

with Basal-IQ<sup>™</sup> Technology



# Training Manual



touch simplicity<sup>\*</sup>

# t:slim X2<sup>™</sup> Insulin Pump

As an important member of our family, we would like you to know we understand the importance of managing your diabetes. We care about your health and respect your time. In every aspect of our Company, from the creation of the t:slim X2 insulin pump with Basal-IQ technology to the development of this training manual, you are always our top priority.

This manual is designed to educate you on the features and functions of the t:slim X2 insulin pump with Basal-IQ technology, also referred to in this manual as the "System." It provides step-by-step illustrative instructions on how to properly operate, manage, and care for your System. Look for special content boxes, which highlight useful tips and important notes that may help you interact with the System.

This Training Manual highlights common interactions with the System and is not meant to replace the t:slim X2 Insulin Pump with Basal-IQ Technology User Guide. For more comprehensive information on the System, please refer to the t:slim X2 Insulin Pump with Basal-IQ Technology User Guide and additional information on our website: www. tandemdiabetes.com.

Need help? We are here for you 24 hours a day, seven days a week at (877) 801-6901.

We know you can't wait to start using your t:slim X2 insulin pump with Basal-IQ technology! If you have not scheduled your in-person pump training, call us at (877) 801-6901, and we will notify your local trainer that you are ready to schedule. If you are trying to access your online CGM or PLGS training, please visit the patient portal at www.portal.tandemdiabetes.com.

DO NOT deliver insulin with your t:slim X2 insulin pump with Basal-IQ technology until you receive training.

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# Overview

#### Indications for Use and Contraindications

#### Indications for Use

The t:slim X2 insulin pump with Basal-IQ technology is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in persons requiring insulin. The System is indicated for use in individuals 6 years of age and older.

#### Contraindications

The t:slim X2 insulin pump with Basal-IQ technology is not intended for anyone unable or unwilling to:

- Test blood glucose (BG) levels as recommended by your healthcare provider
- Maintain sufficient diabetes self-care skills
- See his or her healthcare provider(s) regularly
- · Demonstrate adequate carbohydrate-counting skills (preferred, but not required)

You must also have adequate vision and/or hearing in order to operate your t:slim X2 insulin pump with Basal-IQ technology.

Federal law restricts this device to sale by or on the order of a licensed healthcare provider with prescriptive authority.

#### **Pump Overview**

Your t:slim X2 insulin pump with Basal-IQ technology uses touchscreen technology.

To activate and interact with your System, use the pad of your finger to quickly and lightly tap on the screen.

Do not use your finger nail or other object to interact with the screen. It will not activate the screen or its functions. A soft-tipped stylus may be used on the touch-screen.

#### **QUICK TIP**

Fingers should be clean and dry. Oily or damp fingers may interfere with activation of the touch screen.

#### ALERT

Turn screen off and position the screen away from the skin when worn under clothing.

#### Pump Terminology

#### Basal

Basal is a slow, continuous delivery of insulin, which keeps BG levels stable between meals and during sleep. It is measured in units per hour (units/hour).

#### Basal-IQ

Basal-IQ is the name of the technology embedded in the System that predicts when your glucose level will reach 80 mg/dL or less within 30 minutes and suspends insulin delivery to prevent hypoglycemia. It will also suspend insulin delivery if the CGM glucose reading is already 70 mg/dL or less.

#### Blood Glucose (BG)

BG is the level of glucose in blood, measured in milligrams per deciliter (mg/dL).

#### **Glucose Target**

Glucose target is a specific blood glucose goal; it's an exact number, not a range. When a BG or CGM value is entered in the t:slim X2 insulin pump Bolus Calculator, the calculated insulin bolus will be adjusted up or down as needed to attain this target.

#### Bolus

A bolus is a quick dose of insulin that is usually delivered to cover meals or an elevated BG. There are several types of boluses that can be delivered by the t:slim X2 insulin pump with Basal-IQ technology, including food, correction, extended, and quick boluses.

#### Cannula

Insulin is delivered through the cannula, the part of the infusion set that is inserted under the skin.

#### Carb

Carbohydrates (carbs) are the sugars and starches in food that the body breaks down into glucose and uses as an energy source. Carbs are measured in grams.

#### **Carb Ratio**

The carb ratio is the number of grams of carbohydrate that one unit of insulin will cover. Also known as insulin-to-carbohydrate ratio.

#### Continuous Glucose Monitor (CGM)

CGM systems sense glucose in the interstitial fluid at regular intervals.

#### **Correction Bolus**

A correction bolus is given to correct elevated BG.

#### **Correction Factor**

A correction factor is the amount that BG is lowered by one unit of insulin. Also known as the insulin sensitivity factor (ISF).

#### Extended Bolus

An Extended Bolus is delivered over a period of time. It is intended for times when you have a high-fat meal or a meal spread out over a long period of time.

#### Grams

Grams are a unit of measurement used to measure carbohydrates.

#### Insulin Duration

Insulin duration is the amount of time that insulin is active and available in the body after a bolus has been delivered. This also relates to the calculation for insulin on board (IOB).

#### Insulin on Board (IOB)

IOB is the insulin that is still active (has the ability to continue to lower the BG) in the body after a bolus has been delivered.

#### Load

Load refers to the process of removing, replacing, and filling a new cartridge and infusion set.

#### **Personal Profile**

A Personal Profile is a personalized group of settings that defines the delivery of basal and bolus insulin within specific time segments throughout a 24-hour period.

#### Quick Bolus

A Quick Bolus is a way to deliver a bolus (using the Quick Bolus button) by following beep/vibration commands without navigating through or viewing the t:slim X2 insulin pump screen.

#### Temporary Basal Rate (Temp Rate)

Temp Rate is used to increase or decrease the current basal rate for a short period of time to accommodate special situations, such as exercise or illness. The programmed basal rate is represented as 100%, with percentages greater or less than 100% representing how much more or less insulin is delivered compared with the basal rate. A 120% temp rate, for example, represents 20% more insulin than the regular basal rate.

#### Unit

A unit is the increment of measurement for insulin.

#### USB Cable

USB is the abbreviation for universal serial bus. The cable connects into the micro USB port on the t:slim X2 insulin pump with Basal-IQ technology.



- 1. Alert icon: Indicates a reminder, alert, or alarm is active behind the screen lock
- 2. USB port: Charge your t:slim X2 insulin pump battery. Close the cover when not in use
- 3. Basal-IQ technology status: Indicates the status of the Basal-IQ technology
- 4. CGM graph shading: Red shading indicates the Basal-IQ technology is, or was, active for the period indicated
- 5. CGM graph: Visual view of data from the continuous glucose monitor
- 6. 1-2-3: Unlocks pump screen
- 7. Screen On/Quick Bolus button: Turns on the t:slim X2 insulin pump screen or programs a Quick Bolus (if activated)
- 8. LED Indicator: Illuminates when the t:slim X2 insulin pump is connected to a power supply and functioning properly
- 9. Cartridge tubing: Tubing attached to the cartridge
- 10. Tubing connector: Connects the cartridge tubing to the infusion set tubing



#### **Basal-IQ Home Screen**

- 1. Time and date display: Displays the current time and date
- 2. Antenna: Indicates communication status between pump and transmitter
- 3. Battery level: Displays the level of battery power remaining. When connected for charging, the charging icon (lightning bolt) will display
- 4. Insulin on board (IOB): Indicates the amount and time remaining for any active insulin on board
- 5. Options: Stop/Resume insulin delivery, manage Pump Settings, Load Cartridge, program a Temp Rate, and view History
- 6. Bolus: Program and deliver a bolus
- 7. Active Bolus icon: Indicates an active bolus
- 8. Status: Displays current pump settings and insulin delivery status
- 9. Insulin level: Displays the current amount of insulin in the cartridge
- 10. Tandem logo: Returns to the Home Screen

#### **Status Screen**



	BACK Current Status	
6	Gorrection 1u: 42 mg/dL	
0	🛶 Carb Ratio 1u: 12 g	
8	🛶 Target BG 100 mg/dL	
9	- 🏟 Insulin Duration 4 hours	

	BACK Current	t Status	
_	Last Calibration	11/14/18 8:46 AM	
-33	Time Sensor Started	11/14/18 11:13 AM	T
-22	₩ Transmitter Battery	ок	
_:=	🔷 Basal-IQ	ON	

- 1. Profile: Displays current active Personal Profile
- 2. Basal Rate: Displays current basal rate being delivered (if a Temp Rate is active, this is displayed in units/hour)
- 3. Last Bolus: Displays the amount, date, and time of last bolus
- 4. Carbohydrates: Indicates whether feature is on or off
- 5. Up/Down Arrow: Indicates there is more information
- 6. Correction Factor: Displays current correction factor used to calculate bolus
- 7. Carb Ratio: Displays current carb ratio used to calculate bolus for food
- 8. Target BG: Displays current BG target used to calculate bolus
- 9. Insulin Duration: Displays current insulin duration used to calculate insulin on board
- 10. Last Calibration: Indicates whether feature is on or off
- 11. Time Sensor Started: Displays date and time of last time sensor started
- 12. Transmitter Battery: Displays transmitter battery status
- 13. Basal-IQ Status: Displays the Basal-IQ technology status

#### **NOTE**

No changes can be made from this screen.

#### **Bolus Screen**





**Using Units** 



#### **Using Grams**

- 1. BACK: Returns to the Home Screen
- 2. CARBS: Enter grams of carb
- 3. Units: Displays total units calculated
- 4. View Calculation: Displays how the insulin dose was calculated using the current settings
- 5. Add BG: Enter BG level
- 6. NEXT: Moves to next step

#### **Using Units**

- 1. BACK: Returns to the Home Screen
- 2. INSULIN: Enter units of insulin
- 3. Units: Displays total units calculated
- 4. View Calculation: Displays how the insulin dose was calculated using the current settings
- 5. Add BG: Enter BG level
- 6. NEXT: Moves to next step

#### COLOR NOTE

Use of blue text may relate to bolus delivery activity.

#### **Options Screen**



- 1. BACK: Returns to the Home Screen
- 2. STOP INSULIN: Stops insulin delivery. If insulin delivery is stopped, RESUME INSULIN will be displayed
- 3. My Pump: Personal Profiles, Alert Settings, Pump Settings, and Pump Info
- 4. My CGM: STOP/START SENSOR, Calibrate CGM, CGM Alerts, and CGM Settings
- 5. Temp Rate: Programs a temporary basal rate
- 6. Up/Down Arrow: Indicates that there is more information
- 7. Load: Change Cartridge, Fill Tubing, Fill Cannula, and Site Reminder
- 8. Pump History: Displays historical log of pump events
- 9. CGM History: Sessions and Calibrations, Alerts and Errors, and Complete
- 10. Basal-IQ: On/Off, Suspend Alert, Resume Alert
- 11. Menu Arrows: Indicates additional menu options are available

#### COLOR NOTE

Orange text relates to t:slim X2 insulin pump setup or delivery settings.



#### Number Keypad

- 1. Value entered
- 2. BACK: Returns to previous screen
- 3. Keypad numbers
- 4. +/=: Allows numbers to be added on gram keypad screen. If in units, this displays as a decimal point
- 5. DONE: Completes task and saves information entered
- 6. Units/grams: Value of what is entered
- 7. **(**: Deletes last number entered

#### **QUICK TIP**

To change an existing number, begin by tapping the numbers on the keypad to override the current value.



- 1. Name of profile
- 2. BACK: Returns to previous screen
- 3. Space: Enters a space
- 4. 123: Changes keypad mode from letters (ABC) to numerals (123)
- 5. SAVE: Saves entered information
- 6. Letters: Tap once for first letter displayed, two quick taps for middle letter, and three quick taps for third letter
- 7. **-**: Deletes last letter or number entered

#### **QUICK TIP**

If changing an existing name, begin by tapping the letters on the keypad to enter new text. The maximum number of characters is 16.

#### My Pump Screen



- 1. Personal Profiles: A group of settings that defines basal and bolus delivery
- 2. Alert Settings: Pump Reminders and Pump Alerts
- 3. Pump Settings: Quick Bolus, Pump Volume, Screen Options, and Time and Date
- 4. Pump Info: t:slim X2 insulin pump serial number, Tandem Diabetes Care Customer Technical Support phone number, website, and other technical information

#### **Basal-IQ Screen**



- 1. Basal-IQ Technology ON/OFF: Turns Basal-IQ technology on or off
- 2. Suspend Alert ON/OFF: Turns on or off, the alert that indicates when insulin has been suspended
- 3. Resume Alert ON/OFF: Turns on or off the alert indicating when insulin has been resumed after a suspension

#### **NOTE**

If this is your first time using your t:slim X2 insulin pump with the Basal-IQ technology, you must first begin an active sensor session before using the Basal-IQ technology. The Basal-IQ technology is turned on by default and will begin working once there is an active sensor session.

#### **NOTE**

The Suspend and Resume Alerts are turned off by default.

# Getting Started

#### **Charging Your Pump**

The t:slim X2 insulin pump with Basal-IQ technology is powered by an internal lithium polymer rechargeable battery. Included with the System are accessories for charging from AC wall outlets, automobile outlets, and a PC USB port. Upon receipt of the t:slim X2 insulin pump with Basal-IQ technology, you should charge it using the AC charger long enough to ensure a full charge, then plug in for a few minutes every day or two to keep the battery optimally charged. Battery life depends on use (for example, screen-on time can be shortened to extend battery life).

#### **NOTE**

When you plug in the t:slim X2 insulin pump with Basal-IQ technology, the following are signals that the pump is charging:

- » An illuminated screen
- » An audible alert
- » An illuminated LED (edge around the Screen On/Quick Bolus button)
- » A vibrating alert
- » A charge symbol (lightning bolt) on the battery level indicator appears

#### **QUICK TIP**

Tandem Diabetes Care recommends periodically checking the battery level indicator, charging the System for a short period of time every day (10-15 minutes), and also avoiding frequent full discharges.

- 1. Plug the two-prong end of the AC charger into a grounded AC electrical outlet.
- 2. Plug the USB cable into the AC charger and the other end into the micro USB port on your t:slim X2 insulin pump with Basal-IQ technology. The screen is illuminated.

#### **NOTE**

The Screen On/Quick Bolus button can also be used to turn the screen off.

#### **Turning On Pump Screen**

- 1. Press the Screen On/Quick Bolus button.
- ✓ The Screen Lock screen is displayed. Once unlocked, the Home Screen or the last screen that was viewed is displayed.

#### **NOTE**

The Screen On/Quick Bolus button can also be used to turn the screen off.



#### **Unlock Pump Screen**

1. Press Screen On/Quick Bolus button.



2. Tap 1.



#### 3. Tap 2.

<b>100%</b>	3:24 PM November 14		235 u
<u>م</u>	******	<ul> <li>400</li> <li>350</li> <li>300</li> <li>250</li> <li>200</li> <li>150</li> <li>400</li> </ul>	88 mg/dL ➡ 3
	ARD 1.1 u   1:0	4 50 09 hrs	пкэ
1	2		3

- 4. Tap 3.
- ✓ The pump screen is now unlocked. The last screen that was viewed is displayed.

#### **NOTE**

You must tap **1-2-3** in sequential order, or you will have to begin again to unlock the pump screen. The screen will turn off after three accidental screen taps.

100%	3:24 PM November 14		235 u
<b>~</b>		<ul> <li>400</li> <li>350</li> <li>300</li> <li>250</li> <li>200</li> </ul>	88 mg/dL ➡
······	······	<ul><li>150</li><li>100</li><li>50</li></ul>	3 HRS
INSULIN ON BOA	.RD 1.1 u ∣ 1:0 2	9 hrs	3

#### **Edit Time**

- 6:32 PM Ψ 1. From the Home Screen, в November 14 tap OPTIONS. 4400 88 ₹350 mg/dL **4** 300 4250 ⇒ 4200 150 3 **••••**100 HRS ∢ 50 INSULIN ON BOARD 1.1 u | 1:09 hrs 💭 OPTIONS BOLUS
- 2. Tap My Pump. BACK Options STOP INSULIN My Pump My CGM Temp Rate
- 3. Tap Pump Settings. BACK My Pump

   Personal Profiles
   >

   Alert Settings
   >

   Pump Settings
   >

   Pump Info
   >
- 4. Tap Time and Date.

   Quick Bolus
   2 g

   Pump Volume
   >

   Screen Options
   >

   Time and Date
   >

6:32 PM

РМ

AM

5.	Tap Edit Time.	BACK Time and		Date	
		Edit Tir	ne	6:32 P	M
		Edit Da	te	11/14/	18
6.	Tap Time.	BACK	Edit Tir	ne	

7.	Using the on-screen keypad, enter
	the hour and minutes values. Verify
	and tap DONE.

BACK	7:32	DONE
	hour minute	
1		3
4	5	6
7	8	9
	0	ŧ

- Tap Time of Day to set AM or PM.
   Verify the correct time is set and tap SAVE.
- ✓ The Settings Saved screen is displayed.

#### COLOR NOTE

The orange highlighted area indicates a recent change made to a setting.



#### **Edit Date**

- 1. From the Time and Date screen, tap Edit Date.
   BACK
   Time and Date

   Edit Time
   7:32 PM

   Edit Date
   11/14/18
- BACK
   Edit Date
   SAVE

  Month
   November

  Day
   14

  Year
   2018
- 3. Find and tap current month. Use Up/Down Arrows to view months not displayed.



4. Tap Day. Using the on-screen keypad, enter the current day. Verify and tap DONE.

BACK	Edit Da	Edit Date	
Month		December	
Day		14	
Year		2018	

5.	Tap <b>Year</b> .	BACK	Edit Da	ate	SAVE
		Month		Decer	nber
		Day	_	1	
		Year		201	18

6. Using the on-screen keypad enter the current year. Verify and tap DONE.

васк 2018		DONE
	year	
1		3
4	5	6
7	8	9
	0	ŧ

- 7. Verify the correct date is set and tap SAVE.
- ✓ The Settings Saved screen is displayed.

#### **NOTE**

Setting the correct time and date on your t:slim X2 insulin pump with Basal-IQ technology is very important to ensure that your settings reflect your insulin needs and also that data uploaded into the t:connect application are accurate.

BACK	Edit Date		SAVE
Month	_	December	
Day	_	1	
Year	_	2018	

# Personal Profile

#### Personal Profile Overview

A Personal Profile is a group of settings that define the basal and bolus delivery within specific time segments throughout a 24-hour period. Each profile can be personalized with a name. Within a Personal Profile, the following can be set:

- Timed Settings: Basal Rate, Correction Factor, Carb Ratio, and Target BG.
- Bolus Settings: Insulin Duration, Max Bolus, and Carbohydrates setting (On/Off).

#### **NOTE**

Up to six different Personal Profiles can be created and up to 16 different time segments can be set in each Personal Profile.

The first time segment starts at 12:00 AM (Midnight). Basal Rate, Correction Factor, Carb Ratio, and Target BG are set for each segment.

#### Creating a New Profile

1. From the Home Screen, tap **OPTIONS**.



2. Tap My Pump.



- 3. Tap Personal Profiles. Personal Profiles

   BACK
   My Pump

   Alert Settings
   >

   Pump Settings
   >

   Pump Info
   >
- 4. Tap NEW to create a new profile.



5. Using the on-screen keypad, enter a profile name (up to 16 characters) and tap SAVE.

#### **NOTE**

Refer to the Overview section for instructions on using the on-screen keypad.

# BACKProfile 1SAVEnamenameabcdefghijklmnopqrstuvwxyz123space

#### Tap Press to Set Up to begin setting insulin delivery settings.

#### **NOTE**

Once the Personal Profile has been created, the settings must be programmed.



#### Programming a New Profile

#### **NOTE**

Data entered will affect insulin delivery. Make sure all information is entered correctly.

1. Tap Basal.

#### **NOTE**

The first time segment will start at 12:00 AM (Midnight).

BACK	12:00 AM		
Basal		Press to	Set Up
Correc	tion Factor	Press to	Set Up
Carb R	atio	Press to	Set Up
Target	BG	Press to	Set Up

#### Using the on-screen keypad, enter the desired basal rate and tap DONE.

#### **NOTE**

Always confirm that the decimal point placement is correct.

ВАСК	Enter Rate	DONE
1	2	3
4	5	6
7	8	9
•	0	

#### 3. Tap Correction Factor.

#### COLOR NOTE

The orange highlighted area indicates a recent change made to a setting.

васк 12:0	12:00 AM	
Basal	0	.75 u/hr
Correction Factor	Press t	o Set Up
Carb Ratio	Press t	o Set Up
Target BG	Press t	o Set Up

# 4. Using the on-screen keypad, enter the desired correction factor and tap DONE.

#### **NOTE**

Enter the mg/dL that 1 unit of insulin will lower BG.

#### COLOR NOTE

Gray text indicates values that do not need to be added.



5. Tap Carb Ratio.

васк 12:00 А	12:00 AM	
Basal	0.	75 u/hr
Correction Factor	1u:50	mg/dL
Carb Ratio	Press to	Set Up
Target BG	Press to	Set Up

6.	Using the on-screen keypad, enter
	the desired insulin-to-carbohydrate
	ratio and tap DONE.

#### **NOTE**

Enter the grams of carbohydrate to be covered by 1 unit of insulin.

BACK	1:	
	unit grams	
1	2	3
4	5	6
7	8	9
٠	0	-

7. Tap Target BG.

васк 12:00 АМ		M	SAVE
Basal		0.75 u/hr	
Correction Factor		1u:50 mg/dL	
Carb Ratio		1u:10 mg	
Target BG		Press to	Set Up

8. Using the on-screen keypad, enter the desired BG target and tap DONE.

BACK	E	nter Targ	et	
		mg/dL		
1		2		3
4		5		6
7		8		9
		0		

9. Review entered values and tap SAVE.

BACK	12:00 AM		SAVE	
Basal	Basal		0.75 u/hr	
Correct	Correction Factor 1u:50 mg		mg/dL	
Carb Ra	Carb Ratio		1u:10 mg	
Target E	Target BG		mg/dL	

10. Confirm settings.

Tap YES if entered data is correct.

Tap NO to make changes.

#### **NOTE**

Any settings defined in the previous time segment are copied and appear in the new time segment. Tap on each setting to edit as needed.

#### 11. Tap BACK to set the Bolus settings.

- OR -

Tap **ADD** to create additional time settings.

#### **NOTE**

Your t:slim X2 insulin pump with Basal-IQ technology delivers insulin at basal rates as low as 0.1 unit/hour.

#### **NOTE**

You will notice that many functions of your t:slim X2 insulin pump with Basal-IQ technology include confirmation screens. Confirmation screens are an important part of the safety feature of your System. Please confirm that the information is correct before changing settings or delivering a bolus.





- 12. Tap the Bolus Settings panel.
   BACK New Profile

   Timed Settings 12:00a 12:00a
   0.75
   1:50
   1:10
   120
   BASAL CORRECT CARB TARGET BG

   Bolus Settings

   5 hrs
   10 u
   ON
   CORRECT

   13. Tap Insulin Duration.
  - BACKBolus SettingsSAVEInsulin Duration5 hrsMax Bolus10 uCarbohydratesOFF
- **14.** Using the on-screen keypad, enter the desired time for the duration of insulin action and tap **DONE**.

BACK	5:00	DONE
1	2	3
4	5	6
7	8	9
	0	

#### 15. Tap Max Bolus.

BACK	ACK Bolus Settings		
Insulin Duration		5 hrs	
Max Bo	lus	10 u	
Carbohydrates		OFF	ON
**16.** Using the on-screen keypad, enter the desired amount for maximum bolus (1-25 units), and tap **DONE**.

BACK	10	DONE
	units	
1	2	3
4	5	6
7	8	9
	0	+

17.	Tap Carbohydrates to activate and use the carb ratio when calculating boluses.ВАСКBolus SeInsulin Duration		BACK Bolus Set		SAVE
			5 hrs		
		Max Bolus		10 u	
	Your t:slim X2 insulin pump with Basal-IQ technology will deliver	Carbol	nydrates	OFF	ON
	boluses between 0.05 and 25 units.				

- 18. Review entered values and tap SAVE.
   BACK
   Bolus Settings
   SAVE

   Insulin Duration
   5 hrs

   Max Bolus
   10 u

   Carbohydrates
   OFF
   ON
- 19. Confirm settings.
   Confirm settings.

   Tap YES if entered data is correct.
   Insulin D

   Tap NO to make changes.
   Max Bolu

   Carbohyu
   Carbohyu
- **20.** Tap the **Tandem logo** on the face of the pump to return to the Home Screen.



## **Edit an Existing Profile**

1. From the Home Screen, tap **OPTIONS**.



- 2. Tap My Pump. BACK Options STOP INBULIN My Pump My CGM Temp Rate
- 3. Tap Personal Profiles.

  BACK
  My Pump

  Personal Profiles
  >

  Alert Settings
  >

  Pump Settings
  >

  Pump Info
- 4. Tap the name of the Personal Profile to edit.



5.	Tap Edit.	BACK	Pr	ofile 1		
		Edit				
		Duplica	ate			
						₽
6.	Tap <b>Timed Settings</b> panel.	BACK	Pr	ofile 1		
		Timed Se	ttings 12:00a	- 12:00a		
		0.75 basal	1:50 correct	1:10 carb	<b>120</b> TARGET BG	Ξ
		Bolus Set	ttings			
		5 h DURA	ITS 1	OU BOLUS	ON CARBS	Ξ

7. Tap the desired time segment to be edited.



8. Tap Basal, Correction Factor, Carb Ratio, or Target BG to make changes as needed and use the on-screen keypad to enter desired changes. Tap SAVE.

BACK	12:00 AM		SAVE
Basal		0.7	75 u/hr
Correc	tion Factor	1u:50	mg/dL
Carb R	atio	1u:	10 mg
Target	BG	120	mg/dL

9. View recent changes and, if correct, tap SAVE.

васк 12:00 А	M
Basal	0.75 u/hr
Correction Factor	1u:50 mg/dL
Carb Ratio	1u:10 mg
Target BG	130 mg/dL

10. Confirm settings.

Tap YES if entered data is correct.

Tap NO to make changes.

Confirm Settings?				
Basal	0.75 u/hr			
Correction F	actor 1u: 50 mg/dL			
Carb Ratio	1u: 10g			
Target BG	130 mg/dL			
NO	YES			

**11.** Tap **BACK** after editing all of the time segments.

### **NOTE**

Edit other time segments within the Timed Settings by tapping on them and using the same method described above.

### **NOTE**

To delete a time segment:

- 1. Tap on the X to the left of the time segment.
- 2. Tap YES to confirm.



12. Tap the Bolus Settings panel to change DURATION, MAX BOLUS or CARBS as needed. Use the on-screen keypad to enter desired changes. Tap SAVE.

BACK	Pro	ofile 1				
Timed Settings 12:00a - 12:00a						
0.75 basal	1:50 CORRECT	1:10 carb	<b>120</b> TARGET BG	Ξ		
Bolus Set	tings					
5 h DURA	I <mark>rs 1</mark> TION MAX	0 u BOLUS	ON carbs	Ξ		

13. Confirm settings.

Tap YES if entered data is correct.

Tap NO to make changes.

**14.** Tap the **Tandem logo** on the face of the pump to return to the Home Screen.

Confirm S	ettings?
Insulin Duration	3 hrs
Max Bolus	10 u
Carbohydrates	ON
NO	YES
NO	TES

## **Duplicate an Existing Profile**

1. From the Home Screen, tap **OPTIONS**.



- 2. Tap My Pump. BACK Options STOP INSULIN My Pump My CGM Temp Rate
- 3. Tap Personal Profiles.

   BACK
   My Pump

   Personal Profiles
   >

   Alert Settings
   >

   Pump Settings
   >

   Pump Info
   >
- 4. Tap the name of the Personal Profile to duplicate.



5.	Tap Duplicate.	BACK	Profi	le 1	
		Edit			
		Activat			
		Duplica	ate		
		Delete			<b>₽</b>
6.	Confirm profile to duplicate by tapping <b>YES</b> .	This c them	copies all sett as a new pro	tings and sa file.	ives
		Duplie	cate Profile 1	?	
			NO	YES	

- 7. Using the on-screen keypad, enter the name (up to 16 characters) for the new profile and tap SAVE.
- The Profile Duplicated screen is  $\checkmark$ displayed. A new Personal Profile will be created with the same settings as the profile copied.

BACK	Profile 1	SAVE
abc	def	ghi
jkl	mno	pqr
stu	vwx	yz
123	space	

8. Tap the Timed Settings or Bolus Settings panel to make changes to the new profile.



## Activate, Delete, or Rename a Profile

- Ψ 6:32 PM 1. From the Home Screen, в November 14 tap OPTIONS. 4400 88 ₹350 mg/dL 4 300 4250 ⇒ 4200 150 3 **↓**100 HRS ∢ 50 INSULIN ON BOARD 1.1 u | 1:09 hrs 💭 OPTIONS BOLUS 2. Tap My Pump. BACK Options My Pump >My CGM >Temp Rate
- 3. Tap Personal Profiles.
   BACK
   My Pump

   Personal Profiles
   >

   Alert Settings
   >

   Pump Settings
   >

   Pump Info
   >
- 4. Tap the name of the Personal Profile.



YES

## To Activate Profile:

1.	Tap Activate.	BACK	Profile 1	
		Edit		
		Activat		
		Duplica	ate	
		Delete		
2.	Tap <b>YES</b> .	This t	urns on the selected pro	ofile
✓	The Profile Activated screen	and u calcu	ses its settings for deliv lations.	ery
	is displayed.	Activa	ate Profile 1?	

NO

NO

## To Delete a Profile:

1.	Tap Delete.	BACK	Profile 1	
		Edit		
		Activat	e	
		Duplica	ate	
		Delete		₽
2.	Tap <b>YES</b> .	This d	leletes all settings and	
✓	The Profile Deleted screen	remo	ves the profile from the I	ist.
	is displayed.	Delete	e Profile 1?	

YES

### To Rename a Profile:

- 1. Tap Down Arrow. BACK Profile 1 Edit Activate Duplicate Delete
- 2. Tap Rename. BACK Profile 1
- 3. Using the on-screen keypad, rename the profile name (up to 16 characters) and tap SAVE.
- 4. Tap the Tandem logo on the face of the pump to return to the Home Screen.

BACK	Profile 1	SAVE
abc	def	ghi
jkl	mno	pqr
stu	vwx	yz
123	space	

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# My CGM

## **Entering the Transmitter ID**

1. From the Home Screen, tap OPTIONS.



2. Tap My CGM. BACK Options STOP INSULIN My Pump My CGM Temp Rate

3.	Tap CGM Settings.	васк Му ССМ		
		STOP S	SENSOR	
		Calibra	te CGM	
		CGM A	lerts	>
		CGM S	ettings	>

4. Tap Transmitter ID.

 BACK
 CGM Settings
 SAVE

 Transmitter ID
 Press to Set Up
 CGM Volume
 Normal

 CGM Info
 CGM Info
 CGM Info
 CGM Info

 5. Enter the six-character transmitter ID (found on the bottom of the transmitter).
 васк



<b>)</b> .	Tap SAVE.	BACK	8Y4H5A	SAVE
			Transmitter ID	
				3
			5	6
			8	9
		ABC	0	ŧ

7. Tap ENTER ID AGAIN to verify transmitter ID.

#### VERIFY TRANSMITTER ID

Please verify your transmitter ID by entering it a second time.

ENTER ID AGAIN

8.	Тар	SAVE.
----	-----	-------

BACK	8Y4H5A	SAVE
	Transmitter ID	
1		3
4	5	6
7	8	9
ABC	0	ŧ

## **Starting a Sensor Session**

- 6:32 PM 1. From the Home Screen, 100% November 14 tap **OPTIONS**. **OPTIONS** INSULIN ON BOARD (IOB) 1:09 hrs 2. Tap My CGM. Options BACK My Pump >My CGM >Temp Rate Tap START SENSOR. 3. My CGM BACK CGM Alerts ≻ **CGM Settings** ≻
- 4. Tap CODE.

If you have a Sensor Code, press CODE to enter it now. If you do not have a Sensor Code, or have already started your CGM session on a mobile device, press SKIP. SKIP CODE 5. Enter the four-digit sensor code (found on the bottom of the applicator on the adhesive strip).



6. Tap DONE. BACK 9713 DONE Sensor Code 1 2 3 4 5 6 7 8 9 0 -

7. Tap YES to start sensor session.

This will start your CGM session. New sensor readings will display on your home screen. Start Sensor?

YES

NO

8. Two-hour warm up period starts.

#### **NOTE**

A graph of your CGM values will appear on your pump screen. Tap the **Trending Time** button to change the timeline of the graph. The default setting is 3 HRS. You can select: 1 HR, 3 HRS, 6 HRS, 12 HRS, or 24 HRS.



## **Calibrating the Sensor**

## **NOTE**

If you enter the Sensor Code when you start a sensor session, you will not be prompted to calibrate the Dexcom G6 sensor. However, if you do not enter a sensor code, but choose **SKIP** when starting the sensor session, you will be required to calibrate with your fingerstick BG with a blood glucose meter.

1. If you see this prompt, tap CLOSE.



2. To calibrate your sensor, tap OPTIONS.

100% <b>Y</b>	6: Nov	32   <sup>remb</sup>	P <b>M</b> er 14	B	235 u
♦				<b>4</b> 400	00
×				<b>4</b> 350	00
				4300	mg/dL
				4250	$\Rightarrow$
				4200	
				<b></b> 150	3
	****	••••		<b>∢</b> 100	HRS
1				◀ 50	
INSULIN ON BOA	RD	1.1	u   1:09	) hrs	
	NS		۵	BOLL	IS

3. Tap My CGM.



4.	Tap Calibrate CGM.	BACK	васк Му ССМ	
		STOP SEI	NSOR	
		Calibrate	CGM	
		CGM Aler	ts	>
		CGM Sett	ings	

5. Enter BG reading from meter into keypad.

BACK	BACK Enter BG			
	mg/dL			
1	2	3		
4	5	6		
7	8	9		
	0			

6.	Tap DONE.	BACK	130	DONE
			mg/dL	
		1		3
		4	5	6
		7	8	9
			0	+

- 7. Tap YES to confirm calibration.
- ✓ The CALIBRATION ACCEPTED screen is displayed.



- 8. Repeat with a second BG value.
- ✓ The CALIBRATION ACCEPTED screen is displayed.

#### **NOTE**

You will see a Trend Arrow below the current CGM value displayed on your pump screen. The direction of the arrow estimates the direction and rate of change of your CGM values.

BACK	130	DONE
	mg/dL	
1		3
4	5	6
7	8	9
	0	+

## Setting Up CGM Alerts

- 6:32 PM Ψ 1. From the Home Screen, В November 14 tap OPTIONS. 4400 88 ₹350 mg/dL **4** 300 4250 ⇒ 4200 150 3 **• • 1**00 HRS ∢ 50 INSULIN ON BOARD 1.1 u | 1:09 hrs 💭 OPTIONS 💧 BOLUS
- 2. Tap My CGM. BACK Options STOP INSULIN My Pump > My CGM > 1 Temp Rate
- 3. Tap CGM Alerts. BACK My CGM

   STOP SENSOR

   Calibrate CGM

   CGM Alerts

   CGM Settings
- 4. Tap High and Low. High and Low Rise and Fall Out of Range Press to Turn On

5.	To set the High Alert, tap High Alert.	BACK	васк High and Low		
		High A	lert	200 mg/dL Never	
		Low Al	ert	70 mg/dL Never	
			7		
-					

- 6. Tap Alert Me Above. High Alert OFF ON Alert Me Above 200 mg/dL Repeat Never
- Using the on-screen keypad, enter the value above which you want to be notified.

BACK	200 mg/dL	DONE
1	2	3
4	5	6
7	8	9
	0	

B. TAP DONE.	8.	Tap DONE.	
--------------	----	-----------	--

BACK	180	
	mg/dL	
1		3
4	5	6
7	8	9
	0	+

9. If you want the High Alert to repeat, tap Repeat.



- **10.** To select the repeat time, tap the time you want the alert to sound again. Use the up and down arrows to view all Repeat options.
- ✓ Once a value is selected, the pump will return to the previous screen.

BACK Repeat		
Never		
15 min	$\bullet$	
30 min		
1 hr		<b>↓</b>

- 11. Tap SAVE.
- ✓ The Setting Saved screen is displayed.

васк High A	SAVE				
High Alert	OFF	ON			
Alert Me Above	180 m	180 mg/dL			
Repeat	11	łr			

12. To set the Low Alert, tap Low Alert.

BACK High and	LOW
High Alert	180 mg/dL 30 min
Low Alert	70 mg/dL Never

13.	Tap Alert Me Below.	BACK Low Ale		ert	
		Low Al	ert	OFF	ON
		Alert Me Below		70 mg/dL	
		Repeat		Nev	ver

**14.** Using the on-screen keypad, enter the value below which you want to be notified.

BACK	70	
1	2	3
4	5	6
7	8	9
	0	

<b>15.</b> Tap <b>DONE</b> .	BACK	75	DONE
		mg/dL	
	1		3
	4	5	6
	7	8	9
		0	+

**16.** If you want the Low Alert to repeat, tap **Repeat**.

BACK	к Low Alert			
Low Alert		OFF	ON	
Alert Me E	Below	75 mg/dL		
Repeat		Never		

- 17. To select the repeat time, tap the time you want the alert to sound again. Use the up and down arrows to view all Repeat options.
- Once a value is selected, the pump  $\checkmark$ will return to the previous screen.



#### 18. Tap SAVE.

The Setting Saved screen  $\checkmark$ is displayed.

BACK Low Ale	SAVE		
Low Alert	OFF	ON	
Alert Me Below	75 mg/dL		
Repeat	15 (	nin	

- 19. Tap BACK to get to the CGM BACK High and Low Alerts menu. 180 mg/dL **High Alert** 30 min 75 mg/dL Low Alert 15 min
- 20. Tap Rise and Fall. **CGM** Alerts BACK High and Low Rise and Fall Out of Range Press to Turn On

≻

≻

21.	Tap Rise Alert.		BACK Rise and		d Fall		
		Rise Al	Rise Alert F		Press to Turn On		
		Fall Alert		Press to Turn On			
22.	Tap Rate.	BACK	Rise Al	ert	SAVE		
		Rise Al	lert	OFF	ON		
		Rate		3 mg/d	L/min		
23.	Select the rate of CGM rise you want to be notified of.	BACK	Rate	:			
$\checkmark$	Once a value is selected, the pump	2 mg/d	L/min				
	will return to the previous screen.	3 mg/d	L/min				

24.	Tap SAVE.	BACK	Rise Al	ert	SAVE
√	The Setting Saved screen	Rise Alert		OFF	ON
	is displayed.	Rate		2 mg/d	L/min

25.	Tap Fall Alert.	BACK Rise and Fall				
		Rise Alert		3 mg/dL/min		
		Fall Ale		Press to	Turn On	
	The Data		<b>5</b> 11 41			
26.	Tap Rate.	BACK	Fall Ale	ert	SAVE	
		Fall Ale	rt	OFF	ON	
		Rate		3 mg/d	L/min	

27. Select the rate of CGM fall you want to be notified of.
2 mg/dL/min
3 mg/dL/min

## 28. Tap SAVE.

 The Setting Saved screen is displayed.

I Alert SAVE	SAVE		
OFF ON			
2 mg/dL/min	_/min		
	,		
	OFF ON 2 mg/dL/min		

>

Press to Turn On

29.	Tap BACK to get to the CGM     BACK     Rise       Alerts menu.     Rise Alert		BACK Rise and		d Fall	
			ert	3 mg/dL/min		
		Fall Alert		3 mg/dL/min		
30.	Tap Out of Range.	BACK	CGM AI	erts		
		High a	nd Low		≻	

## **31.** To change the time, Tap Alert Me After.

## ALERT

Your CGM is providing the data that Basal-IQ needs to make predictions to suspend insulin delivery. We recommend that you turn the CGM Out of Range Alert ON to notify you within 20-30 minutes if your CGM is disconnected from your pump.

BACK Out of Range		
OFF	ON	
30 n	nin	
	off 30 n	

Rise and Fall

Out of Range

**32.** Using the on-screen keypad, enter the time after which you want to be alerted.



### 33. Tap DONE.

BACK	0:20	DONE
	hour minute	
1	2	3
4	5	6
7	8	9
	0	ŧ

#### 34. Tap SAVE.

✓ The Setting Saved screen is displayed.

BACK Out of R	Out of Range		
Out of Range	OFF	ON	
Alert Me After	20 ו	min	

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## Basal-IQ Technology

## **Basal-IQ Overview**

The Basal-IQ feature helps reduce the frequency and duration of low-glucose events by predicting glucose levels 30 minutes ahead and suspending insulin if they are expected to drop below 80 mg/dL. It will also suspend immediately if your glucose is 70 mg/dL or less. Insulin delivery resumes as soon as sensor glucose values begin to rise.

## **Basal-IQ Settings**

1. From the Home Screen, tap **OPTIONS**.



- 2. Tap Down Arrow. BACK Options
  STOP INSULIN
  My Pump
  My CGM
  Temp Rate
- 3. Tap Basal-IQ.



4. Tap Basal-IQ to turn the feature ON or OFF.

#### **NOTE**

Basal-IQ is turned on by default.

#### **QUICK TIP**

A CGM session must be currently running to turn on the Basal-IQ feature.

#### 5. Tap SAVE.

- ✓ The Settings Saved screen is displayed.
- 6. Tap the Tandem logo on the face of the pump to return to the Home Screen.

BACK	Basal-I		
Basal-IQ		OFF	ON

BACK	Basal-IQ		
Basal-IQ		OFF	ON
Suspend Alert Resume Alert		OFF	ON
		OFF	ON

### **Basal-IQ Alerts**

#### **NOTE**

There are two optional Basal-IQ Alerts that you will see on the Basal-IQ menu. Turn these alerts on only if you want to be notified every time the System suspends or resumes insulin. Typically, no action will need to be taken when the Basal-IQ feature suspends or resumes insulin delivery. The CGM High and Low Alerts are independent of Basal-IQ Alerts and will alert you to take action when your CGM values are above or below your personal target.

1. From the Home Screen, tap **OPTIONS**.



2.	Tap Down Arrow.	BACK	Options		
		STOP INSULIN			
		My Pump		≻	
		My CG	м	>	
		Temp F	Rate		
3.	Tap Basal-IQ.	BACK	Options		
		Load		►	
		Pump I	History	>	
		ССМН	listory	>	
		Basal-I	Q		

4.	To turn on Suspend Alert, tap	BACK	Basal-	IQ	SAVE
	Suspend Alert and you will be         notified when the Basal-IQ feature         suspends insulin delivery.         Image: NOTE         Basal-IQ Alerts are turned off         by default.	Basal-I	Q	OFF	ON
		Susper	nd Alert	OFF	ON
		Resum	e Alert	OFF	ON

5. Tap YES.



6. To turn on Resume Alert, tap Basal-IQ SAVE BACK Resume Alert and you will be notified when Basal-IQ resumes Basal-IQ OFF ON insulin deliverv. OFF ON Resume Alert OFF ON 7. Tap YES. You will be notified when your regular basal rate is automatically resumed due to the Basal-IQ feature. Turn Resume Alert on? YES NO

### 8. Tap SAVE.

- ✓ The Settings Saved screen is displayed.
- 9. Tap the Tandem logo on the face of the pump to return to the Home Screen.

### **NOTE**

Basal-IQ will suspend insulin if your glucose value is PREDICTED to be less than 80 mg/dL within 30 minutes. These values are not adjustable.



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## Load
### **NOTE**

Before you begin, make sure you have the following items:

- » One unopened, disposable, sterile, single-use cartridge
- » One vial of room temperature, rapid-acting insulin
- » 3.0 mL syringe and fill needle, filled with the desired amount of insulin
- » Alcohol prep swab
- » One new infusion set

### **QUICK TIP**

Avoid changing an infusion set before going to bed or if you will not be able to test your BG one to two hours after a new set is placed.

### **NOTE**

Once in use, do not disconnect the connection between the cartridge tubing and the infusion set tubing. If the connection comes loose, disconnect the infusion set from the site on your body before tightening to avoid unintentional insulin delivery.

### Fill and Load a Cartridge

### Fill the Cartridge:

1. Remove a new cartridge from the pouch.



 After filling the syringe with insulin, hold the cartridge upright and insert the needle of the filled syringe into the white fill port on top of the cartridge.



3. Keeping the syringe and cartridge vertical and the needle inside the fill port, pull back on the plunger to remove air.



4. Turn the syringe upright and pull down on the plunger. Flick the barrel to make sure that any air bubbles rise to the top.



5. Remove the syringe from the cartridge and remove air by pressing on the plunger until you see a drop of insulin at the tip of the needle.



6. Reinsert the needle into the fill port on the cartridge, and slowly press the plunger to fill your cartridge with insulin. When the cartridge is filled, maintain pressure on the plunger as you remove the needle.



### Load the Cartridge:

Y 6:32 PM 1. From the Home Screen, В November 14 tap OPTIONS. 4400 88 ₹350 mg/dL **4** 300 4250  $\Rightarrow$ 4200 **∢**150 3 ₹100 HRS ♦ 50 INSULIN ON BOARD 1.1 u | 1:09 hrs

📮 OPTIONS

()

- 2. Tap Down Arrow. BACK Options
- 3. Tap Load. BACK Options Load > Pump History > CGM History > Basal-IQ
  - Tap Change Cartridge.
     BACK
     Load
     DONE

     Change Cartridge
     Image: Change Cartridge

4.

5. A screen will display that all insulin deliveries will be stopped. Tap YES.



YES

NEXT

- 6. Disconnect the infusion set from your body and tap **NEXT** to continue.
- ✓ The Preparing for Cartridge screen is displayed.

Disconnect the infusion set from your body and press NEXT to continue.

NO

CLOSE

 Remove the used cartridge and install the filled cartridge. Tap UNLOCK when completed, then tap NEXT to continue.

### **QUICK TIP**

If needed, place the cartridge removal tool or the edge of a coin in the slot at the bottom of the cartridge and twist to aid in the removal of the cartridge.

### **NOTE**

To install a filled cartridge, place the bottom of the cartridge at the end of the pump, make sure it is lined up on the guide tracks, and push on the circular fill port to slide the cartridge until you feel it click into place.



### 8. Tap NEXT.

✓ The DETECTING CARTRIDGE screen is displayed, followed by the CARTRIDGE CHANGED screen.

### **NOTE**

Always dispose of used components such as cartridges, syringes, needles, infusion sets, and CGM sensors following the instructions from your healthcare provider. Wash your hands thoroughly before and after handling System components. Make sure the set is disconnected from your body and that the tubing is securely connected to the cartridge.

Press NEXT to fill your tubing with insulin.



9.	Tap <b>START</b> .	Fill Tub	ing
√	The Starting Fill screen is displayed.	Fill Tubing	START
	<b>NOTE</b> The minimum amount of insulin required to fill tubing after a cartridge change is 10 units.	Amount Filled	0 u
10.	Tap <b>STOP</b> once three drops of insulin are seen at the end of the tubing.	Fill Tub	ing STOP
~	The Stopping Fill screen is displayed.	Amount Filled	15.5 u
11.	Verify that drops are seen and tap <b>DONE</b> .	If you see drops at t tubing, press DONE drops are noticed, p continue filling. Amount Filled: 15.5 FILL	the end of the If no insulin press FILL to u DONE

**12.** Fill Tubing is complete. Ensure that there are no leaks from the tubing connections.

### **NOTE**

Refer to your infusion set instructions for proper tubing fill amount.

13.	Tap Fill Cannula.	BACK	Load	ı	DONE
		Change	e Cartridge		<b>V</b>
		Fill Tub	bing		<b>*</b>
		Fill Car	nula		<b>*</b>
		Site Re	minder	Press to 1	Turn On
14.	Insert a new infusion set and connect filled tubing to site,		t a new set and led tubing.	l connect	to
	then tap NEXI.	Press insuli	NEXT to fill the	e cannula	with
		С	LOSE	NEXT	
45					
15.	Iap Edit Fill Amount if you want to change it. Otherwise, tap START		Fill Canr	nula	
	and skip the next two steps.	Edit Fil	l Amount		0.7 u

0 u

Fill Cannula

### **16.** Select amount needed for cannula fill.

### **NOTE**

If the amount needed is not listed, tap Other Amount and use the on-screen keypad to enter a value between 0.1 to 1.0 units.

BACK	Fill Amount	
0.2 u		
0.3 u		$\bullet$
0.7 u		
Other a	mount	

### 17. Tap START.

- ✓ The Starting Fill screen is displayed.
- ✓ After fill is complete, The Stopping Fill screen is displayed.

### **QUICK TIP**

Avoid changing an infusion set before going to bed or if you will not be able to test your BG one to two hours after a new set is placed.

### **QUICK TIP**

Refer to your infusion set instructions for proper insertion and cannula fill amount.

 Review settings and tap SAVE if correct. Tap Edit Reminder if settings need to be changed.

### **NOTE**

Reminder is set to three days by default.



BACK Fill Can	nula
Edit Fill Amount	0.7 u
Fill Cannula	START
Amount Filled	0 u
Amount Filled	0 u

19.	Tap Remind Me In.	BACK	Site Remi	inder	SAVE
✓	The SETTINGS SAVED screen is displayed	Remind	l Me In	3 da	iys
		Remind	l Me At	5:0	0
		Time of	Day	АМ	РМ
20.	Select the number of days.	BACK Remind N		<i>l</i> le In	
		1 day	_		

2 days

21.	Tap Remind Me At.	ВАСК	Site Remi	nder	DONE
		Remind	Me In	2 d	ays
		Remind	Me At	5:	30
		Time of	Day	АМ	РМ

**22.** Use the on-screen keypad to enter time and tap **DONE**.

BACK	6:30	DONE
	hour minute	
1		3
4	5	6
7	8	9
	0	ŧ

 23. Tap Time of Day to change AM or PM. Tap DONE.



- Verify Site Reminder is set correctly and tap SAVE.
- ✓ The SETTINGS SAVED screen is displayed.

### **NOTE**

- » The screen will return to the Load menu if the Site Reminder is turned OFF. Tap DONE to resume insulin if finished.
- » Or tap Site Reminder to set reminder.
- » If Site Reminder is ON, the pump will automatically display the Site Reminder screen.

### 25. Tap DONE.

✓ A reminder to test BG in one to two hours is displayed.



BACK	Site Remi	nder	SAVE
Site Remi	nder	OFF	ON
Schedule	d Day		Sunday
Schedule	d Time		6:30 PM
Edit Remi	nder		

### 26. Tap RESUME.

✓ The RESUMING INSULIN screen is displayed.

### **NOTE**

If this is the first time using your t:slim X2 insulin pump with Basal-IQ technology and a personal profile has not been defined, a screen will notify you that a profile must be activated to resume insulin. Tap **CLOSE**.



Load

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# Bolus

### **Bolus Overview**

A bolus is a quick dose of insulin that is usually delivered to cover food eaten or an elevated BG.

After entering grams of carb or units of insulin needed for food, and/or entering a BG value, tap **View Calculation** to see how the delivery amount was calculated.

### **NOTE**

An Incomplete Bolus Alert will be displayed if bolus programming is not completed within 90 seconds.

### **NOTE**

Turn off the pump screen by tapping the Screen On/Quick Bolus button. Position the screen away from the skin before placing the pump back in its case or in any pocket/ clothing to prevent unintentional interactions with the touchscreen.

### **Food Bolus Using Grams**

1. From the Home Screen, tap BOLUS.



2. Tap 0 grams.



3. Using the on-screen keypad, enter grams of carbohydrate and tap DONE.

### **NOTE**

- » To add multiple carb values, enter first value, then tap +/=, enter second value, tap +/=. Continue until done and then tap TOTAL.
- » To clear the value entered and start over, tap the **Back Arrow**.
- 4. Tap NEXT to confirm the units of insulin to be delivered.

### **NOTE**

Tap the displayed units calculated to override the amount.

### **NOTE**

When administering a Food Bolus, it is recommended that you enter a BG value whenever possible.

5. Tap YES to confirm request if entered data is correct.

Tap **NO** to go back to make changes or view calculations.

BACK	38	DONE
	grams	
1	2	3
4	5	6
7	8	9
+ / =	0	ŧ





### 6. Tap DELIVER.

### **NOTE**

If the Basal-IQ feature suspends insulin delivery during a Food Bolus, the remainder of the bolus WILL be delivered before all insulin delivery is stopped.



### Food Bolus Using Units

### **NOTE**

If bolusing using a carb ratio, refer to the previous section: Food Bolus Using Grams. Always confirm that the decimal point placement is correct.

- 6:32 PM Y 1. From the Home Screen, November 14 tap BOLUS. 4400 88 4350 mg/dL 4300 ₹250 1200 150 HRS ◀ 50 INSULIN ON BOARD 1.1 u | 1:09 hrs OPTIONS
- 2. Tap 0 units on the left side of the screen.



3. Using the on-screen keypad enter desired units of insulin. Tap DONE.

### ALERT

Always confirm that the decimal point placement is correct.

BACK	10.5	DONE
	units	
1	2	3
4	5	6
7	8	9
•	0	ŧ

### 4. Tap NEXT to confirm the units of insulin to be delivered.

### **NOTE**

When administering a Food Bolus, it is recommended that you enter a BG value whenever possible.



 Tap YES to confirm request if entered data is correct. Tap NO to go back to make changes or view calculations.

Confirm R	equest?
Units	10.5 u
BG	NA
Units To Deliver	10.5 u
NO	VES
NO	

### 6. Tap DELIVER.

✓ The Bolus screen is displayed.

### **NOTE**

If the Basal-IQ feature suspends insulin delivery during a Food Bolus, the remainder of the bolus WILL be delivered before all insulin delivery is stopped.

Deliver 10 u Bolus?				
Pump Calculation		0 u		
EXTENDED	OFF	ON		
Adjusted Food		10.5 u		
BACK	DEI	IVER		

### **Correction Bolus**

1. From the Home Screen, tap BOLUS.



2. Tap Add BG.



DONE

3. Using the on-screen keypad, enter BG value and tap DONE. Alternatively, you can enter the current CGM value, then tap DONE.

### **NOTE**

Once DONE is tapped, the BG value is saved in the pump history whether or not a bolus is delivered.

### **NOTE**

- » If BG is above Target BG, the pump offers to calculate and add a correction bolus.
- » If BG is below Target BG, a message screen advises to eat carbs and retest.
- » If BG is at Target BG, it will return to the Bolus screen with no recommended bolus amount for correction.

### 4. Tap NEXT to confirm the units of insulin to be delivered.

### **NOTE**

Tap the **displayed units calculated** to override the amount.



 Tap YES to confirm request if entered data is correct. Tap NO to go back to make changes or view calculations.





120

mg/dL

BACK

### 6. Tap DELIVER.

### **NOTE**

If the Basal-IQ feature suspends insulin delivery during a Food Bolus, the remainder of the bolus WILL be delivered before all insulin delivery is stopped.

Deliver 0.42 u Bolus?			
Correction	NA		
EXTENDED	OFF ON		
Food	<b>0.42</b> u		
BACK	DELIVER		

### **Extended Bolus**

1. From the Home Screen, tap BOLUS.



2. Tap 0 grams (or 0 units).



- **3.** Using the on-screen keypad enter grams of carbohydrate (or units of insulin). Tap **DONE**.
- BACK 38 DONE grams 1 2 3 4 5 6 7 8 9 +/= 0 ←
- If desired, tap Add BG and using the on-screen keypad enter BG value. Tap DONE.



- 5. Tap NEXT to confirm the units of insulin to be delivered.

  BACK
  3.17
  UNEXT
  Units
  CARBS
  BG
  38
  100
  mg/dL
- 6. Tap YES to confirm request if entered data is correct. Tap NO to go back to make changes or view calculations.



7. Tap EXTENDED to turn on the extended bolus, then tap NEXT.



 Tap 50% under DELIVER NOW to adjust the percentage of the Food Bolus that is to be delivered immediately.

### **NOTE**

The percentage value for DELIVER LATER is automatically calculated by the pump. The default is 50% NOW and 50% LATER. The default for DURATION is two hours.

### **NOTE**

A Correction Bolus will always be given in the DELIVER NOW portion.

9. Use the on-screen keypad to enter the percentage of the bolus to DELIVER NOW and tap DONE.

BACK	50	DONE
	%	
1	2	3
4	5	6
7	8	9
	0	ŧ



10.	Tap 2 hrs under DURATION.	BACK	3.	17	NEXT
			un	its	
		DELIVE	RNOW	DELIVER L	ATER
		6	0%	40	%
		DURAT	ION		
		2	hrs	View L	Jnits

11. Use the on-screen keypad to adjust the length of time the bolus is to be delivered, then tap DONE.

BACK	3:30		DONE	
		hour minute		
1		2		3
4		5		6
7		8		9
		0		+

### 12. Tap NEXT.

### **NOTE**

Tap View Units to display the breakdown of units to be delivered now versus later.



 Confirm request. Tap YES if entered data is correct. Tap NO to go back to make changes or view calculations.



- 14. Verify settings and tap DELIVER.
- ✓ The Bolus screen is displayed.

### **NOTE**

If the Basal-IQ feature suspends insulin delivery during the extended portion of the bolus, the remainder of the Extended Bolus will be canceled.

Deliver 3.8 u Bolus?			
Now	<b>1.902</b> u		
Later	<b>1.268</b> u		
Duration	3:30 hrs		
NO	DELIVER		
NO	DELIVEIX		

### **Quick Bolus Setup**

1. From the Home Screen, tap **OPTIONS**.



2. Tap My Pump.



Personal Profiles       >         Alert Settings       >         Pump Settings       >         Pump Info          Guick Bolus to turn on.       BACK         BACK       Pump Settings         Quick Bolus       Press to Turn On         Pump Volume       >         Screen Options       >         Time and Date       >         Streen Options       >         Time and Date       >         Insulin Duration       OFF         Increment Type       units         Increment Amount       1 u	3.	Tap Pump Settings.	Pump Settings. BACK My Pump		np	
Alert Settings       >         Pump Settings       >         Pump Info       BACK         Quick Bolus to turn on.       BACK         Pump Volume       >         Screen Options       >         Time and Date       >         Streen Options       >         Insulin Duration       OFF         OFF       ON         Increment Type       units         Increment Amount       1 u			Person	al Profiles		>
Pump Settings         Pump Info         4. Tap Quick Bolus to turn on.         BACK       Pump Settings         Quick Bolus       Press to Turn On         Pump Volume       >         Screen Options       >         Time and Date       >         5. Tap Increment Type.       BACK       Quick Bolus       SAVE         Insulin Duration       OFF       ON         Increment Type       units       Increment Amount       1 u			Alert S	ettings		>
Pump Info         4. Tap Quick Bolus to turn on.         BACK       Pump Settings         Quick Bolus       Press to Turn On         Pump Volume       >         Screen Options       >         Time and Date       >         5. Tap Increment Type.       BACK       Quick Bolus       SAVE         Insulin Duration       OFF       ON         Increment Type       units         Increment Amount       1 u			Pump S	Settings		>
4. Tap Quick Bolus to turn on.       BACK       Pump Settings         Quick Bolus       Press to Turn On         Pump Volume       >         Screen Options       >         Time and Date       >         5. Tap Increment Type.       BACK       Quick Bolus       SAVE         Insulin Duration       OFF       ON         Increment Type       units       Increment Amount       1 u			Pump I	nfo		
<ul> <li>4. Tap Quick Bolus to turn on.</li> <li>BACK Pump Settings <ul> <li>Quick Bolus Press to Turn On</li> <li>Pump Volume</li> <li>Screen Options</li> <li>Time and Date</li> </ul> </li> <li>5. Tap Increment Type.</li> <li>BACK Quick Bolus SAVE <ul> <li>Insulin Duration OFF ON</li> <li>Increment Type units</li> <li>Increment Amount 1 u</li> </ul> </li> </ul>						
Quick Bolus       Press to Turn On         Pump Volume       >         Screen Options       >         Time and Date       >         5. Tap Increment Type.       BACK       Quick Bolus       SAVE         Insulin Duration       OFF       ON         Increment Type       units       Increment Amount       1 u	4.	Tap Quick Bolus to turn on.	BACK	Pump Set	ttings	
Pump Volume       >         Screen Options       >         Time and Date       >         5. Tap Increment Type.       BACK       Quick Bolus       SAVE         Insulin Duration       OFF       ON         Increment Type       units         Increment Amount       1 u			Quick E	Bolus	Press to 1	Turn On
5. Tap Increment Type. BACK Quick Bolus SAVE Insulin Duration OFF ON Increment Type units Increment Amount 1 u			Pump V	/olume		>
5. Tap Increment Type. BACK Quick Bolus SAVE Insulin Duration OFF ON Increment Type units Increment Amount 1 u			Screen	Options	_	>
5. Tap Increment Type. BACK Quick Bolus SAVE			Time ar	nd Date		
5. Tap Increment Type. BACK Quick Bolus SAVE Insulin Duration OFF ON Increment Type units Increment Amount 1 u						
Insulin DurationOFFONIncrement TypeunitsIncrement Amount1 u	5.	Tap Increment Type.	BACK	Quick B	olus	SAVE
Increment Type units Increment Amount 1 u			Insulin	Duration	OFF	ON
Increment Amount 1 u			Increm	ent Type	uni	ts
			Increm	ent Amount	1 ເ	I

6. T	Tap units of insulin or grams of carbohydrate	BACK	Increment Type	
		units of	insulin	

### **NOTE**

The increment amount is added with each press of the Quick Bolus button when delivering a Quick Bolus.



7. Tap Increment Amount.



Quick Bolus using units

BACK	Quick Bo	SAVE	
Insulin	Duration	OFF	ON
Increm	ent Type	gra	ms
Increment Amount		2 :	g

Quick Bolus using grams

8. Select the preferred increment amount.

BACK	Increment in Units	
0.5 u		
1 u		
2 u		
5 u		$\bullet$

Quick Bolus using units

BACK	Increment in Grams	
2 g		
5 g		
10 g		
15 g		

Quick Bolus using grams

BACK	Quick Bo	SAVE	
Insulin [	Duration	OFF	ON
Increme	nt Type	uni	ts
Increme	ent Amount	1	u

Quick Bolus using units



Quick Bolus using grams

### 10. Confirm settings.

Tap **YES** if entered data is correct.

Tap NO to make changes.

Verify settings and tap SAVE.

9.

**11.** Tap the **Tandem logo** on the face of the pump to return to the Home Screen.



### **Quick Bolus**

### ALERT

When you first use the Quick Bolus feature, you should always look at the screen to confirm correct programming until you are comfortable with this feature.

1. Press and hold Quick Bolus button for about two seconds. The Quick Bolus screen will appear. Listen for two beeps (if Pump Volume is set to beep) and feel for two vibrations.



2. Press Quick Bolus button for each increment until desired amount is reached. The pump will beep/ vibrate for each button press.



 Wait a few seconds for the pump to beep/vibrate back for each increment pressed to confirm desired amount.



 After the beeps/vibrations, press and hold Quick Bolus button for about two seconds to deliver the bolus.

### **NOTE**

- » If more than 10 seconds have passed with no input, the Quick Bolus will be canceled and never delivered.
- » If you want to cancel the bolus and return to the Home Screen, tap CANCEL on the Quick Bolus screen.

### **NOTE**

The t:slim X2 insulin pump will beep and vibrate during a Quick Bolus if a button volume is set. It will only vibrate if the vibrate option is selected.

### **NOTE**

If the Basal-IQ feature suspends insulin delivery during a Quick Bolus, the remainder of the bolus will be delivered before all insulin delivery is stopped.



### **Cancel or Stop a Bolus**

### If Delivery HAS NOT Started:

1. Tap the X to cancel the bolus.



2. The BOLUS option will remain inactive while a bolus is being canceled.

100%	6:32 PM November 14	<u>в</u> 235 и
\$		400 350 300 250 4200
	····	<ul> <li>150 3</li> <li>100 HRS</li> <li>50</li> </ul>
INSULIN ON BOA	RD 1.1 u   1:09 JS anelled	) hrs

3. Once cancellation is complete, the **BOLUS** option will become active again on the Home Screen.

100% Y	6:32 Novemb	<b>PM</b> er 14	В	235 u
$\diamond$			<b>4</b> 400	88
Ť			∢350	00
			<b>4</b> 300	mg/a∟
			₹250	$\rightarrow$
			4200	
			<b>1</b> 50	3
	*****		<b>1</b> 00	HRS
1			◀ 50	
INSULIN ON BOA	RD 1.1	u   1:09	hrs	
	NS	<b>(</b> ) E	BOLU	IS

### If Delivery HAS Started:

Tap the X to stop delivery.

Y 6:32 PM 👌 B November 14 4400 88 ₹350 mg/dL 4300 4250 ⇒ 4200 150 3 100 . HRS ♦ 50 INSULIN ON BOARD 1.1 u | 1:09 hrs BOLUS Х Requesting 1.25 u Bolus

2. Tap YES.

1.

✓ The BOLUS STOPPED screen is displayed while the units delivered are calculated. Stopping the bolus will cancel the undelivered portion of the bolus.

Stop bolus?

NO

3. Units requested and delivered are shown. Tap CLOSE.

### **NOTE**

When the Basal-IQ feature suspends insulin during bolus delivery, only remaining Extended Boluses will be canceled. Food Bolus (using units or carbs), Quick Bolus, and Correction Bolus delivery will be completed.

Customer Technical Support: (877) 801-6901





YES

## Pump Features

### Stop and Resume Insulin Delivery

1. From the Home Screen, tap OPTIONS.



2.	Tap STOP INSULIN.	BACK	BACK Options		
		STOP IN	ISULIN		
		My Pum	р	>	
		My CGN	1	>	
		Temp R	ate		₽

### 3. Tap STOP.

✓ The All Deliveries Stopped screen is displayed before returning to the Home Screen.

### **NOTE**

If insulin is stopped during an extended bolus, all remaining bolus insulin will be canceled.



### To Resume Insulin Delivery:

1. Press the Screen On/Quick Bolus button once and then unlock the screen.



2. Tap 1-2-3 to unlock the screen.

100% Y	3:24 PM November 14	S 235 u
		<b>4</b> 400 <b>00</b>
•		4350 00
		4300 mg/aL
		▲250 🛋
		4 200
		150 3
		<sup>4100</sup> HRS
		₹ 50
INSULIN ON BO	ARD 1.1 u   1:0	9 hrs
1	2	3

3. Tap RESUME.



### Or

2.

1. From the Home Screen, tap OPTIONS.

100% Y	6:32 PM November 14	1	235 u
\$		<ul> <li>400</li> <li>350</li> <li>300</li> <li>250</li> <li>200</li> <li>150</li> </ul>	88 mg/dL ➡
	RD 1.1 u   1:0	<ul> <li>4 100</li> <li>4 50</li> <li>09 hrs</li> </ul>	3 HRS
	NS /eries stoppei	D	

Tap RESUME INSULIN.	BACK Options			
	RESUN	IE INSULIN		
	My Pun	np	►	
	My CGI	VI	>	
	Temp F			<b>₽</b>

3. Tap RESUME.



### Setting a Temp Rate

1. From the Home Screen, tap **OPTIONS**.



- 2. Tap Temp Rate. BACK Options
- 3. Tap Temp Rate again.

   BACK
   Temp Rate
   START

   Temp Rate
   100%

   Duration
   15 min

   View Units
   100%
- 4. Using the on-screen keypad enter desired percentage. Tap DONE.

### **QUICK TIP**

Current rate is 100%. An increase is greater than 100%, and a decrease is less than 100%.

BACK	80	DONE
	%	
1		3
4	5	6
7	8	9
	0	+

BACK	Temp Rate		START
Temp R	ate	809	%
Duratio	Duration 15 n		nin
View U	nits		

6.	Using the on-screen keypad, enter
	desired length of time for Temp
	Rate. Tap DONE.

### **NOTE**

5.

Tap Duration.

Duration can be set from a minimum of 15 minutes to a maximum of 72 hours.

BACK	6:30	DONE			
	hour minute				
1	2	3			
4	5	6			
7	8	9			
	0	-			

7.	Verify settings and tap START.	BACK	Temp R	ate	START
✓	The TEMP RATE STARTED screen	Temp Rate		80%	
		Duration		6:30 hrs	
	Tap View Units to see the actual units to be delivered.		View Units		

# 8. The Screen Lock screen will be displayed with the icon indicating a Temp Rate is active.

### **NOTE**

If a Temp Rate is currently active, the status of insulin delivery displays T in an orange square. If a Temp Rate of 0% is currently active, the status of insulin delivery displays T in a red square.



### **NOTE**

To stop Temp Rate at any time, tap OPTIONS, tap X. Confirm message will be displayed. Tap STOP.

### **Pump History**

1. From the Home Screen, tap OPTIONS.



- 2. Tap the Down Arrow. BACK Options

   STOP INSULIN

   My CGM

   Temp Rate
- 3. Tap Pump History.


- 4. Tap desired option.
- 5. Tap the Tandem logo on the face of the pump to return to the Home Screen.

### **QUICK TIP**

- » Delivery Summary breaks down total insulin delivery by basal and bolus types, into units and percentages. It can be viewed by the selected time period of Today, 7 Day, 14 Day, and 30 Day Average.
- » Bolus, Basal, Load, BG, Alerts and Alarms, and Complete are categorized by date. The event details in each report are listed by time.



## **Reminders and Alerts**

The t:slim X2 insulin pump with Basal-IQ technology has customizable reminders:

- Low BG notifies you to retest your BG after a low BG value is entered.
- High BG notifies you to retest your BG after a high BG value is entered.
- After Bolus BG notifies you to test your BG a selected time period after a bolus has been delivered.
- Missed Meal Bolus notifies you of a possible Missed Meal Bolus based on the time period selected.
- Site Reminder notifies you that it's time to change your site.

Reminders sound with a series of three-step tones at the volume/vibration selected in Pump Volume settings. They repeat at regular intervals until acknowledged.

The t:slim X2 insulin pump with Basal-IQ technology has two customizable alerts:

- Low Insulin alerts when insulin in the cartridge reaches the set low amount (10-40 units).
- Auto-Off alerts if no pump activity has occurred within the set time period (5-24 hrs).

Alerts sound with two series of three-step tones at the volume/vibration selected in Pump Volume Settings. They repeat at regular intervals until acknowledged.

1.	From the Home Screen,	100% 6:32 PM B November 14 2	235 u
	tap OP HONS.	<ul> <li>400</li> <li>350</li> <li>300</li> <li>200</li> <li>150</li> <li>1100</li> <li>100</li> <li>100</li> <li>100</li> <li>100</li> <li>100</li> <li>50</li> <li>BOLUS</li> </ul>	88 g/dL → 3 IRS

2. Tap My Pump. BACK Options STOP INSULIN My Pump My CGM Temp Rate

# 3. Tap Alert Settings.

BACK	My Pump	
Persona	al Profiles	>
Alert Se	ettings	≻
Pump S	ettings	>
Pump Ir	nfo	

### For Reminders:

1.	Tap Pump Reminders.	BACK Alert Settings		
		Pump I	Reminders	>
		Pump	Alets	>

2. Tap desired option and complete setup.

васк Риг	Pump Reminders					
Low BG	Press to Set Up					
High BG	Press to Set Up					
After Bolus B	G Press to Set Up					
Missed Meal E	Bolus					

## For Alerts:

1.	Tap Pump Alerts.	BACK Alert Settings			
		Pump F	Reminders		>
		Pump A	Alets		>
2.	Tap desired option and complete setup	BACK	Pump A	lets	
		Low Ins	sulin	20 ı	
		Auto-O		12 hi	s

## **Pump Volume and Screen Options**

Pump volume can be personalized for Button taps, Quick Bolus, Bolus, Reminders, Alerts, and Alarms. Options for Pump Volume include hight, medium, low, and vibrate.

Screen Options allow for personalization of the Screen Timeout and Feature Lock.



### For Volume Options:

1.	Tap Pump Volume.	BACK Pump Settings			
		Quick I	Bolus	5 g	
		Pump	/olume		>
		Screen	Options		>
		Time a	nd Date		>
2.	Tap desired function and desired option.	BACK	Pump Vo	lume	

### For Screen Options:

1.	Tap Screen Options.		BACK Pump Settings			
			Quick E	Bolus	5 ç	]
			Pump V	/olume		
		Screen	>			
		Time ar	nd Date		>	
2.	Tap desired option to complete setup.		BACK	Screen Op	otions	



High

High High High

Quick Bolus

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# Alerts and Technical Support

## Alerts

The t:slim X2 insulin pump will sound or vibrate for some of the following reasons:

- Low Power
- Incomplete Bolus
- Incomplete: Cartridge Load, Cannula Fill, Tubing Fill
- Incomplete Setting
- Incomplete Temp Rate
- Max Bolus
- Max Hourly Bolus
- Max Basal
- Low Insulin

Alerts sound with two series of three step tones at the volume/vibrate setting selected in Pump Volume. They repeat at regular intervals until acknowledged. Alerts do not escalate.

## Alarms

The t:slim X2 insulin pump alarms are preset and trigger automatically. Some of these alarms include:

- Resume Pump
- Shutdown
- Empty Cartridge
- Cartridge Error
- Occlusion
- Auto-Off (user settable)

Alarms are for potential interruption of insulin delivery.

Alarms sound with three series of three step tones at the volume/vibrate setting selected in Pump Volume. If not acknowledged, alarms escalate to highest volume and vibration. Alarms repeat at regular intervals until the condition that caused the alarm is resolved.

### Malfunction

Malfunction alarms are preset and triggered automatically.

Malfunction alarms indicate the need to call Tandem Diabetes Care Customer Technical Support for troubleshooting.

Malfunctions sound with three series of four step tones at the highest volume and vibration. They repeat at regular intervals until acknowledged. Malfunctions cannot be resolved.

### Hazards

Keep small parts away from children.

Avoid exposing your System to electromagnetic radiation or magnetic resonance imaging (MRI).

Supervise children and use the feature lock to avoid accidental insulin delivery.

Carry a backup plan and supplies at all times for use in the event of an unexpected interruption in insulin delivery.

### **Customer Technical Support**

Customer Technical Support is available 24 hours a day, seven days a week at (877) 801-6901.

### Website Support

Visit www.tandemdiabetes.com for more information about the t:slim X2 insulin pump with Basal-IQ technology and its features. Training documents, videos, and online modules can also be found on our website.

### **QUICK TIP**

The Customer Technical Support phone number, pump serial number and warranty information can be found on the t:slim X2 insulin pump with Basal-IQ technology by tapping OPTIONS, then My Pump, then Pump Information.



11075 Roselle Street • San Diego, California 92121 Phone: (877) 801-6901 www.tandemdiabetes.com

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