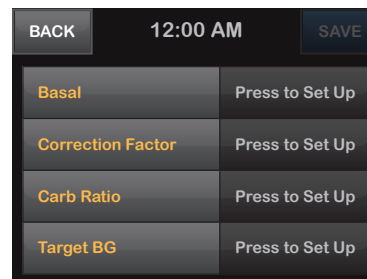
Once the Personal Profile has been created, the settings must be programmed. The first time segment will start at 12:00 AM (midnight).

- You must program a basal rate in order to have a Personal Profile that you can activate.
- Be sure to tap **SAVE** after entering or changing a value.

### **⚠ PRECAUTION**

**ALWAYS** confirm that the decimal point placement is correct when entering your Personal Profile information. Incorrect decimal point placement can prevent you from getting the proper insulin amount that your healthcare provider has prescribed for you.

## Timed Settings



1. Once the new profile has been created, Tap **Basal**.
2. Using the onscreen keypad, enter your basal rate and tap **DONE**.
3. Tap **Correction Factor**.
4. Using the onscreen keypad, enter your correction factor (the mg/dL that 1 unit of insulin will lower BG) and tap **DONE**.
5. Tap **Carb Ratio**.

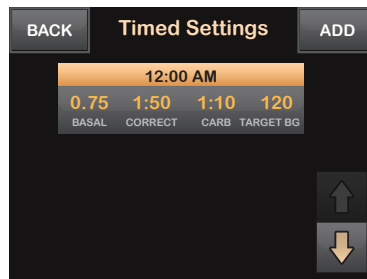
6. Using the onscreen keypad, enter your insulin-to-carbohydrate ratio (the grams of carb to be covered by 1 unit of insulin) and tap **DONE**.
7. Tap **Target BG**.
8. Using the onscreen keypad, enter your target BG and tap **DONE**.
9. Review entered values and tap **SAVE**.
10. Confirm Settings.

Tap **YES** if entered data is correct.

Tap **NO** to make changes.

11. Tap **BACK** to set the Bolus Settings.

Tap **ADD** to create additional time segments.



### Adding More Time Segments

When adding more time segments, any settings that you entered in the previous time segment are copied and appear in the new segment. This allows you to simply adjust only the specific settings you want, rather than have to enter them all over again.

1. On the “Add Segment” screen, tap **Start Time**.
2. Using the onscreen keypad, enter

the time (hour and minutes) that you want the segment to begin, and tap **DONE**.

3. On the “Add Segment” screen, tap **Time of Day** to select AM or PM.

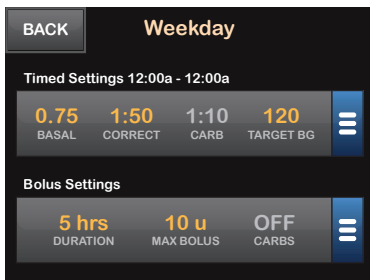
Once a time segment is set beyond 12:00 PM, the default will change to PM.

4. Tap **NEXT**.
5. Repeat steps 1 to 10 from the “Programming a New Personal Profile” section above for each segment you want to set up (up to 16).

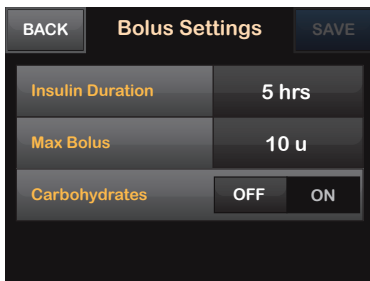
To find time segments in the list that are not displayed on the first screen, tap the Down Arrow.

## Bolus Settings

1. Tap the Bolus Settings Panel.



2. Tap Insulin Duration.



3. Using the onscreen keypad, enter the desired time for the duration of insulin action (2–8 hrs) and tap **DONE**.

4. Tap Max Bolus.
5. Using the onscreen keypad, enter the desired amount for maximum bolus (1–25 units) and tap **DONE**.

### NOTE: 25 Unit Max Bolus

If you set the max bolus to 25 units and a bolus larger than 25 units is calculated using your Carb Ratio or Correction Factor, after the bolus is delivered a reminder screen will appear. The option of delivering the remaining amount of the bolus up to an additional 25 units will be given (refer to Max Bolus Alert in chapter 15.9).

6. Tap **Carbohydrates** to turn on and use the carb ratio when calculating boluses.
7. Review entered values and tap **SAVE**.
8. Confirm Settings.  
Tap **YES** if entered data is correct.  
Tap **NO** to make changes.
9. Tap **Tandem Logo** to return to the Home Screen.

## Adding More Personal Profiles

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Personal Profiles**.
4. Tap **NEW**.
5. Name the new profile and repeat steps for Timed Settings and Bolus Settings.

If the first profile you created is programmed using a carb ratio, any new profile will also have the Carbohydrates option turned ON, but a ratio will still need to be defined.



## 6.4 Editing or Reviewing an Existing Profile

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Personal Profiles**.
4. Tap the name of the Personal Profile to edit or review.
5. Tap **Edit**.
6. Tap **Timed Settings Panel**.
7. Tap the desired time segment to edit.
8. Tap **Basal, Correction Factor, Carb Ratio** or **Target BG** to make changes as needed and use the onscreen keypad to enter changes. Tap **DONE**.
9. View recent changes and tap **SAVE**.
10. Confirm Settings.  
Tap **YES** if entered data is correct.  
Tap **NO** to make changes.
11. Edit other time segments within the Timed Settings by tapping on them and using the same steps described above.
12. Tap **BACK** after editing all of the time segments.
13. Tap the **Bolus Settings Panel** to change **DURATION**, **MAX BOLUS** or **CARBS** as needed. Use the onscreen keypad to enter desired changes. Tap **SAVE**.
14. Confirm Settings.  
Tap **YES** if entered data is correct.  
Tap **NO** and make changes.
15. Tap **Tandem Logo** to return to the Home Screen.

### **NOTE: Adding or Deleting Time Segments**

To Add a time segment:

- » Tap **ADD**.
- » Enter desired start time.

To Delete a time segment:

- » Tap on the X to the left of the time segment.
- » Tap **YES** to confirm.

### 6.5 Duplicating an Existing Profile

1. From the Home Screen, tap **OPTIONS**.
  2. Tap **My Pump**.
  3. Tap **Personal Profiles**.
  4. Tap the name of the Personal Profile to duplicate.
  5. Tap **Duplicate**.
  6. Confirm profile to duplicate by tapping **YES**.
  7. Using the onscreen keypad, enter the name (up to 16 characters) for the new profile and tap **SAVE**.
- ▷ “Profile Duplicated” screen is displayed.
  - ▷ A new Personal Profile will be created with the same settings as the profile copied.

8. Tap the **Timed Settings** or **Bolus Settings Panel** to make changes to the new profile.

### 6.6 Activating an Existing Profile

1. From the Home Screen, tap **OPTIONS**.
  2. Tap **My Pump**.
  3. Tap **Personal Profiles**.
  4. Tap the name of the Personal Profile to be activated.
    - » The Activate and Delete options are disabled for the active profile because the profile is already activated. You cannot delete a profile until you have activated another profile.
    - » If you have only 1 profile defined, you do not need to activate it (that profile is automatically activated).
  5. Tap **Activate**.
- ▷ A screen to confirm the activation request is displayed.

**6. Tap YES.**

- ▷ “Profile Activated” screen is displayed.

**6.7 Renaming an Existing Profile**

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Personal Profiles**.
4. Tap the name of the Personal Profile to be renamed.
5. Tap **Down Arrow**, and then **Rename**.
6. Using the onscreen keypad, rename the profile name (up to 16 characters) and tap **SAVE**.
7. Tap **Tandem Logo** to return to the Home Screen.

**6.8 Deleting an Existing Profile**

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Personal Profiles**.
4. Tap the name of the Personal Profile to be deleted.  
  
The active Personal Profile cannot be deleted.
5. Tap **Delete**.
6. Tap **YES**.
  - ▷ “Profile Deleted” screen is displayed.
7. Tap **Tandem Logo** to return to the Home Screen.

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## Chapter 7

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# Bolus

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### 7.1 Bolus Overview

#### **⚠ WARNING**

DO NOT deliver a bolus until you have reviewed the calculated bolus amount on the pump display. If you dose an insulin amount that is too high or too low, this could cause very high or very low blood glucose. You can always adjust the insulin units up or down before you decide to deliver your bolus.

A bolus is a quick dose of insulin that is usually delivered to cover food eaten or to correct a high BG.

The minimum bolus size is 0.05 units. The maximum bolus size is 25 units. If you attempt to deliver a bolus that is larger than the amount of insulin in the cartridge, a message screen appears indicating that there is not enough insulin to deliver the bolus.

Your t:slim G4 Pump offers you the ability to deliver different boluses to cover carbohydrate intake (food bolus) and bring your BG back to target (correction bolus). Food and correction boluses can also be programmed together.

If Carbohydrates is turned on in your active personal profile, you will enter grams of carbohydrate and the bolus will be calculated using your Carb Ratio.

You can always override the calculated bolus by tapping the area above “units” located at the top of the bolus screen between BACK and NEXT. The override function is always active.

If Carbohydrates is turned off in your active personal profile, you will enter units of insulin to request the bolus.

#### **⚠ PRECAUTION**

CHECK your System’s personal settings regularly to ensure they are correct. Incorrect settings can result in over delivery or under delivery of insulin. Consult your healthcare provider as needed.

#### **⚠ WARNING**

DO NOT use CGM for treatment decisions, such as how much insulin you should take. CGM does not replace a blood glucose meter. Always use the values from your blood glucose meter for treatment decisions. Blood glucose values may differ from sensor glucose readings. Solely relying on the sensor glucose alerts and

readings for treatment decisions could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

## 7.2 Food Bolus Using Units

If bolusing using a carb ratio skip to the next chapter, Food Bolus Using Grams.

1. From the Home Screen, tap **BOLUS**.
2. Tap **0 units**.
3. Using the onscreen keypad enter units of insulin to be delivered, then tap **DONE**.

### **PRECAUTION**

**ALWAYS** confirm that the decimal point placement is correct when entering bolus information. Incorrect decimal point placement can prevent you from getting the proper amount of insulin that your healthcare provider has prescribed for you.

4. Tap **NEXT** to confirm the units of insulin to be delivered.
5. Confirm Request.  
Tap **YES** if entered data is correct.  
  
Tap **NO** to go back to make changes or view calculations.

6. Tap **DELIVER**.
7. The bolus initiated screen is temporarily displayed.

## 7.3 Food Bolus Using Grams

1. From the Home Screen, tap **BOLUS**.
2. Tap **0 grams**.
3. Using the onscreen keypad enter grams of carb and tap **DONE**.

To add multiple carb values enter first value, then tap **+/=**, enter second value, tap **+/=**. Continue until done.

To clear the value entered and start over, tap the back arrow.

4. Check that the grams of carb are entered in the correct location on the screen.
5. Tap **NEXT** to confirm the units of insulin to be delivered.

You can always tap **View Calculation** to display the Delivery Calculation screen.

## 6. Confirm Request.

Tap **YES** if entered data is correct.

Tap **NO** to go back to make changes or view calculations.

## 7. Tap **DELIVER**.

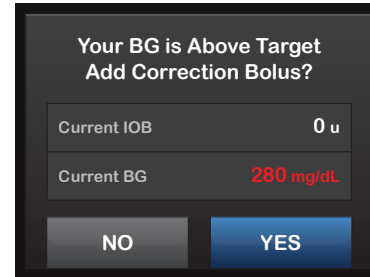
8. The bolus initiated screen is temporarily displayed.

## 7.4 Correction Bolus

1. From the Home Screen, tap **BOLUS**.
2. Tap **Add BG**.
3. Using the onscreen keypad, enter BG value and tap **DONE**.

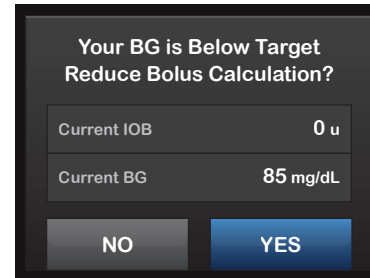
Once **DONE** is tapped, the BG value is saved in pump History whether or not a bolus is delivered.

If BG is above the Target BG, a message screen will indicate BG is above Target.



To add a correction bolus tap **YES**.

If BG is below Target BG, a message screen will indicate BG is below Target.



To reduce bolus calculation tap **YES**.



When your blood glucose is:

- » Above Target BG: the insulin for the food bolus and the correction bolus will be added together. If IOB is present, it will only be used in the calculation of the correction portion of the bolus.
- » Between 70 mg/dL and Target BG: You will be given an option to reduce the food bolus to correct for the low blood glucose. In addition, if IOB is present, it will also be used to reduce the bolus calculation.
- » Below 70 mg/dL: The food bolus will be reduced to automatically correct for the low blood glucose. In addition, if IOB is present, it will also be used to reduce the bolus calculation.

Always treat hypoglycemia (low blood glucose) with fast-acting carbohydrates according to the instructions of your healthcare provider and then re-test your blood glucose to ensure that the treatment was successful.

4. Tap **NEXT** to confirm the units of insulin to be delivered.

You can always tap **View Calculation** to display the Delivery Calculation screen.

5. Confirm Request.

Tap **YES** if entered data is correct.

Tap **NO** to go back to make changes or view calculations.

6. Tap **DELIVER**.

7. The bolus initiated screen is temporarily displayed.

## 7.5 Extended Bolus

The Extended Bolus feature allows you to deliver part of the bolus now and part of the bolus slowly over a period of up to 8 hours. This can be helpful for high fat meals such as pizza or if you have gastroparesis (delayed stomach emptying). When using extended bolus, any correction bolus amount will always be given in the DELIVER NOW portion. Talk with our healthcare provider to determine if this feature is appropriate for you as well as for recommendations on the split between now and later and the duration for the later portion.

Only 1 extended bolus can be active at any given time. However, if the DELIVER LATER portion of an extended bolus is active, you can request another standard bolus.

1. From the Home Screen, tap **BOLUS**.
2. Tap **0 grams** (or **0 units**).
3. Using the onscreen keypad enter grams of carb (or units of insulin). Tap **DONE**.

4. If desired, tap **Add BG** and using the onscreen keypad enter BG value. Tap **DONE**.

5. Tap **NEXT** to confirm the units of insulin to be delivered.

You can always tap **View Calculation** to display the Delivery Calculation screen.

6. Confirm Request.

Tap **YES** if entered data is correct.

Tap **NO** to go back to make changes or view calculations.

7. Tap **EXTENDED** to turn on the extended feature, then tap **NEXT**.

8. Tap **50%** under **DELIVER NOW** to adjust the percentage of the food bolus that is to be delivered immediately.

The percentage value for **DELIVER LATER** is automatically calculated by the pump. The default is 50% **NOW** and 50% **LATER**. The default for **DURATION** is 2 hours.

9. Use the onscreen keypad to enter the percentage of the bolus to **DELIVER NOW** and tap **DONE**.

For the **DELIVER NOW** portion, the minimum amount is .05 units. If the **DELIVER NOW** portion is less than .05 units, you will be notified and the **DELIVER NOW** portion will be set to .05 units.

10. Tap **2 hrs** under **DURATION**.

The **DELIVER LATER** portion of the Extended Bolus also has minimum and maximum rates. If you program a **DELIVER LATER** rate outside of these limits, you will be notified and the duration of the **DELIVER LATER** portion will be adjusted.

11. Use the onscreen keypad to adjust the length of time the bolus is to be delivered, then tap **DONE**.

12. Tap **NEXT**.

You can always tap **View Units** to display the breakdown of units to be delivered **NOW** versus **LATER**.

13. Confirm Request.

Tap **YES** if entered data is correct.

Tap **NO** to go back to make changes or view calculations.

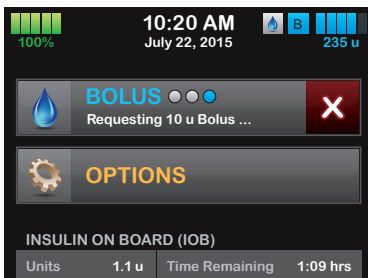
14. Tap **DELIVER**.

15. The bolus initiated screen is temporarily displayed.

## 7.6 Canceling or Stopping a Bolus

### Canceling a Bolus If delivery of the Bolus Has Not Started

1. Tap 1–2–3 to access the Home Screen.
2. Tap X (stop icon) to cancel the bolus.



- ▷ The bolus button will remain inactive while the bolus is being canceled.
- ▷ Once canceled, the bolus button will become active again on the Home Screen.

### Stopping a Bolus if delivery of the bolus Has Started:

1. Tap 1–2–3 to access the Home Screen.
2. Tap X (stop icon) to stop delivery.
3. Tap YES.
  - ▷ The BOLUS STOPPED screen is displayed and the units delivered are calculated.
4. Units requested and delivered are shown. Tap CLOSE.

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## Chapter 8

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# Stop/Resume Insulin

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### 8.1 Stopping Insulin Delivery

You can stop all insulin delivery at any time. When you stop all insulin delivery, any active bolus and any active temp rate are immediately stopped. No insulin delivery can take place while your pump is stopped.

1. From the Home Screen, tap **OPTIONS**.

2. Tap **STOP INSULIN**.

3. Tap **STOP**.

▷ The “All Deliveries Stopped” screen appears before returning to the Home Screen showing the status “ALL DELIVERIES STOPPED”. A red exclamation mark icon also appears to the right of the time and date.

### 8.2 Resuming Insulin Delivery

1. If pump screen is not on, press **Screen On/Quick Bolus Button** once to turn on your t:slim G4 Pump screen.

2. Tap **1–2–3** to access the Home Screen.

3. Tap **RESUME**.

4. The **RESUMING INSULIN** screen is temporarily displayed.

– **OR** –

1. From the Home Screen, tap **OPTIONS**.

2. Tap **RESUME INSULIN**.

3. Tap **RESUME**.

4. The **RESUMING INSULIN** screen is temporarily displayed.

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## Section 3

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# Additional Pump Operations

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## Chapter 9

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# Temporary Basal Rate

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### 9.1 Setting a Temp Rate

A Temp Rate is used to increase or decrease (by percentage) the current basal rate for a period of time. This feature can be helpful for situations such as exercise or illness.

When you enter the Temp Rate screen, the default values are 100% (current basal rate) and a Duration of 0:15 min. The Temp Rate can be set from a minimum of 0% of current basal rate to a maximum of 250% of current basal rate in increments of 1%.

Duration can be set from a minimum of 15 minutes to a maximum of 72 hours in increments of 1 minute.

If you program a Temp Rate greater than 0% but less than the minimum allowable basal rate of 0.1 units/hr, you will be notified that the selected rate is too low and that it will be set to the minimum allowable rate for delivery.

If you program a Temp Rate more than the maximum allowable basal rate of 15 units/hr, you will be notified that the selected rate is too high and that it will

be set to the maximum allowable rate for delivery.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **Temp Rate**.
3. Tap **Temp Rate**.
4. Using the onscreen keypad enter desired percentage. The current rate is 100%. An increase is greater than 100% and decrease is less than 100%. Tap **DONE**.
5. Tap **Duration**. Using the onscreen keypad enter desired length of time for Temp Rate. Tap **DONE**.

You can always tap **View Units** to see the actual units to be delivered.

6. Verify settings and tap **START**.
7. The “TEMP RATE STARTED” screen is temporarily displayed.

8. The Screen Lock screen will be displayed with the icon indicating a Temp Rate is active.

An orange “T” means a Temp Rate is active. A red “T” means a Temp Rate of 0 is active.

## 9.2 Stopping a Temp Rate

To stop an active temp rate:

1. From the Home Screen, tap **OPTIONS**.
2. On the Options screen, tap **X** (stop icon) on the right side of Temp Rate.
3. On the confirmation screen, tap **STOP**. The “TEMP RATE STOPPED” screen appears before returning to the Options screen.

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## Chapter 10

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# Quick Bolus

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### 10.1 Setting Up Quick Bolus

Setting up the Quick Bolus function enables you to deliver a bolus by simply pressing a button. It is a way to deliver a bolus by following beep/vibration commands without navigating through or viewing the pump screen.

The default for the Quick Bolus function is off. Quick Bolus can be set to either units of insulin or grams of carbohydrate. The increment options are 0.5, 1.0, 2.0, and 5.0 units; or 2, 5, 10 and 15 grams of carb.

The quick bolus delivery setting (grams of carbohydrate or units of insulin) is independent of the active Personal Profile bolus setting.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Pump Settings**.
4. Tap **Quick Bolus**.
5. Tap **Increment Type**.

6. Tap **units of insulin or grams of carbohydrate** to select.
7. Tap **Increment Amount**.
8. Select the preferred increment amount.

#### **NOTE**

The increment amount is added with each press of the Quick Bolus Button when delivering a quick bolus.

9. Review entered values and tap **SAVE**.
10. Confirm Settings.  
  
Tap **YES** if entered data is correct.  
  
Tap **NO** to go back to make changes.
11. Tap **Tandem Logo** to return to the Home Screen.

### 10.2 Delivering Quick Bolus

If the Quick Bolus function is turned On, you can deliver a bolus without having to look at the t:slim G4 Pump's screen. Simply use the Quick Bolus Button to deliver your bolus. Quick boluses are delivered as standard boluses (there is no BG entry or extended bolus).

#### **PRECAUTION**

**ALWAYS** look at the screen to confirm correct programming of the bolus amount when you first use the Quick Bolus feature. Looking at the screen will ensure that you are correctly using the beep/vibration commands to program the intended bolus amount.

1. Press and hold **Quick Bolus Button**. The Quick Bolus screen will appear. Listen for 2 beeps (if Pump Volume is set to beep) or feel for vibrations (if Pump Volume is set to vibrate).
2. Press **Quick Bolus Button** for each increment until desired amount is reached. The pump will beep/vibrate for each button press.

3. The pump will beep/vibrate once for each increment pressed to confirm desired amount.
4. After the pump beeps/vibrates, press and hold **Quick Bolus Button** to deliver the bolus.

 **NOTE: Safety Features**

- » If you want to cancel the bolus and return to the Home Screen, tap CANCEL on the QUICK BOLUS screen.
- » If more than 10 seconds have passed with no input, the bolus is canceled and never delivered.
- » You cannot exceed the Max Bolus setting defined in your active Personal Profile when using the Quick Bolus feature. Once you reach the Max Bolus amount, a different tone will sound to notify you (if Quick Bolus is set to vibrate, the pump will stop vibrating in response to additional button presses to notify you). Look at the screen to confirm the bolus amount.
- » You cannot exceed 20 button presses when using the Quick Bolus feature. Once you reach 20 button presses, a different tone will sound to notify you (if Quick Bolus is set to vibrate, the pump will stop vibrating in response to

additional button presses to notify you). Look at the screen to confirm the bolus amount.

- » If you hear a different tone at any point during programming or the pump stops vibrating in response to button presses, look at the screen to confirm the bolus amount. If the Quick Bolus screen does not display the correct bolus amount, use the touch screen to enter bolus information.

5. The bolus initiated screen is temporarily displayed.

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## Chapter 11

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# t:slim G4 Pump Settings

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### 11.1 t:slim G4 Pump Volume

Pump Volume is pre-set to high. A change to the Pump Volume can be made in Pump Settings.

Pump Volume can be personalized for the Button taps, Quick Bolus, Bolus, Reminders, Alerts, and Alarms. Options for Pump Volume include high, medium, low and vibrate.

#### PRECAUTION

DO NOT use the vibrate feature for alerts and alarms during sleep unless otherwise directed by your healthcare provider. Having the volume for alerts and alarms set to high will help ensure that you don't miss an alert or alarm.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Pump Settings**.
4. Tap **Pump Volume**.
5. Tap desired option. Use **Up/Down Arrow** to view additional options.

6. Select preferred volume.
7. Continue to make changes for all Pump Volume options by repeating steps 5 and 6.  
  
Tap **SAVE** when all changes are complete.
8. Tap **Tandem Logo** to return to the Home Screen.

### 11.2 Screen Options

The Screen Options for your t:slim G4 Pump include Screen Timeout and Feature Lock.

You can set the Screen Timeout to the length of time you want the screen to stay on before it automatically turns off. The default for the Screen Timeout is 30 seconds. The options are 15, 30, 60, and 120 seconds.

You can always turn the screen off before it automatically times out by pressing the Screen On/Quick Bolus button.

Feature Lock is pre-set to off. With the Feature Lock turned on, you cannot deliver a bolus, change any pump settings or access any Personal Profiles.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Pump Settings**.
4. Tap **Screen Options**.

5. Tap desired option.

### For Screen Timeout

1. Tap Screen Timeout.
2. Select preferred time and tap **SAVE**.
3. Tap **Tandem Logo** to return to the Home Screen.

### For Feature Lock

1. Tap **Feature Lock** to turn On or Off and tap **SAVE**.
  - ▷ A screen to verify that you want to activate the Feature Lock will be displayed.
2. Tap **YES** to confirm.
3. Tap **SAVE**.
4. Tap **Tandem Logo** to return to the Home Screen.

#### **NOTE: Pump Volume**

When Feature Lock is turned on, Pump Volume will be set to high until the Feature Lock is turned off.

### To Turn the Feature Lock Off

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Pump Settings**.
4. Tap **Screen Options**.
5. Tap **Feature Lock**.
6. Tap **YES**.
7. Tap **SAVE**.

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## Chapter 12

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# t:slim G4 Pump Info and History

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### 12.1 t:slim G4 Pump Info

Your t:slim G4 Pump allows access to information about your pump. In the Pump Info screen you have access to items such as your pump Serial Number, Tandem Diabetes Care Customer Technical Support telephone number, website, and software/hardware versions.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Pump Info**.
4. Scroll through the Pump Info using the **Up/Down Arrows**.
5. Tap **Tandem Logo** to return to the Home Screen.

### 12.2 t:slim G4 Pump History

Pump History displays a historical log of pump events. At least 90 days of data can be viewed in History. When the maximum number of events is reached, the oldest events are removed from the history log and replaced with the most recent events. The following can be viewed in History:

Delivery Summary, Total Daily Dose, Bolus, Basal, Load, BG, Alerts and Alarms, and Complete.

Delivery Summary breaks down total insulin delivery by basal and bolus types into units and percentages. It can be viewed by the selected time period of: Today, 7 Day, 14 Day and 30 Day Average.

Total Daily Dose breaks down basal and bolus delivery into units and percentages for each individual day. You can scroll through each individual day to see your total insulin delivery.

The Bolus, Basal, Load, BG, Alerts and Alarms, and Complete are categorized

by date. The event details in each report are listed by time.

The letter “D” (D: Alert) before an Alert or Alarm indicates the time it was declared. The letter “C” (C: Alert) indicates the time it was cleared.

Bolus History shows the bolus request, the bolus start time, and the bolus completion time.

1. From the Home Screen, tap **OPTIONS**.
2. Tap the **Down Arrow**.
3. Tap **Pump History**.
4. Tap desired option.
5. Tap **Tandem Logo** to return to the Home Screen.

## Chapter 13

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# t:slim G4 Pump Reminders

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Your t:slim G4 Pump lets you know important information about the System with Reminders, Alerts, and Alarms. Reminders are displayed to notify you of an option that you have set (for example, a reminder to check you BG after a bolus). Alerts display automatically to notify you about safety conditions that you need to know (for example, an alert that your insulin level is low). Alarms display automatically to let you know of an actual or potential stopping of insulin delivery (for example, an alarm that the insulin cartridge is empty). Pay special attention to Alarms.

If multiple Reminders, Alerts, and Alarms happen at the same time, Alarms will be displayed first, Alerts will be displayed second, and Reminders will be displayed third. Each must be confirmed separately until all have been confirmed.

Information in this section will help you learn how to respond to Reminders.

Reminders notify you with a single sequence of 3 notes or a single vibration depending on the volume/vibrate setting in Pump Volume. They repeat

every 10 minutes until acknowledged. Reminders do not escalate.

### 13.1 Low BG Reminder

The Low BG Reminder prompts you to re-test your BG after a low BG value is entered. When turning this reminder on, you need to set a low BG value that triggers the reminder, as well as how much time should pass before the reminder occurs.

The default for this reminder is pre-set to off. If on, Remind Me Below 70 mg/dL, and Remind Me After 15 min, but you can set these values from 70 to 120 mg/dL and 10 to 20 min.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Alert Settings**.
4. Tap **Pump Reminders**.
5. Tap **Low BG**.
6. Low BG is set to on; to turn off, tap **LOW BG**.
  - a. Tap Remind Me Below and



using the onscreen keypad, enter a Low BG value (from 70 to 120 mg/dL) that you want to trigger the reminder, then tap **DONE**.

- b. Tap **Remind Me After** and using the onscreen keypad, enter the time (from 10 to 20 min), then tap **DONE**.
- c. Tap **SAVE** when all changes are complete.
- d. Tap **Tandem Logo** to return to the Home Screen.

### To Respond to the Low BG Reminder

To clear the reminder, tap **CLOSE** and then check BG using your blood glucose meter.

## 13.2 High BG Reminder

The High BG Reminder prompts you to re-test your BG after a high BG value is entered. When you turn this reminder on, you need to set a high BG value that triggers the reminder, as well as how much time should pass before the reminder occurs.

The default for this reminder is pre-set to off. If on, Remind Me Above 200 mg/dL, and Remind Me After 120 min, but you can set these values from 150 to 300 mg/dL and 1 to 3 hrs.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Alert Settings**.
4. Tap **Pump Reminders**.
5. Tap **High BG**.
6. High BG is set to on; to turn off, tap **High BG**.
  - a. Tap **Remind Me Above** and us-

ing the onscreen keypad, enter a High BG value (from 150 to 300 mg/dL) that you want to trigger the reminder, then tap **DONE**.

- b. Tap **Remind Me After** and using the onscreen keypad, enter the time (from 1 to 3 hours), then tap **DONE**.
- c. Tap **SAVE** when all changes are complete.

7. Tap **Tandem Logo** to return to the Home Screen.

### To Respond to the High BG Reminder

To clear the reminder tap **CLOSE** and then check BG using your blood glucose meter.

### 13.3 After Bolus BG Reminder

The After Bolus BG Reminder prompts you to test your BG at a selected time after bolus delivery. When turning this reminder on, you need to set how much time should pass before the reminder occurs. The default is 1 hour and 30 minutes. It can be set from 1 to 3 hours.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Alert Settings**.
4. Tap **Pump Reminders**.
5. Tap **After Bolus BG**.
6. After Bolus BG is set to on; to turn off, tap **After Bolus BG**.
  - a. Tap **Remind Me After** and using the onscreen keypad, enter the time (from 1 to 3 hours) that you want to trigger the reminder, then tap **DONE**.

7. Tap **SAVE** when all changes are complete.

8. Tap **Tandem Logo** to return to the Home Screen.

#### To Respond to the After Bolus BG Reminder

To clear the reminder tap **CLOSE** and then check BG using your blood glucose meter.

### 13.4 Missed Meal Bolus Reminder

The Missed Meal Bolus Reminder lets you know if a bolus was not delivered during a specified time period. 4 separate reminders are available. When programming this reminder you need to select the Days, the Start Time, and End Time for each reminder.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Alert Settings**.
4. Tap **Pump Reminders**.
5. Tap **Missed Meal Bolus**.

6. On the Missed Meal Bolus screen, tap which reminder you want to set (Reminder 1 to 4) and do the following:
  - a. Tap **Reminder 1** (or 2, 3, 4).
  - b. Reminder 1 is set to on; to turn off, tap **Reminder 1**.
  - c. Tap **Selected Days** and tap the day(s) you want the reminder to be on, then tap **BACK**.
  - d. Tap **Start Time**, tap **Time** and using the onscreen keypad enter the start time, then tap **DONE**.
  - e. Tap **Time of Day** to select **AM** or **PM**, then tap **DONE**.
  - f. Tap **End Time**, tap **Time** and using the onscreen keypad enter the end time, then tap **DONE**.
  - g. Tap **Time of Day** to select **AM** or **PM**, then tap **DONE**.
  - h. Tap **SAVE** when all changes are complete.

7. Tap **Tandem Logo** to return to the Home Screen.

#### To Respond to the Missed Meal Bolus Reminder

To clear the reminder tap **CLOSE** and deliver a bolus if necessary.

### 13.5 Site Reminder

The Site Reminder prompts you to change your infusion set. The default for this reminder is pre-set to off. If on, the reminder can be set for 1 to 3 days and at a time of day selected by you.

For detailed information on the Site Reminder feature, refer to Chapter 5.6.

#### To Respond to the Site Reminder

To clear the reminder tap **CLOSE** and change your infusion set.

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## Chapter 14

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# User Settable Alerts and Alarms

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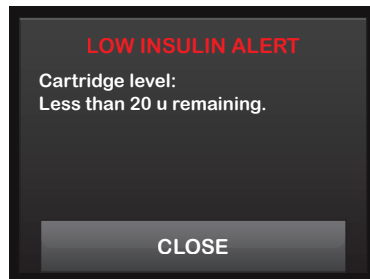
### 14.1 Low Insulin Alert

Your t:slim G4 Pump keeps track of how much insulin remains in the cartridge and alerts you when it is low. The default for this alert is pre-set to 20 units. You can set this alert setting anywhere between 10 and 40 units. When the insulin amount reaches the set value, the Low Insulin Alert beeps/vibrates and appears on the screen. After the alert is cleared, the low insulin indicator (a single red bar on the insulin level display on the Home Screen appears).

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Alert Settings**.
4. Tap **Pump Alerts**.
5. Tap **Low Insulin**.

6. Using the onscreen keypad, enter the number of units (from 10 to 40 units) that you want the Low Insulin Alert value to be set, and tap **DONE**.
7. Tap **SAVE** when all changes are complete.

#### To Respond to the Low Insulin Alert



To clear the alert, tap **CLOSE**.

### 14.2 Auto-Off Alarm

Your t:slim G4 Pump can stop insulin delivery and alert you (or whoever is with you) if there has been no interaction with the pump within a specified period of time. The default for this alarm is pre-set to 12 hours. You can set it anywhere between 5 and 24 hours, or off. This alarm notifies you that there has been no interaction with the pump in the specified number of hours and the pump will shut down after 30 seconds.

When the number of hours since you have tapped on the screen or pressed the Screen On/Quick Bolus Button passes the set value, the Auto-Off Alarm beeps and appears on the screen, and insulin delivery stops.

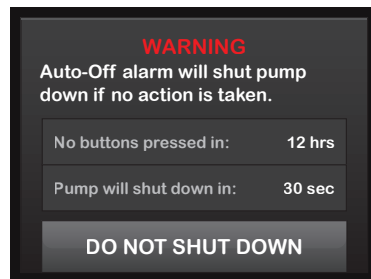
1. From the Home Screen, tap **OPTIONS**.
2. Tap **My Pump**.
3. Tap **Alert Settings**.
4. Tap **Pump Alerts**.

5. Tap **Auto-Off**.

A confirmation screen will appear. Tap **YES** to continue. Tap **NO** to go back.

6. Verify Auto-Off is set to on, then tap **Time**.7. Using the onscreen keypad, enter the number of hours (from 5 to 24 hrs) that you want the Auto-Off Alarm to be triggered, and tap **DONE**.8. Tap **DONE**, then tap **SAVE** when all changes are complete.9. Tap **Tandem Logo** to return to the Home Screen.

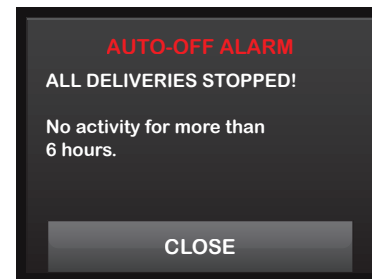
## To Respond to Auto-Off Warning

1. Tap **DO NOT SHUT DOWN**.

The warning clears and the pump returns to normal operation.

If you do not clear the warning within the 30-second countdown period, the **AUTO-OFF ALARM** occurs, accompanied by an audible alarm. This alarm notifies you that your pump has stopped delivering insulin.

## Auto-Off Alarm Screen

1. Tap **CLOSE**. The Home Screen then appears, indicating a status of “All Deliveries Stopped.” You must resume delivery to continue therapy, (refer to Chapter 8.2).

## Section 4

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# t:slim G4 Pump Safety Alerts and Alarms

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## Chapter 15

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# t:slim G4 Pump Alerts

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Your t:slim G4 Pump lets you know important information about the System with Reminders, Alerts, and Alarms. Reminders are displayed to notify you of an option that you have set (for example, a reminder to check you BG after a bolus). Alerts display automatically to notify you about safety conditions that you need to know (for example, an alert that your insulin level is low). Alarms display automatically to let you know of an actual or potential stopping of insulin delivery (for example, an alarm that the insulin cartridge is empty). Pay special attention to Alarms.

If multiple Reminders, Alerts, and Alarms happen at the same time, Alarms will be displayed first, Alerts will be displayed second, and Reminders will be displayed third. Each must be confirmed separately until all have been confirmed.

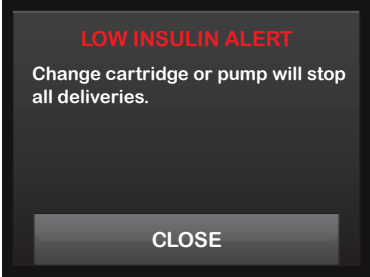
Information in this section will help you learn how to respond to Alerts.

Alerts notify you with 2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume. They repeat regularly until acknowledged. Alerts do not escalate.


### **NOTE: CGM Alerts**

There is an additional list of Alerts and Errors related to CGM use in Chapter 26.

## 15.1 Low Insulin Alert

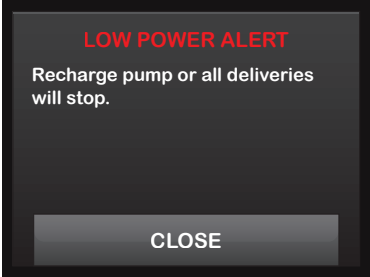
<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>5 units or less of insulin remain in the cartridge.</p> <p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b>. Change your cartridge as soon as possible to avoid the <b>EMPTY CARTRIDGE ALARM</b> and running out of insulin.</p>
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**15.2 Low Power Alerts**

<p><b>Low Power Alert 1</b></p> <p>What will I see on the Screen?</p> 	<p><b>What does it mean?</b></p> <p>Less than 25% of battery power remains.</p>
	<p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p>
	<p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b>. Charge your pump as soon as possible to avoid the second <b>LOW POWER ALERT</b>.</p>

**NOTE: Low Battery Display**

Once the **LOW POWER ALERT** occurs, the low-power indicator (a single red bar on the battery level display on the Home Screen) appears.

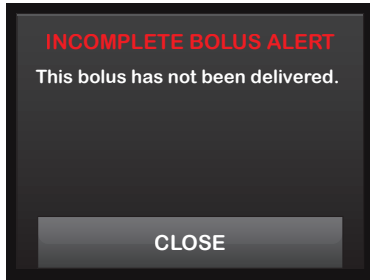
<p><b>Low Power Alert 2</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Less than 5% of battery power remains. Insulin delivery will continue for 30 minutes and then the pump will power off and insulin delivery will stop.</p>
	<p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p>
	<p><b>How should I respond?</b></p> <p>Tap CLOSE. Charge your pump immediately to avoid the LOW POWER ALARM and system power off.</p>

**NOTE: Low Battery Display**

Once the second LOW POWER ALERT occurs, the low-power indicator (a red 5% on the battery level display on the Home Screen) appears.

### 15.3 Incomplete Bolus Alert

#### What will I see on the Screen?



#### What does it mean?

You started a bolus request but did not complete the request within 90 seconds.

#### How will the System notify me?

2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.

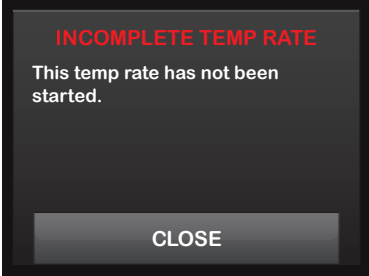
#### Will the System re-notify me?

Yes, every 5 minutes until acknowledged.

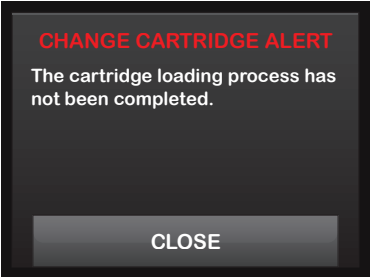
#### How should I respond?

Tap **CLOSE**. The Bolus screen will appear. Continue with your bolus request, or tap **BACK** if you do not want to continue your bolus request.

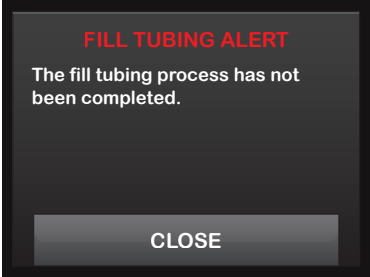
## 15.4 Incomplete Temp Rate Alert

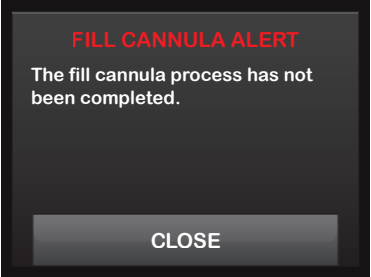
<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>You started to set up a temp rate but did not complete the request within 90 seconds.</p> <p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b>. The Temp Rate screen will appear. Continue setting up your temp rate, or tap <b>BACK</b> if you do not want to continue setting up your temp rate.</p>
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**15.5 Incomplete Load Sequence Alerts**

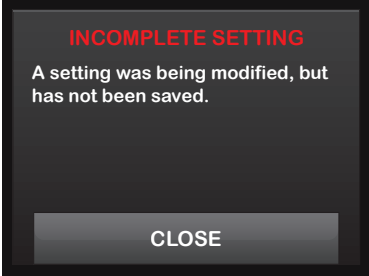
<p><b>Incomplete Cartridge Change Alert</b></p> <p>What will I see on the Screen?</p> 	<p><b>What does it mean?</b></p> <p>You selected Change Cartridge from the Load menu but did not complete the process within 3 minutes.</p>
	<p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p>
	<p><b>How should I respond?</b></p> <p>Tap CLOSE. Complete the cartridge change process.</p>



<p><b>Incomplete Fill Tubing Alert</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>You selected Fill Tubing from the Load menu but did not complete the process within 3 minutes.</p>
	<p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p>
	<p><b>How should I respond?</b></p> <p>Tap CLOSE. Complete the fill tubing process.</p>

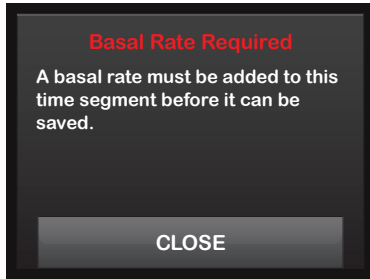
<p><b>Incomplete Fill Cannula Alert</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>You selected Fill Cannula from the Load menu but did not complete the process within 3 minutes.</p>
	<p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p>
	<p><b>How should I respond?</b></p> <p>Tap CLOSE. Complete the cannula fill process.</p>

## 15.6 Incomplete Setting Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>You started to set up a new Personal Profile but did not save or complete the programming within 5 minutes.</p> <p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p> <p><b>How should I respond?</b></p> <p>Tap CLOSE. Complete programming the Personal Profile.</p>
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**15.7 Basal Rate Required Alert**

**What will I see on the Screen?**



**What does it mean?**

You did not enter a basal rate in a time segment in Personal Profiles. A basal rate must be entered in each time segment (rate can be 0 u/hr).

**How will the System notify me?**

Prompt screen only.

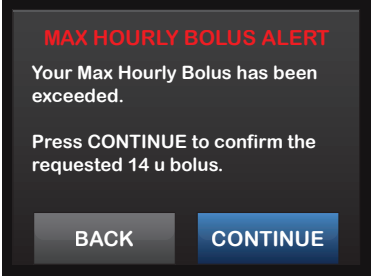
**Will the System re-notify me?**

No. A basal rate must be entered to save the time segment.

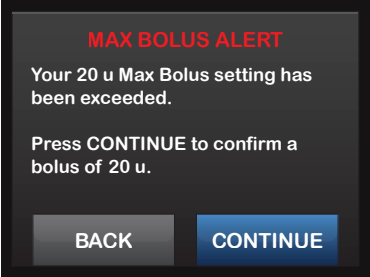
**How should I respond?**

Tap CLOSE. Enter a basal rate in the time segment.

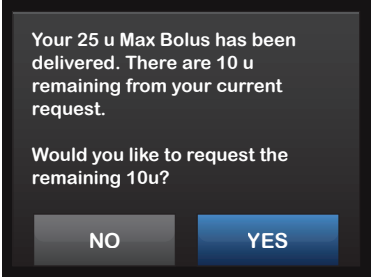
## 15.8 Max Hourly Bolus Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>In the previous 60 minutes, you requested total bolus delivery that is more than 1.5 times your Max Bolus setting.</p> <p><b>How will the System notify me?</b></p> <p>Prompt screen only.</p> <p><b>Will the System re-notify me?</b></p> <p>No. You must tap <b>BACK</b> or <b>CONTINUE</b> to deliver the bolus.</p> <p><b>How should I respond?</b></p> <p>Tap <b>BACK</b> to return to the Bolus screen and adjust the bolus delivery amount. Tap <b>CONTINUE</b> to deliver the bolus.</p>
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**15.9 Max Bolus Alerts**

<p><b>Max Bolus Alert 1</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>You requested a bolus larger than the Max Bolus setting in your active Personal Profile.</p>
	<p><b>How will the System notify me?</b></p> <p>Prompt screen only.</p>
	<p><b>Will the System re-notify me?</b></p> <p>No. You must tap <b>BACK</b> or <b>CONTINUE</b> to deliver the bolus.</p>
	<p><b>How should I respond?</b></p> <p>Tap <b>BACK</b> to return to the Bolus screen and adjust the bolus delivery amount, or tap <b>CONTINUE</b> to deliver the amount of your Max Bolus setting.</p>

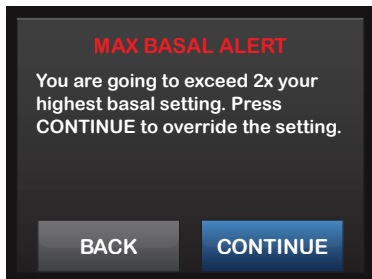
The following applies only if you have Carbs turned on in your active Personal Profile and your Max Bolus amount is set to 25 units.

<p><b>Max Bolus Alert 2</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your Max Bolus is set to 25 units and you requested a bolus larger than 25 units.</p> <p><b>How will the System notify me?</b></p> <p>Prompt screen only.</p> <p><b>Will the System re-notify me?</b></p> <p>No. You must tap <b>NO</b> or <b>YES</b> to deliver the remaining amount of the bolus request.</p> <p><b>How should I respond?</b></p> <p>Before responding to this Alert, always consider if your bolus insulin needs have changed since you requested the original bolus.</p> <p>Tap <b>YES</b> to deliver the remaining amount of the bolus request. A confirmation screen will appear.</p> <p>Tap <b>NO</b> if you do not want to deliver the remaining amount of the bolus request.</p>
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**15.10 Max Basal Alerts**

**Max Basal Alert 1**

**What will I see on the Screen?**



**What does it mean?**

When entering a basal rate or requesting a temp rate, you requested a basal rate more than 2 times the highest basal rate defined in your Personal Profile.

**How will the System notify me?**

Prompt screen only.

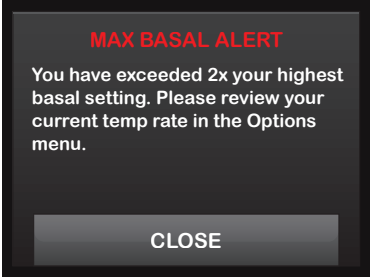
**Will the System re-notify me?**

No. You must tap **BACK** or **CONTINUE** to move forward.

**How should I respond?**

Tap **BACK** to return to the previous screen to adjust the amount, or tap **CONTINUE** to dismiss the alert and continue with the request.

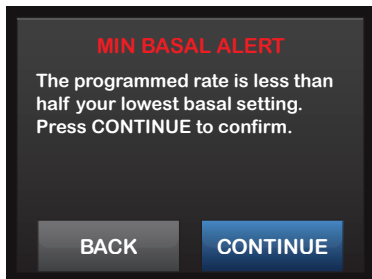


<p><b>Max Basal Alert 2</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>An active temp rate exceeded 2 times your highest basal setting defined in your Personal Profile.</p>
	<p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p>
	<p><b>How should I respond?</b></p> <p>Tap CLOSE and review your current temp rate in the Options menu.</p>

## 15.11 Min Basal Alerts

### Min Basal Alert 1

#### What will I see on the Screen?



#### What does it mean?

When entering a basal rate or requesting a temp rate, you requested a basal rate less than half of the lowest basal rate defined in your Personal Profile.

#### How will the System notify me?

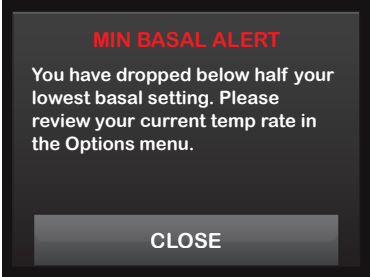
Prompt screen only.

#### Will the System re-notify me?

No. You must tap **BACK** or **CONTINUE** to move forward.

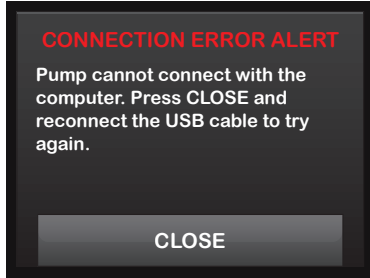
#### How should I respond?

Tap **BACK** to return to the previous screen to adjust the amount, or tap **CONTINUE** to dismiss the alert and continue with the request.

<p><b>Min Basal Alert 2</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>An active temp rate dropped below half of your lowest basal setting defined in your Personal Profile.</p>
	<p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Settings.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p>
	<p><b>How should I respond?</b></p> <p>Tap CLOSE and review your current temp rate in the Options menu.</p>

## 15.12 Connection Error Alert

### What will I see on the Screen?



### What does it mean?

You connected your t:slim G4 Pump to a computer with the USB cable to charge it or upload data to t:connect and a connection could not be made.

### How will the System notify me?

2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Settings.

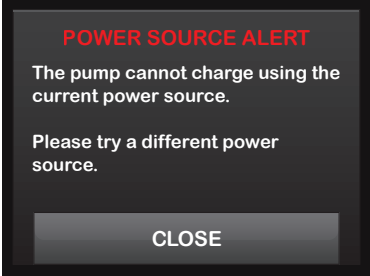
### Will the System re-notify me?

Yes, every 5 minutes until acknowledged.

### How should I respond?

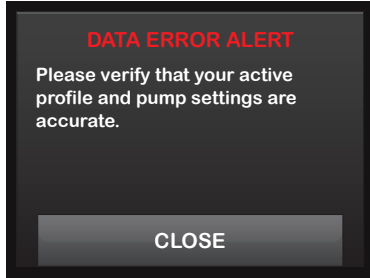
Tap CLOSE. Disconnect and reconnect the USB cable to try again.

### 15.13 Power Source Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>You connected your t:slim G4 Pump to a power source that does not have enough power to charge the pump.</p> <p><b>How will the System notify me?</b></p> <p>2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Settings.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until acknowledged.</p> <p><b>How should I respond?</b></p> <p>Tap CLOSE. Connect the pump to a different power source to charge.</p>
--	---

## 15.14 Data Error Alert

### What will I see on the Screen?



### What does it mean?

Your t:slim G4 Pump encountered a condition that could potentially result in a loss of data.

### How will the System notify me?

2 sequences of 3 notes or 2 vibrations depending on the volume/vibrate setting selected in Pump Settings.

### Will the System re-notify me?

Yes, every 5 minutes until acknowledged.

### How should I respond?

Tap **CLOSE**. Check your Personal profiles and pump settings to verify that they are accurate (refer to Chapter 6.4).

## Chapter 16

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# t:slim G4 Pump Alarms

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### PRECAUTION

CHECK your System regularly for potential alarm conditions that may display. It is important to be aware of conditions that may affect insulin delivery and require your attention so you can respond as soon as possible.

Your t:slim G4 Pump lets you know important information about the System with Reminders, Alerts, and Alarms. Reminders are displayed to notify you of an option that you have set (for example, a reminder to check you BG after a bolus). Alerts display automatically to notify you about safety conditions that you need to know (for example, an alert that your insulin level is low). Alarms display automatically to let you know of an actual or potential stopping of insulin delivery (for example, an alarm that the insulin cartridge is empty). Pay special attention to Alarms.

If multiple Reminders, Alerts, and Alarms happen at the same time, Alarms will be displayed first, Alerts will be displayed second, and Reminders will be displayed third. Each must be confirmed separately until all have been confirmed.

Information in this section will help you learn how to respond to Alarms.

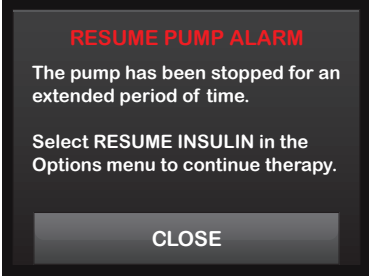
Alarms notify you with 3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume. If not acknowledged, alarms escalate to highest volume and vibrate. Alarms repeat regularly until the condition that caused the alarm is corrected.

### NOTE: CGM Alerts and Errors

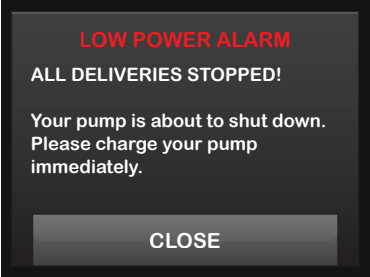
There is an additional list of Alerts and Errors related to CGM use in Chapter 26.

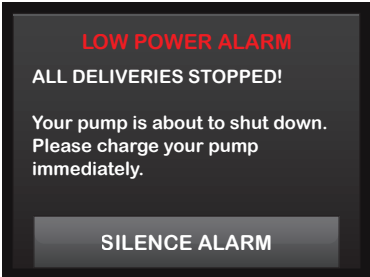


## 16.1 Resume Pump Alarm

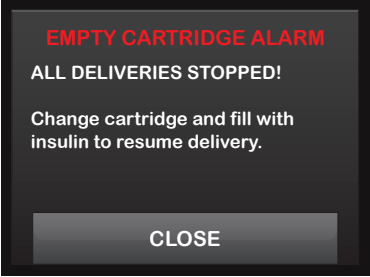
<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>You tapped STOP INSULIN in the Options menu and insulin delivery has been stopped for more than 15 minutes.</p> <p><b>How will the System notify me?</b></p> <p>3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, if not acknowledged by tapping <b>CLOSE</b>, the system will re-notify you every 3 minutes at highest volume and vibrate. If acknowledged by tapping <b>CLOSE</b>, the system will re-notify you in 15 minutes.</p> <p><b>How should I respond?</b></p> <p>To resume insulin, from the Options menu, tap <b>RESUME INSULIN</b> and tap <b>RESUME</b> to confirm.</p>
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**16.2 Low Power Alarms**


<p><b>Low Power Alarm 1</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your t:slim G4 Pump detected a power level of 1% or less remaining and all deliveries have stopped.</p>
	<p><b>How will the System notify me?</b></p> <p>3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes, the System will re-notify you every 3 minutes until no power remains and the pump shuts down.</p>
	<p><b>How should I respond?</b></p> <p>Tap CLOSE. Charge your pump immediately to resume insulin delivery.</p>

<p><b>Low Power Alarm 2</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your t:slim G4 Pump detected a voltage level too low to ensure normal performance and all deliveries have stopped.</p>
	<p><b>How will the System notify me?</b></p> <p>A series of rapid beeps at maximum volume for at least 20 seconds before the System shuts down.</p>
	<p><b>Will the System re-notify me?</b></p> <p>The pump will power back on once it has been plugged into a charging source and has reached an adequate level of charge.</p>
	<p><b>How should I respond?</b></p> <p>Tap <b>SILENCE ALARM</b>. Charge your pump immediately to resume insulin delivery.</p>

## 16.3 Empty Cartridge Alarm

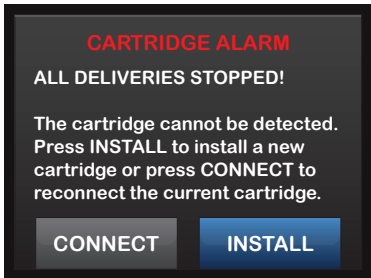
<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your t:slim G4 Pump detected that the cartridge is empty and all deliveries have stopped.</p>
	<p><b>How will the System notify me?</b></p> <p>3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes. The system will re-notify you every 3 minutes until you change the cartridge.</p>
	<p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b>. Change your cartridge immediately by tapping <b>OPTIONS</b> from the Home Screen, then Load and follow the instructions in Chapter 5.3.</p>

## 16.4 Cartridge Error Alarm

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your t:slim G4 Pump detected that the cartridge could not be used and all deliveries have stopped. This can be caused by cartridge defect, not following the proper procedure to load the cartridge, or over filling the cartridge (with more than 300 units of insulin).</p> <hr/> <p><b>How will the System notify me?</b></p> <p>3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p> <hr/> <p><b>Will the System re-notify me?</b></p> <p>Yes. The system will re-notify you every 3 minutes until you change the cartridge.</p> <hr/> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b>. Change your cartridge immediately by tapping <b>OPTIONS</b> from the Home Screen, then Load and follow the instructions in Chapter 5.3.</p>
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## 16.5 Cartridge Removal Alarm

### What will I see on the Screen?



### What does it mean?

Your t:slim G4 Pump detected that the cartridge has been removed and all deliveries have stopped.

### How will the System notify me?

3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.

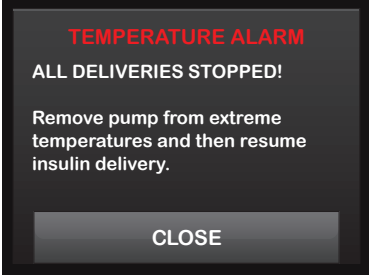
### Will the System re-notify me?

Yes. The system will re-notify you every 3 minutes until you reconnect the current cartridge or change the cartridge.

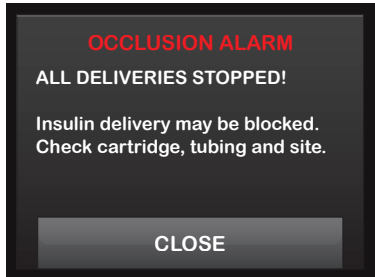
### How should I respond?

Tap **CONNECT** to reattach the current cartridge. Tap **INSTALL** to load a new cartridge.

## 16.6 Temperature Alarm

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your t:slim G4 Pump detected an internal temperature below 35°F (2°C) or above 113°F (45°C) or a battery temperature below 35°F (2°C) or above 125°F (52°C) and all deliveries have stopped.</p> <hr/> <p><b>How will the System notify me?</b></p> <p>3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p> <hr/> <p><b>Will the System re-notify me?</b></p> <p>Yes. The system will re-notify you every 3 minutes until a temperature in the operating range is detected.</p> <hr/> <p><b>How should I respond?</b></p> <p>Tap CLOSE. Remove the pump from the extreme temperature and then resume insulin delivery.</p>
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**16.7 Occlusion Alarms**

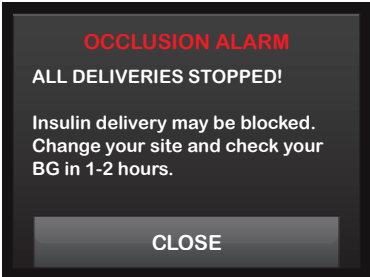
<p><b>Occlusion Alarm 1</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your t:slim G4 Pump detected that insulin delivery is blocked and all deliveries have stopped.</p>
	<p><b>How will the System notify me?</b></p> <p>3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes. The System will re-notify you every 3 minutes until you resume insulin delivery.</p>
	<p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b>. Check the cartridge, tubing, and infusion site for any sign of damage or blockage and correct the condition.</p> <p>To resume insulin, from the Options menu, tap <b>RESUME INSULIN</b> and tap <b>RESUME</b> to confirm.</p>

\* See Section 30.2 for more information on how long it can take the system to detect an occlusion.

**NOTE: Occlusion During Bolus**

If the occlusion alarm occurs during bolus delivery, after tapping **CLOSE**, a screen will appear letting you know how much of the requested bolus was delivered before the occlusion alarm.



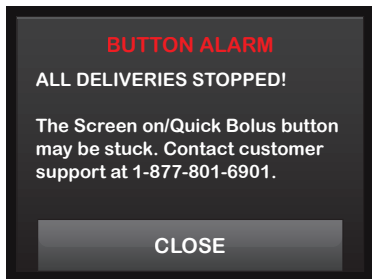
<p><b>Occlusion Alarm 2</b></p> <p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your t:slim G4 Pump detected a second occlusion alarm shortly after the first occlusion alarm and all deliveries have stopped.</p>
	<p><b>How will the System notify me?</b></p> <p>3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p>
	<p><b>Will the System re-notify me?</b></p> <p>Yes. The System will re-notify you every 3 minutes until you resume insulin delivery.</p>
	<p><b>How should I respond?</b></p> <p>Tap CLOSE. Change the cartridge, tubing, and infusion site to ensure proper delivery of insulin. Resume insulin after changing the cartridge, tubing, and infusion site.</p>

**NOTE: Occlusion During Bolus**

If the second occlusion alarm occurs during bolus delivery, after tapping CLOSE, a screen will appear letting you know that the amount of bolus delivery could not be determined and was not added to your IOB.

## 16.8 Screen On/Quick Bolus Button Alarm

### What will I see on the Screen?



### What does it mean?

The Screen On/Quick Bolus Button (on the top of your t:slim G4 Pump) is stuck or not functioning properly and all deliveries have stopped.

### How will the System notify me?

3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.


### Will the System re-notify me?

Yes. The System will re-notify you every 3 minutes until the condition is corrected.

### How should I respond?

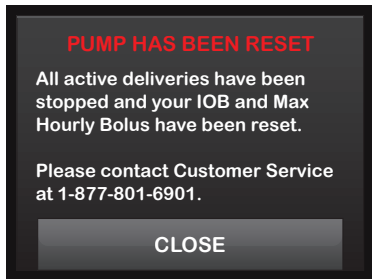
Tap CLOSE. Contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

## 16.9 Altitude Alarm

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your t:slim G4 Pump detected a pressure difference between inside the cartridge and the surrounding air within the validated operating range of -1,300 feet to 10,000 feet and all deliveries have stopped.</p> <hr/> <p><b>How will the System notify me?</b></p> <p>3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.</p> <hr/> <p><b>Will the System re-notify me?</b></p> <p>Yes. The System will re-notify you every 3 minutes until the condition is corrected.</p> <hr/> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b>. Remove the cartridge from the pump (this will allow the cartridge to fully vent) and then reconnect the cartridge.</p>
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## 16.10 Reset Alarm

### What will I see on the Screen?



### What does it mean?

Your t:slim G4 Pump detected that one of its micro-processors experienced a reset and all deliveries have been stopped.

### How will the System notify me?

3 sequences of 3 notes or 3 vibrations depending on the volume/vibrate setting selected in Pump Volume.

### Will the System re-notify me?

Yes. The System will re-notify you every 3 minutes until you tap CLOSE.

### How should I respond?

Tap CLOSE. Contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

## Chapter 17

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# t:slim G4 Pump Malfunction

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## 17.1 Malfunction

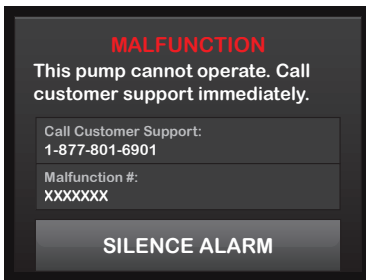
If your t:slim G4 Pump detects a system error, the MALFUNCTION screen appears and all deliveries are stopped. Contact Tandem Diabetes Care Customer Technical Support.

Malfunctions notify you with 3 sequences of 3 notes at highest volume and 3 vibrations. They repeat at regular intervals until acknowledged by tapping SILENCE ALARM.

### **⚠ PRECAUTION**

ALWAYS check with your healthcare provider for specific guidelines if you want or need to disconnect from the pump for any reason. Depending on the length of time and reason you are disconnecting, you may need to replace missed basal and/or bolus insulin. Check your blood glucose before disconnecting from the pump and again when you reconnect, and treat high blood glucose (BG) levels as recommended by your healthcare provider.

### What will I see on the Screen?



### What does it mean?

Your t:slim G4 Pump detected a system error and all deliveries have been stopped.

### How will the System notify me?

3 sequences of 3 notes at highest volume and 3 vibrations.

### Will the System re-notify me?

Yes, the System will notify you every 3 minutes until you acknowledge the malfunction by tapping SILENCE ALARM.

### How should I respond?

Write down the Malfunction Code number that appears on the screen.

Tap SILENCE ALARM. The MALFUNCTION screen will remain on the pump even though the alarm is silenced.

Contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901 and provide the Malfunction Code number that you wrote down.

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## Section 5

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# Getting Started with Your CGM System

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## Chapter 18

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# Dexcom G4 PLATINUM CGM Overview

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### 18.1 CGM System Overview

This section of the User Guide covers instructions for using Dexcom G4 PLATINUM Continuous Glucose Monitoring (CGM) with your t:slim™ G4 Pump. Use of Dexcom G4 PLATINUM CGM is optional and when used, allows readings from your sensor to be displayed on your t:slim G4 Pump screen. Dexcom G4 PLATINUM CGM uses two parts, a sensor and a transmitter. You will also need a commercially available blood glucose meter to use with your System.

The Dexcom G4 PLATINUM Sensor is a disposable device that is inserted under the skin to continuously monitor glucose levels for up to 7 days. The Dexcom G4 PLATINUM Transmitter connects to the sensor pod and wirelessly sends readings to the pump display every 5 minutes. The display shows sensor glucose readings, trend graph, direction and rate of change arrows. You can also program your pump to alert you when your CGM readings are above or below a given level, or are rising or falling quickly.

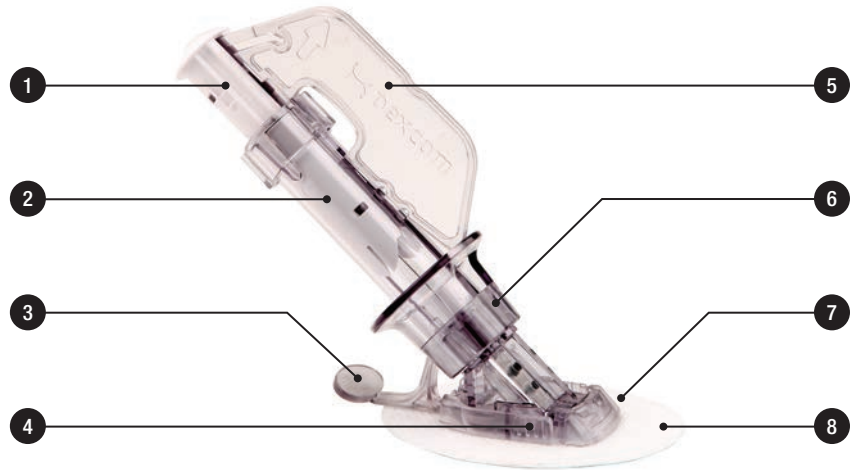
Unlike the readings from a standard blood glucose meter, CGM readings allow you to view trends in real time, as well as capture information when you would otherwise be unable to check your blood sugar, such as while you are asleep. This information can be useful for you and your healthcare provider when considering changes to your therapy. In addition, the programmable alerts can help you to spot potential low or high glucose sooner than you would using a only a blood glucose meter.

## 18.2 Sensor Overview

The sensor is a disposable device and is inserted under the skin to continuously monitor glucose levels for up to 7 days. The sensor comes in a sterile, sealed pouch. It consists of an applicator, a sensor pod, and a sensor wire. The applicator is removed after insertion. The sensor pod stays on your skin for the entire sensor session. It consists of plastic and an adhesive patch. The sensor wire is attached to the sensor pod. It is thin and flexible and is inserted just under the skin. The sensor is discarded after a session of up to 7 days.

The sensor measures glucose in the fluid under the skin – not in blood, and sensor readings are not identical to readings from your blood glucose meter. You will need to calibrate your CGM on a regular basis with blood glucose values from any commercially available blood glucose meter.

1. Plunger
2. Applicator Barrel
3. Transmitter Latch
4. Release Tab
5. Safety Lock
6. Collar
7. Sensor Pod
8. Adhesive Patch



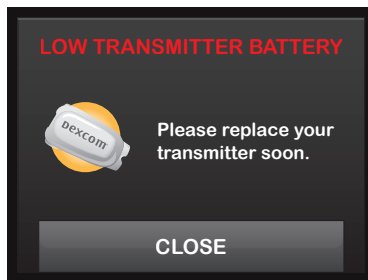
### 18.3 Transmitter Overview

The transmitter is a reusable device that snaps into your sensor pod. Do not throw away your transmitter. It is reusable. The transmitter and the sensor are water-resistant when properly connected.

#### **⚠ PRECAUTION**

**AVOID** separating the transmitter and pump by more than 20 feet. The transmission range from the transmitter to the pump is up to 20 feet without obstruction. Wireless communication does not work well through water so the range is much less if you are in a pool, bathtub, or on a water bed, etc. Types of obstruction differ and have not been tested. If your transmitter and pump are farther than 20 feet apart or are separated by an obstruction, they might not communicate or the communication distance may be shorter and result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

The transmitter battery will last at least 6 months. Once you see the Low Transmitter Battery Alert, replace the transmitter as soon as possible. Your transmitter battery may drain as quickly as 1 week after this alert occurs.



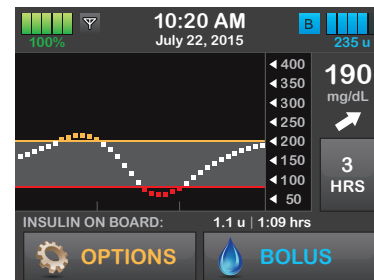
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## 18.4 Receiver (t:slim G4 Pump) Overview

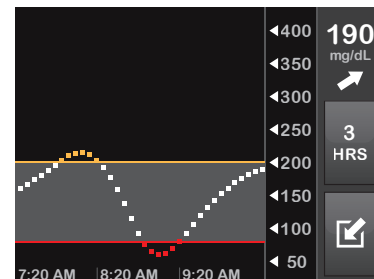
1. **Time and Date Display:** Displays the current time and date.
2. **Antenna:** Indicates communication status between pump and transmitter.
3. **Battery Level:** Displays the level of battery power remaining. When connected for charging, the charging icon (lightning bolt) will display.
4. **High Glucose Alert Setting**
5. **Glucose Target Range**
6. **Low Glucose Alert Setting**
7. **Plot of Most Recent Sensor Glucose Readings**
8. **Options:** Stop/Resume insulin delivery, manage Pump and CGM Settings, program a Temp Rate, Load cartridge, and view History.

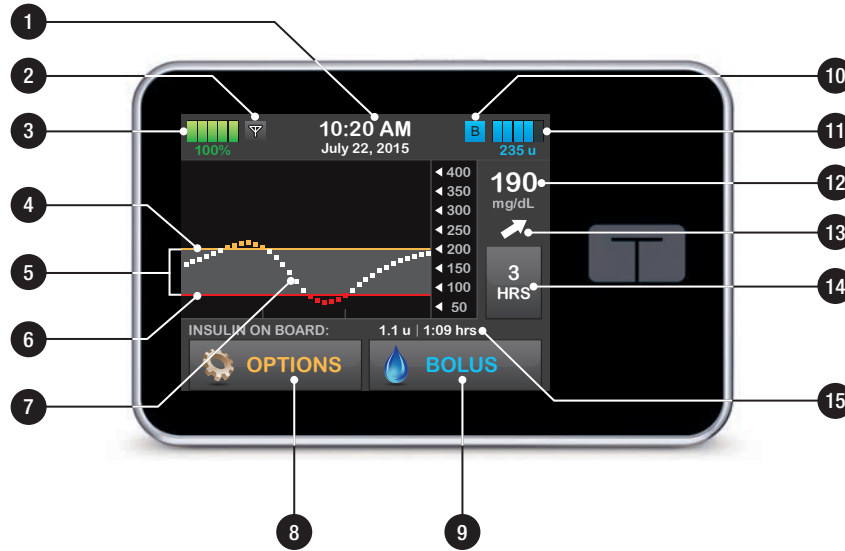
9. **Bolus:** Program and deliver a bolus.
10. **Status:** Displays current system settings and insulin delivery status.
11. **Insulin Level:** Displays the current amount of insulin in the cartridge.
12. **Most Recent 5-Minute Glucose Reading**
13. **Trend Arrow:** Indicates direction and rate of change.
14. **Trend Graph Time (HRS):** 1, 3, 6, 12 and 24 hour views available.
15. **Insulin On Board (IOB):** Amount and time remaining of any active insulin on board.

To view CGM information on the full screen:  
From the Home Screen tap anywhere on the CGM trend graph.



Tap the “minimize” icon to return to the Home Screen.





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## Chapter 19

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# CGM Settings

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### 19.1 Entering Your Transmitter ID

Radio Frequency (RF) is a type of wireless communication used in cell phones and many other devices. Your t:slim G4 Pump and Dexcom G4 PLATINUM Transmitter wirelessly pair together using RF communication. This allows the pump and transmitter to communicate securely and only with each other.

To activate the RF communication, you need to enter the unique Transmitter ID into your pump. Once the Transmitter ID has been entered into your pump, the two devices can be paired, allowing your sensor glucose readings to be displayed on your t:slim G4 Pump.

If you need to replace your transmitter, you will need to enter the new Transmitter ID into your pump. If you need to replace your pump, you will need to re-enter the Transmitter ID into your pump.

1. Remove the transmitter from its packaging. Wait 10 minutes for the transmitter to turn on.

2. From the Home Screen, tap **OPTIONS**.
3. Tap **My CGM**.
4. Tap **CGM Settings**.
5. Tap **Transmitter ID**.
6. Using the onscreen keypad, enter the unique Transmitter ID.

The Transmitter ID can be found on the bottom (flat surface) of your transmitter.

The letters I, O, V, and Z are not used in Transmitter IDs and should not be entered. If one of these letters is entered, you will be notified that an invalid ID was entered and prompted to enter a valid ID.

7. Tap **NEXT**.
8. To make sure that the correct Transmitter ID is entered, you will be prompted to enter it a second time.

9. Repeat step 6 above, then tap **DONE**.

If the Transmitter IDs you entered do not match you will be prompted to start the process again.

10. Once matching values have been entered, you will be returned to the CGM Settings screen and the Transmitter ID you entered will be highlighted in yellow.

Tap **SAVE**.

## 19.2 Setting CGM Volume

You can set the sound pattern and volume for CGM alerts and prompts to meet your individual needs. Reminders, alerts, and alarms for insulin delivery functions are separate from alerts and errors for CGM functions and do not follow the same pattern and volume. To set your Pump Volume see Chapter 11.1.

### CGM Volume options:

#### Vibrate

When you want to silence CGM volume and be alerted by vibration. The only exception to this is the fixed low alert at 55 mg/dL, which alerts you as a vibration first, followed by beeps 5 minutes later if not confirmed.

#### Soft

When you want your alert to be less noticeable. This sets all alerts and alarms to lower volume beeps.

#### Normal

The default profile when you receive your System. This sets all alerts and alarms to higher volume beeps.

#### HypoRepeat

Very similar to normal profile, but it continuously repeats the fixed low alert every 5 seconds until your sensor glucose reading rises above 55 mg/dL or is confirmed. This can be helpful if you want extra alerts for severe low sensor glucose readings.

The CGM Volume setting that you choose applies to all CGM alerts, errors, and prompts which have their own unique sound pattern, tone and volume. This allows you to identify each alert and error and its meaning.

The fixed low alert at 55 mg/dL cannot be turned off or changed.

#### The Soft, Normal, and HypoRepeat options have the following sequence:

1. The first alert is vibrate only.
2. If the alert is not confirmed in 5 minutes, the system vibrates and beeps.

3. If the alert is not confirmed in 5 more minutes, the system vibrates and beeps louder. This continues at the same volume every 5 minutes until confirmed.

#### For the HypoRepeat Option Only:

If the alert is confirmed and your sensor glucose readings continue to be at or below 55 mg/dL your system repeats the alert sequence in 30 minutes.

## CGM Volume Details

CGM Volume	Vibrate	Soft	Normal	HypoRepeat
High Alert	2 long vibrates	2 long vibrates + 2 low beeps	2 long vibrates + 2 medium beeps	2 long vibrates + 2 medium beeps
Low Alert	3 short vibrates	3 short vibrates + 3 low beeps	3 short vibrates + 3 medium beeps	3 short vibrates + 3 medium beeps
Rise Alert	2 long vibrates	2 long vibrates + 2 low beeps	2 long vibrates + 2 medium beeps	2 long vibrates + 2 medium beeps
Fall Alert	3 short vibrates	3 short vibrates + 3 low beeps	3 short vibrates + 3 medium beeps	3 short vibrates + 3 medium beeps
Out of Range Alert	1 long vibrate	1 long vibrate + 1 low beep	1 long vibrate + 1 medium beep	1 long vibrate + 1 medium beep
Fixed Low Alert	4 short vibrates + 4 medium tone beeps	4 short vibrates + 4 medium tone beeps	4 short vibrates + 4 medium tone beeps	4 short vibrates + 4 medium tone beeps + pause + repeat sequence
All Other Alerts	1 long vibrate	1 long vibrate + 1 low beep	1 long vibrate + 1 medium beep	1 long vibrate + 1 medium beep

**To Select Your CGM Volume:**

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.
3. Tap **CGM Settings**.
4. Tap **CGM Volume** to change your setting.

The default setting is Normal.

5. Tap **Vibrate, Soft, Normal** or **HypoRepeat** to select.
  - ▷ Once a value is selected, the pump will return to the previous screen.
6. Tap **SAVE**.

**19.3 CGM Info**

CGM info contains important information about your device. The following can be found in CGM info:

- Firmware Revision
- Hardware Revision

**You can view this information at any time.**

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.
3. Tap **CGM Settings**.
4. Tap **CGM Info**.

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## Chapter 20

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# Setting CGM Alerts

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### **WARNING**

In a pediatric clinical study, a significant number of low glucose events were not detected by CGM. Do not rely solely on CGM alerts to detect low glucose.

### **WARNING**

In a pediatric clinical study, larger differences were observed between this CGM device and actual blood glucose values compared to those differences observed in the adult clinical study. Use your blood glucose meter for treatment decisions.

### **Setting Your CGM Alerts**

You can create personal settings for how and when you want the System to tell you what is happening. The High and Low Alerts tell you when your sensor glucose readings are outside your target glucose range. Rise and Fall (rate of change) Alerts let you know when your glucose levels are changing fast. The System also has a 55 mg/dL Fixed Low Alert that cannot be changed or turned off. This safety feature tells you your glucose level may be dangerously low.

The Out of Range Alert notifies you when the transmitter and pump are not

communicating. Keep the transmitter and the pump within 20 feet of each other without obstruction. When the transmitter and the pump are too far apart, you will not get sensor glucose readings or alerts.

### **High and Low Glucose Alerts**

You can personalize the High and Low Alerts which tell you when your sensor glucose readings are outside of your target glucose range. When you have both your High and Low Alerts turned on, a grey zone on your trend graph shows your target range. The default for the High Alert is on, 200 mg/dL. The default for the Low Alert is on, 80 mg/dL. Consult with your healthcare provider before setting the High and Low Glucose Alert setting.

## **20.1 Setting Your High Glucose Alert and Repeat Feature**

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.
3. Tap **CGM Alerts**.
4. Tap **High and Low**.
5. To Set the High Alert, tap **High Alert**.
6. Tap **Alert Me Above**.

The default setting for the High Alert is 200 mg/dL.

### **NOTE: Turning the Alert Off**

To turn off the High Alert, tap OFF/ON. The screen will indicate that OFF is selected.

7. Using the onscreen keypad, enter the value above which you want to be notified. It can be set between 120 and 400 mg/dL in 1 mg/dL increments.



**8. Tap DONE.**

The repeat feature allows you to set a time for the High Alert to sound again and display on your pump as long as your sensor glucose reading remains above the High Alert value. The default value is: Never (the alert will not sound again). You can set the repeat feature to sound again every 15 minutes, 30 minutes, 1 hour, 2 hours, 3 hours, 4 hours, or 5 hours when your sensor glucose reading remains above the High Alert value.

**To Set Up the Repeat Feature:****9. Tap Repeat.**

10. To select the repeat time, tap the time you want the alert to sound again. For instance, if you select 1 hr, the alert will sound every hour as long as your sensor glucose reading remains above the High Alert value.

Use the up and down arrows to view all Repeat options.

▷ Once a value is selected, the pump will return to the previous screen.

**11. Tap SAVE.****20.2 Setting Your Low Glucose Alert and Repeat Feature****⚠ WARNING**

In a pediatric clinical study, a significant number of low glucose events were not detected by CGM. Do not rely solely on CGM alerts to detect low glucose.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.
3. Tap **CGM Alerts**.
4. Tap **High and Low**.
5. To Set the Low Alert, tap **Low Alert**.
6. Tap **Alert Me Below**.

The default setting for the Low Alert is 80 mg/dL.

**📖 NOTE: Turning the Alert Off**

To turn off the Low Alert, tap OFF/ON. The screen will indicate that OFF is selected.

7. Using the onscreen keypad, enter the value below which you want to be notified. It can be set between 60 and 100 mg/dL in 1 mg/dL increments.

8. Tap **DONE**.

The repeat feature allows you to set a time for the Low Alert to sound again and display on your pump as long as your sensor glucose reading remains below the Low Alert value. The default value is: Never (the alert will not sound again). You can set the repeat feature to sound again every 15 minutes, 30 minutes, 1 hour, 2 hours, 3 hours, 4 hours, or 5 hours when your sensor glucose reading remains below the Low Alert value.

### To Set Up the Repeat Feature:

9. Tap **Repeat**.

10. To select the repeat time, tap the time you want the alert to sound again. For instance, if you select 1 hr, the alert will sound every hour as long as your sensor glucose

reading remains below the Low Alert Value.

Use the up and down arrows to view all repeat options.

- ▷ Once a value is selected, the pump will return to the previous screen.

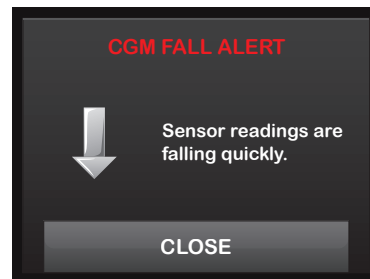
11. Tap **SAVE**.

## 20.3 Rate Alerts

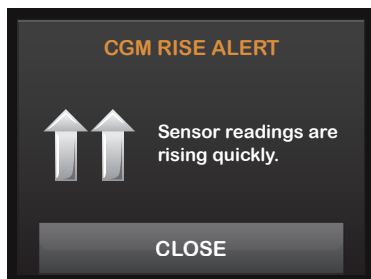
Rate alerts tell you when your glucose levels are rising (Rise Alert) or falling (Fall Alert) and by how much. You can choose to be alerted when your sensor glucose reading is rising or falling 2 mg/dL or more per minute, or 3 mg/dL or more per minute. The default value for both the Fall Alert and the Rise Alert is off. When turned on, the default is 3 mg/dL. Consult with your healthcare provider before setting the Rise and Fall Alerts.

### Examples

If you set your Fall Alert to 2 mg/dL per minute and your sensor glucose readings fall at this rate or faster, the CGM FALL ALERT with one arrow pointing down shows. The pump vibrates or beeps according to your CGM Volume selection.



If you set your Rise Alert to 3 mg/dL per minute and your sensor glucose readings rise at this rate or faster, the CGM RISE ALERT with two arrows pointing up shows. The pump vibrates or beeps according to your CGM Volume selection.



## 20.4 Setting Your Rise Alert

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.
3. Tap **CGM Alerts**.
4. Tap **Rise and Fall**.
5. Tap **Rise Alert**.
6. To select the default of 3 mg/dL/min, tap **SAVE**.

To change your selection, tap **Rate**.

### **NOTE: Turning the Alert Off**

To turn off the Rise Alert, tap **OFF/ON**.

7. Tap **2 mg/dL/min** to select.
  - ▷ Once a value is selected, the pump will return to the previous screen.
8. Tap **SAVE**.

## 20.5 Setting Your Fall Alert

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.
3. Tap **CGM Alerts**.
4. Tap **Rise and Fall**.
5. Tap **Fall Alert**.
6. To select the default of 3 mg/dL/min, tap **SAVE**.

To change your selection, tap **Rate**.

### **NOTE: Turning the Alert Off**

To turn off the Fall Alert, tap **OFF/ON**.

7. Tap **2 mg/dL/min** to select.
  - ▷ Once a value is selected, the pump will return to the previous screen.
8. Tap **SAVE**.

### 20.6 Setting Your Out of Range Alert

The range from the transmitter to the pump is up to 20 feet without obstruction.

The Out of Range Alert lets you know when your transmitter and pump are not communicating with each other. Keep the transmitter and the pump within 20 feet of each other without obstruction. When the transmitter and pump are not communicating, you will not get sensor glucose readings or alerts. The default value is off; 30 minutes if on.

The Out Of Range symbol appears on the pump Home Screen and on the Out of Range Alert screen (if turned on) when the transmitter and pump are not communicating. The amount of time out of range also shows on the alert screen. It will continue to re-alert until the transmitter and pump are back in range.

#### To Set Your Out of Range Alert:

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.

3. Tap **CGM Alerts**.

4. Tap **Out of Range**.

The default value is off; 30 minutes if on.

5. To select the default of 30 min, tap **SAVE**.

To change the time, tap **Alert After**.

6. Using the onscreen keypad, enter the time after which you want to be alerted (between 20 minutes and 3 hours and 20 minutes) then tap **DONE**.
7. Tap **SAVE**.

## Chapter 21

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# Inserting the Sensor and Placing the Transmitter

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### Inserting the Sensor

To use continuous glucose monitoring (CGM) with your t:slim G4 Pump, you need a Dexcom G4 PLATINUM Sensor and Transmitter. You also need a blood glucose meter and test strips for calibration and to make treatment decisions. After insertion and calibration, the sensor continuously measures and displays your sensor glucose readings for up to 7 days. The following sections will show you how to insert the sensor, attach the transmitter, and start a new continuous glucose monitoring session.

#### **⚠ WARNING**

DO NOT ignore sensor fractures. Sensors may fracture on rare occasions. If a sensor breaks and no portion of it is visible above the skin, do not attempt to remove it. Seek professional medical help if you have symptoms of infection or inflammation—redness, swelling or pain—at the insertion site. If you experience a broken sensor, please report this to Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

For patients undergoing an MRI with a retained wire broken off from a Dexcom G4 PLATINUM Sensor, in-vitro MRI testing did not detect any safety hazards. There was no significant

migration or heating of the wire and imaging artifacts were limited to the area around the wire.

### 21.1 Before You Start

- Wash your hands thoroughly.
- Make sure that the date and time on your t:slim G4 Pump are correct.
- Make sure that the correct transmitter ID has been entered into your pump (see Section 19.1). You only need to enter a new transmitter ID if the pump or transmitter have been replaced.
- Check the expiration date on the sensor package label. The format is YYYY-MM-DD. Insert sensors on or before the end of the expiration date calendar day.
- Follow your blood glucose meter manufacturer's instructions to make sure you are getting accurate blood glucose values for calibration and treatment decisions (check code and use control solution).

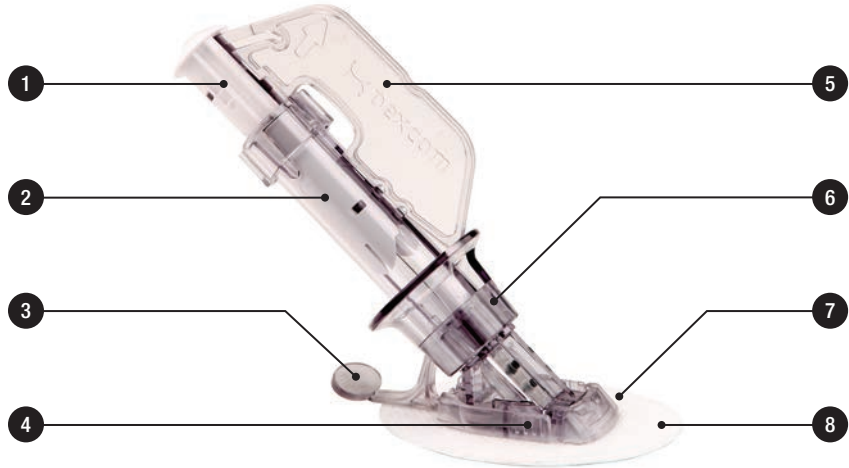
- Wipe the bottom of the transmitter with a damp cloth or alcohol wipe. Place the transmitter on a clean, dry cloth to dry before you start a new sensor session.
- Make sure that the time on your pump and your blood glucose meter are the same.

#### **⚠ WARNING**

STORE the sensor at temperatures between 36°F and 77°F for the length of the sensor's life. You may store the sensor in the refrigerator if it is within this temperature range. The sensor should not be stored in a freezer. Storing the sensor improperly might cause the sensor glucose readings to be inaccurate, and you might miss severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

## Review the CGM Sensor Applicator Picture Before Using a New Sensor

1. Plunger
2. Applicator Barrel
3. Transmitter Latch
4. Release Tab
5. Safety Lock
6. Collar
7. Sensor Pod
8. Adhesive Patch



### 21.2 Removing the Sensor From its Packaging

#### **⚠ PRECAUTION**

DO NOT use the sensor if its sterile package has been damaged or opened. Using an unsterile sensor might cause infection.

- Wash your hands thoroughly, and dry them.
- Carefully remove the sensor from its packaging. Look closely at the sensor to make sure it is not damaged.
- The applicator is for single use and is disposable.
- The safety lock prevents you from releasing the needle accidentally before you are ready.

### 21.3 Choosing an Insertion Site

#### **⚠ PRECAUTION**

AVOID inserting the sensor in areas that are likely to be bumped, pushed or compressed or areas of skin with scarring, tattoos, or irritation as these are not ideal sites to measure glucose. Insertion in those areas might affect accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

#### **⚠ PRECAUTION**

AVOID injecting insulin or placing an infusion set within 3 inches of the sensor. The insulin might affect sensor accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

For adults (ages 18+) only sites on the belly are approved for sensor insertion. For children (ages 12–17) both sites on the belly and upper buttocks are approved for sensor insertion.

No other sensor insertion sites have been tested and it is not known how well the sensor will work in other sites. The best areas to insert your sensor are usually flat, “pinchable,” and free

from where rubbing can occur, such as along the waist band or seat belt strap.

- Choose an area at least 3 inches from your insulin pump infusion set or injection site.
- You may need to shave the area where you plan to put the sensor so the adhesive patch sticks securely.
- Make sure there are no traces of lotions, perfumes, or medications on the area.

#### **⚠ PRECAUTION**

AVOID using the same spot repeatedly for sensor insertion. Rotate your sensor placement sites, and do not use the same site for 2 sensor sessions in a row. Using the same site might cause scarring or skin irritation.



## 21.4 Placing the CGM Sensor

### ⚠ WARNING

DO NOT use CGM for treatment decisions, such as how much insulin you should take. CGM does not replace a blood glucose meter. Always use the values from your blood glucose meter for treatment decisions. Blood glucose values may differ from sensor glucose readings. Solely relying on the sensor glucose alerts and readings for treatment decisions could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

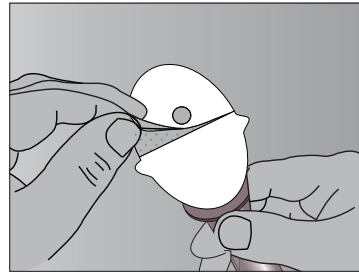
### ⚠ WARNING

In a pediatric clinical study, larger differences were observed between this CGM device and actual blood glucose values compared to those differences observed in the adult clinical study. Use your blood glucose meter for treatment decisions.

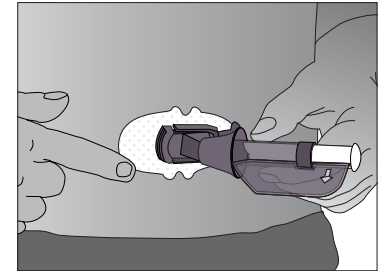
### ⚠ WARNING

In a pediatric clinical study, a significant number of low glucose events were not detected by CGM. Do not rely solely on CGM alerts to detect low glucose.

1. Clean your skin at the sensor placement site with an alcohol wipe. Make sure the area is clean and completely dry before you insert the sensor.
2. Remove the adhesive backing from the sensor pod one half at a time, using the white tabs on the backing. Hold the sensor by the applicator barrel, and try not to touch the sticky adhesive patch.

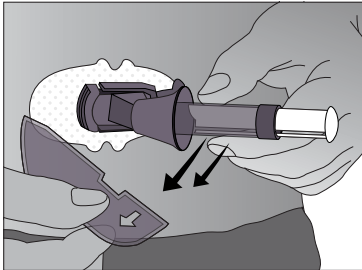
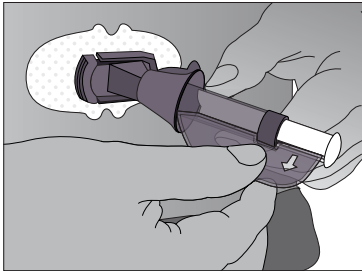


3. Place the sensor horizontally (side to side) as shown in the picture. Do not place the sensor vertically (up and down) on your skin.



4. Move your fingers around the adhesive patch to remove any wrinkles and secure the tape firmly to your skin.

5. Hold the applicator and pull the safety lock straight out away from the applicator, in the direction of the arrows in the picture.

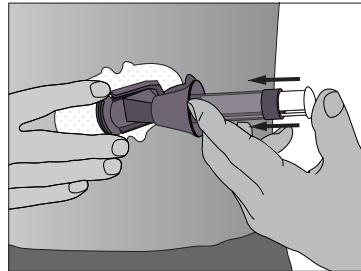


6. Save the safety lock to help you remove the transmitter at the end of your sensor session. The safety lock can be used for transmitter removal but is not required.

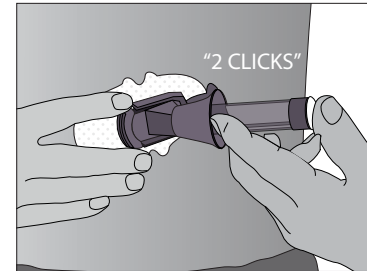
### 21.5 Inserting the CGM Sensor

After you place the applicator on your skin and remove the safety lock, you are ready to insert the sensor. Follow the steps below to insert your sensor.

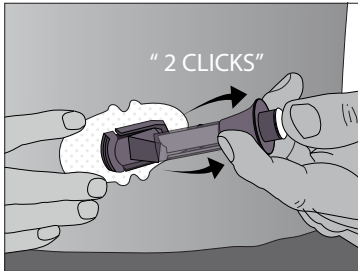
1. Place the fingers of one hand at the edge of the white adhesive (at the opposite side of the sensor from the transmitter latch). You may pinch up on the skin using this hand. Do not pinch up in the middle section of the plastic base.
2. While still pinching, use your other hand to place two fingers above the collar on the applicator barrel so they are resting above the collar.



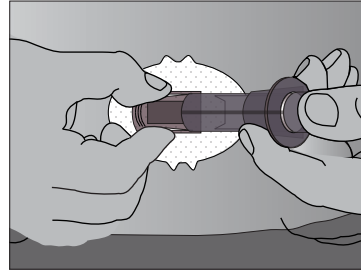
3. Place your thumb on the white plunger. Push the plunger down completely, making sure it is flush against the applicator barrel. You should hear 2 clicks. This inserts the needle and sensor under your skin. **When you are pushing down on the plunger, do not pull back on the collar.**



- Keep pinching up on your skin with one hand. Place two fingers under the collar. Keep your thumb lightly on top of the white plunger, and pull the collar back towards your thumb until you hear 2 clicks or cannot pull back any more. This leaves the sensor under your skin and removes the needle from your body.



- Squeeze the center of the ribbed release tabs on the sides of the sensor pod to remove the applicator barrel. Only the sensor pod will be left on your body.



- » Make sure the transmitter latch is down (against your body) before squeezing the tabs to remove the applicator barrel.
- » Squeeze the center of the ribbed part of the release tabs.
- » While squeezing the tabs, rock the applicator barrel forward and out away from your body.

If you have any problems with insertion, save the sensor and applicator and contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

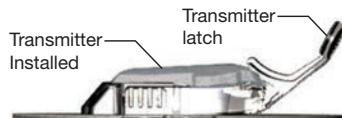
### 21.6 Attaching the CGM Transmitter

The CGM transmitter wirelessly sends your sensor glucose readings to your t:slim G4 Pump. You must snap the transmitter into the sensor pod after you insert your sensor. Follow the steps below to attach your transmitter.

1. Wipe and dry the bottom of the transmitter with a damp cloth or an alcohol wipe before every use.
  - » Do not touch the metal circles on the bottom of the transmitter with your skin.
  - » Do not scratch the bottom of the transmitter as scratches may compromise the waterproof seal.
2. Place the transmitter in the sensor pod with the flat side down, and the narrower side away from the transmitter latch.



3. Snap in the transmitter:



- » You may want to pinch up on your skin at the front edge of the white adhesive with one hand.
- » Place one finger on the transmitter to keep it in place.
- » With your other hand, pull the latch up and forward, over the transmitter to snap it into place. The transmitter should lie flat in the sensor pod.

Make sure you hear 2 clicks when you snap the transmitter in place. If it is not fully snapped in, this may lead to a poor connection, allowing fluid to get under the transmitter. This can lead to inaccurate sensor glucose readings.

- » Release your pinch on the adhesive edge at this time.

- » Make sure the transmitter is secure by sliding your fingers under each long side of the sensor pod and pressing down on the transmitter with your thumb of the same hand, like you are pinching it.

4. Remove the transmitter latch by holding the sides of your sensor pod with one hand and quickly twisting off the latch away from your body with your other hand.



5. Do not remove the transmitter from the sensor pod while the pod is attached to your skin

The sensor pod should stay on your skin using its own adhesive. But, if the patch is peeling up, you can use medical tape for extra support. If you use tape, only tape over the white adhesive patch on all sides for even

support. Do not tape over the transmitter or any of the plastic parts of the sensor pod. Do not tape under the sensor pod or leave any substance on the skin where you insert the sensor.



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## Chapter 22

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# Starting a CGM Sensor Session

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### 22.1 Starting Sensor

#### **⚠ WARNING**

In a pediatric clinical study, larger differences were observed between this CGM device and actual blood glucose values compared to those differences observed in the adult clinical study. Use your blood glucose meter for treatment decisions.

Once you have entered your transmitter ID, inserted your sensor, and attached your transmitter, you are ready to start a CGM session. Follow the steps below.

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.
3. Tap **START SENSOR**.

Once you start a sensor session, the **START SENSOR** option is replaced with **STOP SENSOR**.

4. Tap **YES** to confirm.

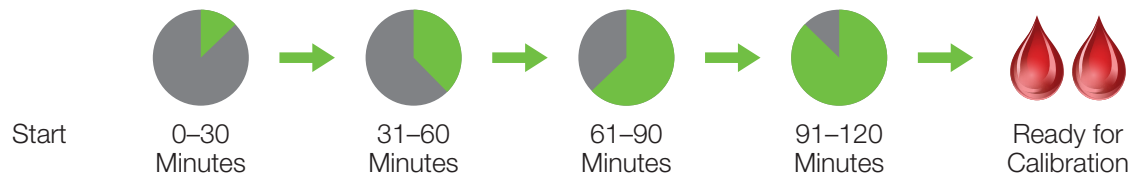
5. The “**SENSOR STARTED**” screen will appear to let you know your 2-hour sensor startup has begun.
6. Your **t:slim G4 Pump** will return to the **CGM Home Screen** with the 3 hour trend graph displayed.
7. Check your **t:slim G4 Pump CGM Home Screen** 10 minutes after starting your sensor session to make sure your pump and transmitter are communicating. The antenna symbol should be to the right of the battery indicator and should be white.
8. If you see the out of range symbol below the insulin level indicator, and the antenna symbol is greyed out, follow these troubleshooting tips:
  - a. Make sure your **t:slim G4 Pump** and transmitter are within 20 feet of each other without obstruction. Re-check in 10 minutes to see if the out of range symbol is still active.
  - b. If the pump and transmitter are still not communicating, check the **CGM Info** screen to make sure the correct transmitter ID is entered.
  - c. If the correct transmitter ID is entered and the pump and transmitter are still not communicating, contact **Tandem Diabetes Care Customer Technical Support** at 1-877-801-6901.



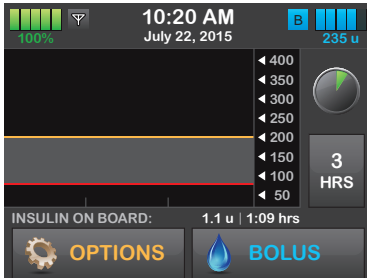
## 22.2 Sensor Startup Period

The sensor needs a 2-hour startup period to adjust to being under your skin. You will not get sensor glucose readings or alerts until the 2-hour startup period ends and you complete your first calibrations.

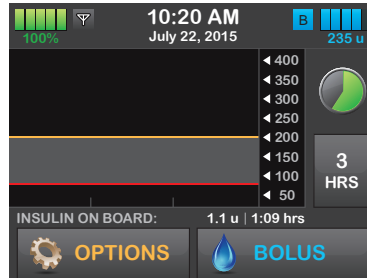
During the startup period, the CGM Home Screen on your t:slim G4 Pump shows a 2-hour countdown symbol in the upper right portion of the screen. The countdown symbol fills in over time to show that you are getting closer to the first calibration time.



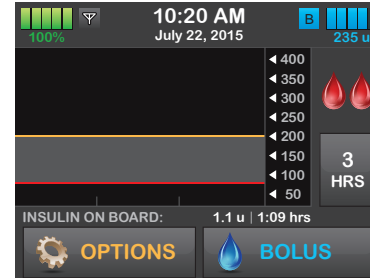
For example, if you started your sensor session 20 minutes ago, you would see this countdown symbol on the CGM Home Screen.



If you started your sensor session 90 minutes ago, you would see this countdown symbol on the CGM Home Screen.



At the end of the 2-hour startup period, you will be prompted to enter 2 calibration values and 2 blood drops will appear in the place where the countdown symbol was.



Follow the instructions in the next section to calibrate your sensor.

## Chapter 23

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# Calibrating Your CGM System

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### 23.1 Calibration Overview

Your CGM System needs calibrations using blood glucose (BG) values obtained from a commercially available blood glucose meter to display continuous sensor glucose readings and trend information. There are important times when you must calibrate:

- 2-hour startup: 2 hours after you start your sensor session
- 12-hour update: every 12 hours after the 2 hour start up calibration
- More information is needed for other reasons

On the first day of your sensor session, you must enter 2 blood glucose values into your pump to calibrate. You must enter 1 blood glucose value to calibrate every 12 hours after your first startup calibration. The pump will remind you when the System needs these calibrations. In addition, you may be prompted to enter additional blood glucose values to calibrate as needed.

#### **⚠️ CONTRAINDICATION**

Taking medications with acetaminophen (such as Tylenol) while wearing the sensor may falsely raise your sensor glucose readings. The level of inaccuracy depends on the amount of acetaminophen active in your body and may be different for each person.

#### **⚠️ WARNING**

**CALIBRATE** your CGM at least once every 12 hours. Calibrating less often than every 12 hours might cause sensor glucose readings to be inaccurate and glucose alerts to become unreliable. This could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

#### **⚠️ PRECAUTION**

**DO NOT** calibrate if your blood glucose is changing at a significant rate, typically more than 2 mg/dL per minute. Do not calibrate when your receiver screen is showing the rising or falling single arrow or double arrow, which indicates that your blood glucose is rapidly rising or falling. Calibrating during significant rise or fall of blood glucose may affect sensor accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

When calibrating, you must enter your blood glucose values into the pump by hand. You can use any commercially available blood glucose meter. You must calibrate with accurate blood glucose meter values to get accurate sensor glucose readings.

#### **Follow these important instructions when obtaining blood glucose values for calibration:**

- Blood glucose values used for calibration must be between 40 to 400 mg/dL and must have been taken within the past 5 minutes.
- Your sensor cannot be calibrated if the glucose value from your meter is less than 40 mg/dL. For safety reasons, if your blood glucose is low, first treat your low blood glucose.
- Make sure a sensor glucose reading shows in the upper right portion of the CGM Home Screen before calibrating.

- Make sure the antenna symbol is visible to the right of the battery indicator on the CGM Home Screen and is active (white, not greyed out) before calibrating.
- Always use the same meter to calibrate that you routinely use to measure your blood glucose. Do not switch your meter in the middle of a sensor session. Blood glucose meter and strip accuracy vary between blood glucose meter brands.
- The accuracy of the blood glucose meter used for calibration may affect the accuracy of sensor glucose readings. Follow your blood glucose meter manufacturer's instructions for blood glucose testing.

### 23.2 Startup Calibration

2 hours after you start the sensor session, the CALIBRATE CGM screen will appear, letting you know that 2 separate blood glucose values from your meter must be entered. You will not see sensor glucose readings until the pump accepts the blood glucose values.

1. From the Calibrate CGM Screen, Tap **CLOSE**.
2. The CGM Home Screen will appear with two blood drops in the upper right portion of the screen. The two blood drops will stay on the screen until you enter 2 separate blood glucose values to calibrate.
3. Wash and dry your hands, make sure your glucose test strips are not expired and have been stored properly, and make sure your meter is properly coded (if required).
4. Take a blood glucose measurement using your meter. Carefully apply the blood sample

to the test strip following your meter manufacturer's instructions.

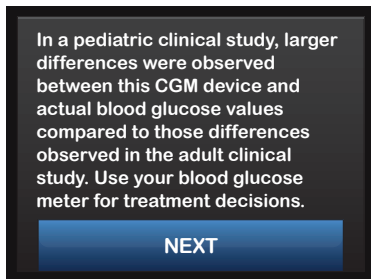
#### **⚠ PRECAUTION**

DO NOT use alternative blood glucose site testing (blood from your palm or forearm, etc.) for calibration. Alternative site blood glucose values may be different than those taken from a fingerstick blood glucose value and may not represent the timeliest blood glucose value. Use a blood glucose value taken only from a fingerstick for calibration. Alternative site blood glucose values might affect sensor accuracy and result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

5. Tap **OPTIONS**.
6. Tap **My CGM**.
7. Tap **Calibrate CGM**.

8. An important message reminding you that you must use blood glucose values from your meter for treatment decisions will appear.

Tap **NEXT**.



9. Using the onscreen keypad, enter the blood glucose value from your meter.

### **⚠ PRECAUTION**

To calibrate the System, **DO** enter the exact blood glucose value that your blood glucose meter displays within 5 minutes of a carefully performed blood glucose measurement. Do not enter sensor glucose readings for calibration. Entering incorrect blood glucose values, blood glucose values obtained more than 5 minutes before entry, or sensor glucose readings might affect

sensor accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

10. Tap **DONE**.

11. Tap **YES** to confirm the calibration.

Tap **NO** if the BG value does not exactly match the reading from your meter. The onscreen keypad will reappear. Enter the exact reading from your meter.

12. The “CALIBRATION ACCEPTED” screen will appear.

13. The **My CGM** screen will appear.

Tap **Calibrate CGM** to enter your second blood glucose value.

14. The onscreen keypad will appear.

15. Wash and dry your hands, make sure your glucose test strips are not expired and have been stored properly, and make sure

your meter is properly coded (if required).

16. Take a blood glucose measurement using your meter. Carefully apply the blood sample to the test strip following your meter manufacturer’s instructions.

17. Follow steps 9–11 to enter your second blood glucose value.

### 23.3 Calibration Blood Glucose Value and Correction Bolus

Your t:slim G4 Pump uses the blood glucose value entered for calibration to determine if a correction bolus is needed, or to provide other important information about your insulin on board and blood glucose.

- If you enter a calibration value that is above your Target BG in Personal Profiles, a message screen will indicate “YOUR BG IS ABOVE TARGET”. To add a correction bolus, tap YES. Follow the instructions in Chapter 7.4 to deliver a correction bolus.
- If you enter a calibration value that is below your Target BG in Personal Profiles, a message screen will indicate “YOUR BG IS BELOW TARGET”, and other important information will appear on the screen.
- If you enter your Target BG as a calibration value, the pump will return to the CCM Home Screen.

### 23.4 12 Hour Calibration Update

Calibrate your CGM System at least every 12 hours after your first calibration (2-hour startup calibration) to make sure your sensor glucose readings remain accurate and close to your blood glucose values. You can enter blood glucose values sooner than 12 hours if you want. If you have not entered any blood glucose values in the past 12 hours, the pump will ask you to enter a blood glucose value to update its calibration.

#### WARNING

**CALIBRATE** your CGM at least once every 12 hours. Calibrating less often than every 12 hours might cause sensor glucose readings to be inaccurate and glucose alerts to become unreliable. This could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

2 hours after you start the sensor session, and every 12 hours after that, the “CALIBRATE CGM” screen will appear, letting you know that a blood glucose value from your meter must be entered to calibrate. In addition, a blood drop will appear to the right of the anten-

na symbol and will remain there until a blood glucose value is entered to calibrate.

1. From the Calibrate CGM Screen, Tap **CLOSE**.

#### PRECAUTION

**DO NOT** use alternative blood glucose site testing (blood from your palm or forearm, etc.) for calibration. Alternative site blood glucose values may be different than those taken from a fingerstick blood glucose value and may not represent the timeliest blood glucose value. Use a blood glucose value taken only from a fingerstick for calibration. Alternative site blood glucose values might affect sensor accuracy and result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

2. Tap **OPTIONS**.
3. Tap **My CGM**.
4. Tap **Calibrate CGM**.

- Using the onscreen keypad, enter the blood glucose value from your meter.

### **PRECAUTION**

To calibrate the System, **DO** enter the exact blood glucose value that your blood glucose meter displays within 5 minutes of a carefully performed blood glucose measurement. Do not enter sensor glucose readings for calibration. Entering incorrect blood glucose values, blood glucose values obtained more than 5 minutes before entry, or sensor glucose readings might affect sensor accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

- Tap **DONE**.
- Tap **YES** to confirm the calibration.

Tap **NO** if the BG value does not exactly match the reading from your meter. The onscreen keypad will appear. Enter the exact reading from your meter.

- The “CALIBRATION ACCEPTED” screen will appear, followed by the CGM Home Screen or bolus prompt.

### **23.5 Other Reasons You May Need to Calibrate**

You may need to calibrate when your System did not accept the last calibration, or when the blood glucose value you entered for calibration is very different from the sensor glucose reading.

When you see the CALIBRATE CGM screen, calibrate using the instructions in the previous chapters.

If you see the CALIBRATION ERROR screen, you will be prompted to enter a blood glucose value to calibrate in either 15 minutes or 1 hour, depending on the error.



## Chapter 24

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# Viewing CGM Data on Your t:slim G4 Pump

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### 24.1 Overview

During an active sensor session, CGM readings are sent to your t:slim G4 Pump every 5 minutes. This section teaches you how to view your sensor glucose readings and trend information. The trend graph provides additional information that your blood glucose meter does not. It shows your current glucose value, the direction it is changing and how fast it is changing. The trend graph can also show you where your glucose has been over time.

Your blood glucose meter measures glucose in your blood. Your sensor measures glucose from interstitial fluid (the fluid under your skin). Because glucose from different fluids is measured, readings from your blood glucose meter and sensor may not match.

The greatest benefit you get from using continuous glucose monitoring will come from trending information. It is important that you focus on the trends and rate of change on your receiver rather than the exact glucose reading.

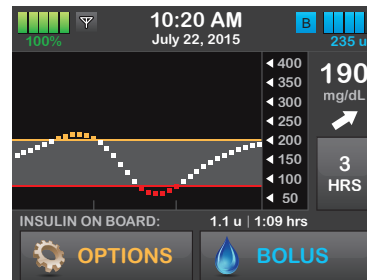
#### **⚠️ CONTRAINDICATION**

Taking medications with acetaminophen (such as Tylenol) while wearing the sensor may falsely raise your sensor glucose readings. The level of inaccuracy depends on the amount of acetaminophen active in your body and may be different for each person.

#### **⚠️ WARNING**

**DO NOT** use CGM for treatment decisions, such as how much insulin you should take. CGM does not replace a blood glucose meter. Always use the values from your blood glucose meter for treatment decisions. Blood glucose values may differ from sensor glucose readings. Solely relying on the sensor glucose alerts and readings for treatment decisions could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

Press the Screen On button to turn the screen on. If a CGM session is active, you will see the CGM Home Screen with the 3 hour trend graph displayed.



- The current time and date are shown at the top of the screen in the middle.
- Each “dot” on the trend graph is a sensor glucose reading reported every 5 minutes.
- Your High Alert setting shows as an orange line across the trend graph.
- Your Low Alert setting shows as a red line across the trend graph.
- The grey zone highlights your target glucose range, based on your High and Low Alert settings.
- Sensor glucose readings are shown in milligrams per deciliter (mg/dL)

- If your sensor glucose reading is in between your High and Low Alert settings, it is shown in white.
- If your sensor glucose reading is above your High Alert setting, it is shown in orange.
- If your sensor glucose reading is below your Low Alert setting, it is shown in red.
- If the Low Alert is not set and your glucose reading is 55 mg/dL or lower, it is shown in red.
- The dots on the trend graph also change colors based on your High and Low Alert settings: white if between High and Low Alert settings, orange if above High Alert setting, red if below Low Alert setting.

## 24.2 CGM Trend Graphs

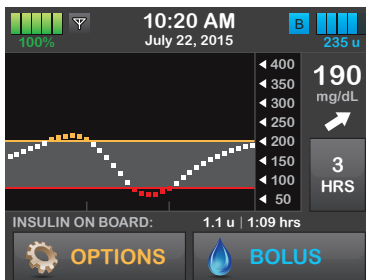
You can view your past sensor glucose trend information on your CGM Home Screen.

1, 3, 6, 12, and 24 hour trend views can be seen. The 3 hour Trend Graph is the default view and will be shown on the Home Screen even if a different trend graph was shown when the screen turned off.

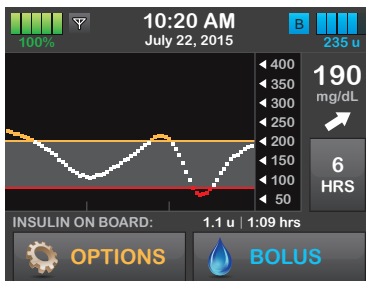
Sensor glucose information is only reported for values between 40 to 400 mg/dL. Your trend graph shows a flat line or dots at 40 or 400 mg/dL when your glucose is outside this range.

To view different Trend Graph times, tap on the Trend Graph Time (HRS) to cycle through the options.

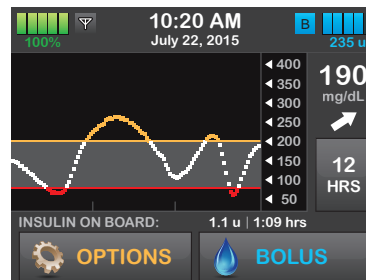
3 Hour Trend Graph (default view) shows you your current glucose reading along with the last 3 hours of sensor glucose readings.



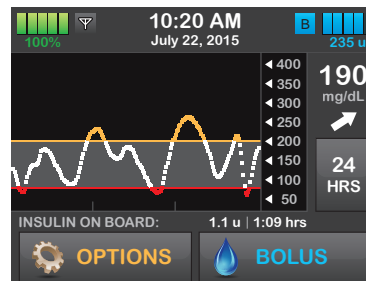
6 Hour Trend Graph shows you your current glucose reading along with the last 6 hours of sensor glucose readings.



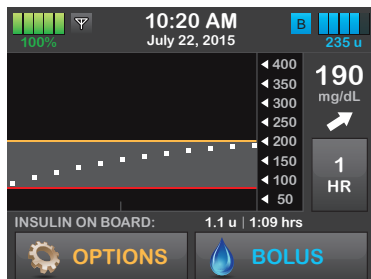
12 Hour Trend Graph shows you your current glucose reading along with the last 12 hours of sensor glucose readings.



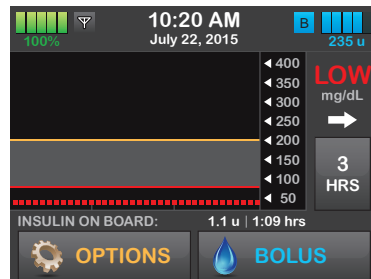
24 Hour Trend Graph shows you your current glucose reading along with the last 24 hours of sensor glucose readings.



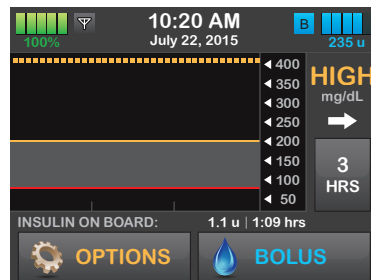
1 Hour Trend Graph shows you your current glucose reading along with the last 1 hour of sensor glucose readings.



LOW shows when your most recent sensor glucose reading is less than 40 mg/dL.



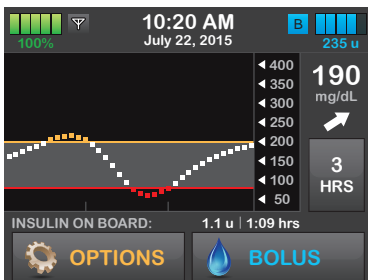
HIGH shows when your most recent sensor glucose reading is greater than 400 mg/dL.



### 24.3 Rate of Change Arrows

Your rate of change arrows add detail about the direction and speed of glucose change over the last 15–20 minutes.

The trend arrows show below your current sensor glucose reading.



Do not overreact to the rate of change arrows. Consider recent insulin dosing, activity, food intake, your overall trend graph and your blood glucose value before taking action.








If there are missed communications between the sensor and your t:slim G4 Pump during the last 15–20 minutes due to being out of range or due to an error condition, an arrow may not

display. If the trend arrow is missing, and you are concerned that your blood glucose level may be rising or falling, take a blood glucose measurement using your blood glucose meter.

#### **⚠ WARNING**

**DO NOT** ignore symptoms of high and low glucose. If your sensor glucose alerts and readings do not match your symptoms, measure your blood glucose with a blood glucose meter even if your sensor is not reading in the high or low range. Solely relying on the sensor glucose alerts and readings for treatment decisions could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

The table below shows the different trend arrows your receiver displays:






	Constant: Your glucose is steady (not increasing/decreasing more than 1 mg/dL each minute). Your glucose could increase or decrease by up to 15 mg/dL in 15 minutes.		Slowly falling: Your glucose is falling 1–2 mg/dL each minute. If it continued falling at this rate, your glucose could decrease up to 30 mg/dL in 15 minutes.
	Slowly rising: Your glucose is rising 1–2 mg/dL each minute. If it continued rising at this rate, your glucose could increase up to 30 mg/dL in 15 minutes.		Falling: Your glucose is falling 2–3 mg/dL each minute. If it continued falling at this rate, your glucose could decrease up to 45 mg/dL in 15 minutes.
	Rising: Your glucose is rising 2–3 mg/dL each minute. If it continued rising at this rate, your glucose could increase up to 45 mg/dL in 15 minutes.		Rapidly falling: Your glucose is falling more than 3 mg/dL each minute. If it continued falling at this rate, your glucose could decrease more than 45 mg/dL in 15 minutes.
	Rapidly rising: Your glucose is rising more than 3 mg/dL each minute. If it continued rising at this rate, your glucose could increase more than 45 mg/dL in 15 minutes.	<b>No Arrow</b>	No rate of change information: The System cannot calculate how fast your glucose is rising or falling at this time.






### 24.4 Additional CGM Status Symbols

The following symbols may also appear on your CGM Home Screen in the place where sensor glucose readings normally show. They let you know important information about the System.

You will not get sensor glucose readings during the time a status symbol shows except during the regular 12-hour calibration prompt.



	<p><b>Startup Calibration Needed</b></p> <p>This symbol in the place where sensor glucose readings normally show means that you need to enter startup calibrations. It remains on the screen until you calibrate with BG values.</p>
	<p><b>Additional Calibration Required</b></p> <p>This symbol in the place where sensor glucose readings normally show means that you need to enter another startup calibration. It remains on the screen until you calibrate with a BG value.</p>
	<p><b>Calibration Needed</b></p> <p>This symbol to the right of the antenna means that you need to enter a calibration. It shows when it is time for your 12-hour calibration update or any other time an additional calibration is needed.</p>
	<p><b>Out of Range</b></p> <p>This symbol in the place where sensor glucose readings normally show means that your transmitter and pump are not communicating. The trend graph will not display sensor glucose readings. Make sure the transmitter and pump are within 20 feet of each other without obstruction.</p>
	<p><b>Glucose Reading Error</b></p> <p>This symbol in the place where sensor glucose readings normally show means that the pump does not understand the sensor signal but it likely to recover. This symbol relates to the sensor only. You should wait for more prompts and do not enter any calibrations when you see this symbol.</p>

	<p><b>Sensor Session Ended</b></p> <p>This symbol in the place where sensor glucose readings normally show means that your sensor session has ended.</p>
	<p><b>Wait 15 Minute Calibration Error</b></p> <p>This symbol in the place where sensor glucose readings normally show means that the sensor cannot calibrate right now. If you see this, enter at least one more calibration blood glucose value after 15 minutes. If the sensor still cannot calibrate after that, the sensor needs to be removed and a new sensor needs to be inserted.</p>
	<p><b>Wait 1 Hour Calibration Error</b></p> <p>This symbol in the place where sensor glucose readings normally show means that the sensor is not calibrating correctly. If you see this, wait a minimum of one hour and then enter one more blood glucose value. If no readings display on the pump after this, the sensor needs to be removed and a new sensor needs to be inserted.</p>
	<p><b>Failed Sensor</b></p> <p>This symbol in the place where sensor glucose readings normally show means that the sensor has failed. The sensor needs to be removed and a new sensor needs to be inserted.</p>
	<p><b>Failed Transmitter</b></p> <p>This symbol in the place where sensor glucose readings normally show means that the transmitter has failed. The transmitter needs to be replaced.</p>

## 24.5 CGM History

CGM History displays the historical log of CGM events. At least 90 days of data can be viewed in History. When the maximum number of events is reached, the oldest events are removed from the history log and replaced with the most recent events. The following history sections can be viewed:

- Sessions and Calibrations
- Alerts and Errors
- Complete

Each section above is organized by date. If there are no events associated with a date, the day will not be shown in the list.

The Sessions and Calibrations section includes the start time and date for each Sensor Session, the stop time and date for each Sensor Session, and all calibration blood glucose values entered.

The Alerts and Errors section includes the date and time for all Alerts and Errors that occurred. The letter “D” (D: Alert) before an Alert or Alarm indicates the time it was declared. The letter “C” (C: Alert) indicates the time it was cleared.

The Complete history section includes all information from the Sessions and Calibrations and Alerts and Errors sections as well as any changes to Settings.

1. From the Home Screen, tap **OPTIONS**.
2. Tap the **Down Arrow**.
3. Tap **CGM History**.
4. Tap section you want to view.
5. Each section is organized by date. Tap the **date** to view events from that day. Use the **Down Arrow** to scroll to more dates.

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## Chapter 25

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# Ending Your CGM Sensor Session

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### Ending Your Sensor Session

Your sensor gives you sensor glucose readings for up to 7 days. The performance of the sensor has not been tested beyond 7 days. When the sensor session ends, you will need to replace the sensor and start a new sensor session. In some cases your sensor session may end before you have finished a full 7 day period. You may also choose to end the sensor session early.

Glucose alerts and alarms do not work after the sensor session ends.

### 25.1 Automatic Sensor Shut-Off

Your t:slim G4 Pump tells you how much time you have left until your sensor session is complete. The “SENSOR EXPIRING SOON” screen shows at 6 hours remaining, 2 hours remaining, and 30 minutes remaining before your 7 day session ends. You will continue to receive sensor glucose readings after reach reminder.

#### When you see the SENSOR EXPIRING SOON Screen:

1. Tap **CLOSE** to return to the previous screen.
  - ▷ The “SENSOR EXPIRING SOON” screen will show again when there are 2 hours remaining, and when there are 30 minutes remaining.

After the final 30 minutes, the “REPLACE SENSOR” screen is displayed.

2. Tap **CLOSE**.

3. The Home Screen will appear with the Replace Sensor icon in the place where sensor glucose readings normally show.

New sensor glucose readings do not show on your t:slim G4 Pump after your sensor session ends. You must remove your sensor and insert a new sensor.

## 25.2 Ending a Sensor Session Before Automatic Shut-Off

You can end your sensor session at any time before the automatic sensor shut off. To end your sensor session early:

1. From the Home Screen, tap **OPTIONS**.
2. Tap **My CGM**.
3. Tap **STOP SENSOR**.
4. Tap **YES** to confirm.
  - ▷ The “SENSOR STOPPED” screen is temporarily displayed.
5. The Home Screen will appear with the Replace Sensor icon in the place where sensor glucose readings normally show.

New sensor glucose readings do not show on your t:slim G4 Pump after your sensor session ends. You must remove your sensor and insert a new sensor.

## 25.3 Removing the Sensor and Transmitter

### **WARNING**

**DO NOT** ignore sensor fractures. Sensors may fracture on rare occasions. If a sensor breaks and no portion of it is visible above the skin, do not attempt to remove it. Seek professional medical help if you have symptoms of infection or inflammation—redness, swelling or pain—at the insertion site. If you experience a broken sensor, please report this to Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

Do not remove the transmitter from the sensor pod while the pod is attached to your skin. When you remove the sensor, make sure to pull out the sensor pod while the transmitter is still attached.

Gently peel up the sensor pod adhesive patch from your skin. This will pull out your sensor.

### **PRECAUTION**

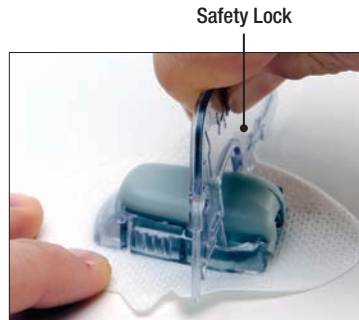
**DO NOT** discard your transmitter. It is reusable. The same transmitter is used for each session until you have reached the end of the transmitter battery life.

After the sensor pod is off your body, you must remove the transmitter to re-use it. Use either of the two transmitter removal methods below.

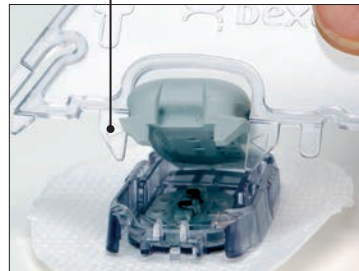
### Method 1

The safety lock that you removed from the applicator (see Chapter 21.4) can be used as a tool to remove the transmitter.

1. Place the sensor pod on a flat surface.
2. Hold the rounded edge of the safety lock.
3. Make sure the jagged edge of the safety lock is facing down, with the arrow pointing up.
4. Push the safety lock down until it will go no further. The transmitter will “pop” out of the sensor pod.



Transmitter with Safety Lock snapped in



### Method 2

If you did not save the safety lock when you inserted the sensor, you can use your fingers to spread out the tabs at the back of the sensor pod (end closest to the sensor pod tab wings). The transmitter will “pop” out of the sensor pod.



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## Section 6

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# CGM Alerts, Errors and Troubleshooting

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## Chapter 26

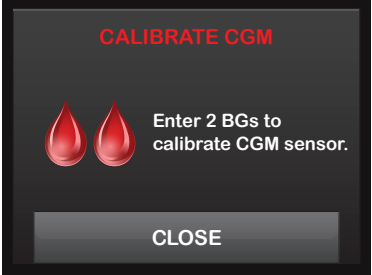
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# CGM Alerts and Errors

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This section describes CGM alerts and errors that appear on your t:slim G4 Home Screen. It applies only to the CGM portion of your System. CGM alerts and errors do not follow the same pattern of vibration and beeps as insulin delivery reminders, alerts, and alarms. For information on insulin delivery reminders, alerts, and alarms, see Chapters 14–16.

## 26.1 Startup Calibration Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>2-hour CGM startup period is complete.</p> <p><b>How will the System notify me?</b></p> <p>1 vibration, then vibration/beep every 5 minutes until confirmed.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, every 15 minutes until you calibrate.</p> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b> and enter 2 separate blood glucose values to calibrate the system and start your CGM session.</p>
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## 26.2 Second Startup Calibration Alert

### What will I see on the Screen?



### What does it mean?

The System needs an additional blood glucose value to complete startup calibration.

### How will the System notify me?

1 vibration, then vibration/beep every 5 minutes until confirmed.

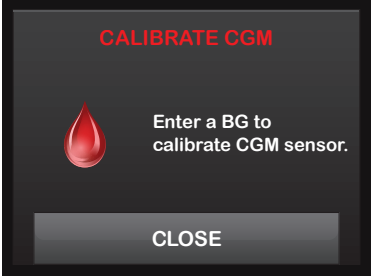
### Will the System re-notify me?

Yes, every 15 minutes until second calibration is entered.

### How should I respond?

Tap **CLOSE** and enter a blood glucose value to calibrate the System and start your CGM session.

## 26.3 12 Hour Calibration Alert

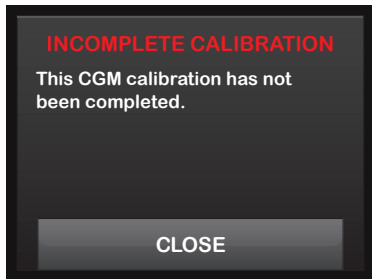
<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>The System needs a blood glucose value to calibrate.</p> <hr/> <p><b>How will the System notify me?</b></p> <p>On screen only with no vibration or beep.</p> <hr/> <p><b>Will the System re-notify me?</b></p> <p>Yes, every 15 minutes.</p> <hr/> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b> and enter a blood glucose value to calibrate the system.</p>
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**⚠ WARNING**

**CALIBRATE** your CGM at least once every 12 hours. Calibrating less often than every 12 hours might cause sensor glucose readings to be inaccurate and glucose alerts to become unreliable. This could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

### 26.4 Incomplete Calibration

#### What will I see on the Screen?



#### What does it mean?

If you start to enter a calibration value using the keypad and do not complete the entry within 90 seconds, this screen appears.

#### How will the System notify me?

2 beeps or vibrations depending on Pump Volume selected.

#### Will the System re-notify me?

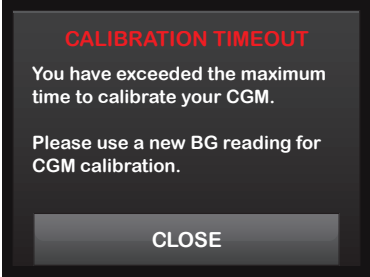
Yes, every 5 minutes until confirmed.

#### How should I respond?

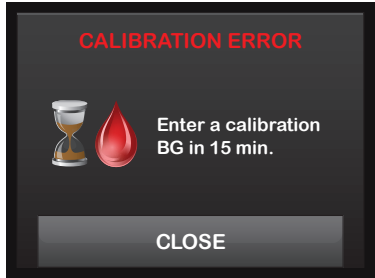
Tap **CLOSE** and complete your calibration by entering the value using the onscreen keypad.



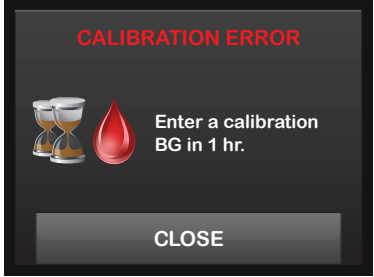
## 26.5 Calibration Timeout

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>If you start to enter a calibration value using the keypad and do not complete the entry within 5 minutes, this screen appears.</p> <p><b>How will the System notify me?</b></p> <p>2 beeps or vibrations depending on Pump Volume selected.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, every 5 minutes until confirmed.</p> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b> and obtain a new blood glucose value using your meter. Enter the value using the onscreen keypad to calibrate the System.</p>
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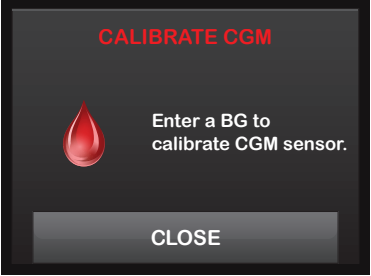
**26.6 Wait 15 Minute Calibration Error Alert**

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b> The sensor cannot calibrate.</p> <p><b>How will the System notify me?</b> 1 vibration, then vibration/beep every 5 minutes until confirmed.</p> <p><b>Will the System re-notify me?</b> No.</p> <p><b>How should I respond?</b> Tap <b>CLOSE</b> to confirm. Wait 15 minutes then enter 1 more blood glucose value. Wait 15 more minutes. If error screen still appears, enter 1 more blood glucose value. Wait 15 minutes. If no sensor glucose readings appear, the sensor needs to be replaced.</p>
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## 26.7 Wait 1 Hour Calibration Error Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>The System cannot calibrate.</p> <hr/> <p><b>How will the System notify me?</b></p> <p>1 vibration, then vibration/beep every 5 minutes until confirmed.</p> <hr/> <p><b>Will the System re-notify me?</b></p> <p>No.</p> <hr/> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b> to confirm. Wait at least 1 hour then enter 1 more blood glucose value for calibration. Wait 15 minutes. If this error screen still shows, enter 1 more blood glucose value. Wait another 15 minutes. If this error screen still shows, the sensor needs to be replaced.</p>
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### 26.8 Calibration Required Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>The System needs a blood glucose value to calibrate. Sensor glucose readings will not be displayed at this time.</p> <p><b>How will the System notify me?</b></p> <p>1 vibration, then vibration/beep every 5 minutes until confirmed.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, every 15 minutes.</p> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b> and enter a blood glucose value to calibrate the System.</p>
--	---

## 26.9 CGM High Alert

### What will I see on the Screen?



### What does it mean?

Your most recent sensor glucose reading is at or above the High Alert setting.

### How will the System notify me?

2 vibrations, then 2 vibrations/beeps every 5 minutes until confirmed or your glucose value drops below the Alert level.

### Will the System re-notify me?

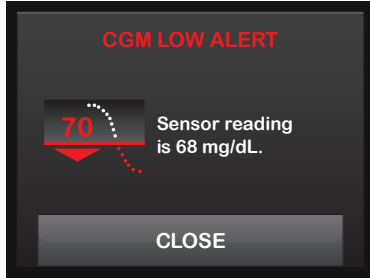
No, unless you have turned on the Repeat feature.

### How should I respond?

Tap **CLOSE** to confirm.

### 26.10 CGM Low Alert

#### What will I see on the Screen?



#### What does it mean?

Your most recent sensor glucose reading is at or below the Low Alert setting.

#### How will the System notify me?

3 vibrations, then 3 vibrations/beeps every 5 minutes until confirmed or your glucose value goes above the Alert level.


#### Will the System re-notify me?

Only if you have turned on the Repeat feature.

#### How should I respond?

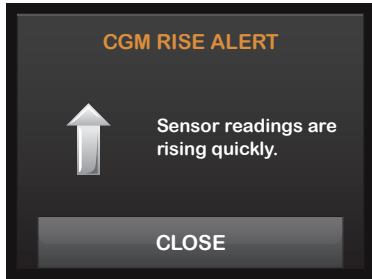
Tap **CLOSE** to confirm.

## 26.11 CGM Fixed Low Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your most recent sensor glucose reading is at or below 55 mg/dL.</p> <hr/> <p><b>How will the System notify me?</b></p> <p>4 Vibrations, then 4 vibrations/beeps every 5 minutes until confirmed or your glucose value goes above 55 mg/dL.</p> <hr/> <p><b>Will the System re-notify me?</b></p> <p>Yes, 30 minutes after each confirmation until your glucose value goes above 55 mg/dL.</p> <hr/> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b> to confirm.</p>
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## 26.12 CGM Rise Alert

### What will I see on the Screen?



### What does it mean?

Your glucose levels are rising at 2 mg/dL per minute or faster (at least 30 mg/dL in 15 minutes).

### How will the System notify me?

2 vibrations, then 2 vibrations/beeps every 5 minutes or until confirmed.

### Will the System re-notify me?

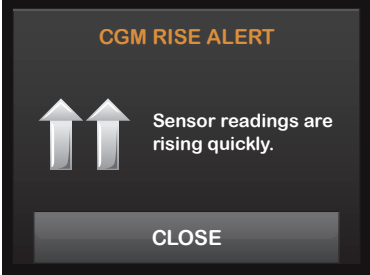
No.

### How should I respond?

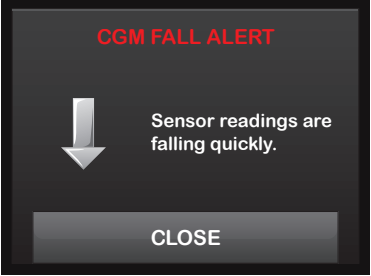
Tap CLOSE to confirm.



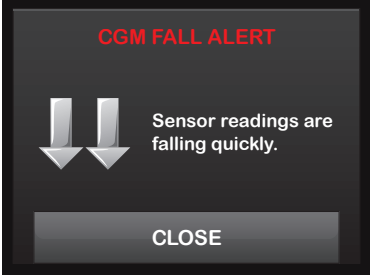
### 26.13 CGM Rapid Rise Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your glucose levels are rising at 3 mg/dL per minute or faster (at least 45 mg/dL in 15 minutes).</p> <p><b>How will the System notify me?</b></p> <p>2 vibrations, then 2 vibrations/beeps every 5 minutes or until confirmed.</p> <p><b>Will the System re-notify me?</b></p> <p>No.</p> <p><b>How should I respond?</b></p> <p>Tap CLOSE to confirm.</p>
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## 26.14 CGM Fall Alert

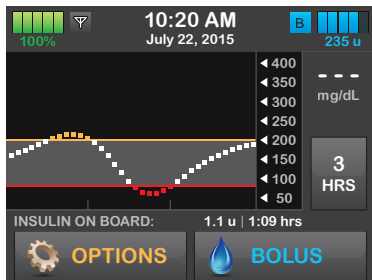
<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your glucose levels are falling at 2 mg/dL per minute or faster (at least 30 mg/dL in 15 minutes).</p> <p><b>How will the System notify me?</b></p> <p>3 vibrations, then 3 vibrations/beeps every 5 minutes or until confirmed.</p> <p><b>Will the System re-notify me?</b></p> <p>No.</p> <p><b>How should I respond?</b></p> <p>Tap CLOSE to confirm.</p>
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## 26.15 CGM Rapid Fall Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your glucose levels are falling at 3 mg/dL per minute or faster (at least 45 mg/dL in 15 minutes).</p> <p><b>How will the System notify me?</b></p> <p>3 vibrations, then 3 vibrations/beeps every 5 minutes or until confirmed.</p> <p><b>Will the System re-notify me?</b></p> <p>No.</p> <p><b>How should I respond?</b></p> <p>Tap CLOSE to confirm.</p>
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## 26.16 Unknown Sensor Reading

### What will I see on the Screen?



### What does it mean?

The sensor is sending sensor glucose readings that the System does not understand. You will not receive sensor glucose readings.

### How will the System notify me?

On screen only with no vibration or beep.

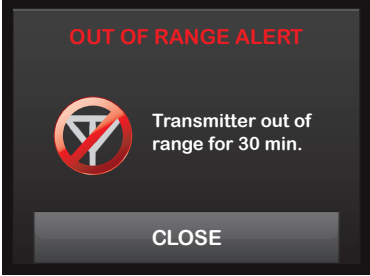
### Will the System re-notify me?

The 3 dashes will remain on the screen until a new glucose reading is received and displayed in their place.

### How should I respond?

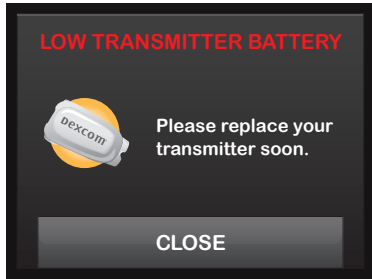
Wait 30 minutes for more information from the system. Do not enter blood glucose values for calibration. The system will not use blood glucose values for calibration when “- - -” appears on the screen.

## 26.17 Out of Range Alert

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>The transmitter and pump are not communicating and you will not receive sensor glucose readings.</p> <p><b>How will the System notify me?</b></p> <p>1 vibrate, then vibration/beep every 5 minutes until the transmitter and pump are back in range.</p> <p><b>Will the System re-notify me?</b></p> <p>Yes, if the transmitter and pump remain out of range.</p> <p><b>How should I respond?</b></p> <p>Tap <b>CLOSE</b> to confirm and move the transmitter and pump closer together, or remove the obstruction between them.</p>
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**26.18 Low Transmitter Battery Alert**

**What will I see on the Screen?**



**What does it mean?**

Transmitter battery is low.

**How will the System notify me?**

1 vibration, then vibration/beep every 5 minutes until confirmed.

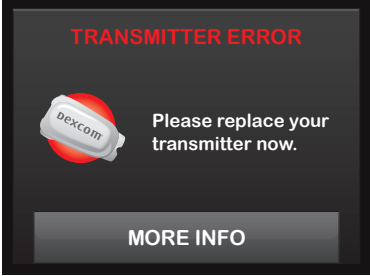
**Will the System re-notify me?**

Yes, once a day.

**How should I respond?**

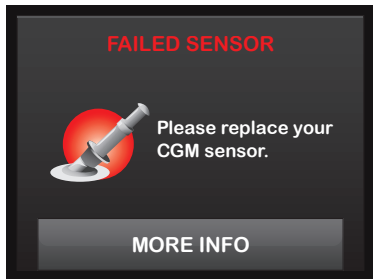
Tap **CLOSE** to confirm. Replace the transmitter as soon as possible.

## 26.19 Transmitter Error

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>The transmitter has failed and the CGM session has stopped.</p>
	<p><b>How will the System notify me?</b></p> <p>1 vibration, then vibration/beep every 5 minutes.</p>
	<p><b>Will the System re-notify me?</b></p> <p>No.</p>
	<p><b>How should I respond?</b></p> <p>Tap <b>MORE INFO</b>. A screen notifying you that your CGM session has stopped but insulin delivery continues will appear. Replace the transmitter immediately.</p>

**26.20 Failed Sensor Error**

**What will I see on the Screen?**



**What does it mean?**

The sensor is not working properly and the CGM session has stopped.

**How will the System notify me?**

1 vibration, then vibration/beep every 5 minutes.

**Will the System re-notify me?**

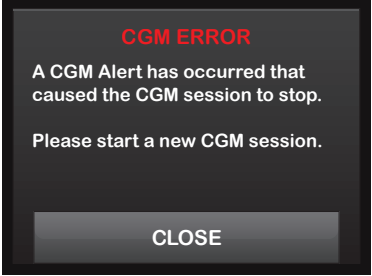
No.

**How should I respond?**

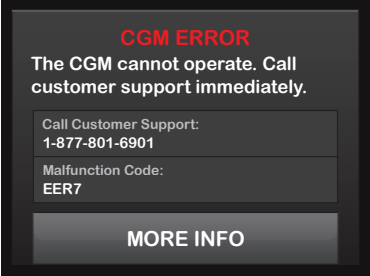
Tap MORE INFO. A screen notifying you that your CGM session has stopped but insulin delivery continues will appear. Replace the sensor and begin a new CGM session.



**26.21 CGM Error**

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b> Your CGM System is not working properly and the CGM session has been stopped.</p> <p><b>How will the System notify me?</b> 1 vibration, then vibration/beep every 5 minutes.</p> <p><b>Will the System re-notify me?</b> No.</p> <p><b>How should I respond?</b> Tap CLOSE and start a new CGM session.</p>
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**26.22 CGM System Error**

<p><b>What will I see on the Screen?</b></p> 	<p><b>What does it mean?</b></p> <p>Your CGM System is not working properly; the CGM session has stopped and the system can no longer be used.</p>
	<p><b>How will the System notify me?</b></p> <p>1 vibration, then vibration/beep every 5 minutes.</p>
	<p><b>Will the System re-notify me?</b></p> <p>No.</p>
	<p><b>How should I respond?</b></p> <p>Tap <b>MORE INFO</b>. A screen notifying you that your CGM System cannot operate but insulin delivery continues will appear. Call Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.</p>

## Chapter 27

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# CGM Troubleshooting

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This chapter provides helpful tips and instructions to help you fix issues you may have while using the CGM portion of your System.

If the troubleshooting steps in this chapter do not fix your issue, contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901 for additional help.

### 27.1 Sensor Insertion Troubleshooting

#### Possible issue:

You are having trouble taking the safety lock off the sensor applicator barrel.

#### Troubleshooting tip:

- Make sure to pull the safety lock straight out away from your body. Use the arrows on the safety lock as a guide.

#### Possible issue:

You are not able to pull the collar up the applicator barrel after inserting the sensor.

#### Troubleshooting tips:

- Make sure the white plunger is completely pressed down before pulling the collar up.
- Try using more force when pulling the collar up.

#### Possible Issue:

You are not able to remove the applicator barrel from the sensor pod.

#### Troubleshooting tips:

- Make sure the collar is pulled all the way up. When pulling the collar up you should hear 2 “clicks”. The collar should be as close to the top of the applicator as possible.
- Make sure the transmitter latch is flat against the adhesive on your body before squeezing the release tabs.
- Squeeze the center of the ribbed release tabs on the sides of the sensor pod and lift the applicator away from your body.

**Possible Issue:**

You are not able to remove the transmitter latch from the sensor pod.

**Troubleshooting tips:**

- Hold the sensor pod with one hand and twist the transmitter latch with the other hand to remove it.
- Do not try to snap it straight off.

**Possible Issue:**

The sensor pod is not sticking long enough on your body.

**Troubleshooting tips:**

- Make sure your skin is clean, clear of any cream or lotion, and completely dry before you insert the sensor.
- If hair is preventing the sensor pod from sticking, shave your skin before you insert the sensor.

- You may use medical tape (such as Blenderm, Tegaderm, IV 3000, 3M tape) over the white adhesive patch of the sensor pod, but do not place the tape over the transmitter or the plastic parts of the sensor pod.



## 27.2 Calibration Troubleshooting

To ensure proper calibration of your CGM, follow these important tips.

Before you take a blood glucose value for calibration, wash your hands, make sure your glucose test strips have been stored properly and are not expired and make sure that your meter is properly coded (if required). Carefully apply the blood sample to the test strip following the instructions that came with your meter or test strips.

Do not calibrate if you see the Out of Range symbol in the place where your sensor glucose readings are normally shown on the screen.

Do not calibrate if you see “- - -” in the place where you sensor glucose readings are normally shown on the screen.

Do not calibrate if your blood glucose value is below 40 mg/dL or above 400 mg/dL.

Make sure you have not taken any medications containing acetaminophen (such as Tylenol).

### 27.3 Unknown Sensor Reading Troubleshooting

When your CGM cannot provide a sensor glucose reading “- - -” shows in the place where your sensor glucose is normally shown on the screen. This means that the System does not understand the sensor signal temporarily.

Often the System can correct the problem and continue providing sensor glucose readings. If it has been at least 3 hours since your last sensor glucose reading, contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

Do not enter any blood glucose values for calibration when you see “- - -” on your screen. The System will not use a blood glucose value for calibration when this symbol is on your screen.

If you see “- - -” often during a sensor session, follow the troubleshooting tips below before inserting another sensor.

- Make sure your sensor is not expired.

- Make sure your sensor pod is not dislodged or peeling up.
- Make sure your transmitter is snapped in completely.
- Make sure nothing is rubbing the sensor pod (i.e. clothing, seat belts, etc.).
- Make sure to select a good insertion site.
- Make sure your insertion site is clean and dry before sensor insertion.
- Wipe the bottom of the transmitter with a damp cloth or isopropyl alcohol wipe. Place the transmitter on a clean, dry cloth and air dry for 2–3 minutes.

## 27.4 Out of Range/No Antenna Troubleshooting

### **▲ PRECAUTION**

AVOID separating the transmitter and receiver by more than 20 feet. The transmission range from the transmitter to the receiver is up to 20 feet without obstruction. Wireless communication does not work well through water so the range is much less if you are in a pool, bathtub, or on a water bed, etc. Types of obstruction differ and have not been tested. If your transmitter and receiver are farther than 20 feet apart or are separated by an obstruction, they might not communicate or the communication distance may be shorter and result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

If you see the Out of Range icon on your screen in the place where your sensor glucose reading normally shows, then your t:slim G4 Pump is not communicating with your transmitter and sensor glucose readings will not show on your screen. Each time you start a new sensor session, wait 10 minutes for your t:slim G4 Pump to start communicating with your transmitter. When a sensor session is active,

you may sometimes experience loss of communication for 10 minutes at a time. This is normal.

If you see the Out of Range icon for more than 10 minutes, move your t:slim G4 Pump and CGM transmitter closer together and remove any obstructions. Wait 10 minutes and communication should be restored.

You must enter your transmitter ID correctly into your pump to receive sensor glucose readings (see Chapter 19.1). Make sure you have removed your sensor and stopped your sensor session before checking or changing your transmitter ID. You cannot change your transmitter ID during a sensor session.

If you are still having trouble getting sensor glucose readings, contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

## 27.5 Failed Sensor Troubleshooting

The System may detect issues with your sensor where it cannot determine your glucose reading. The sensor session ends and the “FAILED SENSOR” screen shows on your t:slim G4 Pump. If you see this screen, it means your CGM session has ended.

Remove your sensor and insert a new sensor.

To help improve future sensor performance, follow the troubleshooting tips below.

- Make sure your sensor is not expired.
- Make sure your sensor pod is not dislodged or peeling up.
- Make sure your transmitter is snapped in completely.
- Make sure nothing is rubbing the sensor pod (i.e. clothing, seat belts, etc.).

- Make sure you have selected a good insertion site.
- Make sure your insertion site is clean and dry before sensor insertion.

### 27.6 Sensor Inaccuracies

Inaccuracies are usually related to your sensor only and not to your transmitter or pump. Your sensor glucose readings are meant to be used for trending purposes only. The sensor measures glucose in the fluid under the skin - not in blood, and sensor glucose readings are not identical to readings from your blood glucose meter.

#### **WARNING**

**CALIBRATE** your CGM at least once every 12 hours. Calibrating less often than every 12 hours might cause sensor glucose readings to be inaccurate and glucose alerts to become unreliable. This could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

#### **WARNING**

In a pediatric clinical study, larger differences were observed between this CGM device and actual blood glucose values compared to those differences observed in the adult clinical study. Use your blood glucose meter for treatment decisions.

#### **WARNING**

In a pediatric clinical study, a significant number

of low glucose events were not detected by CGM. Do not rely solely on CGM alerts to detect low glucose.

#### **PRECAUTION**

To calibrate the System, **DO** enter the exact blood glucose value that your blood glucose meter displays within 5 minutes of a carefully performed blood glucose measurement. Do not enter sensor glucose values for calibration. Entering incorrect blood glucose values, blood glucose values obtained more than 5 minutes before entry, or sensor glucose readings might affect sensor accuracy and could result in you missing severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) events.

If the difference between your sensor glucose reading and blood glucose value is greater than 20% of the blood glucose value for sensor readings > 80 mg/dL or greater than 20 points for sensor readings < 80 mg/dL, wash your hands and take another blood glucose measurement. If the difference between this second blood glucose measurement and the sensor is still greater than 20% for sensor readings > 80 mg/dL or greater than 20 points for sensor readings < 80 mg/dL, recalibrate your sensor using



the second blood glucose value. The sensor glucose reading will correct over the next 15 minutes. If you see differences between your sensor glucose readings and blood glucose values outside of this acceptable range, follow the troubleshooting tips below before inserting another sensor:

- Make sure your sensor is not expired.
  - Make sure you do not calibrate when “- - -” or the Out of Range icon are on the screen.
  - Do not use alternative blood glucose site testing (blood from your palm or forearm, etc.) for calibration as alternative site readings may be different than those from a blood glucose value. Use a blood glucose value only from your fingers for calibration.
  - Use only blood glucose values between 40–400 mg/dL for calibration. If one or more of your values is outside of this range, the receiver will not calibrate.
- Use the same meter you routinely use to measure your blood glucose to calibrate. Do not switch your meter in the middle of a sensor session. Blood glucose meter and strip accuracy vary between blood glucose meter brands.
  - Before taking a blood glucose measurement for calibration, wash your hands, make sure your glucose test strips have been stored properly and are not expired and make sure that your meter is properly coded (if required). Carefully apply the blood sample to the test strip following the instructions provided with your meter or test strips.
  - Make sure you are using your blood glucose meter following the manufacturer’s instructions to get accurate blood glucose values for calibration.
  - Make sure you have not taken any medications containing acetaminophen (such as Tylenol) to ensure you are getting accurate blood glucose values for calibration.

## Section 7

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# Living With and Caring for Your System

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## Chapter 28

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# Lifestyle Issues and Travel

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### 28.1 Overview

While the convenience and flexibility of the t:slim G4 System allow most users to participate in a variety of activities, some lifestyle changes may be required. Additionally, your insulin needs may change in response to lifestyle changes.

#### PRECAUTION

**CONSULT** your healthcare provider about lifestyle changes such as weight gain or loss, and starting or stopping exercise. Your insulin needs may change in response to lifestyle changes. Your basal rate(s) and other settings may need adjustment.

#### Physical Activity

The t:slim G4 System can be worn during most forms of exercise, such as running, cycling, hiking, and resistance training. During exercise, the pump can be worn in the provided case, your pocket, or other third-party “sport cases.” For activities where contact is a concern, such as baseball, hockey, martial arts, or basketball, you can

disconnect from your pump for short periods of time. If planning to disconnect from your pump, discuss a plan with your healthcare provider to compensate for any basal insulin delivery you miss while disconnected, and be sure to continue to check your blood glucose levels. Even if you disconnect your tubing from your infusion site, the t:slim G4 Pump should continue to receive data from the transmitter as long as it is within the 20-foot range without obstruction.

#### Aquatic Activities

#### PRECAUTION

**AVOID** submersing your pump in fluid beyond a depth of 3 feet or for more than 30 minutes (IPX7 rating). If your pump has been exposed to fluid beyond these limits, check for any signs of fluid ingress. If there are signs of fluid entry, discontinue use of the pump and contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

Your t:slim G4 Pump is watertight to a depth of 3 feet for up to 30 minutes

(IPX7 rating), but it is not waterproof. Your pump should not be worn while swimming, scuba diving, surfing, or during any other activities that could submerge the pump for an extended period of time. Your pump should not be worn in hot tubs or Jacuzzis.

The Dexcom G4 Sensor is water resistant when showering, bathing or swimming if the transmitter is fully snapped in. The sensor has been tested to be water resistant when submerged for up to 8 feet and up to 24 hours. Underwater use will affect the ability to communicate with the t:slim G4 pump, so the range will be much less than during normal use. Extended contact with water could weaken the adhesive used by your infusion sets and Dexcom CGM Sensors and cause them to fall off prematurely.

#### Extreme Altitudes

Some activities, such as hiking, skiing or snowboarding, could expose your pump to extreme altitudes. The t:slim G4 Pump has been tested at altitudes up to 10,000 feet at standard operating temperatures.

## Extreme Temperatures

You should avoid activities which could expose your System to temperatures below 40°F (5°C) or above 99°F (37°C), as insulin can freeze at low temperatures or degrade at high temperatures.

## Other Activities Which Require Removing Your Pump

There are other activities, such as bathing and intimacy, when it may be more convenient for you to remove your pump. It is safe to do so for short periods of time. If planning to disconnect from your pump, discuss a plan with your health care provider for compensating for any basal delivery you miss while disconnected, and be sure to check your blood glucose levels frequently. Missing basal delivery could cause your blood sugar to rise

## Travel

The flexibility afforded by an insulin pump can simplify some aspects of travel, but it still requires planning. Be sure to order your pump supplies before your trip so that you have

enough supplies with you while you're away from home. In addition to pump supplies, you should also always bring the following items:

- The items listed in the Emergency Kit described in Section 2.8.
- A prescription for both rapid-acting and long-acting insulin of the type recommended by your healthcare provider in case you need to take insulin by injection.
- A letter from your HCP explaining the medical need for your insulin pump and other supplies.

## Traveling by Air

### PRECAUTION

**DO NOT** expose your System to X-ray screening used for carry-on and checked luggage. Newer full body scanners used in airport security screening are also a form of X-ray and your System should not be exposed to them. Notify the Transportation Security Administration (TSA) Agent that your System cannot be exposed to X-ray

machines and request an alternate means of screening.

Visit TSA's website if you have any questions or concerns.

### [www.tsa.gov](http://www.tsa.gov)

Email:

TSA-ContactCenter@tsa.dhs.gov

Phone:

1-866-289-9673.

Your System has been designed to withstand common electromagnetic interference including airport metal detectors.

The System is safe for use on U.S. commercial airlines. The Dexcom G4 PLATINUM Transmitter is an M-PED with emission levels that meet FAA standards and may be used onboard the aircraft without any further testing by the operator.

Pack your pump supplies in your carry-on luggage. **DO NOT** pack your supplies in checked luggage as it could get delayed or lost.

If traveling internationally, contact Tandem Diabetes Care Customer Support prior to your trip to obtain a travel loaner pump in case your pump malfunctions outside of Tandem's replacement area.

## Chapter 29

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# Taking Care of Your t:slim G4 System

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### 29.1 Overview

This section provides information on caring for and maintaining your System.

#### Cleaning Your System

When cleaning your t:slim G4 Pump, use a damp lint-free cloth. Do not use household or industrial cleaners, solvents, bleach, scouring pads, chemicals, or sharp instruments. Never submerge the pump in water or use any other liquid to clean it. Do not place the pump in the dishwasher or use hot water to clean it. If needed, use only a very mild detergent, such as a bit of liquid soap with warm water. When drying your pump, use a soft towel; never place your pump in a microwave oven or baking oven to dry it.

Wipe the outside of the transmitter with a damp lint-free cloth or isopropyl alcohol wipe between uses.

#### Inspecting Your System for Damage

##### **PRECAUTION**

DO NOT use your pump if you think it might be damaged due to dropping it or hitting it against a hard surface. Check that the System is working properly by plugging a power source into the USB port and confirming that the display turns on, you hear audible beeps, feel the pump vibrate, and see the green LED light blinking around the edge of the Screen On Button. If you are unsure about potential damage, discontinue use of the System and contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901.

If you drop your t:slim G4 Pump or it has been hit against something hard, ensure that it is still working properly. Check that the touch screen is working and clear, and that the cartridge and infusion set are properly in place. Check for leaks around the cartridge and at the Luer connector to the infusion set. Immediately contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901 if you notice any cracks, chips, or other damage.

If your transmitter is damaged or

cracked, do not use it. Immediately contact Tandem Diabetes Care Customer Technical Support at 1-877-801-6901 if you notice any cracks or other damage.

Do not use the sensor if its sterile package has been damaged or opened.

#### Storing Your System

If you need to stop using your t:slim G4 Pump for a long period of time, you can place the pump in storage mode. To place the pump in storage mode, connect the pump to a power source and then press and hold down the Screen On/Quick Bolus Button for 25 seconds. The pump will beep 3 times before going into storage mode. Disconnect the pump from the power source.

Keep the pump protected when not in use. Store at temperatures between -4°F and 140°F and at relative humidity levels between 20% and 90%.

To bring the pump out of storage mode, simply connect the pump to a power source.

Keep the sensor in its sterile packaging



until you are ready to use it. Store at temperatures between 36°F and 77°F and at relative humidity levels between 15% and 85%. Storing outside of this temperature range may result in reduced sensor response to glucose and may cause inaccurate CGM readings. You may store your sensors in the refrigerator if it is within the temperature range above. Sensors should not be stored in a freezer.

Do not insert sensors past the expiration date. The expiration date format is YYYY-MM-DD. Insert sensors on or before the end of the calendar day printed on the sensor package label.

Keep the transmitter protected when not in use. Store at temperatures between 32°F and 113°F and humidity levels between 10% and 95% relative humidity.

### **Disposing of System Components**

Consult your healthcare provider for instructions for disposal of devices containing electronic waste such as your pump and transmitter and for

instructions for disposal of potentially bio-hazardous materials such as used cartridges, needles, syringes, infusion sets, and sensors.

## Section 8

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# Technical Specifications and Warranty

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## Chapter 30

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# Technical Specifications

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### 30.1 Overview

This section provides tables of technical specifications, performance characteristics, options, settings, and electromagnetic compliance information for the t:slim G4 System. The specifications in this section meet the international standards set forth in IEC 60601-1 and IEC 60601-2-24.

### 30.2 t:slim G4 System Specifications

t:slim G4 System Specifications (including the t:slim G4 Pump, and Dexcom PLATINUM Sensor and Transmitter)

Specification Type	Specification Details
Operating Conditions	Temperature: 41°F (5°C) to 98.6° F (37°C) Humidity: 20% to 90% RH non-condensing
Storage Conditions	Temperature: 36° F (2°C) to 77° F (25°C) Humidity: 20% to 85% RH non-condensing
Operating Altitude	-500 feet to 10,000 feet
Moisture Protection	IPX7: Watertight to a depth of 3 feet for up to 30 minutes
Protection Against Electrical Shock	Type BF applied part

## t:slim G4 Pump Specifications

Specification Type	Specification Details
Classification	External PSU: Class II, Infusion Pump. Internally-powered equipment, Type BF applied part. The risk of ignition of flammable anesthetics and explosive gases by the pump is remote. While this risk is remote, it is not recommended to operate the t:slim G4 Pump in the presence of flammable anesthetics or explosive gases.
Size	3.13" x 2.0" x 0.6" (L x W x H) - (7.95 cm x 5.08 cm x 1.52 cm)
Weight (with full disposable)	3.95 ounces (112 grams)
Operating Conditions	Temperature: 41°F (5°C) to 98.6°F (37°C) Humidity: 20% to 90% RH non-condensing
Storage Conditions	Temperature: -4°F (-20°C) to 140°F (60°C) Humidity: 20% to 90% RH non-condensing
Atmospheric Pressure	-1,300 feet to 10,000 feet
Moisture Protection	IPX7: Watertight to a depth of 3 feet for up to 30 minutes
Reservoir Volume	3.0 mL or 300 units
Cannula Fill Amount	0.1 to 1.0 units of insulin
Insulin Concentration	U-100
Alarm Type	Visual, audible, and vibratory

*table continued on next page ...*

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Specification Type	Specification Details
Basal Delivery Accuracy at all Flow Rates (tested per IEC 60601-2-24)	±5% <b>The System is designed to vent automatically when there is a pressure difference between inside the cartridge and the surrounding air. In certain conditions, such as a gradual elevation change of 1,000 feet, the System may not vent immediately and delivery accuracy can vary up to 15% until 3 units have been delivered or elevation changes by more than 1,000 feet.</b>
Bolus Delivery Accuracy at all Volumes (tested per IEC 60601-2-24)	±5%
Patient Protection from Air Infusion	The pump provides subcutaneous delivery into interstitial tissue and does not deliver intravenous injections. Clear tubing aids in detecting air.
Maximum Infusion Pressure Generated and Occlusion Alarm Threshold	30 PSI
Frequency of Basal Delivery	5 minutes for all Basal Rates
Retention Time of Electronic Memory when Internal System Battery is Fully Discharged (including Alarm Settings and Alarm History)	Greater than 30 days
Infusion Set used for Testing	Unomedical Comfort™ Infusion Set

table continued on next page ...

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Specification Type	Specification Details
Internal System Battery Life	4 years minimum under normal use conditions
Typical Operating Time when System is Operating at Intermediate Rate	During normal use, the intermediate rate is 2 units/hr; battery charge can be reasonably expected to last up to 7 days (5 days if using CGM) from a fully charged state to a totally discharged state
Handling of Over-Infusion or Under-Infusion	<p>The method of delivery isolates the insulin chamber from the patient and the software performs frequent monitoring of system status. Multiple software monitors provide redundant protection against unsafe conditions.</p> <p>Over-infusion is mitigated by continuous self-tests, layering of redundancies and confirmations, and numerous other safeguard alarms. Users are required to review and confirm the details of all bolus deliveries, basal rates, and temp rates to ensure certainty before initiating a delivery. In addition, once bolus deliveries are confirmed, the user is given 5 seconds to cancel the delivery before it is started. An optional Auto-Off alarm triggers when the user has not interacted with the pump's user interface for a pre-defined period of time.</p> <p>Under-infusion is mitigated by occlusion detection and blood glucose monitoring as blood glucose entries are recorded. Users are prompted to treat high blood glucose conditions with a correction bolus.</p>
Bolus Volume at Release of Occlusion (2 units per hour Basal)	Less than 3 units with Unomedical Comfort™ (110cm) Infusion Set
Minimum Audible Alarm Volume	45 dBA at 1 meter

### Dexcom G4 PLATINUM Sensor Specifications

Glucose Range	40 - 400 mg/dL
Sensor Life	Up to 7 days
Calibration	Commercially available blood glucose meter
Calibration Range	40 - 400 mg/dL
Storage Condition	Temperature: 36°F to 77°F Humidity: 15% - 85% RH
Sterilization	Sterile by radiation



## Dexcom G4 PLATINUM Transmitter Specifications

Part Number	P/N 9438-01	P/N 9438-05
Dimensions (including sensor pod)	Length: 1.5 inches Width: 0.9 inches Thickness: 0.5 inches	Length: 1.5 inches Width: 0.9 inches Thickness: 0.4 inches
Weight (including sensor pod)	0.4 ounces	0.3 ounces
Power Supply	Silver oxide batteries (not replaceable)	Silver oxide batteries (not replaceable)
Operational Conditions	Temperature: 50°F to 108°F Humidity: 10% to 95% RH	Temperature: 50°F to 108°F Humidity: 10% to 95% RH
Storage Conditions	Temperature: 32°F to 113°F Humidity: 10% to 95% RH	Temperature: 32°F to 113°F Humidity: 10% to 95% RH
Operating Altitude	-500 to 12000 feet	-500 to 12000 feet
Limited Warranty	6 months	6 months
Moisture Protection	IP28: temporary submersion	IP28: temporary submersion
Protection Against Electrical Shock	Type BF applied part	Type BF applied part

### USB Charging/Download Cable Specifications

Tandem P/N	004113
Length	6 feet
Type	USB A to USB Micro B

### Power Supply/Charger, AC, Wall Mount, USB Specifications

Tandem P/N	03933
Input	100 to 240 Volts AC, 50/60 Hz
Output Voltage	5 Volts DC
Max Output Power	5 Watts
Output Connector	USB type A

### Power Supply/Charger, DC, Vehicle adapter, USB Specifications

Tandem P/N	003934
Input	12 Volts DC
Output Voltage	5 Volts DC
Max Output Power	5 Watts minimum
Output Connector	USB type A

**PC, USB Connector, Specifications**

Output Voltage	5 Volts DC
Output Connector	USB type A
Safety Standard Compliance	60950-1 or 60601-1 or equivalent

The t:slim G4 System is designed to be connected to a host PC for battery charging and data transfer to t:connect. The following minimum characteristics are required of the host PC:

- USB 1.1 port (or later)
- t:connect Uploader Software (available for download at [www.tandemdiabetes.com](http://www.tandemdiabetes.com))
- PC compliant with 60950-1 or equivalent safety standard

Connecting the t:slim G4 System to a host PC that is attached to other equipment could result in previously unidentified risks to the patient, operator, or a third party. The user should identify, analyze, evaluate, and control these risks.

Subsequent changes to the host PC could introduce new risks and require additional analysis. These changes can include but are not limited to changing the configuration of the PC, connecting additional items to the PC, disconnecting items from the PC, and updating or upgrading equipment connected to the PC.

**30.3 t:slim G4 Pump Options and Settings**

Option/Setting Type	Option/Setting Details
Time	12-hour clock
Maximum Basal Rate	15 units/hr
Insulin Delivery Profiles (Basal and Bolus)	6
Basal Rate Segments	16 per delivery profile
Basal Rate Increment	0.001 at programed rates equal to or greater than 0.1 units/hr
Temp Basal Rate	15 minutes to 72 hours with 1 minute resolution with a range of 0% to 250%
Bolus Setup	Can deliver based on carb input (grams) or insulin input (units). Default is units. (The range for carbs is 1 to 999 grams; the range for insulin is 0.05 to 25 units)
Insulin-to-Carb (IC) Ratio	16 time segments per 24-hour period; Ratio: 1 unit of insulin per x grams of carbs; 1:1 to 1:300 (can be set by 0.1 below 10)
BG Correction Target Value	16 time segments. 70 to 250 mg/dL in 1 mg/dL increments
Insulin Sensitivity Factor (ISF)	16 time segments; Ratio: 1 unit of insulin reduces glucose x mg/dL; 1:1 to 1:600 (1 mg/dL increments)
Duration of Insulin Action	1 time segment; 2 to 8 hours in 1-minute increments (default is 5 hrs)
Bolus Increment	0.01 at volumes greater than 0.05 units

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Option/Setting Type	Option/Setting Details
Quick Bolus Increments	When set to units: 0.5, 1, 2, 5 units (default is 0.5 units); or when set to grams/carbs: 2, 5, 10, 15 grams (default is 2 g)
Maximum Extended Bolus Time	8 hours
Maximum Bolus Size	25 units
Low Reservoir Volume Indicator	Status indicator visible on Home Screen; Low Insulin Alert is user adjustable from 10 to 40 units (default is 20 units).
Auto-Off Alarm	On or Off (default is On); user-adjustable (5 to 24 hours; default is 12 hours, which you can change when option is set to On).
History Storage	At least 90 days of data
Language	English
Feature Lock	Blocks access to insulin delivery screens and pump setting screens (default is Off).
Screen Lock	Protects from unintentional taps.
Site Reminder	Prompts user to change infusion set. Can be set for 1 to 3 days at a time selected by user (default is Off).
Missed Meal Bolus Reminder	Prompts user if a bolus has not occurred during the period of time the reminder is set for. 4 reminders available (default is Off).
After Bolus Reminder	Prompts user to test BG at a selected time period after a Bolus has been delivered. Can be set between 1 to 3 hours (default is Off).
High BG Reminder	Prompts user to retest BG after a High BG has been entered. User selects High BG value and time for reminder. (default is Off).
Low BG Reminder	Prompts user to retest BG after a Low BG has been entered. User selects Low BG value and time for reminder. (default is Off).

### 30.4 t:slim G4 Pump Performance Characteristics

#### Rate of Delivery

25 Unit Bolus Delivery Speed	2.97 Units/min Typical
2.5 Unit Bolus Delivery Speed	1.43 Units/min Typical
20 Unit Prime	9.88 Units/min Typical

#### Bolus Duration

25 Unit Bolus Duration	8 minutes 26 seconds Typical
2.5 Unit Bolus Duration	1 minute 45 seconds Typical

#### Time to Occlusion Alarm

Operating Rate	Typical	Maximum
Bolus (3 units or Greater)	21 Seconds	23 Seconds
Basal (2 units/hr)	1 Hour 4 Minutes	1 Hour 10 Minutes
Basal (1 units/hr)	1 Hour 57 Minutes	2 Hours 7 Minutes
Basal (0.1 units/hr)	19 Hours 43 Minutes	25 Hours 30 Minutes

**30.5 Dexcom G4 PLATINUM Transmitter Performance Characteristics**

Parameter	Performance Characteristics
TX/RX Frequencies	2.424 999 877 GHz 2.449 993 677 GHz 2.474 737 539 GHz 2.477 236 919 GHz
Bandwidth	334.7 kHz
Maximum Output Power	1.25 mW EIRP
Modulation	Minimum Shift Key
Data Rate	49.987 Kbits/Sec
Total Packet	224 bits
Transmit Duty Cycle	4.48 ms every 5 minutes at each of the four TX frequencies.
Data Detection Range	20 feet

The Dexcom G4 PLATINUM Continuous Glucose Monitoring System is safe for use on U.S. commercial airlines. The Dexcom G4 PLATINUM Transmitter is an M-PED with emission levels that meet RTCA/DO160, Section 21, Category M. Per FAA Advisory, Circular #91-21, 1B, dated 8/25/06, any M-PED that meets this standard in all modes may be used onboard the aircraft without any further testing by the operator. This device can withstand exposure to common electrostatic (ESD) and electromagnetic interference (EMI).

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### 30.6 Dexcom G4 PLATINUM Sensor Performance Characteristics

**We recommend that you review the information in this chapter with your healthcare provider to understand how well Dexcom G4 PLATINUM CGM performs.**

Dexcom G4 PLATINUM CGM uses a glucose sensor to continuously measure and monitor your glucose levels. The sensor is “calibrated” using a commercially available blood glucose meter; and once calibrated the System reports glucose readings up to every 5 minutes. The System was evaluated in a clinical study in which System sensor readings were compared to blood glucose values to assess its performance and how well the System readings compare to a laboratory test method that measures blood glucose values. Additionally, patients performed self-monitoring blood glucose meter tests at home to assess the System performance in real use environment.

Although the performance characteristics of the System are presented in

the following, there is no commonly accepted statistical approach for capturing performance of continuous glucose monitors (CGMs), such as the Dexcom G4 PLATINUM System.

#### Adult Clinical Study Overview

The System performance was evaluated in a prospective clinical study; 72 participants were enrolled. All participants had Type 1 or Type 2 diabetes mellitus, and required insulin or oral medication to manage their diabetes. About 83% of participants had Type 1 diabetes and about 17% of participants had Type 2 diabetes. The study included subjects greater than 18 years of age.

Participants used the System for 7 days. Thirty-six participants each wore 2 sensors. Sensors were calibrated approximately once every 12 hours, using the self-monitoring blood glucose (SMBG) meter values obtained from the LifeScan® OneTouch® Ultra®2 meter. Throughout the 7-day wear period, the sensor was calibrated with an average of 2 fingersticks per day (approximately once every 12 hours).

All subjects were evaluated in a controlled clinic environment on Day 1, Day 4, and Day 7 of the 7-day wear period. While using the System in the clinic, participants had their blood glucose measured every 15 minutes with a reliable laboratory method, the Yellow Springs Instrument 2300 STAT Plus™ Glucose Analyzer. This instrument is referred to as the “YSI.” Readings from the System were reported every 5 minutes and paired with YSI values in order to characterize how well the System readings agreed with laboratory standard blood glucose results. The remainder of the study took place at home, the System performance was also paired with the comparative LifeScan OneTouch Ultra2 meter results, and that is referred to as the ‘SMBG’.

#### Pediatric Clinical Study Overview

**The t:slim G4 System is indicated for use in individuals 12 years of age and greater. The following information and tables include sensor performance data for individuals 2–17 years of age. The t:slim G4 System is not approved**

### **for and should not be used by individuals less than 12 years of age.**

The System performance for children and adolescents was evaluated in an observational prospective clinical study; 176 subjects age 2 to 17 were enrolled, with 16% of subjects younger than 6-years old. All subjects had Type 1 or Type 2 diabetes mellitus and required insulin or oral medication to manage their diabetes. About 99% of subjects had Type 1 diabetes and 1% had Type 2 diabetes.

Sensors were inserted in either the abdomen or upper buttocks. Performance was similar between the two insertion sites. Subject's glucose levels were not intentionally manipulated during this study, so there are fewer data samples in the low and high glucose ranges than in the adult clinical study (72 patients, age 18 and older).

Subjects used the System for seven days. All subjects wore 2 sensors. Sensors were calibrated approximately once every 12 hours, using the self-monitoring blood glucose (SMBG) meter values obtained from a LifeScan®

OneTouch® Verio®IQ meter. The adult clinical study used the LifeScan® OneTouch® Ultra® 2 meter.

All subjects were evaluated in a controlled clinic environment on Day 1, Day 4 or Day 7 of the 7 day wear period. While using the System in the clinic, all subjects provided at least two fingerstick measurements per hour, and subjects ages 6–17 also provided venous blood for comparison to a reliable laboratory method, the Yellow Springs Instrument 2300 STAT Plus™ Glucose Analyzer. This instrument is referred to as the “YSI.” Readings from the System were reported every 5 minutes and paired with YSI values collected every 15 minutes in order to characterize how well the System readings agreed with laboratory standard blood glucose results.

The System performance was also paired with the comparative LifeScan OneTouch Verio IQ meter results, referred to as the “SMBG.” The remainder of the study took place at home where subjects took a minimum of 7 fingersticks per day.

### **Agreement Relative to YSI**

Agreement between the System and blood glucose values is characterized using paired System and YSI values. The System and YSI results were compared by pairing the YSI blood glucose value to a System glucose reading that occurred immediately after the YSI was collected.

The agreement of the System to blood glucose value was assessed by calculating the percentage of System readings that were within 15%, 20%, 30%, 40% and greater than 40% of the YSI values. For readings less than or equal to 80 mg/dL (4.4 mmol/L) the absolute difference in mg/dL (mmol/L) between the two glucose results was calculated. For values greater than 80 mg/dL (4.4 mmol/L) the absolute percent difference (%) from the YSI values was calculated. The percentages of total readings within 15 mg/dL (0.8 mmol/L) or 15%, 20 mg/dL (1.1 mmol/L) or 20%, 30 mg/dL (1.7 mmol/L) or 30%, 40 mg/dL (2.2 mmol/L) or 40% or greater than 40 mg/dL (2.2 mmol/L) or 40% were then calculated in Table 1-A (pediatric study) and Table 1-B (adult study).

Table 1-A. System Agreement to YSI within CGM Glucose Ranges (Pediatric Study)

CGM Glucose Range mg/dL (mmol/L)	Number of paired CGM-YSI	Percent within 15/15% YSI	Percent within 20/20% YSI	Percent within 30/30% YSI	Percent within 40/40% YSI	Percent Greater than 40/40% YSI
Overall	2922	55%	68%	85%	93%	7%
40–60 (2.2–3.3)	19	63%	74%	79%	79%	21%
61–80 (3.4–4.4)	76	61%	82%	92%	96%	4%
81–180 (4.5–10.0)	1155	56%	69%	84%	94%	6%
181–300 (10.1–16.7)	1380	55%	68%	85%	93%	7%
301–350 (16.7–19.4)	206	48%	62%	80%	89%	11%
351–400 (19.4–22.2)	86	48%	61%	79%	88%	12%

CGM readings are within 40–400 mg/dL (2.2–22.2 mmol/L), inclusive.

Table 1-B. System Agreement to YSI within CGM Glucose Ranges (Adult Study)

CGM Glucose Range mg/dL (mmol/L)	Number of paired CGM-YSI	Percent within 15/15% YSI	Percent within 20/20% YSI	Percent within 30/30% YSI	Percent within 40/40% YSI	Percent Greater than 40/40% YSI
Overall	9152	71%	82%	92%	97%	3%
40–60 (2.2–3.3)	512	67%	78%	88%	94%	6%
61–80 (3.4–4.4)	781	73%	85%	94%	98%	2%
81–180 (4.5–10.0)	3853	67%	78%	91%	97%	3%
181–300 (10.1–16.7)	2784	72%	84%	93%	96%	4%
301–350 (16.7–19.4)	775	82%	91%	97%	98%	2%
351–400 (19.4–22.2)	447	74%	84%	91%	95%	5%

CGM readings are within 40–400 mg/dL (2.2–22.2 mmol/L), inclusive.

Tables 1-A and 1-B are categorized within CGM glucose ranges. When you see a CGM reading on your receiver, this table shows you how likely that reading matches your blood glucose level (measured by YSI in the study).

**Agreement When CGM Reads “LOW” or “HIGH”**

The System reports glucose concentrations between 40 and 400 mg/dL (2.2–22.2 mmol/L). When the System determines the glucose level is below 40 mg/dL (2.2 mmol/L), it displays “LOW” in the Receiver Status Box. When the System determines that the glucose level is above 400 mg/dL (22.2 mmol/L), it displays “HIGH” in the Receiver Status Box. Because the System does not display glucose values below 40 mg/dL (2.2 mmol/L) or above 400 mg/dL (22.2 mmol/L), the comparisons to the actual blood glucose concentrations (as determined by the YSI analyzer) when CGM is classified as “LOW” or “HIGH” are included separately in Tables 2-A (pediatric study) and 2-B (adult study). The table includes the numbers and the cumulative percentages when YSI values were less than certain glucose levels (for “LOW”), and when YSI values were greater than certain glucose levels (for “HIGH”).

**Table 2-A. Number and Percentage of YSI Values When CGM Readings are ‘Low’ or ‘High’\* (Pediatric Study)**

		YSI mg/dL (mmol/L)					Total
CGM Readings	CGM-YSI pairs	< 55 (3.1)	< 60 (3.3)	< 70 (3.9)	< 80 (4.4)	≥ 80 (4.4)	
‘LOW’	n	0	0	0	0	13	13
	Cumulative Percent	0%	0%	0%	0%	100%	

		YSI mg/dL (mmol/L)					Total
CGM Readings	CGM-YSI pairs	> 340 (18.9)	> 320 (17.8)	> 280 (15.6)	> 240 (13.3)	≤ 240 (13.3)	
‘HIGH’	n	38	51	68	69	1	70
	Cumulative Percent	54%	73%	97%	99%	1%	

\* In the pediatric clinical study, the subject’s glucose levels were not intentionally manipulated during this study, so there are fewer data samples in the low and high glucose ranges than in the adult clinical study.

Table 2-B. Number and Percentage of YSI Values When CGM Readings are ‘Low’ or ‘High’\*\* (Adult Study)

		YSI mg/dL (mmol/L)					Total
CGM Readings	CGM-YSI pairs	< 55 (3.1)	< 60 (3.3)	< 70 (3.9)	< 80 (4.4)	≥ 80 (4.4)	
‘LOW’	n	64	82	122	142	13	155
	Cumulative Percent	41%	53%	79%	92%	8%	

		YSI mg/dL (mmol/L)					Total
CGM Readings	CGM-YSI pairs	> 340 (18.9)	> 320 (17.8)	> 280 (15.6)	> 240 (13.3)	≤ 240 (13.3)	
‘HIGH’	n	189	220	238	246	2	248
	Cumulative Percent	76%	89%	96%	99%	1%	

\* In the pediatric clinical study, the subject’s glucose levels were not intentionally manipulated during this study, so there are fewer data samples in the low and high glucose ranges than in the adult clinical study.

**Concurrence of System and Laboratory Reference**

The percentage of concurring CGM readings and YSI reference values are included in Tables 3-A (pediatric study) and 3-B (adult study).

Tables 3-A (pediatric study) and 3-B (adult study) are categorized by ranges of glucose values. These tables describe, for each range of CGM glucose readings, what percentage of paired YSI values were in the same glucose range (shaded) or in glucose ranges above and below the paired CGM readings.

Table 3-A. Concurrence of CGM Readings and YSI Values (Pediatric Study)

Sensor mg/dL (mmol/L)	YSI mg/dL (mmol/L)											Total
	< 40 (2.2)	40- 60 (2.2- 3.3)	61- 80 (3.4- 4.4)	81- 120 (4.5- 6.7)	121- 160 (6.7- 8.9)	161- 200 (8.9- 11.1)	201- 250 (11.1- 13.9)	251- 300 (13.9- 16.7)	301- 350 (16.7- 19.4)	351- 400 (19.4- 22.2)	> 400 (22.2)	
< 40 (< 2.2)	0%	0%	0%	54%	31%	15%	0%	0%	0%	0%	0%	13
40-60 (2.2-3.3)	0%	21%	58%	16%	5%	0%	0%	0%	0%	0%	0%	19
61-80 (3.4-4.4)	0%	21%	45%	30%	4%	0%	0%	0%	0%	0%	0%	76
81-120 (4.5-6.7)	0%	1%	20%	66%	12%	1%	0%	0%	0%	0%	0%	338
121-160 (6.7-8.9)	0%	0%	1%	36%	54%	7%	1%	0%	0%	0%	0%	551
161-200 (8.9-11.1)	0%	0%	0%	4%	40%	48%	6%	1%	0%	0%	0%	596
201-250 (11.1-13.9)	0%	0%	0%	1%	9%	44%	41%	5%	0%	0%	0%	658
251-300 (13.9-16.7)	0%	0%	0%	0%	2%	7%	50%	36%	3%	0%	2%	432
301-350 (16.7-19.4)	0%	0%	0%	0%	0%	2%	18%	59%	21%	0%	0%	206
351-400 (19.4-22.2)	0%	0%	0%	0%	0%	0%	3%	28%	50%	16%	2%	86
> 400 (> 22.2)	0%	0%	0%	0%	0%	0%	1%	14%	41%	36%	7%	70



Table 3-B. Concurrence of CGM Readings and YSI Values (Adult Study)

CGM mg/dL (mmol/L)	YSI mg/dL (mmol/L) Percent of matched pairs in each YSI glucose range for each Sensor glucose range											Number of Paired CGM-YSI
	< 40 (< 2.2)	40- 60 (2.2- 3.3)	61- 80 (3.4- 4.4)	81- 120 (4.5- 6.7)	121- 160 (6.7- 8.9)	161- 200 (8.9- 11.1)	201- 250 (11.1- 13.9)	251- 300 (13.9- 16.7)	301- 350 (16.7- 19.4)	351- 400 (19.4- 22.2)	> 400 (>22.2)	
< 40 (2.2)	6%	48%	37%	7%	1%	0%	0%	0%	0%	0%	0%	155
40–60 (2.2–3.3)	4%	49%	36%	11%	1%	0%	0%	0%	0%	0%	0%	512
61–80 (3.4–4.4)	0%	22%	51%	24%	1%	0%	0%	0%	0%	0%	0%	781
81–120 (4.5–6.7)	0%	2%	17%	66%	13%	1%	0%	0%	0%	0%	0%	1706
121–160 (6.7–8.9)	0%	0%	1%	25%	60%	13%	2%	0%	0%	0%	0%	1492
161–200 (8.9–11.1)	0%	0%	0%	2%	28%	53%	16%	2%	0%	0%	0%	1240
201–250 (11.1–13.9)	0%	0%	0%	0%	3%	21%	51%	21%	3%	1%	0%	1181
251–300 (13.9–16.7)	0%	0%	0%	0%	0%	4%	19%	49%	24%	3%	0%	1018
301–350 (16.7–19.4)	0%	0%	0%	0%	0%	0%	3%	28%	51%	16%	1%	775
351–400 (19.4–22.2)	0%	0%	0%	0%	0%	0%	3%	10%	43%	38%	7%	447
> 400 (> 22.2)	0%	0%	0%	0%	0%	0%	1%	6%	21%	57%	15%	248

### Accuracy Relative to YSI

Accuracy between matched pairs was also estimated by calculating the percent difference between the System reading and the YSI value. For example, if the YSI value is 100 mg/dL (5.6 mmol/L) and the System reading is 90 mg/dL (5.0 mmol/L), a 10% difference between the System and the YSI is reported. The System and YSI values were compared by pairing the System reading that occurred immediately after the YSI sample was collected.

In the example above, the System reading is less than the YSI value, so the percent difference reading is negative. The mean percent difference is the average of all positive and negative percent differences between the two devices; it tells you if the System reads higher or lower on average than the YSI within each glucose range.

Another estimate used to show the accuracy of the System is the absolute percent difference. The absolute percent difference tells you the percent difference or “distance” between the System and YSI values, but does not

tell you whether the System is reading, on average, higher or lower than the YSI laboratory standard. The mean absolute percent difference is the average “distance” (regardless if positive or negative) between System readings and YSI values.

These accuracy measures in differences are based on 2922 paired glucose results and summarized in the following tables. Tables 4-A and Table 4-B represent the system difference within CGM glucose ranges from the pediatric and adults studies, respectively.

Table 4-A. System Difference to YSI within CGM Glucose Ranges (Pediatric Study)

CGM Glucose Ranges mg/dL (mmol/L)	Number of Paired CGM-YSI	Mean Percent Difference (%)	Median Percent Difference (%)	Mean Absolute Percent Difference (%)	Median Absolute Percent Difference (%)
Overall	2922	13.5	11.6	17.4	13.5
*40–60 (2.2–3.3)	19	-18.1 (-1.0)	-9.1 (-0.5)	19.2 (1.1)	9.1 (0.5)
*61–80 (3.4–4.4)	76	-3.7 (-0.2)	-2.3 (-0.1)	13.4 (0.7)	10.6 (0.6)
81–180 (4.5–10.0)	1155	11.9	9.7	17.0	13.0
181–300 (10.1–16.7)	1380	14.8	12.4	17.4	13.3
301–350 (16.7–19.4)	206	19.2	15.9	19.4	15.9
351–400 (19.4–22.2)	86	18.5	15.5	19.1	15.5

\* For CGM  $\leq$  80 mg/dL (4.4 mmol/L), the differences in mg/dL (mmol/L) are included instead of percent differences (%).

CGM readings are within 40 to 400 mg/dL (2.2- 22.2 mmol/L), inclusive.

Table 4-B. System Difference to YSI within CGM Glucose Ranges (Adult Study)

CGM Glucose Ranges mg/dL (mmol/L)	Number of Paired CGM-YSI	Mean Percent Difference (%)	Median Percent Difference (%)	Mean Absolute Percent Difference (%)	Median Absolute Percent Difference (%)
Overall	9152	2.9	1.7	13.3	9.8
*40–60 (2.2–3.3)	512	-10.0 (-0.6)	-8.2 (-5.2)	13.5 (0.8)	9.7 (0.5)
*61–80 (3.4–4.4)	781	-2.4 (-0.1)	-0.4 (-0.0)	11.4 (0.6)	8.6 (0.5)
81–180 (4.5–10.0)	3853	4.8	3.0	13.8	9.8
181–300 (10.1–16.7)	2784	2.1	0.0	11.9	9.2
301–350 (16.7–19.4)	775	3.8	2.8	9.8	7.9
351–400 (19.4–22.2)	447	10.4	7.7	12.8	9.1

\* For CGM  $\leq$  80 mg/dL (4.4 mmol/L), the differences in mg/dL (mmol/L) are included instead of percent differences (%).

CGM readings are within 40 to 400 mg/dL (2.2- 22.2 mmol/L), inclusive.

## Low and High Glucose Alerts

The ability of the System to detect high and low glucose levels (concentrations) is assessed by comparing System results to YSI results at low and high blood glucose levels and determining if the alert may have sounded. The System and YSI readings were compared by pairing the System reading that occurred immediately after the YSI reading was collected. There were 9555 paired System and YSI results evaluated. We suggest that you ask your doctor what alert settings would be best for you.

## The Low Glucose Alert

Estimates of how well the adjustable Low Glucose Alert performs are presented in Tables 5-A and 5-B\*.

Table 5-A represents the alert evaluation within 15 minutes of the YSI reading for the pediatric study. It is a sub-set of the pediatric population—subjects age 6 to 17 years who had YSI measurements every 15 minutes.

Table 5-B represents the alert evaluation within 15 minutes of the YSI reading for the adult study.

\* In the pediatric clinical study, the subject's glucose levels were not intentionally manipulated, so there are fewer data samples in the low and high glucose ranges than in the adult clinical study.

**Table 5-A. Hypoglycemic Alert and Detection Rate Evaluation in Reference to YSI 15 Minutes Before and After (Pediatric Study, Ages 6–17)**

Hypoglycemic Alert Level mg/dL (mmol/L)	True Alert Rate	False Alert Rate	Hypoglycemia Detection Rate	Hypoglycemia Missed Detection Rate
55 (3.1)	0%	100%	0%	100%
60 (3.3)	11%	89%	25%	75%
70 (3.9)	47%	53%	50%	50%
80 (4.4)	55%	45%	55%	45%
90 (5.0)	69%	31%	62%	38%
100 (5.6)	75%	25%	62%	38%

**Table 5-B. Hypoglycemic Alert and Detection Rate Evaluation in Reference to YSI 15 Minutes Before and After (Adult Study)**

Hypoglycemic Alert Level mg/dL (mmol/L)	True Alert Rate	False Alert Rate	Hypoglycemia Detection Rate	Hypoglycemia Missed Detection Rate
55 (3.1)	50%	50%	71%	29%
60 (3.3)	64%	36%	75%	25%
70 (3.9)	79%	21%	83%	17%
80 (4.4)	87%	13%	86%	14%
90 (5.0)	90%	10%	89%	11%

### Hypoglycemia Alert Rate

The Alert Rate shows how often the alert is right or wrong.

The True Alert Rate is the percent of time the device alarmed when the blood glucose level was at or below the alert setting within 15 or 30 minutes before or after the device alarmed.

The False Alert Rate is the percent of time the device alarmed when the blood glucose level was above the alert setting within 15 or 30 minutes before or after the device alarmed.

For example, if you set the Low Glucose Alert to 70 mg/dL (3.9 mmol/L) and your alarm sounds, how often can you expect your blood sugar to actually be low? If your alarm sounds, you can expect your blood sugar to be below 70 mg/dL (3.9 mmol/L) approximately 47% of the time (pediatric study) or 79% of the time (adult study) and not be below 70 mg/dL (3.9 mmol/L) approximately 53% of the time (pediatric study) or 21 % of the time (adult study)

within the 15 minute period before or after your alarm sounds.

### Hypoglycemia Detection Rate

The Detection Rate shows how often the device recognizes and alerts you to an episode of hypoglycemia or how often it misses such an event. The Hypoglycemia Detection Rate is the percent of time the blood glucose level was at or below the alert setting and device alarmed within 15 or 30 minutes before or after the blood glucose was at or below the alert settings.

The Hypoglycemia Missed Detection Rate is the percent of time the blood glucose was at or below the alert setting, but the device did not alarm within 15 or 30 minutes before or after the blood glucose was at or below the alert setting.

For example, if you set the Low Glucose alert to 70 mg/dL (3.9 mmol/L), how often will your alarm alert you if your blood glucose goes below 70 mg/dL (3.9 mmol/L)? If your blood sugar goes below 70 mg/dL (3.9 mmol/L), you can expect your alarm to sound

50% of the time (pediatric study) or 83% of the time (adult study) and not to sound approximately 50% of the time (pediatric study) or 17% (adult study) of time within the 15 minute period before or after your blood sugar goes below 70 mg/dL (3.9 mmol/L).

### The High Glucose Alert

Estimates of how well the adjustable High Glucose Alert performs are presented in Tables 6-A and 6-B\*.

Table 6-A represents the alert evaluation within 15 minutes of the YSI reading for the pediatric study. It is a sub-set of the pediatric population—subjects age 6 to 17 years who had YSI measurements every 15 minutes.

Table 6-B represents the alert evaluation within 15 minutes of the YSI reading for the adult study.

\* In the pediatric clinical study, the subject's glucose levels were not intentionally manipulated, so there are fewer data samples in the low and high glucose ranges than in the adult clinical study.

**Table 6-A. Hyperglycemic Alert and Detection Rate Evaluation in Reference to YSI 15 Minutes Before and After (Pediatric Study, Ages 6 to 17 years)**

Hyperglycemic Alert Level mg/dL (mmol/L)	True Alert Rate	False Alert Rate	Hyperglycemia Detection Rate	Hyperglycemia Missed Detection Rate
120 (6.7)	91%	9%	98%	2%
140 (7.8)	87%	13%	99%	1%
180 (10.0)	75%	25%	99%	1%
200 (11.1)	71%	29%	98%	2%
220 (12.2)	67%	33%	97%	3%
240 (13.3)	62%	38%	96%	4%
300 (16.7)	43%	57%	93%	7%

**Table 6-B. Hyperglycemic Alert and Detection Rate Evaluation in Reference to YSI 15 Minutes Before and After (Adult Study)**

Hyperglycemic Alert Level mg/dL (mmol/L)	True Alert Rate	False Alert Rate	Hyperglycemia Detection Rate	Hyperglycemia Missed Detection Rate
120 (6.7)	95%	5%	98%	2%
140 (7.8)	94%	6%	97%	3%
180 (10.0)	92%	8%	97%	3%
200 (11.1)	92%	8%	97%	3%
220 (12.2)	91%	9%	95%	5%
240 (13.3)	91%	9%	94%	6%
300 (16.7)	82%	18%	86%	14%



### Hyperglycemia Alert Rate

The Alert Rate shows how often the alert is right or wrong.

The True Alert Rate is the percent of time the device alarmed when the blood glucose level was at or above the alert setting within 15 or 30 minutes before or after the device alarmed.

The False Alert Rate is the percent of time the device alarmed when the blood glucose level was below the alert setting within 15 or 30 minutes before or after the device alarmed.

For example, if you set the High Glucose alert to 200 mg/dL (11.1 mmol/L) and your alarm sounds, how often can you expect your blood sugar to actually be high? If your alarm sounds, you can expect your blood sugar to be at or above 200 mg/dL (11.1 mmol/L) approximately 71% of the time (pediatric study) or 92% of the time (adult study) and not be above 200 mg/dL (11.1 mmol/L) approximately 29% of the time (pediatric study) or 8% of the time

(adult study) within the 15 minute period before or after your alarm sounds.

### Hyperglycemia Detection Rate

The Detection Rate shows how often the device recognizes and alerts you to an episode of hyperglycemia or how often it misses such an event. The Hyperglycemia Detection Rate is the percent of time the blood glucose level was at or above the alert setting and the device alarmed within 15 or 30 minutes before or after the blood glucose was at or above the alert settings.

The Hyperglycemia Missed Detection Rate is the percent of time the blood glucose was at or above the alert setting, but the device did not alarm within 15 or 30 minutes before or after the blood glucose was at or above the alert setting.

For example, if you set your High Glucose alert to 200 mg/dL (11.1 mmol/L), how often will your alarm alert you if your blood glucose goes at or above 200 mg/dL (11.1 mmol/L)? If your blood sugar goes above 200

mg/dL (11.1 mmol/L), you can expect your alarm to sound 98% of the time (pediatric study) or 97% of the time (adult study) and not to sound approximately 2% of the time (pediatric study) or 3% of time (adult study) within the 15 minute period before or after your blood sugar goes above 200 mg/dL (11.1 mmol/L).

## Calibration Stability

The System must be calibrated every 12 hours. To demonstrate performance of the System over a 12-hour calibration period, sensors were evaluated to verify that performance remains consistent over the 12-hour calibration period. Systems were evaluated in 2-hour increments after calibration. Performance was estimated at each 2-hour interval and stratified by glucose concentrations by calculating the percentage of System readings within 15 mg/dL (0.9 mmol/L) or 15%, 20 mg/dL (1.1 mmol/L) or 20%, 30 mg/dL (1.7 mmol/L) or 30%, 40 mg/dL (2.2 mmol/L) or 40% and greater than 40 mg/dL (2.2 mmol/L) or 40% of the YSI values in Table 7-A (pediatric study) and 7-B (adult study).

**Table 7-A. Percentage of System Readings within YSI Values with Data Stratified in 2-Hour Increments after Calibration (Pediatric Study)**

Time from Calibration	Number of paired CGM-YSI	Percent within 15/15% YSI	Percent within 20/20% YSI	Percent within 30/30% YSI	Percent within 40/40% YSI	Percent greater than 40/40% YSI
0–2 hours	648	65%	75%	87%	93%	7%
2–4 hours	649	51%	67%	86%	93%	7%
4–6 hours	630	51%	61%	80%	90%	10%
6–8 hours	409	52%	68%	85%	95%	5%
8–10 hours	296	53%	69%	84%	93%	7%
10–12 hours	253	58%	74%	89%	95%	5%
12–14 hours	37	32%	38%	65%	78%	22%

CGM readings are within 40 to 400 mg/dL (2.2–22.2 mmol/L), inclusive.

**Table 7-B. Percentage of System Readings within YSI Values with Data Stratified in 2-Hour Increments after Calibration (Adult Study)**

Time from Calibration	Number of paired CGM-YSI	Percent within 15/15% YSI	Percent within 20/20% YSI	Percent within 30/30% YSI	Percent within 40/40% YSI	Percent greater than 40/40% YSI
0–2 hours	1929	78%	88%	96%	98%	2%
2–4 hours	1516	69%	81%	91%	96%	4%
4–6 hours	1547	69%	79%	91%	95%	5%
6–8 hours	1520	68%	79%	92%	97%	3%
8–10 hours	1555	71%	82%	92%	96%	4%
10–12 hours	1068	65%	77%	91%	96%	4%
12–14 hours	17	65%	76%	82%	88%	12%

CGM readings are within 40 to 400 mg/dL (2.2–22.2 mmol/L), inclusive.

## Sensor Stability Relative to YSI

Sensors can be worn for up to 7 days. Performance was estimated by calculating the percentage of System readings within 15 mg/dL (0.9 mmol/L) or 15%, 20 mg/dL (1.1 mmol/L) or 20%, 30 mg/dL (1.7 mmol/L) or 30% , 40 mg/dL (2.2 mmol/L) or 40% and greater than 40 mg/dL (2.2 mmol/L) or 40% of the YSI values at the beginning (Day 1), middle (Day 4) and end (Day 7) of the System lifecycle. The average and median of the absolute percent differences are included in Table 8-A (pediatric study) and 8-B (adult study) showing consistent accuracy and sensor stability over the 7-day life of the sensor.

**Table 8-A. Sensor Stability Relative to YSI (Accuracy over Time, Pediatric Study)**

Day of Wear	Number of paired CGM-YSI	Mean Absolute Percent Differences (%)	Median Absolute Percent Differences (%)	Percent within 15/15% YSI	Percent within 20/20% YSI	Percent within 30/30% YSI	Percent within 40/40% YSI	Percent greater than 40/40% YSI
Day 1	1016	21.2	15.8	48%	61%	78%	85%	15%
Day 4	810	16.0	13.9	52%	66%	87%	97%	3%
Day 7	1096	15.1	11.3	63%	76%	89%	96%	4%

CGM readings are within 40 to 400 mg/dL (2.2–22.2 mmol/L), inclusive.

Table 8-B. Sensor Stability (Accuracy over Time, Adult Study)

Day of Wear	Number of paired CGM-YSI	Mean Absolute Percent Differences (%)	Median Absolute Percent Differences (%)	Percent within 15/15% YSI	Percent within 20/20% YSI	Percent within 30/30% YSI	Percent within 40/40% YSI	Percent greater than 40/40% YSI
Day 1	3023	16.7%	13.2%	59%	71%	86%	94%	6%
Day 4	3108	11.4%	8.2%	77%	87%	95%	98%	2%
Day 7	3021	11.9%	8.9%	76%	87%	95%	98%	2%

CGM readings are within 40 to 400 mg/dL (2.2–22.2 mmol/L), inclusive.

### Precision of System Readings

In the adult study 36 participants wore two Systems. In the pediatric study all participants wore two Systems. This was to look at how similarly two Systems function on the same patient (sensor precision). Precision was evaluated by comparing the glucose readings from the two Systems worn on the same subject at the same time.

In the adult study, results showed that System readings from the two sensors generally agreed with each other within 9% (absolute percent difference) with a 7% coefficient of variation.

In the pediatric study, results showed that System readings from the two sensors generally agreed with each other within 10% (absolute percent difference) with a 7% coefficient of variation.

### Sensor Life

Sensors may be worn for up to 7 days (168 hours). To estimate how long a sensor will work over 7 days, in the pediatric study 351 sensors were evaluated to determine how many

days/hours of readings each sensor provided. Eighty-five percent (85%) of the sensors lasted until at least the start of Day 7 (145–168 hours).

In the adult study 108 sensors were evaluated to determine how many days/hours of readings each sensor provided. Ninety-four percent (94%) of the sensors lasted until at least the start of Day 7 (145–168 hours).

### Number of Readings Provided

The System is capable of providing a reading up to every 5 minutes, or up to 288 readings per day. For a variety of reasons, the System may not display a glucose reading and readings are “skipped.”

Table 9-A (pediatric study) and 9-B (adult study) estimate the number of readings you can expect to receive from the System over the entire 7-day period after calibration. Adjusted within each system wear-day, the System provided an average of 95% (pediatric study) and 97% (adult study) of all expected glucose readings as seen in

Tables 10-A (pediatric study) and 10-B (adult study).

Table 9-A. Number of Readings Provided by Each Sensor Over 7-Days (Pediatric Study)

% of Total Possible Readings Provided	Total Readings Provided (Min-Max)	% of Systems Providing that Number of Readings
0–25%	103–427	2.6%
26–50%	569–954	2.6%
51–75%	1006–1484	8.5%
76–100%	1518–1992	86.2%

Table 9-B. Number of Readings Provided by Each Sensor Over 7-Days (Adult Study)

% of Total Possible Readings Provided	Total Readings Provided (Min-Max)	% of Systems Providing that Number of Readings
0–25%	167–491	1.9%
26–50%	719–914	3.7%
51–75%	1267–1267	0.9%
76–100%	1811–1992	93.5%

**Table 10-A. System Readings Within Wear Days (Pediatric Study)**

Statistic	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7	All Days (N = 108)
Mean	97%	96%	96%	95%	94%	94%	92%	95%
Median	99%	99%	99%	99%	99%	99%	98%	99%
STD	6%	10%	9%	12%	14%	14%	17%	12%

**Table 10-B. System Readings Within Wear Days (Adult Study)**

Statistic	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7	All Days (N = 108)
Mean	98%	98%	98%	98%	97%	99%	95%	97%
Median	100%	100%	100%	100%	100%	100%	100%	100%
STD	5%	3%	9%	8%	10%	3%	11%	8%



**Agreement and Accuracy Relative to SMBG**

During the study, agreement between the System and blood glucose values is also characterized using paired System and SMBG results (Tables 11–12). The System and SMBG values were compared by pairing the comparative SMBG value to a System glucose reading that occurred immediately after the SMBG was collected. These results characterize the performance patients expect during real-time use of the System in their daily diabetes management when comparing the system readings to their home blood glucose meter results.

Table 11-A. System Agreement to SMBG Within CGM Glucose Ranges (Pediatric Study)

CGM Glucose Ranges mg/dL (mmol/L)	Number of paired CGM-SMBG	Percent within 15/15% SMBG	Percent within 20/20% SMBG	Percent within 30/30% SMBG	Percent within 40/40% SMBG	Percent greater than 40/40% SMBG
Overall	16318	64%	76%	89%	95%	5%
40–60 (2.2–3.3)	487	44%	55%	68%	81%	19%
61–80 (3.4–4.4)	1340	59%	70%	85%	93%	7%
81–180 (4.5–10.0)	7084	62%	74%	90%	95%	5%
181–300 (10.1–16.7)	5627	69%	80%	90%	95%	5%
301–350 (16.7–19.4)	1176	65%	77%	90%	96%	4%
351–400 (19.4–22.2)	604	58%	72%	86%	94%	6%

CGM readings are within 40 to 400 mg/dL (2.2–22.2 mmol/L), inclusive.

Table 11-B. System Agreement to SMBG Within CGM Glucose Ranges (Adult Study)

CGM Glucose Ranges mg/dL (mmol/L)	Number of paired CGM-SMBG	Percent within 15/15% SMBG	Percent within 20/20% SMBG	Percent within 30/30% SMBG	Percent within 40/40% SMBG	Percent greater than 40/40% SMBG
Overall	7508	69%	81%	94%	98%	2%
40–60 (2.2–3.3)	731	75%	84%	92%	96%	4%
61–80 (3.4–4.4)	968	78%	86%	95%	99%	1%
81–180 (4.5–10.0)	3141	65%	78%	93%	98%	2%
181–300 (10.1–16.7)	1960	68%	81%	94%	97%	3%
301–350 (16.7–19.4)	450	77%	88%	98%	99%	1%
351–400 (19.4–22.2)	258	75%	85%	95%	98%	2%

CGM readings are within 40 to 400 mg/dL (2.2–22.2 mmol/L), inclusive.

Tables 11-A and 11-B are categorized within CGM glucose ranges. For readings less than or equal to 80 mg/dL (4.4 mmol/L) the absolute difference in mg/dL (mmol/L) between the two glucose results was calculated.

For values greater than 80 mg/dL (4.4 mmol/L) the absolute percent difference (%) from the SMBG values was calculated.

The percentages of total readings within 15 mg/dL (0.8 mmol/L) or 15%, 20 mg/dL (1.1 mmol/L) or 20%, 30 mg/dL (1.7 mmol/L) or 30%, 40 mg/dL (2.2 mmol/L) or 40% or greater than 40 mg/dL (2.2 mmol/L) or 40% were then calculated.

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Table 12-B. System Difference to SMBG within CGM Glucose Ranges (Adult Study)

CGM Glucose Ranges mg/dL (mmol/L)	Number of Paired CGM-SMBG	Mean Percent Difference (%)	Median Percent Difference (%)	Mean Absolute Percent Difference (%)	Median Absolute Percent Difference (%)
Overall	7508	-0.4	-1.4	14.0	11.0
*40–60 (2.2–3.3)	731	-9.3 (-0.5)	-8.0 (-0.4)	11.7 (0.7)	8.0 (0.4)
*61–80 (3.4–4.4)	968	-1.0 (-0.1)	1.0 (0.1)	10.7 (0.6)	8.0 (0.4)
81–180 (4.5–10.0)	3141	1.4	0.0	14.2	11.0
181–300 (10.1–16.7)	1960	-0.7	-2.8	13.0	10.3
301–350 (16.7–19.4)	450	-0.7	-2.6	10.5	8.6
351–400 (19.4–22.2)	258	5.0	3.0	11.9	8.6

\* For CGM  $\leq$  80 mg/dL (4.4 mmol/L), the differences in mg/dL (mmol/L) are included instead of percent differences (%).

CGM readings are within 40 to 400 mg/dL (2.2–22.2 mmol/L), inclusive.

In the pediatric study, overall the System reads, on average, 2.2% lower (Mean Percent Difference) than SMBG values and 15.3% absolute different (Mean Absolute Percent Difference) than the SMBG values. The Median Percent Difference shows that half of the time the System reads +0.9% or less than the SMBG values and the Median Absolute Percent Difference shows that half of the time the System reads about 11.1% or less different than SMBG values (Table 12-A).

In the adult study, overall the System reads, on average, 0.4% lower (Mean Percent Difference) than SMBG values and 14.0% absolute different (Mean Absolute Percent Difference) than the SMBG values. The Median Percent Difference shows that half of the time the System reads -1.4% or less than the SMBG values and the Median Absolute Percent Difference shows that half of the time the System reads about 11.0% or less different than SMBG values (Table 12-B).

### **Sensor Stability Relative to SMBG**

Sensors can be worn for up to 7 days. Performance was estimated by calculating the percentage of system readings within various percentages of the SMBG values at each day of the sensor wear period (Table 13). The average and median of the absolute percent differences are included in the tables.

Table 13. Sensor Stability Relative to SMBG (Accuracy over Time, Pediatric Study)

Day of Wear	Number of paired CGM-SMBG	Mean Absolute Percent Differences (%)	Median Absolute Percent Differences (%)	Percent within 15/15% SMBG	Percent within 20/20% SMBG	Percent within 30/30% SMBG	Percent within 40/40% SMBG	Percent greater than 40/40% SMBG
Day 1	3216	18.8	14.2	53%	65%	81%	90%	10%
Day 2	2148	16.2	12.4	60%	74%	87%	94%	6%
Day 3	1977	15.2	11.0	63%	76%	89%	95%	5%
Day 4	2830	14.0	10.9	66%	79%	91%	96%	4%
Day 5	1768	15.4	10.7	67%	78%	90%	95%	5%
Day 6	1704	14.3	9.8	68%	79%	90%	96%	4%
Day 7	2675	12.4	9.2	72%	83%	94%	97%	3%

### Adverse Events

No serious adverse events or device-related serious adverse events occurred during the study. Mild skin irritation, such as erythema or edema, occurred in low frequency around the adhesive area. There were two examples of pain or discomfort during wear in the pediatric study. No infection, bruising, or bleeding occurred at the sensor needle insertion area or the adhesive area.



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### 30.7 Electromagnetic Compatibility

The information contained in this section is specific to the t:slim G4 System. This information provides reasonable assurance of normal operation, but does not guarantee such under all conditions. If the t:slim G4 System must be used in close proximity with other electrical equipment, the System should be observed in this environment to verify normal operation. Special precautions for electromagnetic compatibility must be taken when using medical electrical equipment. The System shall be placed into service with adherence to the EMC information provided here. Using cables and accessories not specified in this User Guide may adversely impact safety, performance, and electromagnetic compatibility, including increased emissions and/or decreased immunity.

**For IEC 60601-1 testing, Essential Performance for the t:slim G4 System is defined as follows:**

- The System will not over deliver a clinically significant amount of insulin.
- The System will not under deliver a clinically significant amount of insulin without notification to the user.
- The System will not deliver a clinically significant amount of insulin after occlusion release.
- The System will not discontinue reporting CGM data without notification to the user.

**This section contains the following tables of information:**

- Electromagnetic Emissions
- Electromagnetic Immunity
- Distances Between the t:slim G4 System and RF Equipment

### 30.8 Electromagnetic Emissions

The t:slim G4 System is intended for use in the electromagnetic environment specified below. Always make sure that the System is used in such an environment.

#### Guidance and Manufacturer's Declaration – Electromagnetic Emissions

Emissions Test	Compliance	Electromagnetic Environment – Guidance
RF Emissions, CISPR 11	Group 1	The System uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF Emissions, CISPR 11	Class B	The System is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic Emissions, IEC 61000-3-2	N/A	
Voltage Fluctuations/Flicker Emissions, IEC 61000-3-3	N/A	

## 30.9 Electromagnetic Immunity


The t:slim G4 System is intended for use in the electromagnetic environment specified below. Always make sure that the System is used in such an environment.

### Guidance and Manufacturer's Declaration – Electromagnetic Immunity

Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment – Guidance
Electrostatic Discharge (ESD) IEC 61000-4-2	± 8 kV contact ± 15 kV air	± 8 kV contact ± 15 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Electrical Fast Transient/burst IEC 61000-4-4	± 2 kV for power supply lines ± 1 kV for input/ output lines	± 2 kV for power supply lines ± 1 kV for input/output lines	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	± 1 kV differential mode ± 2 kV common mode	± 1 kV differential mode ± 2 kV common mode	Mains power quality should be that of a typical commercial or hospital environment.
Voltage Dips, Short Interruptions, and Voltage Variations on Power Supply Input Lines IEC 61000-4-11	<5% Ur (>95% dip in Ur) for 0,5 cycle 40% Ur (60% dip in Ur) for 5 cycles 70% Ur (30% dip in Ur) for 25 cycles <5% Ur (>95% dip in Ur) for 5 sec	<5% Ur (>95% dip in Ur) for 0,5 cycle 40% Ur (60% dip in Ur) for 5 cycles 70% Ur (30% dip in Ur) for 25 cycles <5% Ur (>95% dip in Ur) for 5 sec	Mains power quality should be that of a typical commercial or hospital environment. If the user of the pump requires continued operation during power mains interruptions, it is recommended that the pump be powered from an uninterruptible power supply or a battery.  NOTE: Ur is the a.c. mains voltage prior to application of the test level.
Power Frequency (50/60 Hz) Magnetic Field IEC 61000-4-8	3 A/m	400 A/m (IEC 60601-2-24)	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

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Guidance and Manufacturer's Declaration – Electromagnetic Immunity			
Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment – Guidance
Conducted RF IEC 61000-4-6	3 Vrms 150 kHz to 80 MHz	10 V	<p>Portable and mobile RF communications equipment should be used no closer to any part of the pump, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.</p> <p>Recommended separation distance:  <math>d = 0.35\sqrt{P}</math></p> <p>80 MHz to 800 MHz, <math>d = 0.12\sqrt{P}</math>            800 MHz to 2.5GHz, <math>d = 0.23\sqrt{P}</math></p> <p>Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m).</p> <p>Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey<sup>a</sup>, should be less than the compliance level in each frequency range<sup>b</sup>.</p> <p>Interference may occur in the vicinity of equipment marked with the following symbol: </p>
Radiated RF IEC 61000-4-3	3 V/m 80 MHz to 2,5 GHz	30 V/m	
<p>NOTE 1: At 80 MHz and 800 MHz, the higher frequency range applies.</p> <p>NOTE 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.</p> <p><sup>a</sup> Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast, and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the pump is used exceeds the applicable RF compliance level above, the pump should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the System.</p> <p><sup>b</sup> Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 10 V/m.</p>			

### 30.10 Distances Between the t:slim G4 Pump and RF Equipment

The t:slim G4 System is intended for use in an electromagnetic environment typically found in the home, at work, retail stores, and places of leisure, where daily activities occur. The chart below can be used as a guideline for determining the recommended minimum distance to maintain between a radio frequency (RF) transmitter and the t:slim G4 System. For specific concerns about a particular RF transmitter interfering with your System's operation, please contact the transmitter manufacturer for its rated power and frequency.

### Recommended Separation Distances Between Portable and Mobile RF Communications Equipment and the t:slim G4 System

The t:slim G4 System is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the t:slim G4 System can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the System as recommended below, according to the maximum output power of the communications equipment.






Rated Maximum Output Power of Transmitter in Watts	Separation Distance According to Frequency of Transmitter <i>inches or feet (m)</i>		
	150 kHz to 80 MHz (d <i>in meters</i> = $0.35\sqrt{P}$ )	80 MHz to 800 MHz (d <i>in meters</i> = $0.12\sqrt{P}$ )	800 MHz to 2.5 GHz (d <i>in meters</i> = $0.23\sqrt{P}$ )
0.01	<u>1.6 in</u> (0.04)	<u>0.12 in</u> (0.012)	<u>0.9 in</u> (0.023)
0.1	<u>4.3 in</u> (0.11)	<u>1.5 in</u> (0.038)	<u>2.9 in</u> (0.073)
1	<u>1.1 ft</u> (0.35)	<u>4.7 in</u> (0.120)	<u>9.0 in</u> (0.23)
10	<u>3.6 ft</u> (1.11)	<u>14.9 in</u> (0.379)	<u>2.39 ft</u> (0.727)
100	<u>11.5 ft</u> (3.50)	<u>3.94 ft</u> (1.20)	<u>7.54 ft</u> (2.3)

For transmitters rated at a maximum output power not listed above, the recommended separation distance (d) in meters (m) can be determined using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE 1: At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.

The table below provides a list of typical devices for various levels of transmitter power and frequency, and the recommended separation distances from the transmitter and the System.

Rated Maximum Output Power of Transmitter in Watts	Typical Devices	Recommended Separation Distance <i>Inch (Meters)</i>	
0.001W	Bluetooth Class 3 (standard 1 meter range) Commonly used as bluetooth headset	0.3 in (0.007 m)	
0.01W	Internet to music adaptor Commonly used for FM wireless music streaming	0.5 in (0.013 m)	
0.1W	Bluetooth Class 1 (100 meter range) Wireless router (WiFi)	2.9 in (0.073 m)	
0.5W	Typical cellular/smart phone*	6.4 in (0.163 m)	
1W	Typical microwave oven RF leakage	9 in (0.23 m)	

\* Caution: Interference with pump electronics by cell phones can occur if worn in close proximity. It is recommended that your pump and cell phone be worn at least 6.4 inches apart.



### 30.11 FCC Notice Concerning Interference

The transmitter covered by this user's guide has been certified under FCC ID: PH29433.

Although the transmitter has been approved by the Federal Communications Commission, there is no guarantee that it will not receive interference or that any particular transmission from the transmitter will be free from interference.

#### Compliance Statement (Part 15.19)

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

#### Warning (Part 15.21)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### FCC Interference Statement (Part 15.105 (b))

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This portable transmitter with its antenna complies with FCC/IC RF exposure limits for general population/uncontrolled exposure.

### 30.12 Warranty Information

#### Warranty

##### t:slim G4 Insulin Pump

The expected life of the t:slim G4 Pump is a maximum of 4 years. Tandem Diabetes Care, Inc. (“Tandem”) warrants the t:slim G4 Insulin Pump against defects in materials and workmanship for the period of 4 years from the original date of shipment of the pump to the original end use purchaser (the “Warranty Period”). During the Warranty Period, Tandem will replace any defective t:slim G4 Pump, subject to the conditions and exclusions stated herein.

**The warranty is valid only if the t:slim G4 Pump is used in accordance with Tandem’s instructions and will not apply:**

- If: damage results from changes or modifications made to the t:slim G4 Insulin Pump by the user or third persons after the date of manufacture;

- If: damage results from service or repairs performed to any part of the t:slim G4 Pump by any person or entity other than Tandem;
- If: the t:slim G4 Pump seal is broken;
- If: a non-Tandem cartridge is used with the t:slim G4 Pump;
- If: damage results from an event beyond the control of Tandem; or
- If: damage results from negligence or improper use, including but not limited to improper storage or physical abuse.

This warranty shall be personal to the original end use purchaser. Any sale, rental or other transfer or use of the t:slim G4 Pump covered by this warranty to or by a user other than the original end use purchaser shall cause this warranty to immediately terminate. This warranty only applies to the t:slim G4 Pump and does not apply to other products or accessories.

**The remedies provided for in this**

**warranty are the exclusive remedies available for any warranty claims. Neither Tandem nor its suppliers or distributors shall be liable for any incidental, consequential, or special damages of any kind caused by or arising out of a defect in the product. All other warranties, express or implied, are excluded, including the warranties of merchantability and fitness for a particular purpose.**

#### Warranty

##### t:slim G4 Cartridges

Tandem Diabetes Care, Inc. (“Tandem”) warrants its cartridge against defects in materials and workmanship for the period of 3 days after the individual cartridge sterile packaging has been opened, not to exceed 6 months from date of shipment of the cartridge to the end user (the “Warranty Period”). During the Warranty Period, Tandem will replace any defective cartridge, subject to the conditions and exclusions stated herein.

**The warranty is valid only if the**

**cartridges are used in accordance with Tandem's instructions and will not apply:**

- If: the cartridge has been used for more than a single-time use by a single end-user;
- If: damage results during the improper opening of the sterile package not in conformance with the procedures outlined in the associated Instructions for Use
- If: the sterile package is compromised while in the control of the user by any means other than purposeful opening by the user at the time of intended product use;
- If: damage results from changes or modifications made to the cartridge by the user or third persons after the date of manufacture;
- If: damage results from service or repairs performed to any part of the cartridge by any person or entity other than Tandem;
- If: damage is caused by use of the

cartridge with any non-Tandem insulin pump;

- If: damage results from an event beyond the control of Tandem; or
- If: damage results from negligence or improper use, including but not limited to improper storage or physical abuse such as dropping or otherwise.

This warranty shall be personal to the original end use purchaser. Any sale, rental or other transfer or use of the product covered by this warranty to or by a user other than the original end use purchaser shall cause this warranty to immediately terminate. This warranty does not apply to insulin pumps and other accessories.

**The remedies provided for in this warranty are the exclusive remedies available for any warranty claims. Neither Tandem nor its suppliers or distributors shall be liable for any incidental, consequential, or special damages of any kind caused by or arising out of a defect in the product. All other**

**warranties, express or implied, are excluded, including the warranties of merchantability and fitness for a particular purpose.**

## Warranty

### Dexcom G4 PLATINUM Transmitter Limited Warranty

#### 1. What Is Covered and for How Long?

Dexcom, Inc. ("Dexcom") provides a limited warranty to the original purchaser that the Dexcom G4 PLATINUM Transmitter is free from defects in material and workmanship under normal use ("Limited Warranty") for the period commencing upon the date of shipment and continuing for the following specified period of time after that date ("Warranty Period"):

Dexcom G4 PLATINUM Transmitter: 6 Months

If you received this transmitter as a replacement for an in-warranty transmitter, any remaining warranty on the original transmitter shall transfer to

this replacement transmitter, and this warranty page shall be void.

### 2. What is not Covered?

This Limited Warranty is conditioned upon proper use of the product by the purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, modification of any part of the product, or cosmetic damage; (b) equipment that has the ID number removed or made illegible; (c) all surfaces and other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of the product in conjunction with accessories, product or ancillary or peripheral equipment not furnished or approved by Dexcom; (e) defects or damage from improper testing, operation, maintenance, installation or adjustment; (f) installation, maintenance, and service of products; (g) equipment that has been disassembled, or (h) water damage to the transmitter beyond the specifications listed.

### 3. What are Dexcom's Obligations Under the Limited Warranty?

During the Warranty Period, Dexcom will replace, at Dexcom's sole option, without charge to purchaser, any defective Dexcom G4 PLATINUM Transmitter. Purchaser must return the product to an authorized Dexcom Customer Support Department in an adequate container for shipping, accompanied by purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the ID number of the product, and the seller's name and address. To obtain assistance on where to deliver the Dexcom G4 PLATINUM Transmitter, contact Dexcom Customer Support Department at 1-877-339-2664 or 1-858-200-0200. Upon receipt, Dexcom will promptly replace the defective product. If Dexcom determines that any product is not covered by this Limited Warranty, purchaser must pay all shipping charges for the return of such product.

### 4. What are the Limits on Dexcom's Warranty and Liability Obligations?

**The limited warranty of Dexcom described above is exclusive and in lieu of all other warranties, express or implied, either in fact or by operation of law, statutory or otherwise, and Dexcom expressly excludes and disclaims all such other warranties, including without limitation, any warranty of merchantability, fitness for a particular purpose, or non-infringement. Except to the extent prohibited by applicable law, Dexcom shall not be liable for any special, incidental, consequential, or indirect damages, however caused and on any theory of liability, arising in any way out of the sale, use, misuse or inability to use any Dexcom G4 PLATINUM CGM System. This limitation shall apply even if Dexcom or its agent has been advised of such damages and notwithstanding any failure of essential purpose of this limited remedy. This limited warranty shall not extend to anyone other than the original purchaser of this product and state purchaser's exclusive remedy. If any portion of this limited warranty is illegal or unenforceable by reason of any law, such partial illegality or enforceabil-**

ity shall not affect the enforceability of the remainder of this limited warranty which purchaser acknowledges is and will always be construed to be limited by its terms or as limited as the law permits.

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