



Flying with your Tandem Insulin Pump

If you plan to travel by air with your insulin pump, some advance planning may make your security screening go smoother. Your device is safe for use during air travel and complies with FAA wireless transmission standards. It is also designed to withstand common electromagnetic interference and can be safely carried through metal detectors.

However, your Tandem insulin pump should NOT be put through machines that use X-rays, including airline

luggage X-ray machines and full-body scanners. We recommend disconnecting at the infusion site and asking the security agent for an alternative screening method. If you prefer to stay connected, you can notify the agent about your pump and request to go through a standard metal detector wearing your pump.

It may be helpful to provide a printout of the information below to the security agent during the screening.



If you have any questions about traveling with your pump, please call Tandem Customer Support at +1 (365) 509-2044, or visit tandemdiabetes.ca.

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Show this document to the CATSA or airport representative.

Dear CATSA or airport representative

This is an insulin pump from Tandem Diabetes Care, a life-sustaining medical device prescribed by a physician. It is designed to withstand common electromagnetic interference and can be safely carried through metal detectors, but should not be exposed to any form of X-rays. This includes airline luggage X-ray machines and full-body scanners.

Please provide a screening method other than X-ray for this insulin pump. If you have any questions about this device, please call Tandem Customer Support at +1 (365) 509-2044.

Sincerely,
Tandem Diabetes Care



Metal Detectors



X-rays, including full body scanners and luggage screening machines

